

NOTICE AND AGENDA FOR A PUBLIC HEARING ON FY 2027 PROPOSED BUDGET
AND A PUBLIC HEARING ON PROPOSED ELECTRIC BASE RATE CHANGES AND
REGULAR MEETING
OF THE GEUS BOARD OF TRUSTEES
THURSDAY, AUGUST 20, 2026, at 6:00 P.M.
IN THE GEUS OPERATIONS CENTER
6000 JOE RAMSEY BLVD., GREENVILLE, TEXAS

PLEASE NOTE

THE PUBLIC HEARING ON FY 2027 PROPOSED BUDGET WILL BEGIN AT 6:00 P.M.

THE PUBLIC HEARING ON PROPOSED ELECTRIC BASE RATE CHANGES WILL
CONVENE IMMEDIATELY FOLLOWING THE PUBLIC HEARING ON FY 2027 PROPOSED
BUDGET

THE REGULAR MEETING WILL CONVENE IMMEDIATELY FOLLOWING THE PUBLIC
HEARINGS

- I. **CALL TO ORDER**
- II. **INVOCATION**
- III. **ROLL CALL**
- IV. **COMMUNICATIONS TO THE BOARD**
- V. **CITIZENS TO BE HEARD ON NON-AGENDA ITEMS** *Citizens are invited to address the Board on topics not already scheduled for a Public Hearing or listed on the agenda. Present your completed "Citizen's Comment Card" to the Executive Assistant prior to the meeting. Speakers are limited to 3 minutes and should conduct themselves in a civil manner. The Board cannot act on items not listed on the agenda in accordance with the Texas Open Meetings Act. Concerns will be addressed by GEUS Staff; they may be placed on a future agenda or addressed by some other course of response.*
- VI. **PUBLIC TESTIMONY** *Public Testimony occurs when citizens are invited to address the Board on topics already on the agenda. Speakers will be invited to speak at the time of Board discussion for the item. Present your completed "Citizen's Comment Card" to the Executive Assistant prior to the meeting. Speakers are limited to 2 minutes for each agenda item.*
- VII. **FINANCIALS**
 - 1. August 2026 Financial Report 4
- VIII. **NEW BUSINESS**
 - 1. FY 2026-27 Electric Rates
 - A. Resolution 26-50: Approve Revisions to Electric Rate Tariffs 5
 - 2. FY 2026-27 Budget
 - A. Resolution 26-51: Adopt FY 2026-27 GEUS Annual Budget 20
 - 3. **CONSENT CALENDAR**

A.	GEUS Board of Trustees Public Hearing on FY 2027 Proposed Budget and a Public Hearing on Proposed Electric Base Rate Changes and Regular Meeting Minutes — August 20, 2026	
B.	GEUS Board of Trustees Special Meeting Minutes — August 28, 2026	
C.	Resolution 26-52: Authorize FY27 Funding for Legal Services	29
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G.	Resolution 26-56: Authorize FY27 Funding for Employee Uniforms	33
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K.	Resolution 26-60: Authorize Renewal of Annual Contract Services for Pole Inspection and Ground Treatment of Wood Poles	37
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A.	Resolution 26-61: Authorize Contract for Tree Trimming Services through LCRA Interlocal Agreement	38
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3.	August 2026 Customer Service Monthly Report (For Information Only)	60
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X.	EXECUTIVE SESSION	

Texas Government Code, Section 551.086: Certain Public Utilities Competitive Matters The Texas Open Meetings Act and its provisions do not require a public power utility governing body to conduct an open meeting to deliberate, vote or take final action on any competitive matter, as that term is defined by Section 552.133, Texas Government Code. Section 551.086 does not limit the right of a public

power utility governing body to hold a closed session under any other exception provided for in the Open Meetings Act, *supra*.

- generation unit specific and portfolio fixed and variable costs, including forecasts of those costs, capital improvement plans for generation units, and generation unit operating characteristics and outage scheduling;
- bidding and pricing information for purchased power, generation, and fuel, and Electric Reliability Council of Texas bids, prices, offers, and related services and strategies;
- effective fuel and purchased power agreements and fuel transportation arrangements and contracts;
- risk management information, contracts, and strategies, including fuel hedging and storage;
- plans, studies, proposals, and analyses for system improvements, additions, or sales, other than transmission and distribution system improvements inside the service area for which the public power utility is the sole certificated retail provider; and
- customer billing, contract, and usage information, electric power pricing information, system load characteristics, and electric power marketing analyses and strategies.

Texas Government Code, Section 551.071: Attorney consultation regarding pending or contemplated litigation, settlement offers, or matters deemed subject to the Code of Professional Responsibility of the State Board of Texas, including contracts containing information proprietary to third parties.

1. At any time during the meeting, the Board may meet in Executive Session for consultation with its attorney concerning attorney client matters under Texas Government Code Section 551.071.

XI. **ADJOURN**

NOTICE:

MEETINGS OF THE GEUS BOARD ARE ACCESSIBLE TO THE DISABLED. IF YOU NEED AN INTERPRETER OR SPECIAL ASSISTANCE, CALL (903) 457-2811 (VOICE) OR ADMINISTRATION@GEUS.ORG (EMAIL) AT LEAST 48 HOURS PRIOR TO THE SCHEDULED MEETING.



**Greenville Electric Utility System
Monthly Financial Reporting (Unaudited)
As of August 31, 2026
All Funds**



	FY 2025-26 Original Budget	FY 2025-26 Amended Budget	Month-To-Date Activity	Year-To-Date Activity	Encumbrances	YTD Actuals as % to Budget (Encumbrances Excluded)
Revenues and Inflows						
Electric Revenues (Funds 910-913)	\$ 105,132,690	\$ 101,898,590	\$ 9,808,557	\$ 76,262,013		74.8%
Fusion Revenues (Fund 950)	5,599,090	5,368,720	385,957	4,432,874		82.6%
Total Revenues and Inflows	110,731,780	107,267,310	10,194,514	80,694,887		75.2%
Expenses and Outflows						
Elec Departmental O&M	78,474,000	77,104,230	7,160,653	67,238,233	\$ 845,768	87.2%
Fusion Departmental O&M	4,168,130	4,399,604	417,493	3,724,345	441,902	84.7%
Other Admin Expenses	1,057,700	1,222,900	1,405	800,545	1,200	65.5%
Insurance ⁽¹⁾	784,760	719,760	-	716,951	-	99.6%
City Services	661,230	661,230	60,671	667,373	-	100.9%
Transfers to City	4,491,205	4,491,205	-	3,247,973	-	72.3%
Board Of Development	734,025	734,025	-	559,792	-	76.3%
Capital -Electric ⁽²⁾	2,897,500	2,598,890	198,657	717,646	784,477	27.6%
Capital - Fusion	729,200	384,250	13,228	274,700	2,377	71.5%
Debt Service Expenses	13,500	13,500	-	8,782	-	65.1%
Debt Service Principal Payments	4,015,000	4,015,000	-	4,015,000	-	100.0%
Debt Service Interest Expenses	10,049,190	7,797,795	3,852,997	7,797,795	-	100.0%
Total Expenses and Outflows	108,075,440	104,142,389	11,705,104	89,769,135	2,075,724	86.2%
Change in Net Position ⁽³⁾	\$ 2,656,340	\$ 3,124,921	\$ (1,510,590)	\$ (9,074,248)	\$ (11,149,972)	

Notes and Percentage to Budget Explanations

(1) Most of the insurance expense is paid annually in October.

(2) Excludes capital expenses funded by bond sales. Only cash capital expenses are shown here. Please see the statement for Fund 913 for more information regarding bond funded capital expenses.

(3) Note: A decrease in net position may be due to multi-year projects utilizing bond proceeds from fund balance. It may also be a reflection of the timing of revenue receipts as GEUS Electric receives increased revenue later in the fiscal year.

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-50

APPROVE REVISIONS TO ELECTRIC RATE TARIFFS

BACKGROUND: Article XI-A of the City Charter of the City of Greenville, Texas empowers the Electric Utility Board with authority to conduct periodic rate reviews. The Master Ordinance of the City of Greenville contains an express delegation of authority to the Electric Utility Board with respect to “the establishment and enforcement of rates, fees, and charges with respect to the system.”

A review of GEUS’ Electric Rates was performed by the consulting firm NewGen Strategies and Solutions using a Rate Study. This scope of work includes updating a 10-year financial forecast, designing rates adequate to support the financial forecast, and moving rates closer to cost of service. Assumptions on future revenue and expenses were used to develop proposed rate tariffs. The proposed rate changes included a 5% base rate increase as of October 1, 2025, and a 3% base rate increase as of October 1, 2026.

A Public Hearing was conducted on September 4, 2025, during which GEUS presented the results of the Rate Study. Base rates were then increased by 5% as of October 1, 2025. An additional Public Hearing was conducted August 20, 2026, regarding the 3% base rate increase beginning October 1, 2026.

DISCUSSION OR DESCRIPTION: Rate tariffs have been modified according to the rate study results and recommendations. The proposed rates include changes to customer charges, demand charges, and energy charges within all customer classes.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: FY27 Proposed Budget revenues include a system-wide base rate increase of 3%.

RECOMMENDATION: Staff recommends the Board approve revisions to electric rate tariffs with new rates effective October 1, 2026.

BOARD ACTION:

GEUS RATES FOR ELECTRIC SERVICE

APPROVED BY BOARD RESOLUTION ~~2526-50~~, DATED SEPTEMBER ~~1817~~, 20252026

Rates are effective October 1, 20252026

Time of Use (TOU) Option Amended by Board Resolution 25-24 effective February 20, 2025

Users of electric service provided by GEUS shall be placed into the rate classes and charged rates as follows:

RESIDENTIAL (R):

Application: To any residential consumer for all domestic uses in private dwellings or in individually metered apartments at one point of delivery through one meter. Not for temporary, standby or resale service. (Single phase service).

Customer Charge:..... \$~~12.25~~13.25 per month

Energy Charge: \$0.~~0662~~0676 per kWh.

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

GENERAL SERVICE -- NON-DEMAND (GS-ND):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for standby or resale service. (Single phase service under 10kW)

Customer Charge:..... \$18.50 per month

Energy Charge: \$0.~~0662~~0690 per kWh

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

Note: Customers exceeding 10kW in a single month will be placed on GSD rate according to their metered demand. See Service Period Restriction.

GENERAL SERVICE -- DEMAND (GSD-Small):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Single phase or three phase service greater than 10kW but less than or equal to 30kW during any single month during the year.) Multiple service and metering points may be obtained upon request and by agreement of GEUS. See Service Period Restriction.

Customer Charge: \$~~2732~~.00 per month

Demand Charge: \$12.20 per kW of Billing Demand

Energy Charge: \$0.~~0235~~0245 per kWh

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

GENERAL SERVICE -- DEMAND (GSD-Medium):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Single phase or three phase service greater than 30kW but less than or equal to 400kW during any single month during the year.) Multiple service and metering points may be obtained upon request and by agreement of GEUS. See Service Period Restriction.

Customer Charge: \$~~4464~~.00 per month
Demand Charge: \$~~13.50~~1.75 per kW of Billing Demand
(See Billing Demand Determination below).
Energy Charge: \$0.0244 per kWh for the first 6,000 kWh*
..... \$0.~~0442~~0153 per kWh for all additional kWh.
Fuel Adjustment Factor: See Appendix "A".
General Fund Transfer: See Appendix "B".
Regulatory Charge: See Appendix "C".

*Add 215 kWh per kW of billed demand in excess of 10 kW.

GENERAL SERVICE -- DEMAND (GSD-Large):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Single phase or three phase service greater 400kW during any single month during the year.) Multiple service and metering points may be obtained upon request and by agreement of GEUS. See Service Period Restriction.

Customer Charge: \$~~6090~~.00 per month
Demand Charge: \$~~14.75~~15.25 per kW of Billing Demand
(See Billing Demand Determination below).
Energy Charge: \$0.0179 per kWh for the first 6,000 kWh*
..... \$0.~~0432~~0138 per kWh for all additional kWh.
Fuel Adjustment Factor: See Appendix "A".
General Fund Transfer: See Appendix "B".
Regulatory Charge: See Appendix "C".

*Add 215 kWh per kW of billed demand in excess of 10 kW.

Primary Voltage Option: Available to any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Three phase service, 250kW or greater). The consumer will furnish all step-down transformers and protective devices, and will be solely responsible for ownership, maintenance and replacement of facilities beyond GEUS' primary metering point to be eligible for this rate schedule option. Multiple service and metering points may be obtained upon request and by agreement of GEUS. Demand and Energy Charges Rates are discounted by 2% for this option.

Time-of-Use Option: Discontinued. Existing customers on the Time-of-Use (TOU) rate plan are grandfathered until the effective date of new rates based on a cost of service and rate study at which time the TOU rate tariff may be modified or discontinued. For customers grandfathered on the TOU rate, special metering will record the demand only between 2:00 p.m. and 6:00 p.m. weekdays for the purpose of determining the billing demand. An additional consumer charge of \$2.50 per month per meter is charged. Grandfathered customers will be removed from the Time of Use rate if load no load reduction is recorded during the 12 preceding months between the hours of 2:00 p.m. and 6:00 p.m. on weekdays.

Billing Demand Determination: The billing demand for calculation of the monthly bill will be based upon the highest actual 15-minute demand interval established between meter reading dates associated with the current billing month.

Special Metering (250kW or greater): Additional consumer charge of \$75 per meter per month for high accuracy electronic metering when required for a special application, such as combined metering.

Service Period Restriction: Any consumer receiving service under a GSD rate schedule must receive service for a minimum period of three (3) consecutive billing months, or a period lasting until the consumer permanently disconnects from the system, whichever period is shorter. Any consumer that disconnects from the system prior to taking service for three (3) months must resume service on the GS-D rate schedule if new service is requested within two (2) years of the disconnection. GEUS will install a demand meter if it is expected that demand will equal or exceed 10kW, or if consumption meets or exceeds 2500kWh in any one month.

AREA SECURITY LIGHTING (SL):

Application: To any consumer for unmetered lighting service to one or more 175-watt mercury vapor lamps or 100-watt high pressure sodium lamps operating automatically every night from dusk to dawn.

Rate:..... On existing pole -- \$11.18 per light per month. On pole installed exclusively for purpose of mounting light -- \$16.50 per light per month.

Light Installation Charge: \$25.00 per light exclusively for purpose of mounting light.

Pole Installation Charge: \$100.00 per pole exclusively for purpose of mounting light.

General Fund Transfer: See Appendix "B".

Service: GEUS will own and maintain, at its expense, the complete light including fixture, lamp ballast, photo cell bracket and pole. GEUS will, at its expense, replace all inoperative lamps and photo cells. Replacement of lamps and glass refractors due to breakage by vandalism will be at consumer's expense.

STREET LIGHTING (STL):

Application: To the City of Greenville for street lighting electric service only.

Energy Charge Standard Light: \$0.1257 per kWh.

Energy Charge Decorative Light:..... \$0.1485 per kWh.

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

Reference prior rate Resolutions:

<u>25-71</u>	<u>09/19/2026</u>
25-24	02/20/2025
20-51	09/17/2020
17-13	03/06/2017
14-36.....	08/21/2014
10-54.....	09/09/2010
06-28.....	04/27/2006
05-34.....	01/27/2005
04-25.....	12/19/2003
02-09.....	12/13/2001
01-76.....	04/26/2001
99-32.....	04/22/1999
98-44.....	09/10/1998
97-55.....	08/24/1997

96-36.....	02/08/1996
96-23.....	12/14/1995
95-05.....	10/27/1994
94-87.....	09/22/1994
94-70.....	06/23/1994
94-21.....	11/18/1993
93-74.....	05/27/1993
92-108.....	07/23/1992
92-101.....	06/25/1992
92-01.....	10/24/1991
91-45.....	03/21/1991
90-27.....	03/08/1990
89-70.....	10/19/1989
88-14.....	10/20/1988

APPENDIX "A"

FUEL ADJUSTMENT CHARGE (FAC): Fuel and purchased energy, including cost of losses, are collected by charging each customer an adjustable rate per kilowatt each month in addition to the base rate for electricity. The cost per kilowatt-hour is estimated each month for the following year and is adjusted to reconcile differences in fuel adjustment revenues and fuel adjustment energy related costs. Such adjustment will be accomplished by increasing or decreasing the fuel adjustment charge by an amount which will bring the revenues and costs back in balance within a period of one year or less.

Only direct costs of fuel and fuel costs components of purchased power plus losses, as certified by a qualified independent auditor, shall be used in determining the fuel adjustment factor. Direct costs of fuel shall include the cost charged to FERC Account 501. Fuel cost components of purchased power shall include all energy related purchases in FERC Account 555, less the fuel cost associated with the energy revenues recovered from corresponding sales; excluding Transmission Cost of Service (TCOS) revenues and expenses; and excluding TMPA Fixed Cost. GEUS internal Power Supply management costs in FERC Account 575 (also referred to as Regional Market expenses) shall also be included in determining the fuel adjustment factor.

The fuel adjustment is calculated by adding:

- a. The costs of fossil fuel consumed at GEUS generating plants;
- b. The energy costs associated with GEUS' share of TMPA's Gibbons Creek;
- c. The costs of power purchases from other utilities;
- d. The costs of brokers expenses used in the purchase of power;
- e. ERCOT charges including Uplift Costs and ancillary purchases, EILS, RUC <less revenues> and Congestion costs/<less revenues>;
- f. Control Center costs and GEUS Power Supply costs
- g. Any revenues collected for fuel for energy sold off-system is subtracted from the above sum.

The costs of fuel and purchased energy will be calculated each month and summarized on worksheets which will include:

- a. Breakdown of revenue and cost components listed above;
- b. Rolling average 12-month fuel adjustment cost per kilowatt-hour each month.

APPENDIX "B"

GENERAL FUND TRANSFER (“GFT”): Section 143 of the City of Greenville’s City Charter requires that GEUS transfer 5% of adjusted gross revenues to the City of Greenville’s general fund and 1% to the city’s general fund dedicated for the use and benefit of the Board of Development. The GFT charge shall be determined by multiplying the factor 0.06 (6%) times the total monthly charges incurred by a customer. The revenues collected from the GFT charge shall be collected in a GFT account and transferred to the City at the end of each quarter along with the 6% of non-retail revenues as specified by City Charter

APPENDIX “C”

REGULATORY CHARGE (“RC”): The Regulatory Charge will recover GEUS net cost of the Wholesale Transmission Service Charges as established by the Public Utility Commission of Texas in accordance with PUC Substantive Rule 25.192, through its annual transmission matrix and any subsequent incremental amounts resulting from rate changes effective after the approval of the annual matrix. Wholesale Transmission Service Charges applicable to the RC shall be determined by taking the net of bills paid by GEUS and bills sent by GEUS. The RC shall also recover NERC/TRE/EPA regulatory fees and penalties and other material regulatory fees and penalties assessed by entities. The RC will be established such that the revenues generated from the RC will be sufficient to equal projected expenses. The RC rate will be periodically adjusted up or down as the amount of the under-collection or over-collection increases using a rolling 12-month average. All changes to the RC rate will be approved by the GEUS Board prior to implementation.

GEUS RATES FOR ELECTRIC SERVICE

APPROVED BY BOARD RESOLUTION 26-50, DATED SEPTEMBER 17, 2026

Rates are effective October 1, 2026

Time of Use (TOU) Option Amended by Board Resolution 25-24 effective February 20, 2025

Users of electric service provided by GEUS shall be placed into the rate classes and charged rates as follows:

RESIDENTIAL (R):

Application: To any residential consumer for all domestic uses in private dwellings or in individually metered apartments at one point of delivery through one meter. Not for temporary, standby or resale service. (Single phase service).

Customer Charge:..... \$13.25 per month

Energy Charge:
\$0.0676 per kWh.

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

GENERAL SERVICE -- NON-DEMAND (GS-ND):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for standby or resale service. (Single phase service under 10kW)

Customer Charge:..... \$18.50 per month

Energy Charge: \$0.0690 per kWh

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

Note: Customers exceeding 10kW in a single month will be placed on GSD rate according to their metered demand. See Service Period Restriction.

GENERAL SERVICE -- DEMAND (GSD-Small):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Single phase or three phase service greater than 10kW but less than or equal to 30kW during any single month during the year.) Multiple service and metering points may be obtained upon request and by agreement of GEUS. See Service Period Restriction.

Customer Charge: \$32.00 per month

Demand Charge: \$12.20 per kW of Billing Demand

Energy Charge: \$0.0245 per kWh

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

GENERAL SERVICE -- DEMAND (GSD-Medium):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Single phase or three phase service greater than 30kW but less than or equal to 400kW during any single month during the year.) Multiple service and metering points may be obtained upon request and by agreement of GEUS. See Service Period Restriction.

Customer Charge: \$64.00 per month
Demand Charge: \$1.75 per kW of Billing Demand
(See Billing Demand Determination below).
Energy Charge: \$0.0244 per kWh for the first 6,000 kWh*
..... \$0.0153 per kWh for all additional kWh.
Fuel Adjustment Factor: See Appendix "A".
General Fund Transfer: See Appendix "B".
Regulatory Charge: See Appendix "C".

*Add 215 kWh per kW of billed demand in excess of 10 kW.

GENERAL SERVICE -- DEMAND (GSD-Large):

Application: To any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Single phase or three phase service greater 400kW during any single month during the year.) Multiple service and metering points may be obtained upon request and by agreement of GEUS. See Service Period Restriction.

Customer Charge: \$90.00 per month
Demand Charge: \$15.25 per kW of Billing Demand
(See Billing Demand Determination below).
Energy Charge: \$0.0179 per kWh for the first 6,000 kWh*
..... \$0.0138 per kWh for all additional kWh.
Fuel Adjustment Factor: See Appendix "A".
General Fund Transfer: See Appendix "B".
Regulatory Charge: See Appendix "C".

*Add 215 kWh per kW of billed demand in excess of 10 kW.

Primary Voltage Option: Available to any consumer for electric service supplied at one point of delivery through one meter. Not for breakdown, standby or resale service. (Three phase service, 250kW or greater). The consumer will furnish all step-down transformers and protective devices, and will be solely responsible for ownership, maintenance and replacement of facilities beyond GEUS' primary metering point to be eligible for this rate schedule option. Multiple service and metering points may be obtained upon request and by agreement of GEUS. Demand and Energy Charges Rates are discounted by 2% for this option.

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Billing Demand Determination: The billing demand for calculation of the monthly bill will be based upon the highest actual 15-minute demand interval established between meter reading dates associated with the current billing month.

Special Metering (250kW or greater): Additional consumer charge of \$75 per meter per month for high accuracy electronic metering when required for a special application, such as combined metering.

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AREA SECURITY LIGHTING (SL):

Application: To any consumer for unmetered lighting service to one or more 175-watt mercury vapor lamps or 100-watt high pressure sodium lamps operating automatically every night from dusk to dawn.

Rate:..... On existing pole -- \$11.18 per light per month. On pole installed exclusively for purpose of mounting light -- \$16.50 per light per month.

Light Installation Charge: \$25.00 per light exclusively for purpose of mounting light.

Pole Installation Charge: \$100.00 per pole exclusively for purpose of mounting light.

General Fund Transfer: See Appendix "B".

Service: GEUS will own and maintain, at its expense, the complete light including fixture, lamp ballast, photo cell bracket and pole. GEUS will, at its expense, replace all inoperative lamps and photo cells. Replacement of lamps and glass refractors due to breakage by vandalism will be at consumer's expense.

STREET LIGHTING (STL):

Application: To the City of Greenville for street lighting electric service only.

Energy Charge Standard Light: \$0.1257 per kWh.

Energy Charge Decorative Light:..... \$0.1485 per kWh.

Fuel Adjustment Factor: See Appendix "A".

General Fund Transfer: See Appendix "B".

Regulatory Charge: See Appendix "C".

Reference prior rate Resolutions:

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20-51	09/17/2020
17-13	03/06/2017
14-36.....	08/21/2014
10-54.....	09/09/2010
06-28.....	04/27/2006
05-34.....	01/27/2005
04-25.....	12/19/2003
02-09.....	12/13/2001
01-76.....	04/26/2001
99-32.....	04/22/1999
98-44.....	09/10/1998
97-55.....	08/24/1997

96-36.....	02/08/1996
96-23.....	12/14/1995
95-05.....	10/27/1994
94-87.....	09/22/1994
94-70.....	06/23/1994
94-21.....	11/18/1993
93-74.....	05/27/1993
92-108.....	07/23/1992
92-101.....	06/25/1992
92-01.....	10/24/1991
91-45.....	03/21/1991
90-27.....	03/08/1990
89-70.....	10/19/1989
88-14.....	10/20/1988

APPENDIX "A"

FUEL ADJUSTMENT CHARGE (FAC): Fuel and purchased energy, including cost of losses, are collected by charging each customer an adjustable rate per kilowatt each month in addition to the base rate for electricity. The cost per kilowatt-hour is estimated each month for the following year and is adjusted to reconcile differences in fuel adjustment revenues and fuel adjustment energy related costs. Such adjustment will be accomplished by increasing or decreasing the fuel adjustment charge by an amount which will bring the revenues and costs back in balance within a period of one year or less.

Only direct costs of fuel and fuel costs components of purchased power plus losses, as certified by a qualified independent auditor, shall be used in determining the fuel adjustment factor. Direct costs of fuel shall include the cost charged to FERC Account 501. Fuel cost components of purchased power shall include all energy related purchases in FERC Account 555, less the fuel cost associated with the energy revenues recovered from corresponding sales; excluding Transmission Cost of Service (TCOS) revenues and expenses; and excluding TMPA Fixed Cost. GEUS internal Power Supply management costs in FERC Account 575 (also referred to as Regional Market expenses) shall also be included in determining the fuel adjustment factor.

The fuel adjustment is calculated by adding:

- a. The costs of fossil fuel consumed at GEUS generating plants;
- b. The energy costs associated with GEUS' share of TMPA's Gibbons Creek;
- c. The costs of power purchases from other utilities;
- d. The costs of brokers expenses used in the purchase of power;
- e. ERCOT charges including Uplift Costs and ancillary purchases, EILS, RUC <less revenues> and Congestion costs/<less revenues>;
- f. Control Center costs and GEUS Power Supply costs
- g. Any revenues collected for fuel for energy sold off-system is subtracted from the above sum.

The costs of fuel and purchased energy will be calculated each month and summarized on worksheets which will include:

- a. Breakdown of revenue and cost components listed above;
- b. Rolling average 12-month fuel adjustment cost per kilowatt-hour each month.

APPENDIX "B"

GENERAL FUND TRANSFER (“GFT”): Section 143 of the City of Greenville’s City Charter requires that GEUS transfer 5% of adjusted gross revenues to the City of Greenville’s general fund and 1% to the city’s general fund dedicated for the use and benefit of the Board of Development. The GFT charge shall be determined by multiplying the factor 0.06 (6%) times the total monthly charges incurred by a customer. The revenues collected from the GFT charge shall be collected in a GFT account and transferred to the City at the end of each quarter along with the 6% of non-retail revenues as specified by City Charter

APPENDIX “C”

REGULATORY CHARGE (“RC”): The Regulatory Charge will recover GEUS net cost of the Wholesale Transmission Service Charges as established by the Public Utility Commission of Texas in accordance with PUC Substantive Rule 25.192, through its annual transmission matrix and any subsequent incremental amounts resulting from rate changes effective after the approval of the annual matrix. Wholesale Transmission Service Charges applicable to the RC shall be determined by taking the net of bills paid by GEUS and bills sent by GEUS. The RC shall also recover NERC/TRE/EPA regulatory fees and penalties and other material regulatory fees and penalties assessed by entities. The RC will be established such that the revenues generated from the RC will be sufficient to equal projected expenses. The RC rate will be periodically adjusted up or down as the amount of the under-collection or over-collection increases using a rolling 12-month average. All changes to the RC rate will be approved by the GEUS Board prior to implementation.

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-51

ADOPT FISCAL YEAR 2027 GEUS ANNUAL BUDGET

BACKGROUND: The GEUS Board of Trustees has complete responsibility and authority to adopt the GEUS Budget. This authority was granted by the City Council August 8, 1989. This action was in accordance with the Charter Amendment which created the Electric System Board by popular referendum vote May 7, 1988. State law was amended in 1989 to allow the creation of a fully autonomous electric board in accordance with the Charter Amendment.

DISCUSSION OR DESCRIPTION: The fiscal year 2027 Proposed Budget was presented to the GEUS Board of Trustees on July 16, 2026, and August 20, 2026. The Public Hearing was held on August 20, 2026.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: N/A

RECOMMENDATION: Staff recommends Board approval to officially adopt the GEUS Annual Budget for Fiscal Year 2027.

BOARD ACTION:



**FY 2027
PROPOSED BUDGET**



Summary of Full Time Equivalent (FTE) Authorized Positions

	FY 2025 Approved	FY 2026 Approved	FY 2026 Amended	FY 2027 Proposed	Change Amended to Proposed
Electric Fund Full-Time Personnel (910)					
Administration	6.0	6.0	6.0	10.0	4.0
Business Services	9.0	9.0	9.0	10.0	1.0
Information Technology	6.0	6.0	6.0	7.0	1.0
Cashiering	4.0	4.0	4.0	4.0	-
Billing	4.0	4.0	4.0	4.0	-
Customer Service	16.0	16.0	16.0	16.0	-
Engineering and Operations	68.0	71.0	72.0	73.0	1.0
Community Connections and Key Accounts	3.0	3.0	3.0	2.0	(1.0)
System Operations	6.0	7.0	7.0	7.0	-
Energy Management	2.0	2.0	2.0	2.0	-
Electric Fund (910) Total	124.0	128.0	129.0	135.0	6.0
Fusion Fund Full-Time Personnel (950)					
Community Connections and Key Accounts	1.0	1.0	1.0	1.0	-
Billing	1.0	1.0	1.0	1.0	-
Operations	9.0	9.0	9.0	8.0	(1.0)
Fusion Fund (950) Total	11.0	11.0	11.0	10.0	(1.0)
Total Full-Time Personnel	135.0	139.0	140.0	145.0	5.0
Electric Fund Part-Time Personnel (910)					
Billing (Metering Coordinator)	-	-	-	-	-
Cashiering	-	-	-	-	-
Customer Service	1.5	1.5	1.5	1.5	-
Engineering and Operations	1.0	1.0	0.5	0.5	-
Electric Fund (910) Total	2.5	2.5	2.0	2.0	-
Fusion Fund Part-Time Personnel (950)					
Operations	0.5	0.5	0.5	0.5	-
Fusion Fund (950) Total	0.5	0.5	0.5	0.5	-
Total Part-Time Personnel	3.0	3.0	2.5	2.5	-

NOTES:

Position changes include:

Fund 910 - Adding the following full-time positions:

One Custodian, One Cyber Security Engineer, Two Power Production Specialist, One Administrative Assistant, One Human Resources Generalist, One Facilities Manager, One Safety Manager, One Warehouse Assistant

Eliminating four positions: Meter Reader, Engineering Administrative Assistant, Field Services Supervisor, and Video Technician.



**Greenville Electric Utility System
Combined Funds
Proposed Budget Summary
Fiscal Year 2026-27**

	FY 2025 Actual	FY 2026 Approved Budget	FY 2026 Amended Budget	FY 2027 Proposed Budget	Variance
Beginning Net Position	\$ 84,051,902	\$ 89,887,547	\$ 89,887,547	\$ 93,012,468	
Revenues and Inflows					
Electric Revenues	88,338,652	104,132,540	100,898,440	109,537,060	8,638,620
Fusion Revenues	6,147,276	5,599,090	5,368,720	4,521,470	(847,250)
Debt and Capital Outlay ⁽¹⁾	4,583,988	1,000,150	1,000,150	3,000,150	2,000,000
Total Revenues and Inflows	99,069,916	110,731,780	107,267,310	117,058,680	9,791,370
Expenses and Outflows					
Operating - Electric	38,737,705	85,664,100	84,393,530	86,959,570	2,566,040
Operating - Fusion	4,877,136	4,709,950	4,939,424	4,492,150	(447,274)
Capital - Electric ⁽²⁾	35,768,310	2,897,500	2,598,890	2,626,000	27,110
Capital - Fusion	503,774	729,200	384,250	807,360	423,110
Debt Service	13,347,346	14,077,690	11,826,295	15,710,025	3,883,730
Total Expenses and Outflows	93,234,271	108,078,440	104,142,389	110,595,105	6,452,716
Change in Net Position ⁽³⁾	5,835,645	2,653,340	3,124,921	6,463,575	
Ending Net Position	\$ 89,887,547	\$ 92,540,887	\$ 93,012,468	\$ 99,476,043	

NOTES:

(1) Includes interest income earned from bond proceeds.

(2) Includes cash funded capital expenses.

(3) Budget columns exclude bond sale proceeds and capital expenses.

Budget Changes are explained in the notes on the following fund pages.



**Greenville Electric Utility System
Proposed Electric Fund 910 Budget
Fiscal Year 2026-27**

	FY 2025 Actual	FY 2026 Approved Budget	FY 2026 Amended Budget	FY 2027 Proposed Budget	Variance
Beginning Net Position	\$ (38,375,610)	\$ (1,476,624)	\$ (1,476,624)	\$ (1,648,294)	
Revenues and Inflows					
Charges for Services and Fees	63,531,986	72,920,220	72,275,280	79,821,740	7,546,460
Other Sales and Income	23,373,068	29,749,940	27,160,780	28,243,530	1,082,750
Transfers-In					
Transfer From City	1,279,057	1,305,910	1,305,910	1,313,790	7,880
Transfer From Fusion	154,541	156,470	156,470	158,000	1,530
Total Revenues and Inflows	88,338,652	104,132,540	100,898,440	109,537,060	8,638,620
Expenses and Outflows					
Engineering and Operations	63,449,285	72,654,142	70,815,460	73,216,040	2,400,580
Information Technology	1,697,604	1,611,840	1,466,100	1,438,310	(27,790)
Customer Service	2,324,322	2,276,022	2,210,060	2,147,380	(62,680)
Administration	1,418,132	2,485,156	3,218,400	3,253,720	35,320
Business Services	2,034,305	2,344,340	2,301,120	2,422,870	121,750
Non-Departmental ⁽¹⁾	(35,314,744)	1,685,700	1,785,900	1,340,500	(445,400)
Transfers	15,830,762	19,582,090	19,273,070	21,476,780	2,203,710
Total Expenses and Outflows	51,439,666	102,639,290	101,070,110	105,295,600	4,225,490
Change in Net Position	36,898,986	1,493,250	(171,670)	4,241,460	
Ending Net Position	\$ (1,476,624)	\$ 16,626	\$ (1,648,294)	\$ 2,593,166	

NOTES:

(1) Non-Department costs include employee relations, bad debt, bank fees, inventory adjustments, estimated gains/losses, contingencies, property/liability insurance, and year-end entries. Year end entries such as depreciation expense and pension adjustments are not included in budgeted amounts but are shown in the actual column.

Budget Changes:

Increased revenue is mostly due to an expected increase in off-system sales and regulatory collections.

The majority of the net change in expenses is due to an increase in personnel costs, purchased power costs, and plant maintenance costs.



**Greenville Electric Utility System
Proposed Fusion Fund 950 Budget
Fiscal Year 2026-27**

	FY 2025 Actual	FY 2026 Approved Budget	FY 2026 Amended Budget	FY 2027 Proposed Budget	Variance
Beginning Net Position	\$ 9,022,525	\$ 9,788,891	\$ 9,788,891	\$ 9,833,937	
Revenues and Inflows					
Fusion Sales	5,252,524	4,621,630	4,496,400	3,741,320	(755,080)
Other Retail Sales	68,019	147,650	88,420	25,000	(63,420)
Transfer To City (5%)	247,903	231,000	213,000	193,260	(19,740)
Transfer To GBOD (1%)	49,615	44,380	42,500	38,650	(3,850)
Miscellaneous Income	131,835	157,050	131,020	125,860	(5,160)
Transfers-In					
Transfer From Electric Fund	397,380	397,380	397,380	397,380	-
Total Revenues and Inflows	6,147,276	5,599,090	5,368,720	4,521,470	(847,250)
Expenses and Outflows					
Operations and Maintenance	3,685,071	3,624,730	3,842,144	3,062,850	(779,294)
Advertising	168,419	218,400	189,390	254,190	64,800
Customer Service	91,783	100,330	171,600	195,400	23,800
Administration	56,603	107,420	76,220	387,350	311,130
Capital	503,774	729,200	384,250	807,360	423,110
Non-Department ⁽¹⁾	466,435	156,760	156,760	135,750	(21,010)
Transfers	408,825	502,310	503,310	456,610	(46,700)
Total Expenses and Outflows	5,380,910	5,439,150	5,323,674	5,299,510	(24,164)
Change in Net Position	766,366	159,940	45,046	(778,040)	
Ending Net Position	<u>\$ 9,788,891</u>	<u>\$ 9,948,831</u>	<u>\$ 9,833,937</u>	<u>\$ 9,055,897</u>	

NOTES:

(1) Non-Department costs include employee relations, bad debt, bank fees, inventory adjustments, estimated gains/losses, contingencies, property/liability insurance, and year-end entries. Year end entries such as depreciation expense and pension adjustments are not included in budgeted amounts but are shown in the actual column.

Budget Changes:

*Decreased revenue is mostly due to an expected decrease in sales during the transition to Fusion streaming.
The net change in expenses is mostly due to an increase in personnel costs and overall expenses.*



Greenville Electric Utility System
Proposed Debt Service Funds 911-912 Budget
Fiscal Year 2026-27

	FY 2025 Actual	FY 2026 Approved Budget	FY 2026 Amended Budget	FY 2027 Proposed Budget	Variance
Beginning Net Position	\$ (486,595)	\$ (2,472,177)	\$ (2,472,177)	\$ (220,632)	
Revenues and Inflows					
Interest Income	39	150	150	150	-
Transfer In - Electric	11,361,725	14,077,690	14,077,690	15,710,030	1,632,340
Total Revenues and Inflows	11,361,764	14,077,840	14,077,840	15,710,180	1,632,340
Expenses and Outflows					
Paying Agent Fees	1,207	7,500	13,500	10,300	(3,200)
Arbitrage	-	5,000	-	-	-
Continuing Disclosure	1,000	1,000	-	1,000	1,000
Surety Bond	-	-	-	-	-
Principal 2019A Issue	2,490,000	2,615,000	2,615,000	-	(2,615,000)
Interest 2019A Issue	193,000	65,375	65,375	-	(65,375)
Principal 2021 CIP Issue	270,000	280,000	280,000	295,000	15,000
Interest 2021 CIP Issue	392,869	396,369	396,369	381,994	(14,375)
Principal 2022 Refunding	875,000	900,000	900,000	930,000	30,000
Interest 2022 Refunding	372,014	349,838	349,838	323,760	(26,078)
Principal 2022 CIP Issue	210,000	220,000	220,000	235,000	15,000
Interest 2022 CIP Issue	654,350	643,025	643,025	630,550	(12,475)
Principal 2024 CIP Issue	-	-	-	1,690,000	1,690,000
Interest 2024 CIP Issue	7,887,906	6,343,188	6,343,188	6,300,938	(42,250)
Principal 2026 CIP Issue	-	-	-	335,000	335,000
Interest 2026 CIP Issue	-	2,251,395	-	4,576,483	4,576,483
Total Expenses and Outflows	13,347,346	14,077,690	11,826,295	15,710,025	3,883,730
Change in Net Position	(1,985,582)	150	2,251,545	155	
Ending Net Position	\$ (2,472,177)	\$ (2,472,027)	\$ (220,632)	\$ (220,477)	

NOTES:

Bond coverage ratio proposed for FY 2027 is expected to be 1.42. GEUS Target Ratio is 1.50. Bond covenants require 1.25.

Budget Changes:

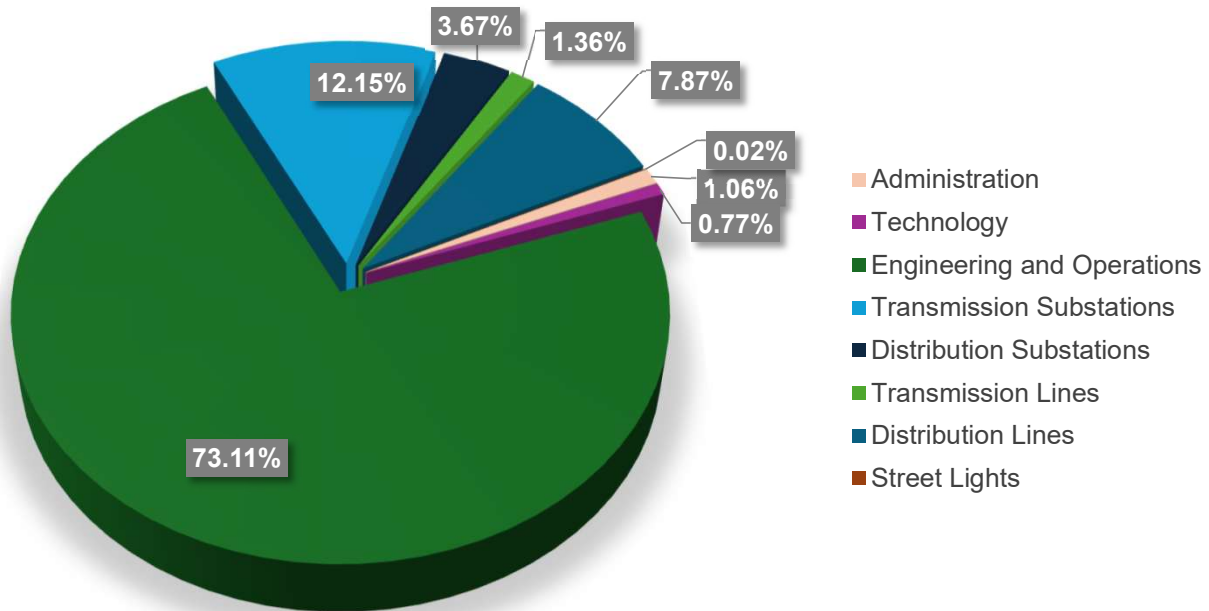
Increased debt service is due to payments becoming due on relation to the Series 2026 Bond Sale.



**Greenville Electric Utility System
Proposed Capital Projects Fund 913 Budget
Fiscal Year 2026-27**

	FY 2025 Actual	FY 2026 Approved Budget	FY 2027 Proposed Budget	Variance
Beginning Net Position	\$ 113,891,582	\$ 84,047,456	\$ 70,516,666	
Revenues/Inflows:				
Bond Proceeds ⁽¹⁾	-	88,787,070	61,550,630	(17,236,370)
Interest Income	4,583,949	1,000,000	3,000,000	2,000,000
Total Revenues	4,583,949	89,787,070	64,550,630	(15,236,370)
Capital Outlay				
Administration	1,262,147	2,508,200	690,000	690,000
Technology	174,858	120,000	500,000	500,000
Engineering and Operations	28,197,934	69,378,190	47,736,990	(20,595,200)
Transmission Substations	870,803	11,069,540	7,930,610	(1,806,195)
Distribution Substations	2,022,171	9,240,750	2,395,800	(2,416,786)
Transmission Lines	64,488	5,792,490	885,210	(647,790)
Distribution Lines	4,018,215	5,192,580	5,138,380	1,168,380
Street Lights	11,043	16,110	14,100	14,100
Capital Outlay	(2,193,584)	-	-	-
Total Capital Outlay	34,428,075	103,317,860	65,291,090	(23,093,491)
Change in Net Position ⁽²⁾	(29,844,126)	(13,530,790)	(740,460)	
Ending Net Position	\$ 84,047,456	\$ 70,516,666	\$ 69,776,206	

FY2027 Debt Funded Projects by Department



NOTES:

(1) Fiscal year 2027 proposed amounts include an estimated inflow for bond sale proceeds to cover the proposed capital projects.

(2) Any decrease in net position is caused by multi-year projects that are funded during the prior year. Bond proceeds were received in the prior year, but the expenditures are current, thus decreasing the net position.



GEUS CAPITAL IMPROVEMENT PLAN
FY2026 Adopted, FY2026 Projected, and
FY2027 Proposed Budgets

Public

DEPARTMENTS	Adopted FY 2026	Projected FY 2026	Proposed FY 2027
Administration	\$ 1,758,200	\$ 1,758,200	\$ 55,000
Customer Service	170,000	170,000	85,000
Engineering and Operations	102,028,660	88,413,280	66,021,090
Capital Contingency	1,000,000	575,000	500,000
Technology	1,103,200	542,200	1,369,370
Compliance	120,000	120,000	
Business Services	760,000	775,000	675,000
Grand Total	\$ 106,940,060	\$ 92,353,680	\$ 68,705,460

FUNDING SOURCES	Adopted FY 2026	Projected FY 2026	Proposed FY 2027
Debt Funded	\$ 103,317,860	\$ 89,455,250	\$ 65,291,090
Cash Funded	3,622,200	2,898,430	3,414,370
GRAND TOTAL	\$ 106,940,060	\$ 92,353,680	\$ 68,705,460

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-52

AUTHORIZE FY27 FUNDING FOR LEGAL SERVICES

BACKGROUND GEUS Board Policy 123.01 Rev. B, requires the Board to retain legal counsel for legal services.

DISCUSSION OR DESCRIPTION: The Board authorized an Engagement Agreement for legal services with Carolyn Shellman on October 19, 2023, via Resolution 24-03, with the option for the Board to extend the agreement each year on or before the expiration of the Engagement Agreement.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: Legal expenses will be charged to Legal Services for each department as applicable.

RECOMMENDATION: Staff recommends the Board authorize funding for legal services with the firm of Butler Snow for FY27 expenses not to exceed \$150,000 as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-53

**AUTHORIZE LOW INCOME AND ROUNDUP PROGRAM FUND
DISTRIBUTOR**

BACKGROUND: The GEUS Board first established a low-income fund in FY 2008 to assist Greenville residents, at or near the poverty level, with electric charges and established a voluntary RoundUP Program in FY 2020. It was the Board's desire to authorize a third-party non-profit organization to select applicants meeting Board-approved criteria with funding through a voucher system. Vouchers for RoundUP funds would be available as collected through voluntary donations. The term of the distribution agreement is for FY 2027.

DISCUSSION OR DESCRIPTION: Hunt County Shared Ministries (FISH) has a long-standing reputation of providing short-term assistance to Greenville residents who are in crisis due to various factors such as neglect, domestic abuse, illness, loss of job or family member incarceration. Assistance ranges from food, health care, mortgage/rent to utility assistance. FISH has the infrastructure in place to administer GEUS' Low-Income and RoundUp programs based on Board-approved criteria.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: \$15,000 was budgeted in FY27 in the Low-Income Assistance Fund Account Number 910-9-913130-59166-9030. It is expected that all the \$15,000 budgeted for FY27 will be expended. RoundUP funds would be available as collected through voluntary donations.

RECOMMENDATION: Staff recommends the Board approve FISH to distribute vouchers for Low-Income Assistance and RoundUP as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-54

AUTHORIZE FY27 FUNDING FOR ONLINE PAY SERVICES

BACKGROUND: Paymentus provides online pay, pay-by-phone and notification services.

DISCUSSION OR DESCRIPTION: GEUS pays Paymentus contract-specific fees for credit card and e-check payments made online and through the pay-by-phone service plus fees for notifications.

COMPARISON OF ALTERNATIVES: N/A - GEUS is under contract with Paymentus.

BUDGET IMPACT: \$174,000 is budgeted in FY27 Credit Card Fees Account 910-9-913135-59170-9035 for online pay services, credit card fees, and e-check fees.

RECOMMENDATION: Staff recommends the Board authorize funding of \$174,000 for online pay services, credit card fees, and e-check fees provided by Paymentus as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-55

AUTHORIZE FY27 FUNDING FOR BILL PRINT SERVICES

BACKGROUND: Infosend prints, inserts and mails GEUS bills and late notices. They also print and insert bill stuffers as requested.

DISCUSSION OR DESCRIPTION: GEUS maintains a permanent postage deposit that is replenished with GEUS' payment for services each month.

COMPARISON OF ALTERNATIVES: N/A - GEUS is under contract with Infosend.

BUDGET IMPACT: \$135,000 is budgeted in FY27 GEUS Software 910-9-913134-59133-9034 for Bill Print-Printing & Postage. An additional \$8,800 is budgeted in Electric Advertising 910-9-913103-59160-9303 and \$3,900 in Fusion Advertising 950-9-951053-59160-8530 for bill inserts.

RECOMMENDATION: Staff recommends the Board authorize funding in the amount of \$147,700 for postage and services through Infosend as approved in the FY27 budget.

BOARD ACTION:

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**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-56

AUTHORIZE FY27 FUNDING FOR EMPLOYEE UNIFORMS

BACKGROUND: GEUS Board of Trustees Awarded the current vendor, FR Girls of Texas 25-69 on September 17, 2026, as an annual contract with four (4) one-year renewals.

DISCUSSION OR DESCRIPTION: Bid packets were sent out May 16, 2025, via lonwave to thirty-eight (38) vendors and an advertisement placed in the local newspaper as required by State law. Five (5) responses were received and were evaluated by an internal evaluation committee. FR Girls of Texas scored the highest among the evaluation committee. They offer a Uniform Trailer to come to our location to fit employees, as well as an online ordering portal for employees to use to order allotted uniforms.

COMPARISON OF ALTERNATIVES: FR Girls of Texas successfully completed Year One (1) of their annual contract in FY26, consistently providing excellent service, quality products, and responsive support that met or exceeded GEUS expectations.

BUDGET IMPACT: The uniform purchase will be charged to each departmental clothing account based on number of employees in each.

RECOMMENDATION: Staff recommends the Board authorize FY27 funding for employee uniforms from FR Girls of Texas and a Purchase Order issued not-to-exceed \$142,820.00 as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-57

**AUTHORIZE FY27 FUNDING FOR UNLEADED GASOLINE AND TYPE 2 LOW
SULFUR DIESEL**

BACKGROUND: GEUS must purchase unleaded gasoline and No. 2 low-sulfur diesel fuel for vehicles and equipment.

DISCUSSION OR DESCRIPTION: Bid packets were sent to one hundred ninety-four (194) vendors and an advertisement was placed in the local newspaper as required by State law. Three (3) responses were received and were evaluated based on the best value to the Utility. The GEUS Board of Trustees Awarded the current vendor, Offen Petroleum 26-02 on October 16, 2026, as an annual contract with four (4) one-year renewals.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: The fuel purchase will be charged to inventory accounts and charged out as used to the appropriate expense account.

RECOMMENDATION: Staff recommends the Board authorize FY27 funding to Offen Petroleum LLC., for the price of \$2.4367 per gallon for unleaded gasoline and \$2.7798 for diesel fuel as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-58

**AUTHORIZE RENEWAL OF INTERLOCAL AGREEMENT WITH LOWER
COLORADO RIVER AUTHORITY**

BACKGROUND: Texas Government Code, Chapter 791 provides legal authority for state entities to participate in cooperative interlocal agreements to increase the efficiency and effectiveness of local governments. GEUS originally entered into an interlocal agreement with Lower Colorado River Authority (LCRA) through Resolution 19-18.

DISCUSSION OR DESCRIPTION: LCRA formed this Interlocal Agreement over 20 years ago allowing participating members to benefit from volume purchasing and reduced turnaround time. Materials and services are collectively bid in large quantities by LCRA allowing GEUS to utilize the agreement for selected materials and services in lieu of going through the bidding process.

This agreement is for a term of one (1) year with automatic annual renewals.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: No budget impact. Charges would apply to selected agreements.

RECOMMENDATION: Staff recommends the Board authorize GEUS to enter into an Interlocal Agreement with LCRA.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-59

**AUTHORIZE RENEWAL OF ANNUAL CONTRACT SERVICES FOR
UNDERGROUND FACILITIES LOCATING AND MARKING**

BACKGROUND: GEUS has contracted underground locating services since August 2001 to reduce the workload on GEUS service crews and allow in-house crews to focus on other job duties. In 2025, GEUS entered into a contract with USIC to provide locating and marking services for GEUS underground facilities for FY26, as approved by Resolution 25-66 and executed a contract dated September 25, 2025, with the option to renew for four additional years. This is the first renewal. Renewal of the contract is necessary to ensure these services continue without interruption.

DISCUSSION OR DESCRIPTION: Construction and maintenance activity within the GEUS service territory continues to generate a significant volume of locate requests. Upon approval, the contract renewal will be effective October 1, 2026, and continue for one year, with the option to renew for the remaining three consecutive years. Pricing for each subsequent contract year will increase by 3% annually.

COMPARISON OF ALTERNATIVES: USIC is the sole source for electric and cable/internet underground locating and marking services in the GEUS service area. Outsourcing these services remains the most cost-effective approach, reduces the workload on GEUS crews and helps limit potential liability.

BUDGET IMPACT: \$160,000 is included in the FY27 budget for Underground Line Locating in T&D Distribution UG Operations Account (910-9-932504-59110-5840), Fusion Operations Account (950-9-951050-59110-8500), and Fusion Internet Operations Account (950-9-951052-59110-8520).

RECOMMENDATION: Staff recommends that the Board approve renewal of the USIC contract and authorize the issuance of a Purchase Order in an amount not-to-exceed \$160,000 as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-60

**AUTHORIZE RENEWAL OF ANNUAL CONTRACT SERVICES FOR POLE
INSPECTION AND GROUND TREATMENT OF WOOD POLES**

BACKGROUND: GEUS operates approximately 331 miles of overhead 7.2kV/12.47kV distribution lines and 32 miles of 69kV transmission lines, supported by approximately 14,000 poles. Regular pole inspections are necessary to maintain system reliability, prevent structural failures, and protect public safety. Texas legislation also requires comprehensive inspections of transmission assets every five years and distribution assets every ten years.

DISCUSSION OR DESCRIPTION: In FY25, GEUS selected Lost Time Control West, Inc. (DBA Geoforce Utility Technologies) to provide pole inspection and ground treatment of wood poles with the option to allow annual renewals for up to five (5) years. This will be the first annual renewal.

COMPARISON OF ALTERNATIVES: Lost Time Control West, Inc. was selected through the Request for Proposal (RFP) process.

BUDGET IMPACT: \$190,000 is budgeted for pole inspections in the FY27 Budget. \$150,000 will be charged to T&D Poles, OH, UG & Services Maintenance Account (910-9-932514-59275-5941) and \$40,000.00 will be charged to Equipment Maintenance account (910-9-932474-59205-5740).

RECOMMENDATION: Staff recommends that the Board approve the Pole Inspection and Treatment Agreement Renewal with Lost Time Control West, Inc. (DBA Geoforce Utility Technologies) as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-61

**AUTHORIZE CONTRACT FOR TREE TRIMMING SERVICES THROUGH LCRA
INTERLOCAL AGREEMENT**

BACKGROUND: GEUS operates approximately 613 miles of overhead 7.2kV/12.47kV distribution lines and 32 miles of 69kV transmission lines. To maintain system reliability, outside tree trimming services are needed to supplement GEUS's in-house program and reduce service interruptions and damage to electric infrastructure.

DISCUSSION OR DESCRIPTION: GEUS utilizes an interlocal agreement with the Lower Colorado River Authority (LCRA) for tree trimming services. Through this agreement, GEUS has access to LCRA's contract with McCoy Tree Surgery Co. for right-of-way and miscellaneous tree trimming services.

COMPARISON OF ALTERNATIVES: Utilizing the existing LCRA interlocal agreement allows GEUS to obtain supplemental tree trimming services without conducting a separate Request for Proposal (RFP) process. This provides an efficient and cost-effective means of supporting GEUS's tree trimming program.

BUDGET IMPACT: Funding for these services is included in the FY27 budget in Poles, OH, UG & Service Maintenance account (910-9-932514-59275-5941) and T&D Transmission Line Maintenance account (910-9-932474-59257-5740). These accounts have adequate funds to cover the expenditure.

RECOMMENDATION: Staff recommends that the Board approve tree trimming services with McCoy Tree Surgery Co. in an amount not-to-exceed \$786,560.00, plus the LCRA fee of \$39,328.00, for a total amount not-to-exceed \$825,888.00 as approved in the FY27 budget.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-62

**AUTHORIZE PARTICIPATION IN LCRA MATERIAL ACQUISITION SERVICE
INTERLOCAL AGREEMENT WITH TECHLINE**

BACKGROUND: Texas Government code, Chapter 791 provides legal authority for State entities to participate in Cooperative Interlocal Agreements to increase the efficiency and effectiveness of local governments. GEUS staff wishes to participate in the Lower Colorado River Authority's (LCRA) Material Acquisition Service Interlocal Agreement with TECHLINE.

DISCUSSION OR DESCRIPTION: LCRA formed this Interlocal Agreement over 20 years ago allowing participating members to benefit from volume purchasing and reduced turnaround time. Materials and services are collectively bid in large quantities by LCRA allowing GEUS to utilize the agreement for selected materials and services in lieu of going through the bidding process.

Through this Interlocal Agreement, GEUS can use LCRA's contract with TECHLINE for various materials related to transmission and distribution, allowing GEUS to take advantage of bulk pricing and reduced lead times. The agreement between LCRA and TECHLINE was renewed in FY26 with annual automatic renewals not to exceed a total of five (5) years.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: No budget impact. Any materials or services purchased through the agreement will be made in accordance with approved budget authority and applicable Board Policy.

RECOMMENDATION: Staff recommends the Board authorize GEUS to participate in the Interlocal Agreement between LCRA and TECHLINE.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
SEPTEMBER 17, 2026**

RESOLUTION 26-63

AUTHORIZE CHANGE ORDER FOR PROFESSIONAL SUPPORT SERVICES

BACKGROUND: Multiple new regulations will become applicable to GEUS over the next few years in conjunction with upgrade, growth, and expansion of GEUS system.

DISCUSSION OR DESCRIPTION: The Board authorized funding for professional support services with GDS on November 7, 2024, via Resolution 25-04 for \$330,000. Due to delays in projects, changes to NERC regulatory requirements, and needing additional highly specialized assistance to implement system and hardware updates to meet NERC IT requirements, expenses will exceed the authorized amount and will be over the GM's 25% increase authority.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: Services will be charged to account 910-9-930000-59110-5600 in the amount of \$210,000.

RECOMMENDATION: Staff recommends the Board authorize a change order for additional funding for professional support services for \$210,000.

BOARD ACTION:

GEUS BUSINESS SERVICES MONTHLY REPORT AUGUST 2026

Billing Stats

Bills Issued – 19,857

Bills Mailed – 11,859

Late Notices Mailed – 3,603

Accounts Reaching Non-Payment – 603

Bill Payments

GEUS Online – 10,960

Electronic Bank Payments – 403

Pay-By-Phone Payments – 1,140

Mobile App Payments – 1,450

City/GEUS Bank Drafts – 177

Payments Hand-Delivered and Mailed to GEUS – 3,985

Total Pre-Pay Subscribers

Total SmartPay Subscribers – 967

Finance Stats

Accounts Payable Invoices – 211

Purchase Orders Created – 35; \$2,142,640

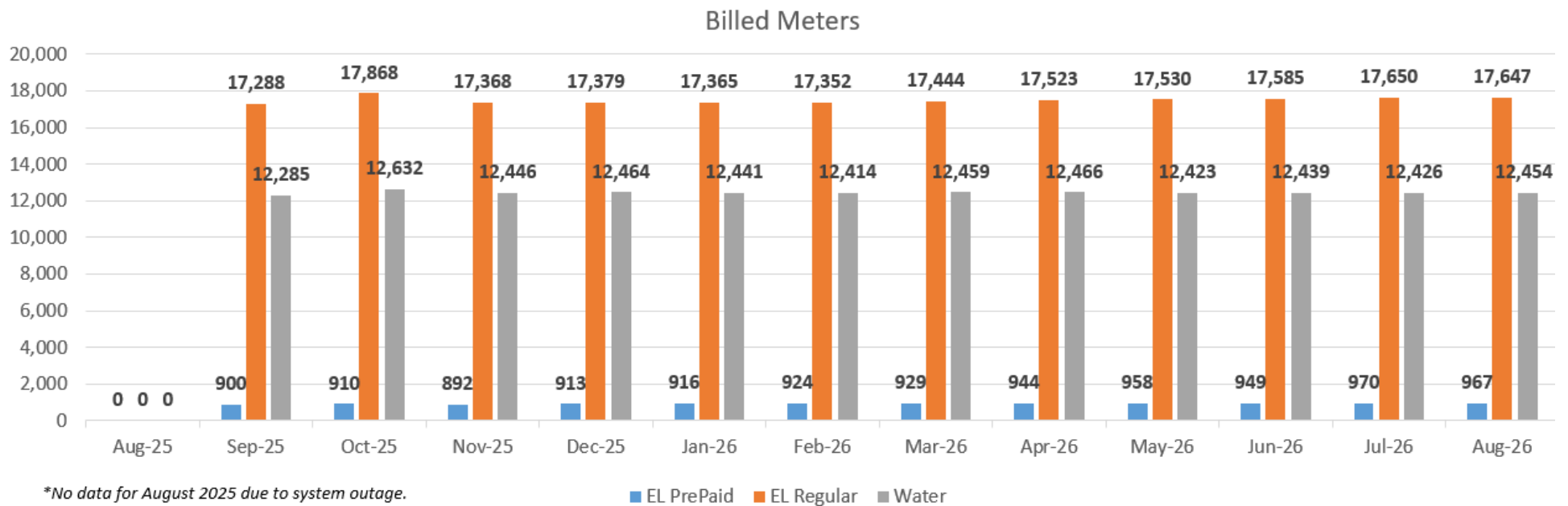
Open Purchase Orders – 219; \$122,806,060

Reportable Safety Incidents – 0

GEUS BUSINESS SERVICES MONTHLY REPORT AUGUST 2026 GRAPHS

Metering\Billing

Billed Meters Reflects a decrease of 6 Electric Meters.
Reflects an increase of 28 Water Meters.



Collections

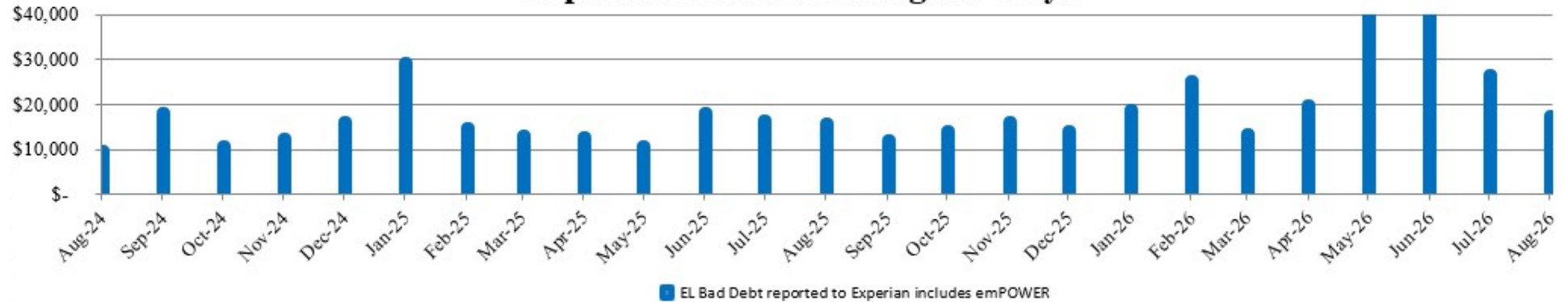
GEUS/City Combined Uncollected Billing

AUG 26 \$42,576 and FY 26 YTD \$646,329 (FY 25 YTD – \$321,120)

Uncollected Billing for Electric

AUG 26 \$17,373 and FY 26 YTD \$267,281 (FY 25 YTD – \$170,024)

Unpaid Accounts reaching 120 Days



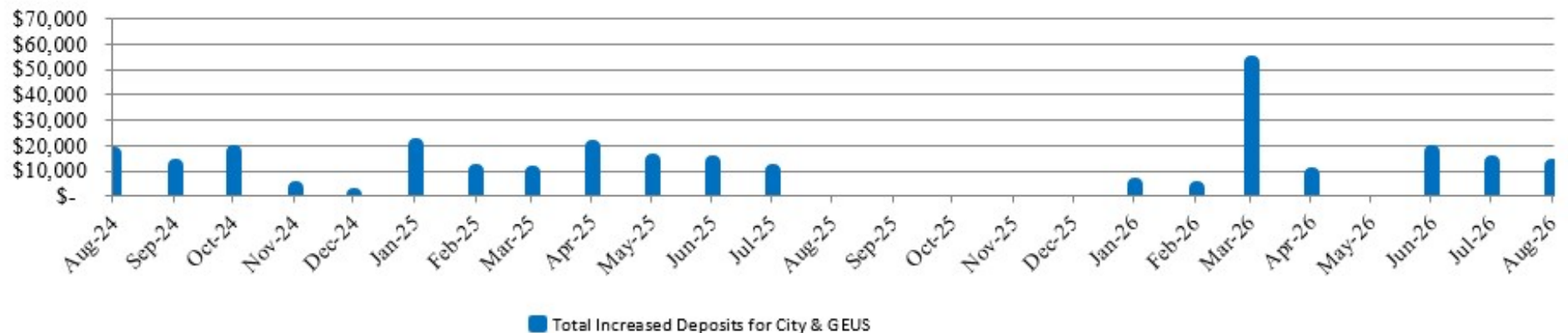
Increased Deposits

Current Month - 42 letters mailed increasing deposits by \$11,769.

FY 26 YTD – 219 letters mailed increasing deposits by \$112,334.

Deposits refunded YTD 714 accounts totaling \$94,182.

Total Increased Deposits for City & GEUS





August 2026

Community Connections

Monthly Report

Safety

No accidents to report.

City of Greenville Community Development Stats

2026 Building Permits

August

Residential	11
Commercial	1
Multi Family	0

RoundUP

Commercial 42

Multi Family 5

Residential 1,545

Flat Donation 12

Total 1,716 (11 subscriber increase from last month)

You Can Choose:

- 1. Round up your bill*
- 2. Recurring donation*
- 3. One-time donation*

SmartPay

968 subscribers

Decrease of 3 participants.

SmartPay
Electricity On Your Schedule®

“ I love pre-pay because it is pay-as-you-go. ”

Vonna Mistretta, GEUS SmartPay Customer

GEUS
Energizing the Community
903.657.2002
www.geus.org

45

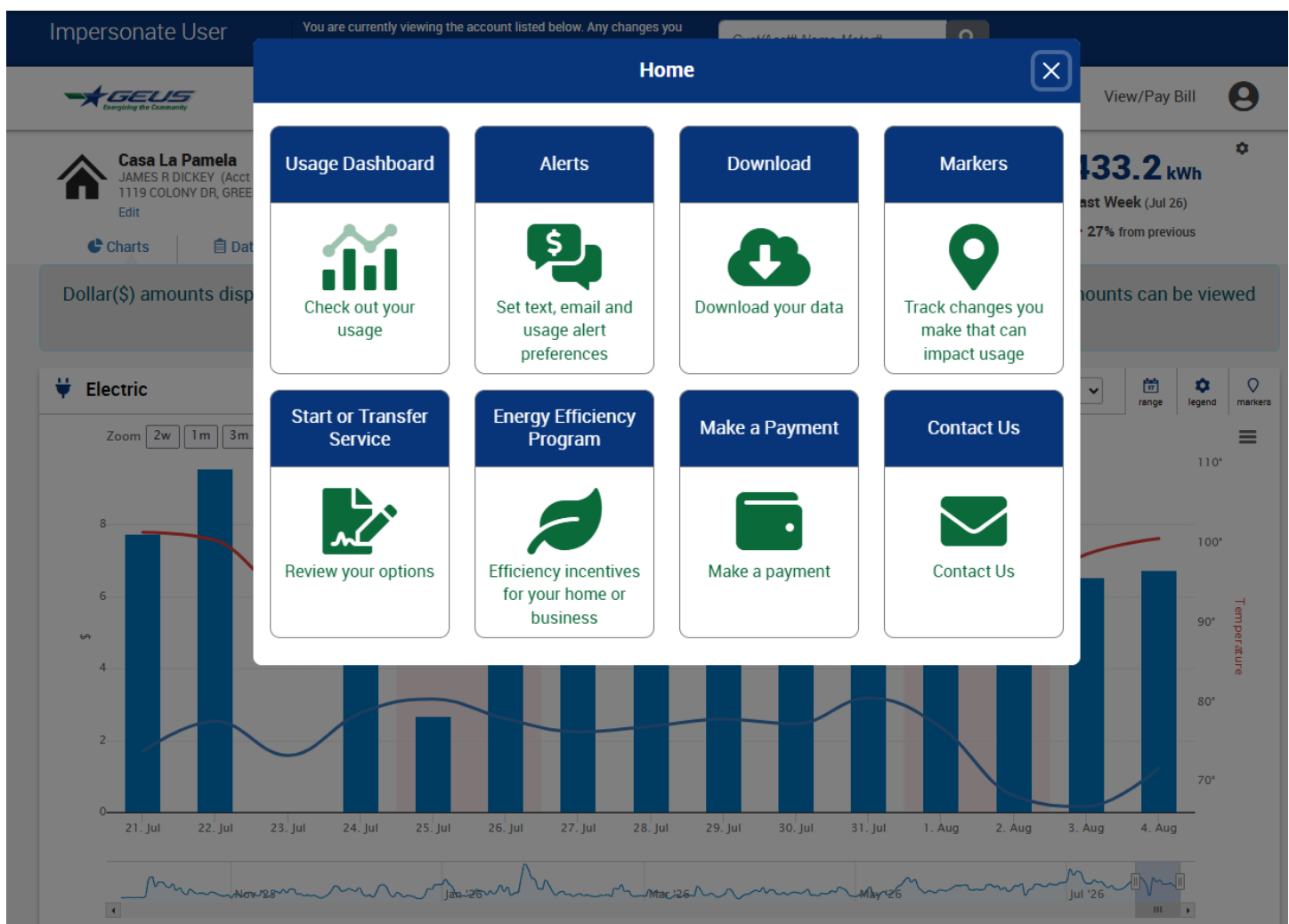
MyMeter Customer Electric Data Portal

Community Connections has worked closely with Billing, Customer Service, Business Services, and IT to prepare a new portal for customers to see their electric usage. A vendor was selected, then setup and testing began.

As we wait for the contractors to complete the AMI meter installation project, we are gradually sharing portal access with Friends of GEUS. These customers know that we are still testing and making changes to the portal and are working with us to report any issues or concerns that they see.

25 Registered Users Since January 2026.

3 New Users during this month.



Professional Survey Campaign

GEUS Community Connections subscribed to the APPA Public Power Data Source, which also includes a Professional Survey. This campaign began in late April 2026 and concluded August 21, 2026. We should hear in the next month if we will receive recognition from APPA for Customer Satisfaction Awards. This survey asks questions regarding GEUS' Electric Service as a whole.

During this campaign, 131 people have responded to this survey, an increase of 13 participants.



Below is a screenshot of one of the questions in the survey with customer responses.

3. Please think specifically about Greenville Electric Utility System. Please read the following list of different organizational characteristics. For each one, please rate Greenville Electric Utility System on a scale of one (1) to ten (10) where one is very good and ten is very poor.

	1 - Very Good	2	3	4	5	6	7	8	9	10 - Very Poor	DK/NA	Responses
Communicating with electric customers												
Count	62	12	5	5	12	3	3	3	1	23	2	131
Row %	47.3%	9.2%	3.8%	3.8%	9.2%	2.3%	2.3%	2.3%	0.8%	17.6%	1.5%	
Providing good service and value for the cost of electricity												
Count	62	12	10	6	8	2	4	5	3	19	0	131
Row %	47.3%	9.2%	7.6%	4.6%	6.1%	1.5%	3.1%	3.8%	2.3%	14.5%	0.0%	
Restoring power after an outage in a reasonable amount of time												
Count	73	14	15	8	8	0	2	0	1	9	1	131
Row %	55.7%	10.7%	11.5%	6.1%	6.1%	0.0%	1.5%	0.0%	0.8%	6.9%	0.8%	
Providing consistent and reliable electric service to customers												
Count	77	10	11	6	6	3	5	1	0	12	0	131
Row %	58.8%	7.6%	8.4%	4.6%	4.6%	2.3%	3.8%	0.8%	0.0%	9.2%	0.0%	
Offering innovative electric programs and services												
Count	58	8	12	3	8	3	10	3	6	13	7	131
Row %	44.3%	6.1%	9.2%	2.3%	6.1%	2.3%	7.6%	2.3%	4.6%	9.9%	5.3%	
Overall satisfaction with GEUS												
Count	63	13	8	6	4	4	4	1	3	25	0	131
Row %	48.1%	9.9%	6.1%	4.6%	3.1%	3.1%	3.1%	0.8%	2.3%	19.1%	0.0%	
Totals												
Total Responses												131

Community Involvement

Ribbon Cutting - Simply Prept



Chamber Business Before Hours - Library



Hunt County Senior Service Alliance – Cooling Drive Donation



Hunt County Shared Ministries – Fan & A/C Donation



Chamber GYP Networking – Shenaniganz



Chamber Business After Hours – Uptown Forum



GISD – Back to School Bash



Community Powered Events

Carter Blood Care Blood Drive – 17 units collected, 4 first time donors



Carter BloodCare
BLOOD
Drive

GEUS Employees Making a Lifesaving Difference, One Donation at a Time.

Meals on Wheels



Digital Advertising

GEUS SmartPay App Message



Account Summary



JENNY GOLDSMITH
3406 ONEAL
0501-019452-000

StatusActive

Account

Lookup

User Settings

A \$10 minimum is required for each transaction.

Help Us Improve by Taking Our Annual Survey - visit www.GEUS.org/340/Survey

Chamber Website Ads

August 2026

Header Ad:



Hometown Service. Local Support.
GEUS Internet is your hometown provider of high-speed Internet.



SIGN UP NOW
www.geus.org
903-457-2800

Banner Ad:(Link: [Customer Satisfaction Survey](http://www.geus.org/340/Survey))

2026 CUSTOMER SATISFACTION SURVEY




geus.org/340/survey



Website

NEWS & CALENDAR



Neighbors Helping Neighbors
UTILITY BILL ASSISTANCE PROGRAM
100% of your donation helps a local family in need.
RoundUp, Give Hope.
✓ Less than \$1 per Month
✓ Give Monthly
✓ One-Time Gift
Scan to Give
www.GEUS.org



GEUS 135th Anniversary - Honoring Our Past. Powering Greenville's Future.



GEUS Level Billing
ELIMINATES BILL SURPRISES
Consistent electric bills all year.



THREATENED TO DISCONNECT YOUR SERVICE? IT'S A SCAM!
HANG UP & CALL 903-457-2800
GEUS
Empowering the Community

NEWS & CALENDAR



ELECTRICITY ON YOUR SCHEDULE
Our self-managed electronic metering system puts you in control, letting you buy electricity when it's convenient for you.
Sign up today!
www.geus.org



ENERGY EFFICIENCY REBATE PROGRAM
Make energy efficient purchases for your home, lower your bills, and receive a rebate.



Neighbors Helping Neighbors
UTILITY BILL ASSISTANCE PROGRAM
100% of your donation helps a local family in need.
RoundUp, Give Hope.
✓ Less than \$1 per Month
✓ Give Monthly
✓ One-Time Gift
Scan to Give
www.GEUS.org



GEUS 135th Anniversary - Honoring Our Past. Powering Greenville's Future.

Digital & Print Advertising

GEUS Bill Messages

ELIMINATE ELECTRIC BILL SURPRISES

GEUS Level Billing helps you maintain consistent electric bills year-round.

- Continual averaging of your last 12 months' electric costs.
- More consistent monthly bills with very little fluctuation.

Contact our office today to sign up or learn more, 903-457-2800

Thinking About Solar for Your Home? What you need to know before you buy.

The Public Utilities Commission of Texas created a guide for education and information regarding residential solar.

Visit their website to learn more:

<https://www.puc.texas.gov/consumer-help/electricity/solar/>.



GEUS
2026 CUSTOMER SATISFACTION SURVEY
geus.org/340/survey

HELP US IMPROVE BY TAKING OUR ANNUAL SURVEY

Our customers and community always come first!

To ensure we are meeting your electric needs and providing our customers with the best possible service, we're conducting an electric survey and need your feedback.

Herald Banner Ads – Print and Digital Ads

Thursday August 6th



GEUS
2026 CUSTOMER SATISFACTION SURVEY
geus.org/340/survey

Thursday August 13th



GEUS
SUMMER Savings Tips
HVAC SAVINGS
Replacing dirty air filters regularly helps lower energy costs.
Visit GEUS.org for summer savings tips.

Thursday August 20th



Carter BloodCare
BLOOD Drive
Donate blood and enter for a chance to win four tickets and a parking pass to a Dallas Cowboys home game.
Friday, August 28, 2026
9:00 AM - 2:00 PM
GEUS
Carter BloodCare Bus
2810 Westley Street
Greenville, TX 75401
SCAN THE QR CODE TO SIGN UP, OR GO TO WWW.GEUS.ORG

Thursday August 27th



GEUS Internet
Hometown Service. Local Support.
GEUS Internet is your hometown provider of high-speed Internet.
SIGN UP NOW
www.geus.org
903-457-2800

Print Advertising

Drive Thru Sign



Lobby Posters



GEUS 34 Ads

GEUS creates still ads for GEUS 34 for our needs as well as community non-profits. These are GEUS related ads that aired this month.



Energy Efficiency Rebate Program

Rebates FY 25-26

	Qty.	Rebate	PROGRAM
			APPLIANCE
	1	\$ 50	Window AC Units
		\$ 75	dryer
	7	\$ 50	dishwasher
	12	\$ 75	refrigerator
	1	\$ 25	freezer
		\$ 250	Window AC\Heat Units
	21		
Number of Rebates	Number of Total Items		LIGHTING
6	6	\$202.27	LED Holiday Lights
2	9	\$41.30	LED lights
			fixtures
8	15		
Sq Footage	Number of Homes		INSULATION
1,854	1	\$ 0.16	attic
	1		
			PGM THERMOSTATS
	8	\$ 30	HVAC Tstat
	8		
	38		

EE Rebate Customers: 38

Total Dollar Credits to Customer's Accounts: \$2,105.21

GEUS 34 Content

Still Ads: 16 total

August 3-9

Replay Content	3:21:11
Archive Content	1:47:58
Outside Content	1:30:00
Total	6:40:09

August 10-16

New Content	1:25:09
Archive Content	2:56:00
Outside Content	1:30:00
Total	5:53:02

August 17-23

Replay Content	1:04:14
Archive Content	3:49:26
Outside Content	1:30:00
Total	6:25:41

August 24-30

Replay Content	0:49:17
Archive Content	4:39:00
Outside Content	1:30:00
Total	8:02:36

Replay Content

- Content that has been created in the last year that we are playing again.

Archive Content

- #Throwback GEUS34
- When we cleaned out the Studio Office, we found a box of DVDs with content from several years ago. We are replaying that as we get it converted back to a digital format.

Outside Source Content:

- Green Shoot Agency Celebrate Hunt County, advertising partnership.
- Paid Church Programs

Commercial Inserts on National Networks

GEUS commercials played on national networks, including the following: AEN, HGTV, LIF, CMT, PAR, CNN, TBSC, TLC, TNT, TWC, DISC, USA, ESP2, ESPN, FXNC, and FSS.

GEUS RoundUP - Make Big Difference with A Few Cents – 2,051 spots ran

GEUS Educational video - Controlling Utility Costs 2024 – 2,051 spots ran

GEUS Internet Now and Then – 2,051 spots ran 55

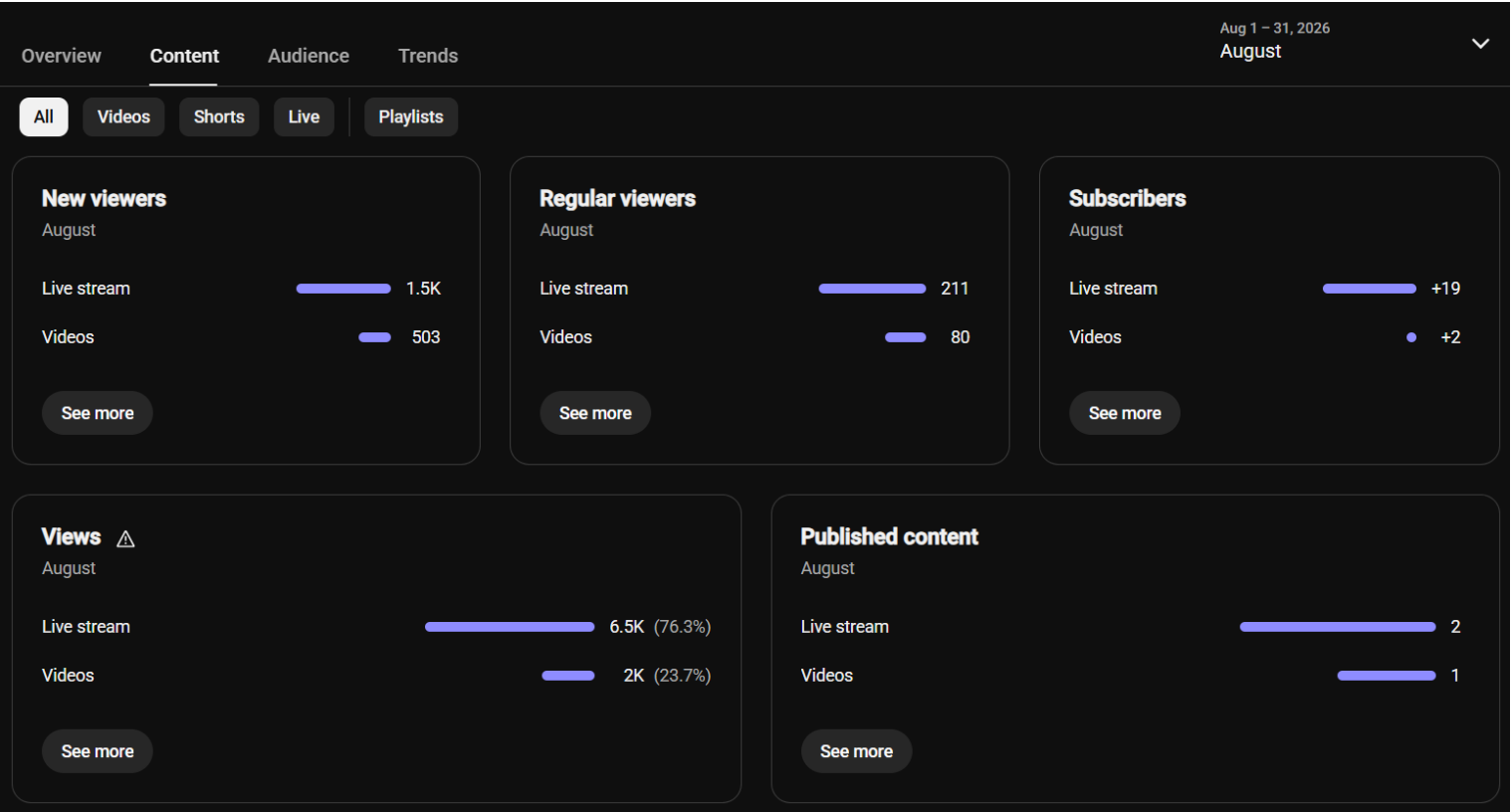
These commercials also play on GEUS34 and YouTube.

Social Media – August 2026

Facebook **5,631 Total followers** Twitter **255 Followers** YouTube **1,699 Subscribers**

Change in followers over the last month: Facebook +61, Twitter +/-0, YouTube +40.

YouTube Analytics



Social Media Analytics

Preview	Views	Viewers
Outage 6:40p - GEUS Fusion ... Published • Aug 28 at 6:47 PM	3,570	1,615
The Greenville Lions take on ... Published • Aug 28 at 6:46 PM	11,372	5,616
Football season is here! Join ... Published • Aug 28 at 2:00 PM	3,211	1,562
Employee Spotlight: Dave... Published • Aug 28 at 9:00 AM	1,615	972
Hey, Cowboys fans! Dona... Published • Aug 27 at 9:00 AM	463	269
Join us in celebrating Michael... Published • Aug 26 at 2:00 PM	2,057	1,154
Join us Live for a Texas 5A Vo... Published • Aug 25 at 6:14 PM	345	241
For more than 135 years, GEU... Published • Aug 25 at 6:00 PM	2,695	1,604
It's Gameday! The Lady Lions ... Published • Aug 25 at 2:00 PM	535	315
Preview	Views	Viewers
Hot Texas summers can mea... Published • Aug 24 at 6:00 PM	1,715	1,041
On #NationalSeniorCitizensD... Published • Aug 21 at 2:00 PM	768	451
With GEUS SmartPay, paying ... Published • Aug 20 at 6:00 PM	589	368
No text content # Everything Greenville Texas • Pen...	2	1
No text content # Greenville TX Businesses • Aug 20...	49	36
No text content # the real Greenville TX • Aug 20 at ...	59	42
No text content Greenville, Texas (Community Support) •	63	45
No text content • Greenville Texas Uncensored • A...	49	38
Help us identify areas where ... Published • Aug 19 at 6:00 PM	437	267

Preview			Views	Viewers
	Hey, Cowboys fans! Dona... Published • Aug 19 at 2:00 PM	...	387	224
	With temperatures remaining... Published • Aug 18 at 6:00 PM	...	1,430	835
	WE'RE HIRING! GEUS Tra... Published • Aug 18 at 9:00 AM	...	5,357	2,840
	Triple-digit temperatures ... Published • Aug 17 at 6:00 PM	...	460	287
	Since 1891, Greenville's choice... Published • Aug 17 at 2:00 PM	...	2,044	1,753
	The City of Greenville's server... Published • Aug 14 at 3:21 PM	...	2,312	1,418
	Today we celebrate an incredi... Published • Aug 14 at 2:00 PM	...	3,066	1,537
	Proudly Serving Greenville In... Published • Aug 13 at 6:00 PM	...	925	556
	The City of Greenville is worki... Published • Aug 13 at 5:28 PM	...	4,458	2,559
Preview			Views	Viewers
	The recent extreme temperat... Published • Aug 13 at 2:00 PM	...	751	470
	Meeting Greenville's Gro... Published • Aug 12 at 6:00 PM	...	2,290	1,412
	Happy National Middle C... Published • Aug 12 at 2:00 PM	...	1,140	702
	Less than \$1 a month can hel... Published • Aug 11 at 2:00 PM	...	566	414
	GEUS online payment service... Published • Aug 10 at 6:00 PM	...	1,274	664
	Hey, Cowboys fans! Dona... Published • Aug 10 at 2:00 PM	...	451	246
	Electric Outage 5p - it's wond... Published • Aug 8 at 5:10 PM	...	960	526
	Electric Outage 8p - We are e... Published • Aug 7 at 8:09 PM	...	1,995	925
	Hot Texas summers can mea... Published • Aug 7 at 2:00 PM	...	1,569	810

Preview		Views	↑↓	Viewers	i
	No text content # Everything Greenville Texas • Pen...	...	0	0	
	No text content • Greenville Texas Uncensored • A...	...	54	33	
	No text content Greenville, Texas (Community Support) •	...	60	45	
	No text content # Greenville TX Community • Aug 7 ...	...	411	264	
	Help us identify areas where ... Published • Aug 7 at 9:00 AM	...	633	344	
	Don't miss these low-cost wa... Published • Aug 6 at 2:01 PM	...	560	455	
	Less than \$1 a month can hel... Published • Aug 5 at 6:00 PM	...	540	407	
	GEUS online payment service... Published • Aug 5 at 2:00 PM	...	7,360	3,960	
	Hey, Cowboys fans! Dona... Published • Aug 4 at 2:00 PM	...	490	261	
	The extreme temperatures w... Published • Aug 3 at 2:00 PM	...	562	330	
	12:45p Update - All power ha... Published • Aug 2 at 12:38 PM	...	2,705	1,670	

GEUS
Customer Service
Quarterly Report
August 2026

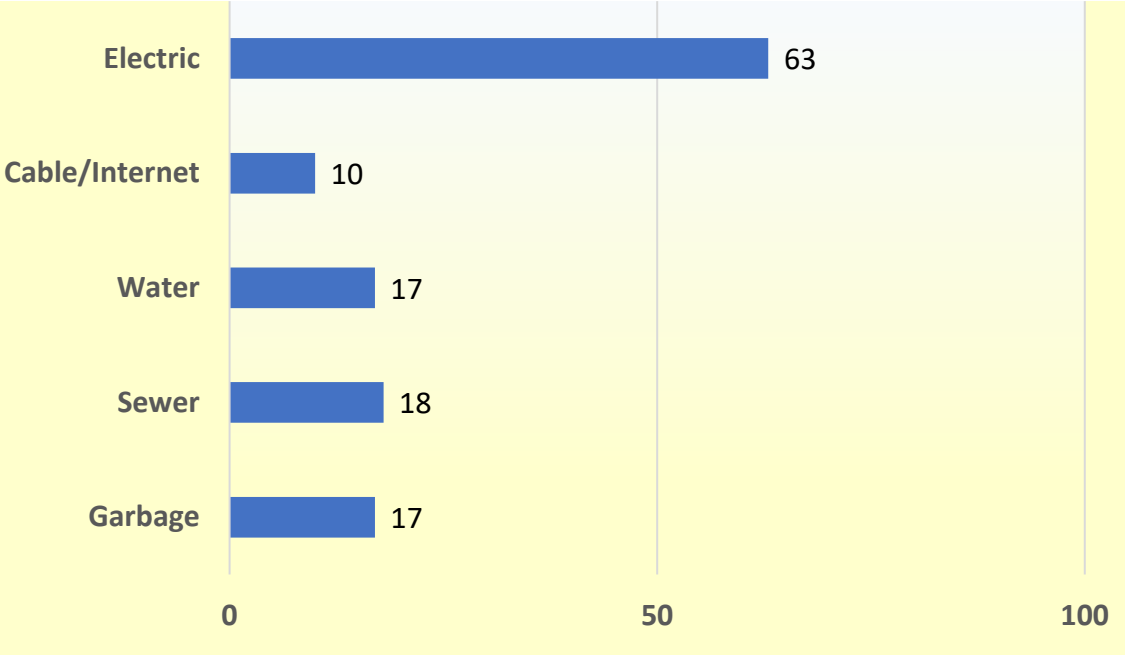
WORLD CLASS CUSTOMER SERVICE

No safety incidents to report for the month of August 2026.

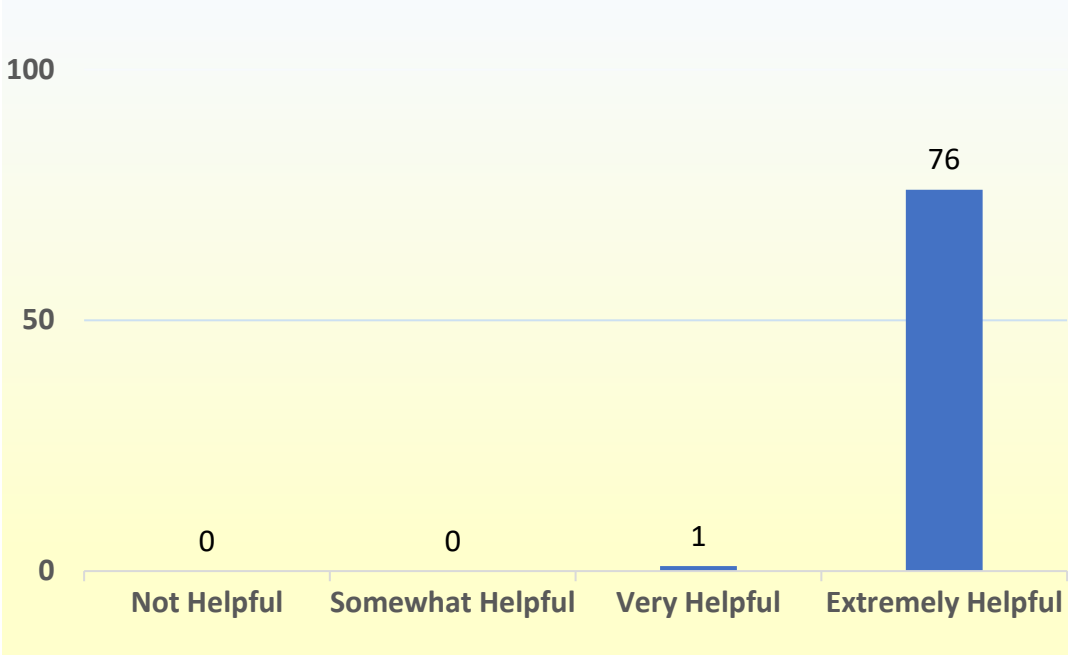
GEUS Customer Satisfaction Survey Summary

Summary Dates as of 8/1/2026-8/31/2026

This is a summary of the total responses. There are no required fields. A total of 125 individuals responded and 77 completed all fields.

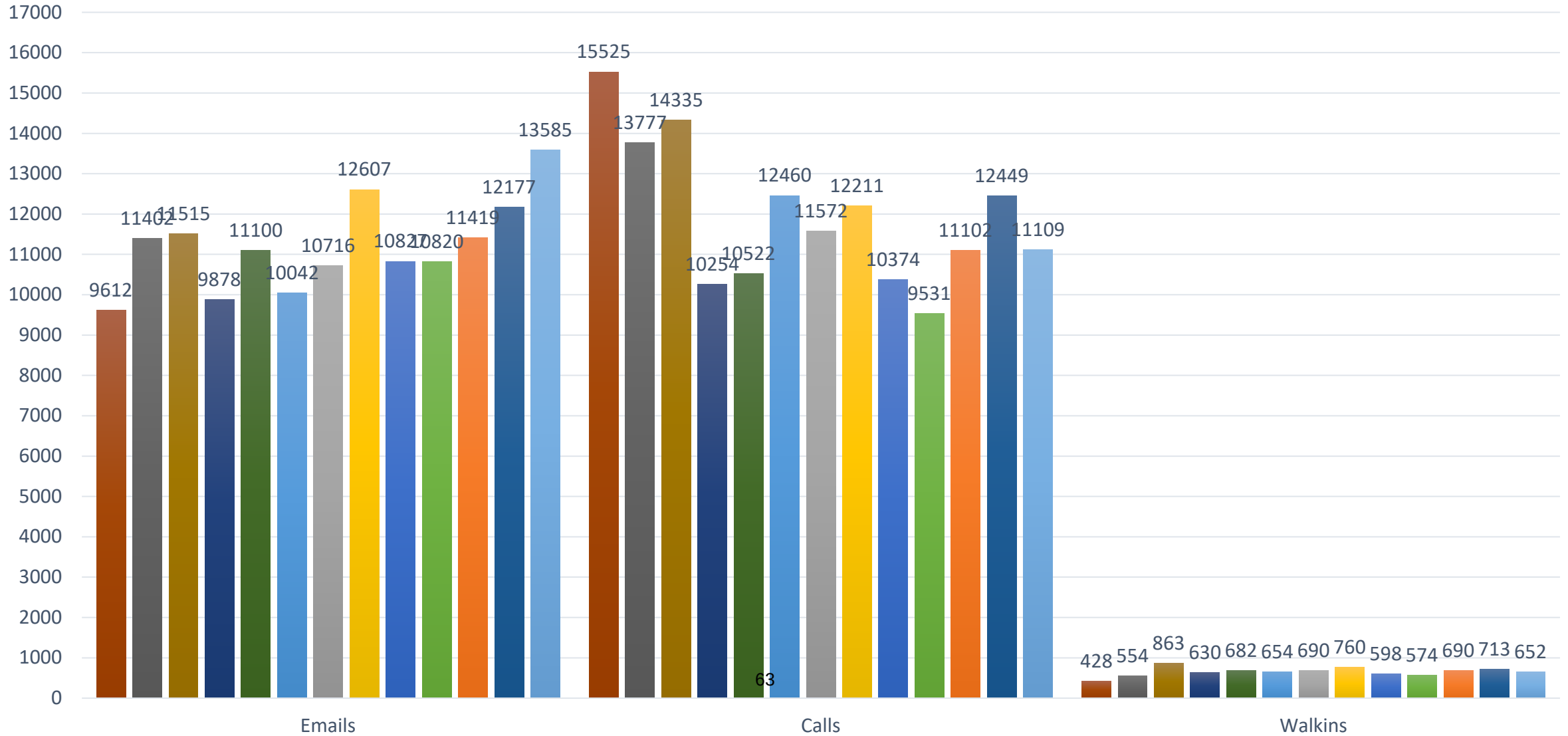


Was the GEUS Representative Helpful?
individuals responded.

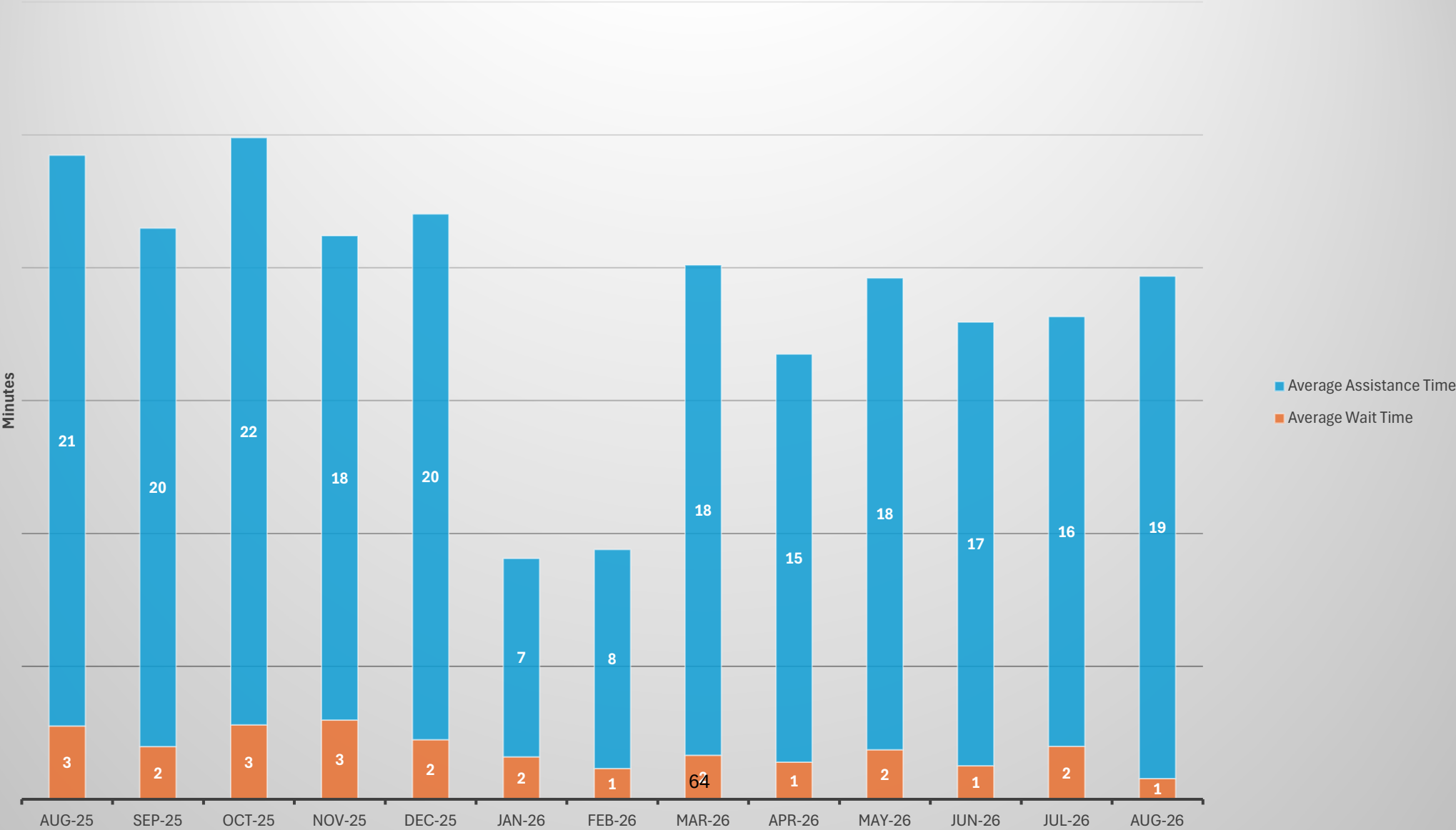


Total Customer Contact

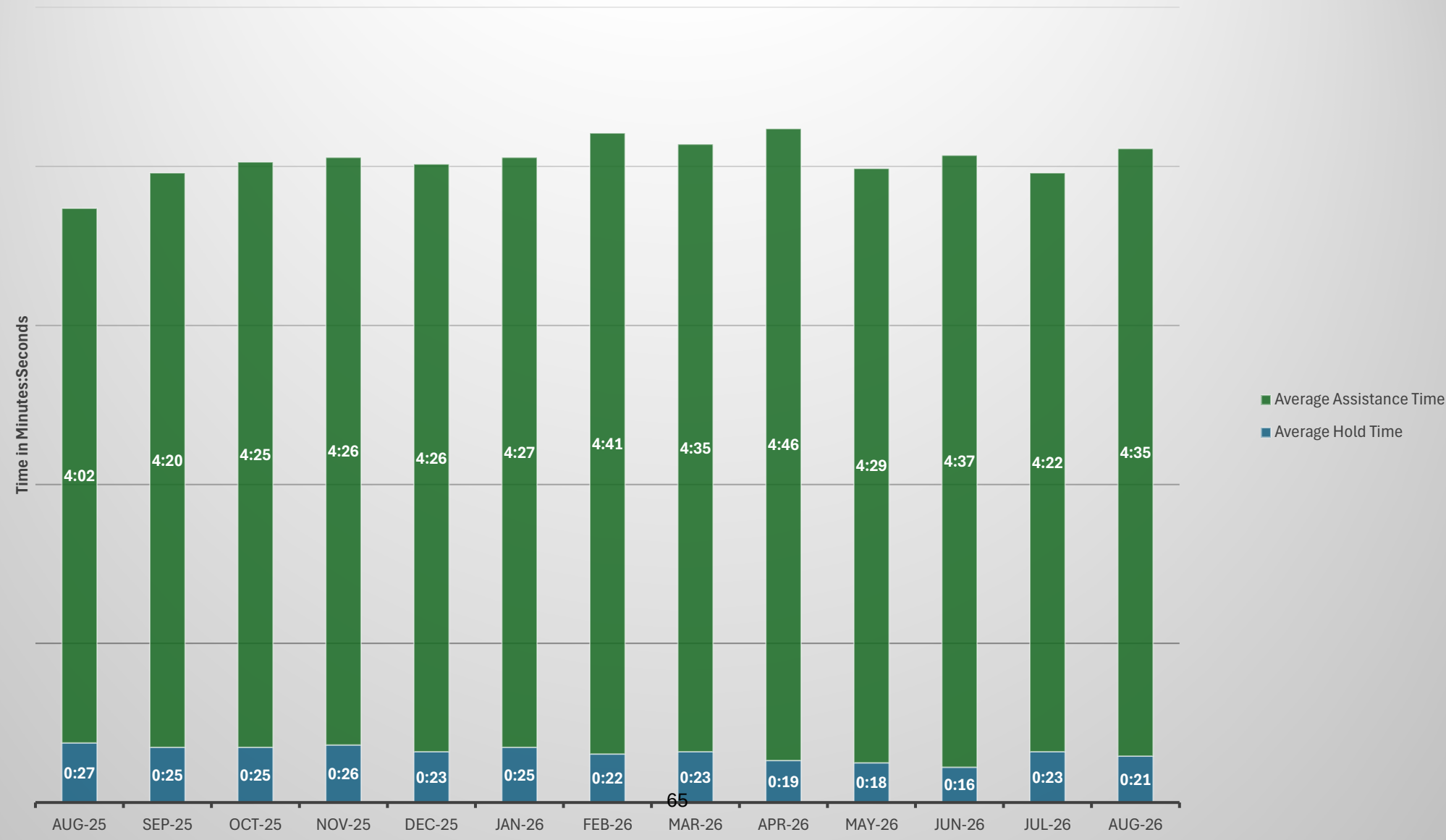
25-Aug Sep-25 25-Oct Nov-25 25-Dec Jan-26 Feb-26 Mar-26 Apr-26 May-26 Jun-26 Jul-26 Aug-26



Walk-In Wait & Service Times



Phone Hold and Assistance Time





E&O Monthly Report

August 2026

Month at a Glance

Safety and reliability stayed strong and well ahead of 2025 benchmarks; AMI is nearing completion.

98%

Safety Rating
Target 100%

4.78

SAIDI (min)
vs 2.49 June 2025

95%

AMI Rollout
18,553 / 19,465

100%

Pole Inspections
1,400 of 1,400 goal (10% of poles)

663

Calls Answered
238 work orders

Safety

98% safety rating maintained, with one minor incident recorded this month.

98%

(96% - July 26)

Safety Rating (Target 100%)

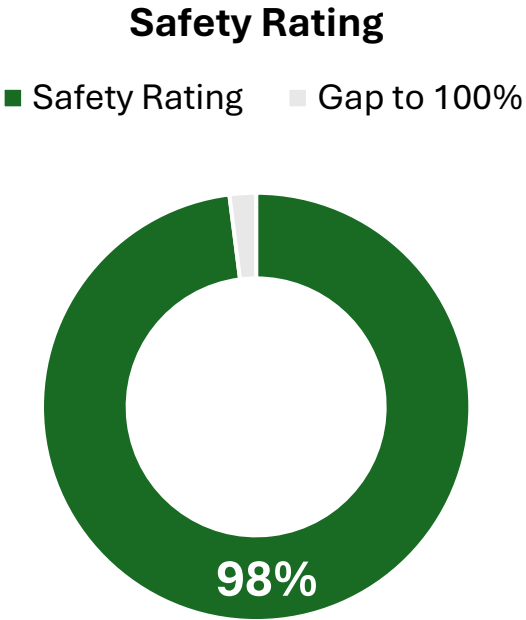
1

(2 – July 26)

Safety Incidents (MTD)

INCIDENT DETAIL

1 Minor Vehicle Accident



Reliability – Infrastructure

Annual inspection goal complete; replacement and new-service work continued this month.

Pole Inspections 1,400 / 1,400 complete 100%

GOAL CONTEXT • FY26 inspections cover 10% of the 14,000-pole system.

REPLACEMENT ACTIVITY

5

Poles Replaced

This month

56

Poles Replaced

FY26 to date

NEW INFRASTRUCTURE

17

New Underground Services Installed

This month

11

New Poles

This month

Reliability – e-Reliability Statistics

Reliability sits well ahead of both 2025 and APPA benchmarks.

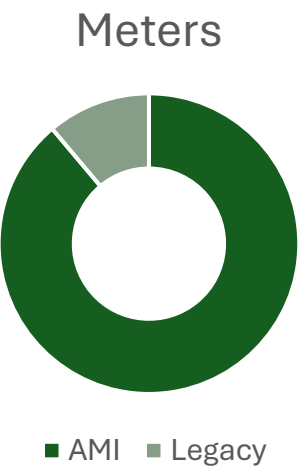
Statistic	GEUS – Current Month	GEUS – 2025 Annual Average	APPA – 2025 Annual Average
SAIDI (minutes)	4.78	14.57	54.52
SAIFI (interruptions per customer)	0.02	0.17	0.59
CAIDI (minutes)	124.13	83.70	89.68
ASAI	99.989%	99.9972%	99.9898%
Outage numbers	82.00	466.00	Not Reported

Lower is better for SAIDI, SAIFI, CAIDI, and outages; higher is better for ASAI. CAIDI reflects average restoration time across only 47 outages this month.

Major Projects

AMI deployment nears completion at 95%, while 12+ developments add roughly 6,000 new units to the service area.

AMI Meter Deployment



18,553
Meters Installed

912
Legacy Remaining

Growth & Development

12+
Developments under construction

6,000
New units in the pipeline

OUTLOOK

Remaining 2,165 legacy meters are scheduled for changeout, closing out the AMI rollout.

New developments will drive added service connections and load through FY27.

Compliance

Substation weatherization complete; policy reviews underway.

COMPLETED

100%

of substations inspected

Weatherization inspections complete across all substations.

TESTING

Completed various testing and maintenance obligations.

IN PROGRESS

Reviewing Policies

- Pole Integrity
- Wildfire Mitigation

Customer Connections

663 calls answered and 278 work orders completed this month.

Participated in National Tradesmen Day photo and preparing for Public Power Month

663

Calls Answered

278

Work Orders Completed