

**NOTICE AND AGENDA FOR A REGULAR MEETING
OF THE GEUS BOARD OF TRUSTEES
TO BE HELD AT 6:00 PM ON THURSDAY, APRIL 16, 2026
IN THE
GEUS OPERATIONS CENTER
6000 JOE RAMSEY BLVD
GREENVILLE, TX 75402**

I. CALL TO ORDER

II. INVOCATION

III. ROLL CALL

IV. COMMUNICATIONS TO THE BOARD

V. CITIZENS TO BE HEARD ON NON-AGENDA ITEMS *Citizens are invited to address the Board on topics not already scheduled for a Public Hearing or listed on the agenda. Present your completed "Citizen's Comment Card" to the Executive Assistant prior to the meeting. Speakers are limited to 3 minutes and should conduct themselves in a civil manner. The Board cannot act on items not listed on the agenda in accordance with the Texas Open Meetings Act. Concerns will be addressed by GEUS Staff; they may be placed on a future agenda or addressed by some other course of response.*

VI. PUBLIC TESTIMONY *Public Testimony occurs when citizens are invited to address the Board on topics already on the agenda. Speakers will be invited to speak at the time of Board discussion for the item. Present your completed "Citizen's Comment Card" to the Executive Assistant prior to the meeting. Speakers are limited to 2 minutes for each agenda item.*

VII. FINANCIALS

- 1. March 2026 Financial Report (For Information Only) 4

VIII. NEW BUSINESS

1. CONSENT CALENDAR

- A. GEUS Board of Trustees Special Meeting Minutes — March 17, 2026
- B. GEUS Board of Trustees Special Meeting Minutes — March 18, 2026
- C. GEUS Board of Trustees Regular Meeting Minutes — March 19, 2026
- D. GEUS Board of Trustees Special Meeting Minutes — April 6, 2026

2. DISCUSSION ITEM

- A. Regulatory and Legislative Update

3. ACTION ITEMS

- A. Resolution 26-25: Approve and Qualify Nominee for the Position of Place 2 on GEUS Board of Trustees 5
- B. Resolution 26-26: Approve and Qualify Nominee for the Position of Place 3 on GEUS Board of Trustees 6
- C. Resolution 26-27: Authorize Funding for Furniture for Remodel at 2810 Wesley 7
- D. Resolution 26-28: Authorize Change Order for Legal Services 8
- E. Resolution 26-29: Authorize the Construction Services for Final AMI Meter Deployment 9

IX. REPORTS OF THE GENERAL MANAGER

1. National Lineman Appreciation Day — April 18, 2026	10
2. March 2026 Business Services Monthly Report (For Information Only)	11
3. March 2026 Community Connections Monthly Report (For Information Only)	14
4. March 2026 Customer Service Monthly Report (For Information Only)	34
5. March 2026 Engineering and Operations Monthly Report (For Information Only)	39

X. EXECUTIVE SESSION

Texas Government Code, Section 551.086: Certain Public Utilities Competitive Matters
 The Texas Open Meetings Act and its provisions do not require a public power utility governing body to conduct an open meeting to deliberate, vote or take final action on any competitive matter, as that term is defined by Section 552.133, Texas Government Code. Section 551.086 does not limit the right of a public power utility governing body to hold a closed session under any other exception provided for in the Open Meetings Act, supra.

- generation unit specific and portfolio fixed and variable costs, including forecasts of those costs, capital improvement plans for generation units, and generation unit operating characteristics and outage scheduling;
- bidding and pricing information for purchased power, generation, and fuel, and Electric Reliability Council of Texas bids, prices, offers, and related services and strategies;
- effective fuel and purchased power agreements and fuel transportation arrangements and contracts;
- risk management information, contracts, and strategies, including fuel hedging and storage;
- plans, studies, proposals, and analyses for system improvements, additions, or sales, other than transmission and distribution system improvements inside the service area for which the public power utility is the sole certificated retail provider; and
- customer billing, contract, and usage information, electric power pricing information, system load characteristics, and electric power marketing analyses and strategies.

Texas Government Code, Section 551.071: Attorney consultation regarding pending or contemplated litigation, settlement offers, or matters deemed subject to the Code of Professional Responsibility of the State Board of Texas, including contracts containing information proprietary to third parties.

1. At any time during the meeting, the Board may meet in Executive Session for consultation with its attorney concerning attorney client matters under Texas Government Code Section 551.

Texas Government Code, 551.074: PERSONNEL MATTERS

- (a) This chapter does not require a governmental body to conduct an open meeting;
 - (1) to deliberate the appointment, employment, evaluation, reassignment, duties, discipline or dismissal of a public officer or employee.

I. General Manager Position

XI. ADJOURN

NOTICE:

MEETINGS OF THE GEUS BOARD ARE ACCESSIBLE TO THE DISABLED. IF YOU NEED AN INTERPRETER OR SPECIAL ASSISTANCE, CALL (903) 457-2811 (VOICE), 1-800-735-2988 (TDD) OR ADMINISTRATION@GEUS.ORG (EMAIL) AT LEAST 48 HOURS PRIOR TO THE SCHEDULED MEETING.



**Greenville Electric Utility System
Monthly Financial Reporting (Unaudited)
As of March 31, 2026
All Funds**



	FY 2025-26 Budget	Month-To-Date Activity	Year-To-Date Activity	Encumbrances	YTD Actuals as % to Budget (Encumbrances Excluded)
Revenues and Inflows					
Electric Revenues (Funds 910-913)	\$ 105,132,690	\$ 6,704,162	\$ 48,098,830		45.8%
Fusion Revenues (Fund 950)	5,599,090	410,698	3,468,535		61.9%
Total Revenues and Inflows	110,731,780	7,114,860	51,567,365		46.6%
Expenses and Outflows					
Elec Departmental O&M	78,474,000	5,045,845	33,762,380	\$ 2,342,733	43.0%
Fusion Departmental O&M	4,168,130	285,132	1,916,968	832,236	46.0%
Other Admin Expenses	1,057,700	941	24,565	-	2.3%
Insurance ⁽¹⁾	784,760	-	716,951	-	91.4%
City Services	661,230	60,671	364,021	-	55.1%
Transfers to City	4,491,205	-	1,140,814	-	25.4%
Board Of Development	734,025	-	228,163	-	31.1%
Capital -Electric ⁽²⁾	254,979,730	2,423,752	12,999,814	135,911,319	5.1%
Capital - Fusion	729,200	5,705	134,424	69,204	18.4%
Debt Service Expenses	13,500	860	1,660	-	12.3%
Debt Service Principal Payments	4,015,000	-	4,015,000	-	100.0%
Debt Service Interest Expenses	10,049,190	-	3,944,797	-	39.3%
Total Expenses and Outflows	360,157,670	7,822,906	59,249,557	139,155,492	16.5%
Change in Net Position ^{(3) (4)}	\$ (249,425,890)	\$ (708,046)	\$ (7,682,192)	\$ (146,837,684)	

Notes and Percentage to Budget Explanations

(1) Most of the insurance expense is paid annually in October.

(2) Capital encumbrances for the Electric Fund include multi-year projects with purchase orders opened in prior years based on Board approved appropriations.

(3) FY 2026 budgeted change in net position includes \$252,082,230 in planned expenses for multi-year CIP projects utilizing bond funds. When excluding these budgeted bond funded expenses, change in net position reflects an increase of \$2,656,340.

(4) FY 2026 year to date change in net position includes \$12,584,806 in expenses for multi-year CIP projects utilizing the Series 2024 bond sale. When excluding these bond funded expenses, change in net position reflects an increase of \$4,902,614. Note: A decrease in net position may be due to multi-year projects utilizing bond proceeds from fund balance.

**GEUS BOARD OF TRUSTEES
APRIL 16, 2026**

RESOLUTION 26-25

**APPROVE AND QUALIFY NOMINEE FOR THE
POSITION OF PLACE 2 OF GEUS BOARD OF TRUSTEES**

BACKGROUND: The Charter of the City of Greenville Article XI-A, Sections 133-135, define the number, selection, and term of each member of the GEUS Board of Trustees. A vacancy will occur in Place 2 due to the completion of the current Board Member's term on May 6, 2026.

DISCUSSION OR DESCRIPTION: It is the responsibility of the Board to determine the nominee's qualifications for membership under provisions of Section 135 of this Article.

The Executive Assistant that serves as Recording Secretary for the Board has determined that the minimum qualifications specified in Section 135 have been met. Approval of this Resolution will fulfill the Board responsibility to confirm the qualifications of the nominee to the City Council. A copy of this Resolution will be forwarded to the City Secretary.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: N/A

RECOMMENDATION: Recommend approval to certify that the nominee is qualified to fill the vacancy on the Board under Article XI-A, Section 135 of the City Charter.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
APRIL 16, 2026**

RESOLUTION 26-26

**APPROVE AND QUALIFY NOMINEE FOR THE
POSITION OF PLACE 3 OF GEUS BOARD OF TRUSTEES**

BACKGROUND: The Charter of the City of Greenville Article XI-A, Sections 133-135, define the number, selection, and term of each member of the GEUS Board of Trustees. A vacancy will occur in Place 3 due to the completion of the current Board Member's term on May 6, 2026.

DISCUSSION OR DESCRIPTION: It is the responsibility of the Board to determine the nominee's qualifications for membership under provisions of Section 135 of this Article.

The Executive Assistant that serves as Recording Secretary for the Board has determined that the minimum qualifications specified in Section 135 have been met. Approval of this Resolution will fulfill the Board responsibility to confirm the qualifications of the nominee to the City Council. A copy of this Resolution will be forwarded to the City Secretary.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: N/A

RECOMMENDATION: Recommend approval to certify that the nominee is qualified to fill the vacancy on the Board under Article XI-A, Section 135 of the City Charter.

BOARD ACTION:

GEUS BOARD OF TRUSTEES

APRIL 16, 2026

RESOLUTION 26-27

AUTHORIZE FUNDING FOR FURNITURE FOR REMODEL AT 2810 WESLEY

BACKGROUND: In 2024, the Board approved renovations to the Customer Service building for the unfinished area of approximately 8,500 sq. ft. that had previously been used for storage and to provide space for community support activities conducted by FISH. The renovated area will be utilized for additional employee offices and to streamline administration and operations activities. The project is nearing completion, and it is time to order office furnishings.

DISCUSSION OR DESCRIPTION: GEUS Purchasing solicited quotes from six vendors on the BuyBoard Purchasing Cooperative. Two responses were received, but Blue Box was the only vendor to complete all requested items and pricing. Based on requested items, pricing, and responsiveness, Blue Box is selected as the preferred vendor.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: Furnishings will be charged to CIP Account 913-9-910190-59390-9900, Project # B24001.

RECOMMENDATION: Staff recommends the Board authorize funding for furniture for the remodel area of the Customer Service building, as approved by the Board in the FY27 budget, to Blue Box for an amount not to exceed \$225,000.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
APRIL 16, 2026**

RESOLUTION 26-28

AUTHORIZE CHANGE ORDER FOR LEGAL SERVICES

BACKGROUND: GEUS Board Policy 123.01 Rev. B, requires the Board to retain legal counsel for legal services.

DISCUSSION OR DESCRIPTION: The Board authorized FY26 funding for legal services with Carolyn Shellman on October 16, 2025, via Resolution 26-01 for \$105,000. Due to multiple projects requiring professional services across various departments and CIP projects, expenses will exceed the authorized amount and will be over the GM's 25% increase authority.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: Legal expenses will be charged to Legal Services for each department as applicable.

RECOMMENDATION: Staff recommends the Board authorize a change order for additional funding for legal services with the firm of Butler Snow for \$100,000.

BOARD ACTION:

**GEUS BOARD OF TRUSTEES
APRIL 16, 2026**

RESOLUTION 26-29

**AUTHORIZE THE CONSTRUCTION SERVICES FOR FINAL AMI METER
DEPLOYMENT**

BACKGROUND: On October 19, 2019, the GEUS Board authorized the procurement and installation of a Smart Metering System via Resolution 20-05. Staff initiated the replacement of approximately 14,600 existing electric meters with AMI (Advanced Metering Infrastructure) meters. Due to continued customer growth, GEUS personnel and contractors have replaced a total of 14,840 meters to date, with an additional 4,115 meters remaining.

DISCUSSION OR DESCRIPTION: Contractors are required to replace the remaining meters within a reasonable timeframe. An RFP was issued on January 21, 2026. Ten proposals were received. Three proposals were considered unresponsive. A total of seven proposals were evaluated.

COMPARISON OF ALTERNATIVES: N/A

BUDGET IMPACT: The estimated project cost is \$150,000.00. The funds will be drawn from T&D Account 913-9-932590-59370-9900. This account has adequate funds to cover this expenditure.

RECOMMENDATION: Staff recommends the Board of Trustees award the bid to Allegiant Utility Services for final AMI deployment for a not-to-exceed cost of \$150,000.00.

BOARD ACTION:



April 18th - National Lineman Appreciation Day

National Lineman Appreciation Day is a time to express our utmost appreciation to the great men and women that work so hard for us every day. It's our honor to celebrate the hard work, innovation, and dedication of Electrical Lineworkers. #thankalineman

GEUS
BUSINESS SERVICES
MONTHLY REPORT MARCH 2026

Billing Stats

Bills Issued – 19,602
Bills Mailed – 11,931
Late Notices Mailed – 4,274
Accounts Reaching Non-Payment – 334

Bill Payments

GEUS Online – 13,175
Electronic Bank Payments – 520
Pay-By-Phone Payments – 1,387
Mobile App Payments – 1,902
City/GEUS Bank Drafts – 205
Payments Hand-Delivered and Mailed to GEUS – 4,176

Total Pre-Pay Subscribers

Total SmartPay Subscribers – 929

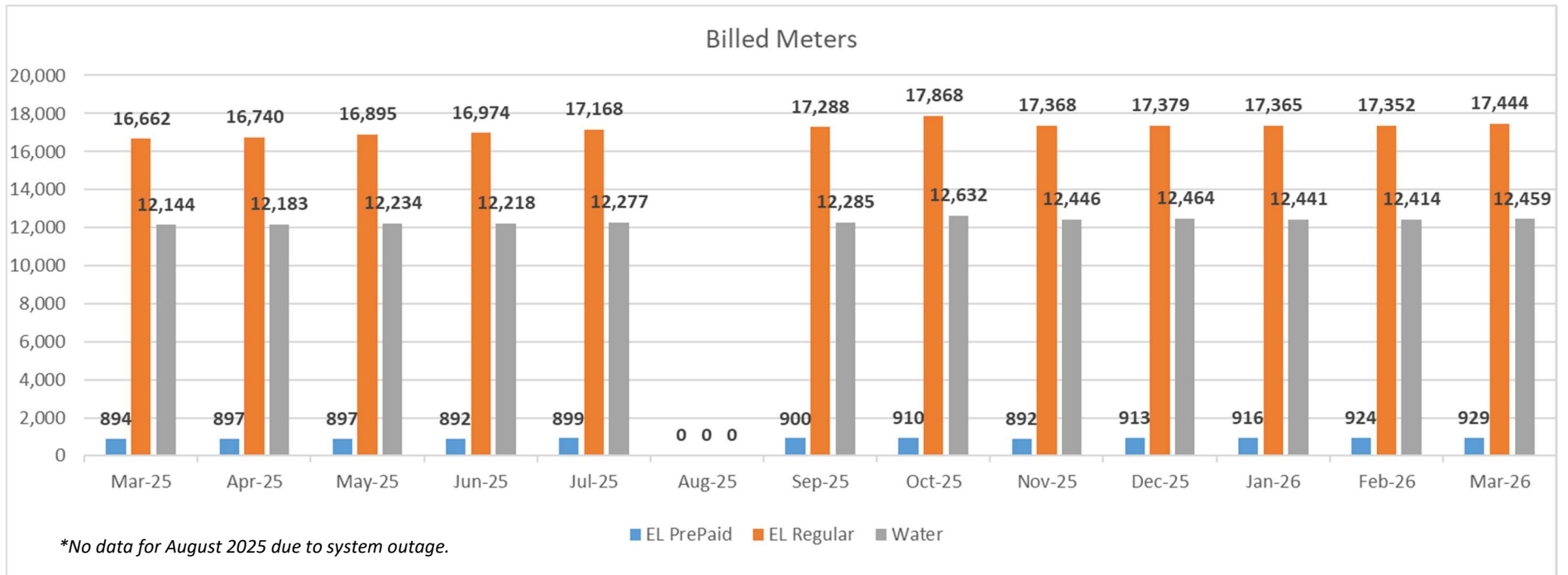
Finance Stats

Accounts Payable Invoices – 196
Purchase Orders Created – 51; \$1,494,070
Open Purchase Orders – 192; \$140,341,812

GEUS BUSINESS SERVICES MONTHLY REPORT MARCH 2026 GRAPHS

Metering\Billing

Billed Meters Reflects an increase of 97 Electric Meters.
Reflects an increase of 45 Water Meters.



Collections

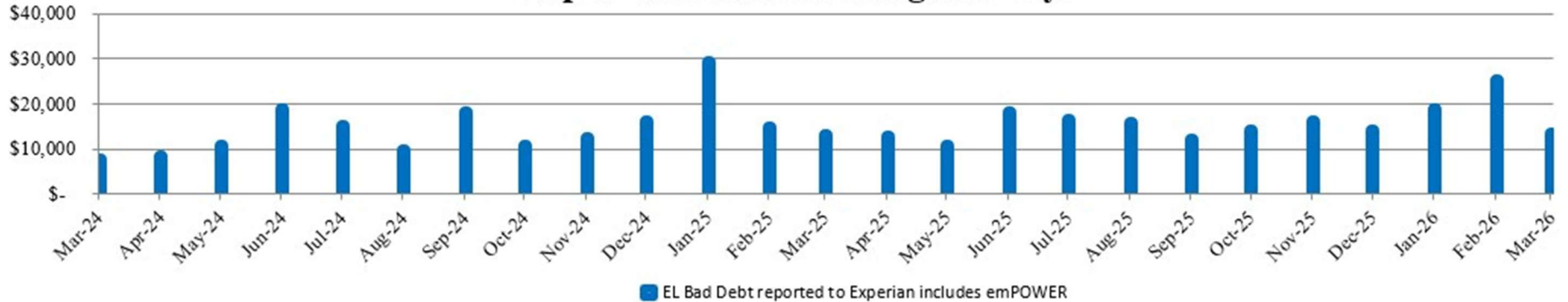
GEUS/City Combined Uncollected Billing

MAR 26 \$28,180 and FY 26 YTD \$309,766 (FY 25 YTD – \$180,272)

Uncollected Billing for Electric

MAR 26 \$13,463 and FY 26 YTD \$101,951 (FY 25 YTD – \$96,322)

Unpaid Accounts reaching 120 Days



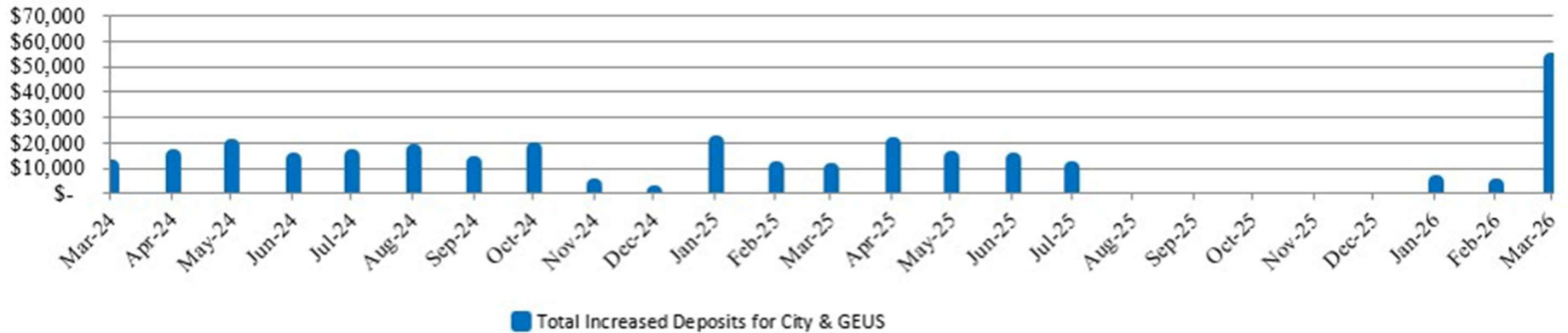
Increased Deposits

Current Month - 20 letters mailed increasing deposits by \$52,651.

FY 26 YTD – 50 letters mailed increasing deposits by \$60,569.

Deposits refunded YTD 472 accounts totaling \$63,150.

Total Increased Deposits for City & GEUS





March 2026

Community Connections

Monthly Report

RoundUP

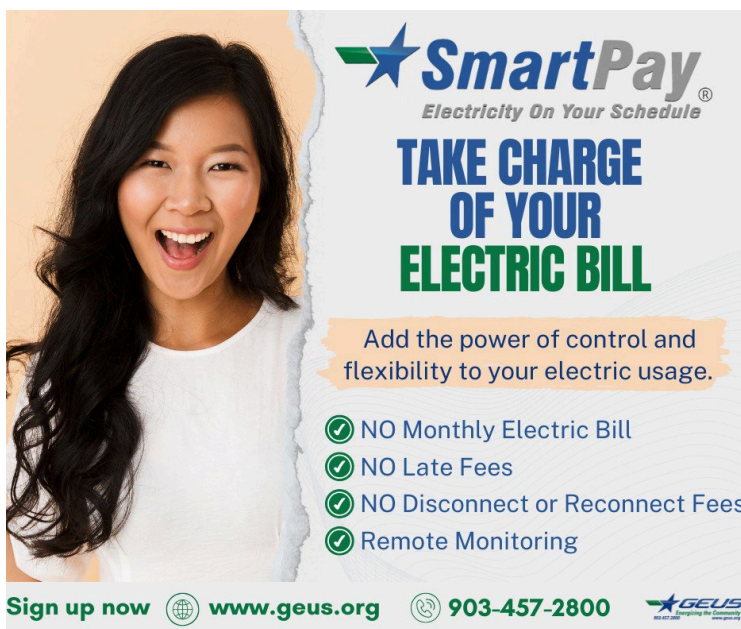
Commercial 44
Multi Family 4
Residential 1.538
Flat Donation 8
Total 1,706 (8 subscriber increase from last month)

You Can Choose:

- 1. Round up your bill*
- 2. Recurring donation*
- 3. One-time donation*

SmartPay

933 subscribers
Increase of 6 participants.






SmartPay
Electricity On Your Schedule[®]

**TAKE CHARGE
OF YOUR
ELECTRIC BILL**

Add the power of control and flexibility to your electric usage.

- ✓ NO Monthly Electric Bill
- ✓ NO Late Fees
- ✓ NO Disconnect or Reconnect Fees
- ✓ Remote Monitoring

Sign up now  www.geus.org  903-457-2800 

Community Involvement

Ribbon Cutting - Lifeline Dyalisis



Ribbon Cutting - Hunt Regional -Moncrief Kinser



Ribbon Cutting – Boys & Girls Club



Ag of Science Day



Ribbon Cutting – FISH Food Lockers



Chamber QML – State of the City & County



TPPA Marketing & CS Conference



BAH – American National Bank



Ribbon Cutting – Los Caballos



Ribbon Cutting – Apex Supply Company



BBH – Red River Credit Union



Community Powered - Community Involvement

Meals on Wheels



Keep Greenville Beautiful – Spring Home and Garden Show



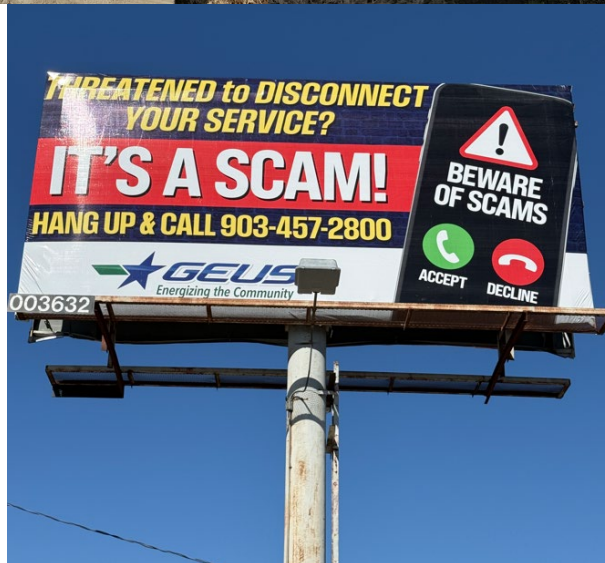
GCS Annual Auction



Scam Warning Campaign

Assets/Events Marketing Prepared:

- Website
- Heart Wrap at McCalla Building
- Billboard on Wesley Street
- Lobby Poster
- Herald Banner Strip Ads
- Channel 34 Ads
- Social Media Ads
- Bill Messages



135th Anniversary

Assets/Events Marketing Prepared:

- Website <https://www.geus.org/363/135th-Anniversary>
- GEUS Anniversary Commercial <https://youtu.be/72tQzPqmg2I?si=MeF9bD6klrXEOFPp>
- Lobby Poster
- Drive Thru Sign
- Herald Banner Strip Ads
- Channel 34 Ads
- Social Media Ads
- Proclamation – City Council & GEUS Board Meeting
- Bill Messages
- Recognized by APPA & TPPA

TPPA Recognition

From: Taylor Kilroy <tkilroy@tppa.com>
Sent: Friday, March 20, 2026 2:32 PM
Cc: Mariah Benson <mbenson@tppa.com>
Subject: TPPA Friday update - March 20, 2026

Happy Friday!

Association Update

Congrats to GEUS, celebrating 135 years of continuous operations this month! They put together a [great video](#) talking with several customers on how the local utility has allowed their businesses to flourish.

APPA Recognition

City of Greenville – City Council Proclamation



Greenville (TX) @GEUSsocialmedia: In 2010, GEUS dedicated the Tom Darte Energy Center, becoming the 1st Texas main utility to install three fast-start Wärtsilä engines—25.2 MW of efficient, rapid-response power. Today, we're proud to keep leading Greenville forward. #PublicPower #CommunityPowered #135Years

Greenville (TX) @GEUSsocialmedia: Since 1891, Greenville's choice to own its power has fueled everything from local shops to advanced robotic manufacturing. Crawford-Smith and ORBIS share how GEUS keeps their businesses and our community growing strong. #PublicPower #CommunityPowered #135Years



Cake Celebrations with Employees



Digital Advertising

GEUS Bill Messages

Free Mulch

Let us help with your spring yard work!

Mulch is courtesy of GEUS and is available for pickup at 501 Wesley Street.

Crews are not present to assist with loading. Mulch is not bagged.

Scholarship Opportunity

Deadline to apply - April 5, 2026
Eligibility information, rules, and application can be found on our website www.GEUS.org.

Scholarship Opportunity

GEUS' 2026 Scholarship Deadline April 5, 2026

Eligibility information, rules, and the application can be found online at www.GEUS.org.

THREATENED to DISCONNECT YOUR SERVICE?
IT'S A SCAM!
HANG UP & CALL 903-457-2800

BEWARE OF SCAMS

ACCEPT DECLINE

GEUS
Energizing the Community

Be Aware of Scams

GEUS does not call or text to request immediate payment or threaten disconnection.

To verify your account status, log in to your account online or call us directly at 903-457-2800.

GEUS SmartPay App Message

GEUS SmartPay
Electricity On Your Schedule

JENNY GOLDSMITH
3406 ONEAL
Account: 0501-019452-000

Lookup Logout

Account History Payment Settings User Utility

Summary Add Adjustment Manage Unpaid Balance Manage Meters Help

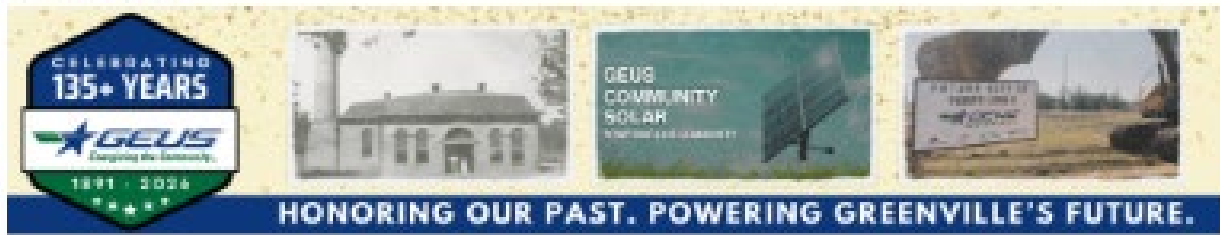
A \$10 minimum is required for each transaction.

GEUS scholarship opportunity. Deadline 4/5/26. Apply online at GEUS.org.

Chamber Website Ads

March 2026

Header Ad:



Banner Ad: No Link



Website



TAKE A SURVEY

UTILITIES

START NEW SERVICES

INTERNET & STREAMING TV

CAREERS

CONTACT US

AGENCY MINUTES

Search...

NEWS & CALENDAR

- MAKE A PAYMENT
- REPORT A CONCERN OR OUTAGE

PRESS RELEASE
GEUS RECEIVES EXCELLENCE IN COMMUNICATION AWARD FROM AMERICAN PUBLIC POWER ASSOCIATION

Press Release: GEUS Receives Excellence in Communication Award from American Public Power Association

GEUS Seeks Applications for Board of Trustees

Become involved by serving on the GEUS Board of Trustees. Apply online GEUS.org Deadline 3/9/26.

GEUS Seeks Applications for Board of Trustees

SCHOLARSHIP PROGRAM IS OPEN NOW!

Deadline: April 5, 2026

Apply Now www.GEUS.ORG

2026 GEUS Scholarship

POLE INSPECTIONS CONTRACTORS

BEGINNING JANUARY 2026

Pole Inspections

Hello there

Digital & Print Advertising

Herald Banner Ads – Print and Digital Ads

Thursday January 1st

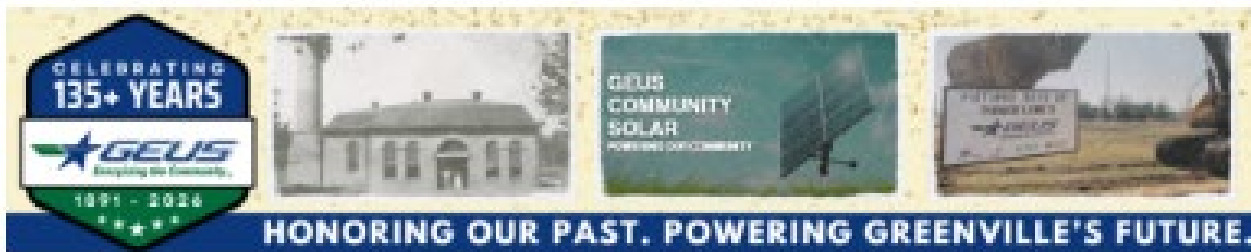
Thursday March 5th



Thursday March 12th



Thursday March 19th



Thursday March 26th



Print Advertising

Drive Thru Sign



Lobby Posters



GEUS 34 Ads

GEUS creates still ads for GEUS 34 for our needs as well as community non-profits. These are GEUS related ads that aired this month.

CELEBRATING 135+ YEARS
GEUS
 Energizing the Community.
 1891 - 2026

Honoring Our Past.
 Powering Greenville's Future.

THREATENED TO DISCONNECT YOUR SERVICE?

IT'S A SCAM!

HANG UP & CALL 903-457-2800

BEWARE OF SCAMS

ACCEPT DECLINE

GEUS
 Energizing the Community.

GEUS
 Energizing the Community.

ENERGY EFFICIENCY REBATE PROGRAM

Efficiency incentives for your home.

Make energy efficient purchases for your home, lower your bills, and receive a rebate.

SEARCH NOW | WWW.GEUS.ORG | 903-457-2800

We Are HIRING
 Join Our Team

OPEN POSITION

- GEUS Power Production Specialist 1 - Relief

APPLY NOW AT GEUS.ORG

ALL ARES | FACILITY | HEALTH BENEFITS

Early Years (1891) **Growing with Greenville (2000)** **Today (2026)**

GEUS

Proudly Serving Greenville Since 1891

- Oldest Municipal Utility in Texas
- 17,000+ Electric Meters
- 97 Square Miles of Service Area

Honoring Our Past. Powering Greenville's Future.

SCHOLARSHIP PROGRAM IS OPEN NOW!

Deadline: April 5, 2026

Apply Now | WWW.GEUS.ORG

CELEBRATING 135+ YEARS
GEUS
 Energizing the Community.
 1891 - 2026

Honoring Our Past. Powering Greenville's Future.

The GEUS Power Plant has long been a symbol of hometown pride and reliable, locally produced energy. As we celebrate more than 135 years, we honor milestones like the first steam generator installed in 1966—powering Greenville for generations.

CELEBRATING 135+ YEARS
GEUS
 Energizing the Community.
 1891 - 2026

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CELEBRATING 135+ YEARS
GEUS
 Energizing the Community.
 1891 - 2026

GEUS COMMUNITY SOLAR
 POWERING OUR COMMUNITY

Honoring Our Past. Powering Greenville's Future.

The next generation of energy innovation is here as GEUS launches a community solar project—adding ten megawatts of clean, locally generated power that stays in Greenville, supporting residents and meeting growing energy needs for years to come.

EMPLOYEE Spotlight

KODI HICKMAN
 PURCHASING AGENT

TIME AT GEUS
 1 YEAR AND 4 MONTHS

FAVORITE PART OF THE JOB
 KODI LOVES THE CHALLENGE OF SOLVING PROBLEMS AND KEEPING THINGS ORGANIZED IN THE FAST-PACED WORLD OF PUBLIC PROCUREMENT.

HOBBIES
 OUTSIDE OF WORK, KODI STAYS BUSY AS A MOM TO TWO BOYS. SHE ENJOYS CHEERING THEM ON IN THEIR ACTIVITIES, STAYING ACTIVE IN HER LOCAL COMMUNITY, AND SPENDING QUALITY TIME WITH HER FAMILY.

GEUS
 Energizing the Community.

WORLD ENGINEERING DAY

On World Engineering Day, we're celebrating our GEUS Engineers – the team responsible for planning, designing, and strengthening the electric systems that power Greenville. Their expertise keeps our community reliable, resilient, and ready for the future.

GEUS
 Internet

Your Hometown. Your Connection.

GEUS Internet is your hometown provider of high-speed Internet.

SIGN UP NOW
 WWW.GEUS.ORG | 903-457-2800

SmartPay.
 Electricity On Your Schedule.

TAKE CHARGE OF YOUR ELECTRIC BILL

Add the power of control and flexibility to your electric usage.

- NO Monthly Electric Bill
- NO Late Fees
- NO Disconnect or Reconnect Fees
- Remote Monitoring

Sign up now | WWW.GEUS.ORG | 903-457-2800

EINSTEIN'S AGLES
GREENVILLE CHRISTIAN SCHOOL
 EST. 1976

Proud Sponsor: GEUS

GEUS is proud to partner with and provide sponsorship of Greenville Christian School Einstein's & Eagles Auction/Giving back to the community by supporting educational opportunities for students in part of what makes GEUS Community Powered.

Greenville
 PARKS & RECREATION

SPRING DRIVE IN
 MARCH 27, 2026
 FOOD SERVED AT 7:00 PM
 MOVIE BEGINS AT 8:00PM

PRESENTING: CARS FREE EVENT

GREENVILLE SPORTSPARK
 3802 LEO HACKNEY BLVD.
 GREENVILLE, TX 76042

Proud Sponsor: GEUS

Keep Greenville Beautiful

Spring Home & Garden Show

March 28th, 2026 - 10 AM - 2 PM
 W. Walworth Harrison Library

Proud Sponsor: GEUS

GEUS
 Tom Dart Energy Center

CELEBRATING 135+ YEARS
GEUS
 Energizing the Community.
 1891 - 2026

Honoring Our Past. Powering Greenville's Future.

In 2020, GEUS dedicated the Tom Dart Energy Center, becoming the first municipally owned utility in Texas to install fast-start Wärtsilä engines—delivering efficient, reliable power. As we celebrate 135 years, we continue leading Greenville forward through innovation and service.

CELEBRATING 135+ YEARS
GEUS
 Energizing the Community.
 1891 - 2026

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In 2020, GEUS dedicated the Tom Dart Energy Center, becoming the first municipally owned utility in Texas to install fast-start Wärtsilä engines—delivering efficient, reliable power. As we celebrate 135 years, we continue leading Greenville forward through innovation and service.

Energy Efficiency Rebate Program

Rebates FY 25-26

	Qty.	Rebate	PROGRAM
			APPLIANCE
		\$ 50	Window AC Units
		\$ 75	dryer
	4	\$ 50	dishwasher
	5	\$ 75	refrigerator
		\$ 25	freezer
		\$ 250	Window AC\Heat Units
	9		
Number of Rebates	Number of Total Items		LIGHTING
6	6	\$202.27	LED Holiday Lights
1	1	\$16.30	LED lights fixtures
7	7		
Sq Footage	Number of Homes		INSULATION
		\$ 0.16	attic
			PGM THERMOSTATS
	4	\$ 30	HVAC Tstat
	4		
	20		

EE Rebate Customers: 20

Total Dollar Credits to Customer's Accounts: \$1,018.57

GEUS 34 Content

Still Ads: 19 total

March 2-8

New Content	3:28:03
Archive Content	2:14:00
Outside Content	1:30:00
Total	7:12:03

March 9-15

New Content	5:01:03
Archive Content	2:55:03
Outside Content	1:30:00
Total	6:09:50

March 16-22

New Content	2:46:42
Archive Content	3:45:10
Outside Content	1:30:00
Total	8:03:56

March 23-29

New Content	3:08:35
Archive Content	3:17:00
Outside Content	1:30:00
Total	7:57:53

Replay Content

- Content that has been created in the last year that we are playing again.

Archive Content

- #Throwback GEUS34
- When we cleaned out the Studio Office, we found a box of DVDs with content from several years ago. We are replaying that as we get it converted back to a digital format.

Outside Source Content:

- Green Shoot Agency Celebrate Hunt County, advertising partnership.
- Paid Church Programs

Commercial Inserts on National Networks

GEUS commercials played on national networks, including the following: AEN, HGTV, LIF, CMT, PAR, CNN, TBSC, TLC, TNT, TWC, DISC, USA, ESP2, ESPN, FXNC, and FSS.

GEUS Electric Then and Now- 2,051 spots ran

GEUS Hometown Internet Service 2023 - updated 2020- 2,051 spots ran

GEUS Mountains of Mulch - 2,051 spots ran

These commercials also play on GEUS34 and YouTube.



News Release
FOR IMMEDIATE RELEASE

GEUS Receives Excellence in Communication Award from American Public Power Association



Marketing Specialist Kami Williams accepting GEUS's Award of Merit

This recognition emphasizes how vital strong communication is to a community-owned utility.
General Manager Mark Stapp

Greenville, Texas – March 3, 2026–GEUS has been honored with the Award of Merit by the American Public Power Association (APPA) through its national communication awards program, recognizing excellence among public power utilities.

GEUS earned the award for a video showcasing how its systematic tree-trimming program strengthens electric reliability and public safety while producing mulch available free of charge to Greenville residents. The video highlights the additional community benefit from routine maintenance efforts.

View award-winning video- <https://youtu.be/gBgpqVMQiw>

“This recognition emphasizes how vital strong communication is to a community-owned utility,” said General Manager Mark Stapp. “Our responsibility goes beyond delivering reliable electric, Internet, and TV services. It’s equally important that we clearly communicate how our work supports reliability, safety, and added value for the citizens of Greenville.”

APPA’s communication awards recognize utilities across the nation that demonstrate excellence in keeping their communities informed and engaged.

###

Founded in 1891, GEUS became the first municipally owned electric utility in Texas. More than a century later, in 2001, GEUS again led the state by becoming the first municipally owned provider of cable television and high-speed Internet services. Today, GEUS serves more than 30,000 consumer-owners in Greenville, Texas, located approximately 50 miles east of Dallas.

GEUS operates under the guidance of an autonomous Board of Trustees appointed by the Greenville City Council, a governance structure authorized by the Texas Legislature in 1989.

To learn more about GEUS' 135+ years of public power history and the services it provides, visit www.geus.org.



**News Release
FOR IMMEDIATE RELEASE**

GEUS Recognized For Reliable Electric Service To The Community



**We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that we keep the Greenville community reliably and safely powered.
General Manager Mark Stapp**

Greenville, TX – March 31, 2026 — GEUS has received national recognition for achieving exceptional electric reliability in 2025. The recognition comes from the American Public Power Association (APPA), a trade group that represents more than 2,000 not-for-profit, community-owned electric utilities.

APPA helps electric utilities track power outage and restoration data through its subscription-based PowerTRX Reliability service. Once per year, APPA's Reliability Team compares this data to national statistics tracked by the U.S. Energy Information Administration for all types of electric utilities.

"I am continually inspired by the unwavering commitment of public power utilities to delivering reliable service to their communities," said Adrienne Lotto, Senior Vice President of Grid Security, Operations, and Technical Services. "The utilities honored here have set the standard for excellence and dedication, ensuring that families and businesses can count on their local power providers every day. Congratulations to these outstanding teams for earning this well-deserved recognition and for making a positive difference where it matters most."

Nationwide, the average public power customer experiences lights out for less than half the amount of time that customers of other types of utilities do.

“We are proud to receive this recognition. It is a testament to the hard work of all our staff to ensure that we keep the Greenville community reliably and safely powered,” said Mark Stapp, General Manager at GEUS.

For more information on GEUS and its commitment to reliability, visit geus.org.

###

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Social Media – March 2026

Facebook

5,463 Total followers

Twitter

255 Followers















YouTube








1,653








Subscribers







Change in followers over the last month: Facebook +42, Twitter +1, YouTube +18.

Preview	Views	Viewers
As spring begins, we're givin... Published • Mar 31 at 6:00 PM	795	592
No text content the real Greenville TX • Mar 30 at ...	61	53
No text content Greenville TX Community • Mar 3...	356	221
No text content Greenville TX Businesses • Mar 30...	1	1
The next generation of energ... Published • Mar 30 at 6:00 PM	1,589	940
Scammers want you scared. ... Published • Mar 30 at 2:00 PM	549	401
No text content Everything Greenville Texas • Mar ...	21	20
Preview	Views	Viewers
No text content Greenville, Texas (Community Support)	1	1
No text content Greenville Texas Uncensored • M...	1	1
GEUS is excited to support th... Published • Mar 27 at 2:00 PM	893	604
March is Procurement Month... Published • Mar 27 at 9:00 AM	3,997	1,865
GEUS is proud to partner wit... Published • Mar 26 at 6:00 PM	851	559
As Greenville grows, GEUS is ... Published • Mar 26 at 2:00 PM	7,583	4,357
Attention Greenville area hig... Published • Mar 25 at 6:00 PM	434	270

<input type="checkbox"/>	Preview ↓		Views ⓘ ↕	Viewers ⓘ ↕
<input type="checkbox"/>		GEUS is honored to sponsor t... Published • Mar 25 at 2:00 PM	8,005	5,219
<input type="checkbox"/>		In 2010, GEUS dedicated the ... Published • Mar 24 at 2:00 PM	1,425	931
<input type="checkbox"/>		Serving our community with ... Published • Mar 23 at 6:00 PM	518	341
<input type="checkbox"/>		Join our team! GEUS has grea... Published • Mar 23 at 2:00 PM	5,650	3,760
<input type="checkbox"/>		As spring begins, we're givin... Published • Mar 20 at 9:00 AM	482	363
<input type="checkbox"/>		Attention Greenville area hig... Published • Mar 19 at 2:00 PM	558	380
<input type="checkbox"/>		In 2000, Greenville Electric Ut... Published • Mar 18 at 6:00 PM	1,862	1,202
<input type="checkbox"/>	Preview ↓		Views ⓘ ↕	Viewers ⓘ ↕
<input type="checkbox"/>		Feel the fresh energy of sprin... Published • Mar 18 at 2:00 PM	590	366
<input type="checkbox"/>		Monitor your usage, stay on ... Published • Mar 17 at 6:00 PM	1,265	800
<input type="checkbox"/>		Cable/Internet Outage 3/16/2... Published • Mar 16 at 5:34 PM	12,356	7,963
<input type="checkbox"/>		Want to make a difference fo... Published • Mar 16 at 2:00 PM	475	324
<input type="checkbox"/>		The GEUS Power Plant has lo... Published • Mar 13 at 2:00 PM	1,992	1,169
<input type="checkbox"/>		No text content • Everything Greenville Texas • Mar ...	29	21
<input type="checkbox"/>		No text content • Everything Greenville Texas • Mar ...	12	9

<input type="checkbox"/>	Preview ↓		Views ⓘ 74	Viewers ⓘ 74
<input type="checkbox"/>	 Feel the fresh energy of sprin... Published • Mar 12 at 6:00 PM	...	1,212	567
<input type="checkbox"/>	 No text content # the real Greenville TX • Mar 11 at...	...	43	35
<input type="checkbox"/>	 No text content # the real Greenville TX • Mar 11 at...	...	65	47
<input type="checkbox"/>	 Serving our community with ... Published • Mar 11 at 2:00 PM	...	509	263
<input type="checkbox"/>	 No text content # Greenville TX Community • Mar 1...	...	838	621
<input type="checkbox"/>	 No text content # Greenville TX Businesses • Mar 11...	...	0	0
<input type="checkbox"/>	 Since 1891, Greenville's choic... Published • Mar 10 at 6:00 PM	...	2,056	1,430

<input type="checkbox"/>	Preview ↓		Views ⓘ 74	Viewers ⓘ 74
<input type="checkbox"/>	 No text content # Greenville TX Businesses • Mar 10...	...	2	1
<input type="checkbox"/>	 No text content # Greenville TX Community • Mar 1...	...	425	252
<input type="checkbox"/>	 Attention Greenville area hig... Published • Mar 9 at 2:00 PM	...	1,241	692
<input type="checkbox"/>	 Join us as we cheer on the Li... Published • Mar 6 at 2:00 PM	...	704	429
<input type="checkbox"/>	 Greenville's journey in electri... Published • Mar 6 at 9:00 AM	...	808	512
<input type="checkbox"/>	 Scammers want you scared. ... Published • Mar 5 at 6:00 PM	...	579	379
<input type="checkbox"/>	 On #WorldEngineeringDay, w... Published • Mar 4 at 6:00 PM	...	2,442	1,545

<input type="checkbox"/>	 Celebrating 135 Years of S... Published • Mar 4 at 2:00 PM	...	619	365
<input type="checkbox"/>	 Press Release: https://monke... Published • Mar 3 at 5:56 PM	...	2,331	1,203
<input type="checkbox"/>	 Attention Greenville area hig... Published • Mar 3 at 2:00 PM	...	501	336
<input type="checkbox"/>	 Want to make a difference fo... Published • Mar 2 at 6:00 PM	...	331	229
<input type="checkbox"/>	 No text content Published • Mar 2 at 4:13 PM	...	0	0
<input type="checkbox"/>	 GEUS Board of Trustees Quali... Published • Mar 2 at 2:00 PM	...	838	564

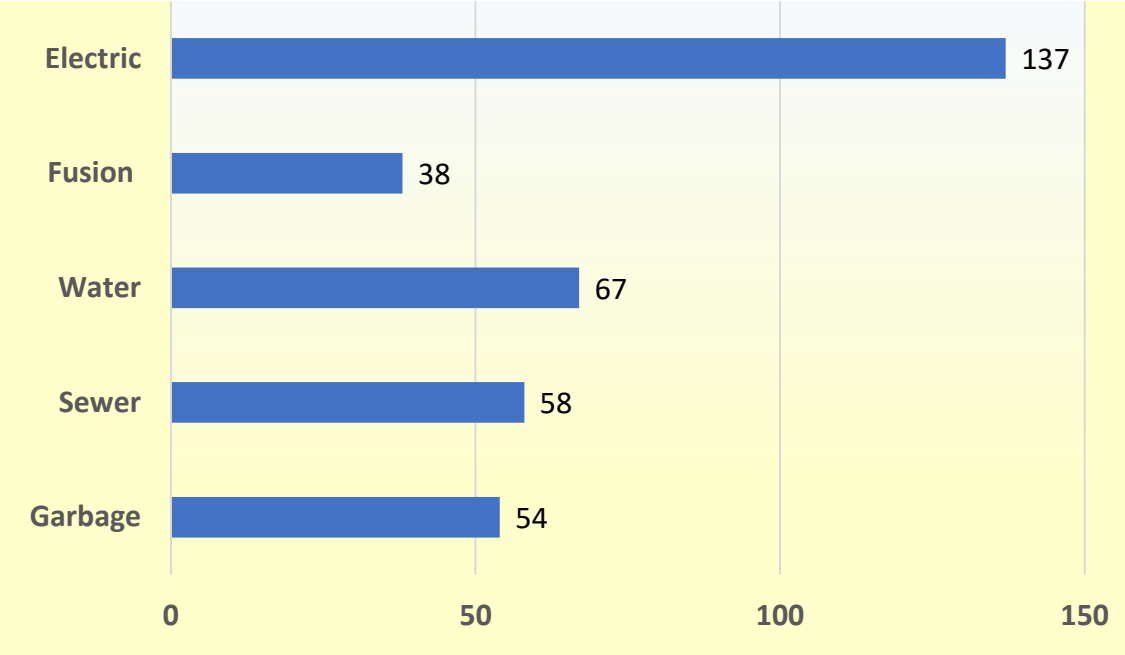
GEUS
Customer Service
Monthly Report
March 2026

WORLD CLASS CUSTOMER SERVICE

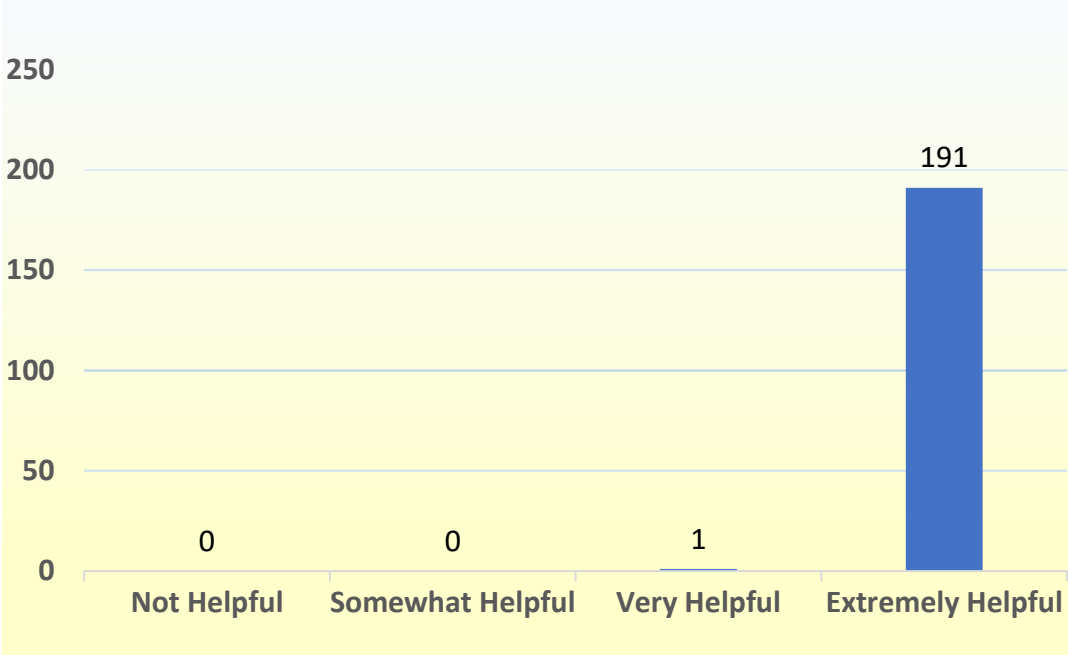
GEUS Customer Satisfaction Survey Summary

Summary Dates as of 3/1/2026-3/31/2026

This is a summary of total responses. There are no required fields. 192 people total responded, and 175 took the time to complete all fields.

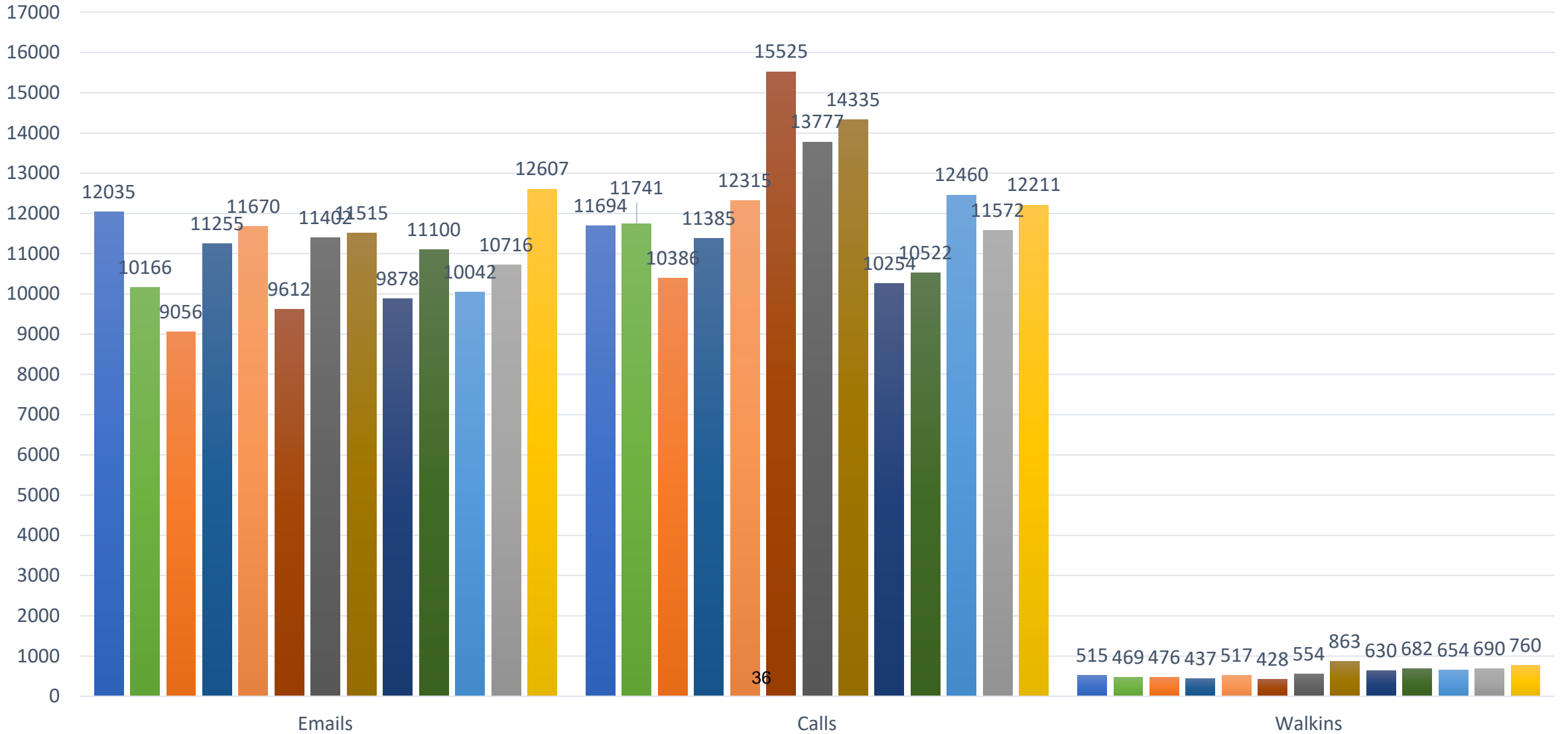


**Was the GEUS Representative Helpful?
192 individuals responded.**

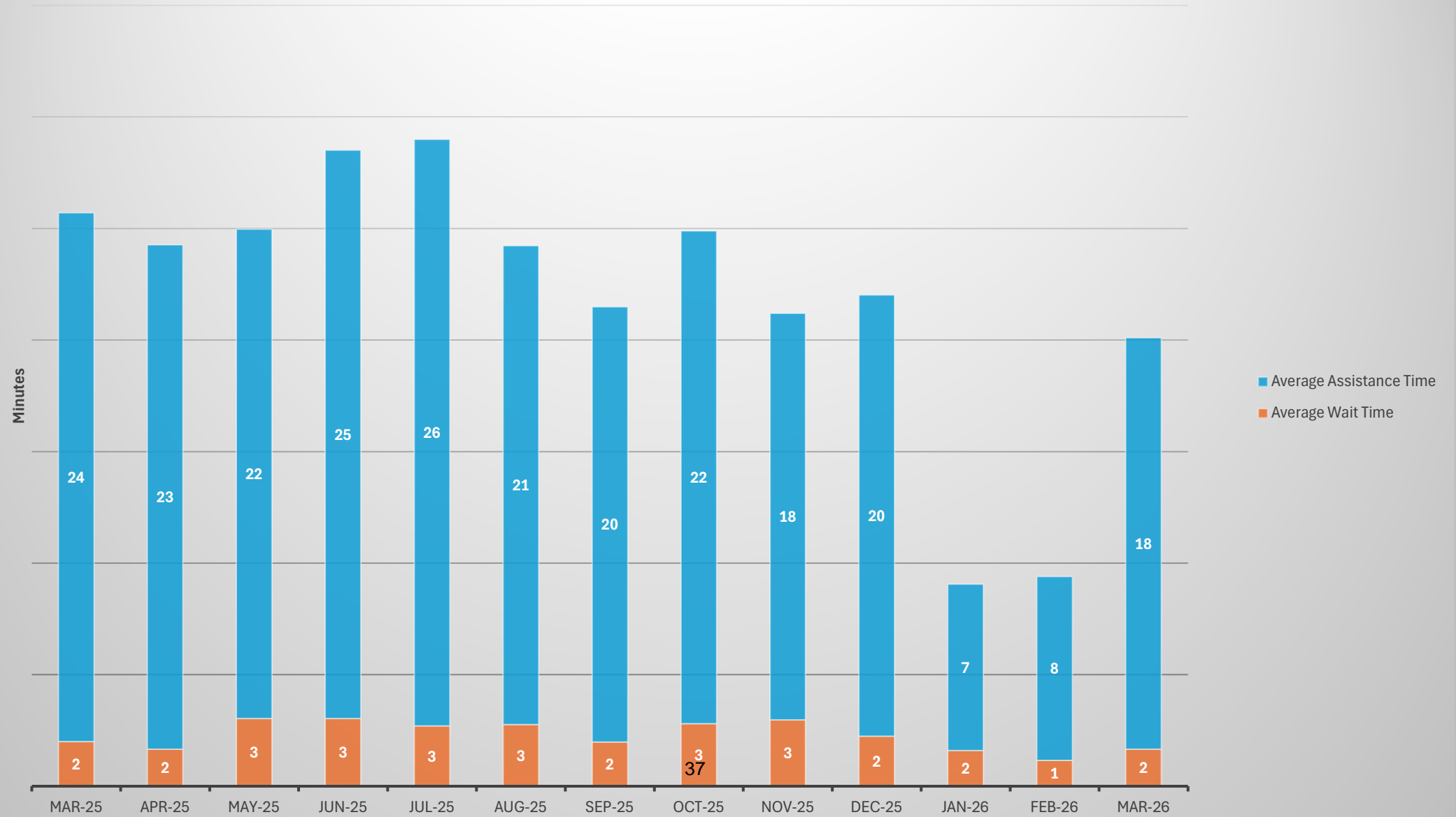


Total Customer Contact

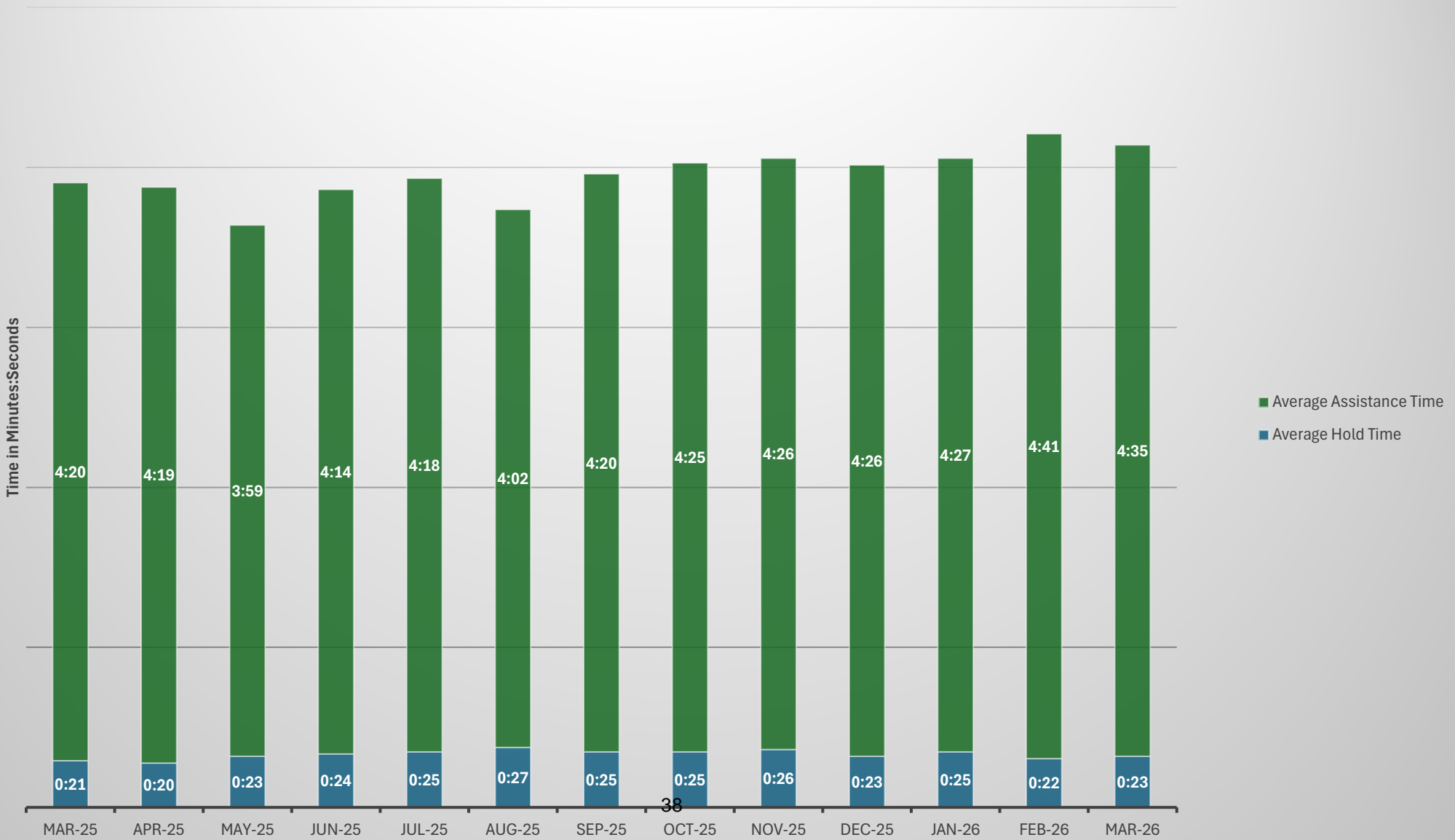
■ Mar-25 ■ Apr-25 ■ May-25 ■ Jun-25 ■ Jul-25 ■ 25-Aug ■ Sep-25 ■ 25-Oct ■ Nov-25 ■ 25-Dec ■ Jan-26 ■ Feb-26 ■ Mar-26



Walk-In Wait & Service Times



Phone Hold and Assistance Time



	Project Title	Category	% Compl	Description
Operations (Dispatch)				
Completed	Feeder Lockouts	Dist	100%	NO Feeder Lockouts in March 2026.
	Planned Outages & Switching Orders	Trans	100%	3 Planned Outage/s Switching Orders in March 2026: 1) 3/02/26 - CLR & RTN on SR3 Feeder Bkr for Relay testing by Subst 2) 3/12/26 - CLR & RTN of TR for repairs on the PT's by Subst 3) 3/12/26 - 3/16/26 CLR & RTN on a section of TR5 for T&D to fix slack span along Lions Lair
	Switching Orders (additional)	JRB	100%	NO Unplanned Outage/s in March 2026.
	Calls Answered	JRB	100%	Operators answered 531 calls.
	Satellite Bridge Call	ERCOT	100%	Completed.
Activity	Operator Training Working Group (OTWG)	ERCOT	on going	ERCOT Conference Call. OTWG meeting in March 2026. Discussed topics and updated tentative timeframe for ERCOT 2026 trng schedule: GridGeo Trng Mar 24th-Apr 30th (estimated earning ~23.5 CEHs). All the Operators and CSO have been registered for the GridGeo trng. Seminar Aug 10th-Sept 18th (estimated CEHs unknown). Summer Load Shed drill trng tentatively planned for July 7th. Severe Weather Drill trng tentatively planned for Oct 15th. This will be a "Winter Storm Weather" type for this year. Winter Load Shed drill trng tentatively planned for Dec 10th. ERCOT is working with Vendors to provide a remote host or proctoring for taking the ERCOT Operator Certification Exam.
	ERCOT Testing & Training Group Mtg	ERCOT	on going	ERCOT Testing & Training discussions - ERCOT WebEx. This ERCOT group did have a meeting in March 2026. Discussed the number of islands in the trng. ERCOT is adding 2 add'l trng islands, for a total of 15.
	eReliability Reports	Dist	on going	Updating the TTS tickets to submit into the eReliability program online. Currently, May 2015 thru Feb 2026 have been submitted.

Eng:

Completed	Billing for Fritz, FST1, & L3 Harris	Dist	100%	Developed & submitted billing data to GEUS Billing Dept.
	Recloser Locations	Dist	100%	Identified locations for Reclosers.
	Pole Inspection	Dist	100%	Reviewed weekly reports. Completed periodic site checks and issued work orders for priority poles.
	Wildfire Mitigation	Comp	100%	Discussed wildfire mitigation plans
	Steam 3 FME	Comp	100%	Completed review of Steam 3 FME. Started drafting proposal to address.
	Prospective New Load Inquiries, Large Loads	Misc	100%	Received and/or responded to prospective 3+ new large-load inquiries, and planned load increases for established businesses. Evaluated, discussed; responses forwarded (re: system capacities, capabilities, timelines, etc.).
	Meetings	Misc	100%	Pre-Application mtgs. Attended ERCOT Working Group meetings, Discussions with Developers, Lunch and Learn (Engineering, Eng Tech's, others).
Activity	Engineering Circuit Modeling	Dist	ongoing	Developing processes/scripts for importing data from GIS system to Engineering Analysis software.
	Solar	Dist	ongoing	Authorize customers to build. Energize installations. Provide corrections/reviewed plans from multiple installers.
	Developments	Dist	ongoing	Multiple Developments in progress. Responded/addressed multiple developer issues and requests. Roughly 12+ Developments under construction; a few in pre-construction phase; approx over 6000 units across all phases. (Developments summary data still not available from the City; City is still working on rebuilding this report.)

	Project Title	Category	% Compl	Description
Subst:				
Completed	Monthly Inspections	Subst	100%	Completed March monthly inspections of all substations.
	TR - Voltage Issue	Subst	100%	SCADA was showing low voltage on the transmission PT's at TR. We found moisture in the PT cabinets. This resulted in corroded fuse block holders. Replaced all fuse block holders and fuses. Re-sealed cabinets to make air tight again. Added heaters to each cabinet to help eliminate this problem in the future.
	Vegetation Treatment	Subst	100%	Herbicide sprayed at all our subst yards to prevent vegetation growth.
Activity	Printing/Red-line Subst Prints	Subst	15%	Received red-lines back from draftsman for LTV. Installed completed LTV prints in the Control House print rack. Also received new TR prints from draftsman and installed them in the print rack at TR. Draftsman currently has Dent Rd prints to red-line.

T&D:				
Completed	Maintenance	Dist	100%	Changed out 4 poles.
	Construction	Dist	100%	Installed 10 new UG services, and 4 new poles.
	Metering	Dist	100%	Currently reading on schedule and monitoring daily.
Activity	Metering	Dist	on going	Read and totaled meters for billing @ FSTI, L3 and Fritz.
	Metering	Dist	on going	GEUS has set 15,251 electric AMI Meters to date (out of roughly 19k total). Reading on schedule and monitoring daily. RFP responses have been received and are being evaluated re: 3rd and final deployment (Cycles 2 & 4 Deployment). It appears the CITY has approximately 4,264 functional remote-read capable water meters in service (out of approx 13k total water meters). City antenna contractor plans to start installing the gateways soon.
	Metering		on going	Meter Dept staff cross training to ensure back-up for each employee/task.
	Tree Trimming	Dist	on going	Normal tree-trimming tickets from customer requests.
	Tree Trimming	Dist	on going	Heavy rear-easement trimming in residential areas.