



## **SPECIAL BOARD MEETING OF THE BOARD OF TRUSTEES**

**MONDAY, MAY 3, 2021  
6:00 PM**

**Via video/teleconference pursuant to the Open Meetings Act procedures announced by  
Governor Abbot**

Notice is hereby given that the Board of Trustees of the Alamo Community College District will conduct a Special Board Meeting of the Board via Telephonic and Video Conference on Monday, May 3, 2021. The Board meeting will convene in open session at 6:00 PM.

### **NOTICE CONCERNING PUBLIC ACCESS**

As permitted by the Texas Governor's declaration on March 16, 2020, governmental bodies may conduct meetings by telephone or video conference to advance the public health goal of limiting face-to-face meetings. The Board's Meeting on May 3, 2021 will be accessible to the public and allow the public to participate via telephone and video audio conference. Any member of the public may participate in the Board Meeting by clicking the link <https://alamo.zoom.us/j/93627115469> or by calling telephone number 1-346-248-7799, and entering Meeting ID: 936 2711 5469 when prompted. Additionally, the Board members, Chancellor, participating staff and attorneys will participate by video conference to facilitate the roll call, quorum, and any executive session. The Board Meeting will not be conducted from any physical location of the College District.

An electronic copy of the agenda packet that the Board will consider is posted at <https://meetings.boardbook.org/Public/Organization/679>.

The meeting will be recorded and available to the public after the meeting.

This Special Board Meeting of the Board of Trustees, being held for the reasons listed below, is authorized in accordance with the Texas Government Code, §§ 551.001 - 551.146. Verification of Notice of Meeting and Agenda are on file in the Office of the Chancellor. Executive Session, if required, is authorized by Chapter 551 and will be conducted prior to the conclusion of the meeting. If it is decided during the course of the meeting that discussion of any item listed on the agenda should be held in Executive Session, the Board will convene in Executive Session in accordance with Tex. Govt. Code §§ 551.071 - 551.087. In order to vote on items discussed in Executive Session, the Board of Trustees must take action in the open portion of the meeting on items discussed in the Executive Session. The Board will consider, discuss, and take appropriate action regarding the following items:

### **AGENDA**

- 1. CALL TO ORDER**
- 2. CERTIFICATION AND POSTING OF NOTICE**
- 3. ROLL CALL**

4. **PLEDGE OF ALLEGIANCE**
5. **CITIZENS TO BE HEARD**
  - A. Registration: A Citizen to be Heard is required to email Sandra Torres, Board Liaison, at storres304@alamo.edu by 5:00 pm on May 3, 2021 to register to speak by providing his/her name, the name of the organization if speaking on behalf of an organization, and the agenda item number as to which the Citizen will speak. Staff will contact the citizen to ensure they are able to participate via the zoom link and telephone number provided on the agenda. Individuals will have a three-minute time period. State law limits Trustee response to public comments.
6. **SPECIAL BOARD MEETING**
  - A. Discussion and Possible Action on Promotions in Academic Rank 2021-2022 Academic Year 4  
**Presenter:** Linda Boyer-Owens
  - B. Discussion and Possible Action for the Purchase of Construction Services for Campus Access Point Coverage at Alamo Colleges District - St. Philip's College 12  
**Presenter:** Randall Dawson and Gary O'Bar
  - C. Consideration, Discussion and Possible Action on Appointment of Student Trustee and Alternate 23  
**Presenter:** Darius Martin
    - 1) Mathew Ramos, St. Philip's College 29
    - 2) Talia Christian, Northeast Lakeview College 37
    - 3) Genesis Hill, Northwest Vista College 46
    - 4) Jessica Valdez, Palo Alto College 52
    - 5) Aja Leija, San Antonio College 58
  - D. Swearing in of Student Trustee and Alternate Student Trustee
7. **EXECUTIVE SESSION**
  - A. The Board may go into Executive Session to deliberate on any item referenced in this agenda above or hereinbelow based on the following potential exceptions under the Act.
  - B. Pursuant to §551.071, Texas Government Code, the Board may consult with its attorney(s) to seek their advice on any matter(s) in which the duty of the attorney(s) to the governmental body under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with this chapter.
  - C. Pursuant to § 551.071, Texas Government Code, the Board may consult with its attorneys about pending and threatened litigations.
  - D. Pursuant to § 551.071, Texas Government Code, the Board may consult with its attorneys about pending EEOC charges.
  - E. Pursuant to §551.072, Texas Government Code, the Board may deliberate the purchase, exchange, lease or value of real property.
  - F. Pursuant to §551.073, Texas Government Code, the Board may deliberate regarding a negotiated contract for a prospective gift or donation.
  - G. Pursuant to §551.074, Texas Government Code, the Board may deliberate the appointment, employment, evaluation, reassignment, duties, performance of duties, discipline, or dismissal of a public officer or employee(s).
  - H. Any action on these matters will be taken in Open Session.
8. **RECONVENE OPEN MEETING**
  - A. Discussion and Possible Action on Items Discussed in Executive Session.
9. **ADJOURNMENT**

POSTED AT THE  
ALAMO COMMUNITY COLLEGE DISTRICT WEBSITE  
<https://www.alamo.edu/about-us/leadership/board-of-trustees/board-meetings/>  
POSTED AT 1:00 PM ON THIS 30TH DAY OF APRIL 2021

*This meeting will not be conducted at a physical location.*

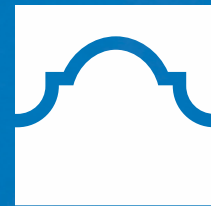
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Dr. Mike Flores  
Chancellor

# Faculty Promotion in Rank for 2021-2022 Academic Year

**Linda Boyer Owens**

Associate Vice Chancellor of Human Resources and  
Organizational Development



ALAMO  
COLLEGES  
DISTRICT



Malcolm Baldrige  
National Quality Award  
2018 Award Recipient

Achieving the Dream  
LEADER COLLEGE  
OF DISTINCTION

# Faculty Promotion in Rank

## 52 faculty members are recommended for promotion in rank

- Each faculty member has met all requirements for promotion set forth in Alamo Colleges District Policy D.8.2 and Procedure D.8.2.1.
- Each faculty member has been evaluated by a departmental committee, the department chairperson, and the administration of the college.
- Each faculty member is recommended for promotion in rank by the President of their College.





Attachment A.

Promotion in Academic Rank Recommendations  
For Academic Year 2021/2022

**Northeast Lakeview College**

<b>Name</b>	<b>Discipline</b>	<b>From</b>	<b>To</b>
Jennifer Davis Marks	Speech	Associate Professor	Professor
Efrain Guevara	Mathematics	Assistant Professor	Associate Professor

Promotion in Academic Rank Recommendations  
For Academic Year 2021/2022

**Northwest Vista College**

<b>Name</b>	<b>Discipline</b>	<b>From</b>	<b>To</b>
Britt Posey	English	Instructor	Assistant Professor
Estaban Delgado	Fine and Performing Arts & Kinesiology	Instructor	Assistant Professor
Anna Evans	Social Sciences	Instructor	Assistant Professor
Kim Beza	Social Sciences	Instructor	Assistant Professor
Rolando Sanchez	Social Sciences	Instructor	Assistant Professor
Eric Madrid	Natural and Physical Sciences	Assistant Professor	Associate Professor
Leticia Guerrero	Natural and Physical Sciences	Assistant Professor	Associate Professor
Adriana Sherman	SDEV	Assistant Professor	Associate Professor
Steven Rodriguez	SDEV	Assistant Professor	Associate Professor
Elsa O'Campo	Social Sciences	Assistant Professor	Associate Professor
Haetham Abdul-Razaq	Social Sciences	Assistant Professor	Associate Professor
Heather McCreery	Computer Science, Tech., and Business	Associate Professor	Professor
Denise Tolan	English	Associate Professor	Professor
Julie Moore-Felux	English	Associate Professor	Professor
V. June Pedraza	English	Associate Professor	Professor
Nancy Kaida	English	Associate Professor	Professor
Keli Bradshaw	Mathematics	Associate Professor	Professor
Wes Anderson	Mathematics	Associate Professor	Professor
Cindy Magruder	Natural and Physical Sciences	Associate Professor	Professor
Rick Chamblin	Natural and Physical Sciences	Associate Professor	Professor
Roopa Prasad	Natural and Physical Sciences	Associate Professor	Professor
Neil Lewis	Humanities	Assistant Professor	Associate Professor

Promotion in Academic Rank Recommendations  
For Academic Year 2021/2022

**Palo Alto College**

<b>Name</b>	<b>Discipline</b>	<b>From</b>	<b>To</b>
Hector Garza	Drama	Assistant Professor	Associate Professor
Ryan Schuermann	Geography	Instructor	Assistant Professor
John LaPete	Government	Assistant Professor	Associate Professor
Samuel Evans	Government	Instructor	Assistant Professor
Lori Rodriguez	Mexican American Studies	Assistant Professor	Associate Professor
Vincente Guillot	Spanish	Instructor	Assistant Professor

Promotion in Academic Rank Recommendations  
For Academic Year 2021/2022

**San Antonio College**

<b>Name</b>	<b>Discipline</b>	<b>From</b>	<b>To</b>
Daniel Anastasio	Fine Arts	Instructor	Assistant Professor
Denetria Brooks-James	Social Work	Instructor	Assistant Professor
Marianne Bueno	History	Assistant Professor	Associate Professor
Ana Dehoyos O'Connor	Early Childhood Studies	Associate Professor	Professor
Suraya Khan	History	Instructor	Assistant Professor
Pete Ortega	CIS	Instructor	Assistant Professor
Lisa Ratliff-Villarreal	Criminal Justice	Associate Professor	Professor
Eve Rodriguez	Nursing	Associate Professor	Professor
Amelia Serafine	History	Instructor	Assistant Professor
Darrell Woody	Mortuary Science	Instructor	Assistant Professor

Promotion in Academic Rank Recommendations  
For Academic Year 2021/2022

**St. Philip's College**

<b>Name</b>	<b>Discipline</b>	<b>From</b>	<b>To</b>
Kathryn Freeman	Occupational Therapy Assistant	Assistant Professor	Associate Professor
Mary Kelaita	Biological Sciences	Assistant Professor	Associate Professor
Basu Panthi	Chemistry	Assistant Professor	Associate Professor
Tyrell Williams	Speech	Assistant Professor	Associate Professor
Jodi Bellamy	Vocational Nursing	Instructor	Assistant Professor
Anthony Broderick	Machine Technology	Instructor	Assistant Professor
Michael Cain	Advanced Manufacturing	Instructor	Assistant Professor
Caroline Mora	Information Technology	Instructor	Assistant Professor
Kelli Rolland-Adkins	Social Work	Instructor	Assistant Professor
Roy Ruiz	Machine Technology	Instructor	Assistant Professor
Yvette Senovsky	Diagnostic Medical Sonography	Instructor	Assistant Professor
Irene Young	Psychology	Instructor	Assistant Professor

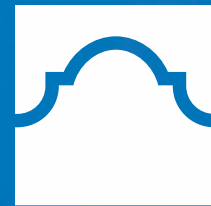
# Overview of Purchase of Construction Services: Campus Access Point Coverage at St. Philip's College

**Randall Dawson, M.S.**

Interim President  
St. Philip's College

**Gary O'Bar**

District Director  
Purchasing and Contract Administration



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Malcolm Baldrige  
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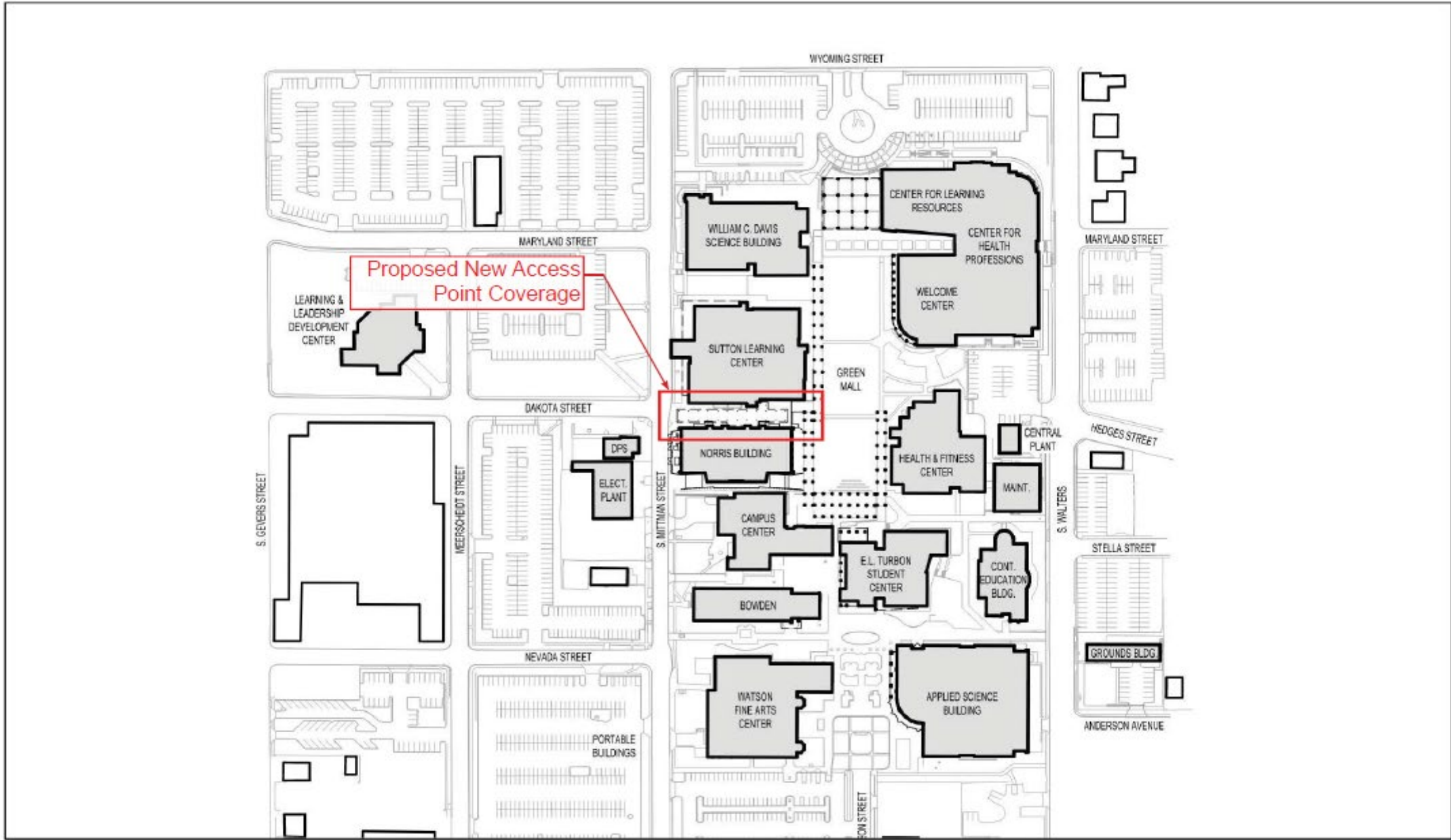


# Purchase of Construction Services for SPC Campus Access Point Coverage

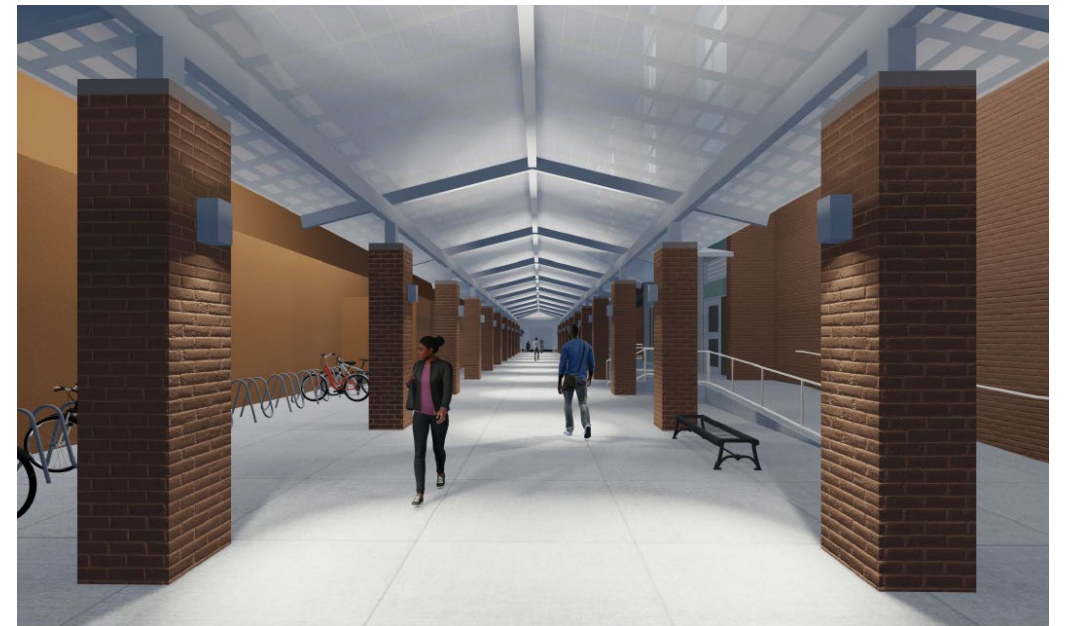
## Background and Funding:

- The Coronavirus Air, Relief, and Economic Security Act (CARES) (PL 116-136) provided funding distributable by the U.S. Department of Education (Department) to institutions of higher education through the Higher Education Emergency Relief Fund (HEERF) effective March 27, 2020.
- The Department has made available to SPC as an HBCU \$6,284,530, in addition to its per-institution allocation of \$1,713,753, under section 18004 (a) (2) of CARES, eligible for expenditure only before March 11, 2022, for expenses due to COVID-19 social distancing requirements.
- SPC wishes to use this opportunity to construct Campus Access Point Coverage (APC) between the Sutton and Norris buildings.
- This APC will provide a healthy, safe, and comfortable place for students and faculty to pass through, work and relax outdoors, even in inclement weather; reduces the overcrowding of the other campus entry points, and aligning with requirements for social distancing.





# SPC Access Point Coverage



# Recommended Purchasing Contract Award

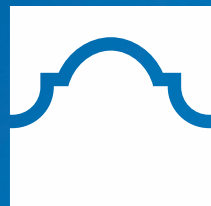
## Procurement Method:

- Vendor contract to be awarded through approved federal, state or cooperative purchasing agreements (COOP)
- Job Order Contracts Method to procure maintenance, repair, alteration, renovation, remediation, or minor construction of a facility if the governing body of a governmental entity shall approve each job, task, or purchase order that exceeds \$500,000 (Texas Government Code 2269 Contracting and Delivery Procedures for Construction Projects, Subchapter I Job Order Contracts Method).

## Minute Order Action:

- Awards a contract to Skanska USA Building, Inc. providing for the purchase of construction services for campus access point coverage at Alamo Colleges District - St. Philip's College for a cost of \$1,149,774

Thank you.



ALAMO  
COLLEGES  
DISTRICT



## **Discussion and Possible Action for the Purchase of Construction Services for Campus Access Point Coverage at Alamo Colleges District - St. Philip's College**

Presented to the Board of Trustees for approval on May 3, 2021.

### **MINUTE ORDER**

**"The Board of Trustees hereby approves a purchase order under a purchasing cooperative job order contract with Skanska USA Building, Inc. for construction services for campus access point coverage at Alamo Colleges District - St. Philip's College for a cost of up to \$1,149,774, as requested by the office of the Vice Chancellor for Finance & Administration, subject to terms acceptable to District counsel."**

### **PURPOSE**

This project requires the contractor to construct campus access point coverage (APC) that will provide a healthy, safe, and comfortable place for students and faculty to pass through, work and relax outdoors, even in inclement weather. The APC provides an additional entry point to the campus and the campus core which reduces the overcrowding of the other campus entry points, aligning with requirements for social distancing. In addition to protecting pedestrians, additional seating will be provided to create opportunities for people to gather and develop and share ideas discussed in class. The APC will offer WIFI access. The APC will be an option for outside student learning and if indicated, even outdoor classes, offering fresh natural air avoiding possible indoor contagions. As a result, this space can reduce the indoor population (social distancing) and encourage students and faculty alike to extend the conversation as they exit the buildings.

### **BACKGROUND**

The Coronavirus Air, Relief, and Economic Security Act (CARES) (PL 116-136) provided funding distributable by the U.S. Department of Education (Department) to institutions of higher education through the Higher Education Emergency Relief Fund (HEERF) effective March 27, 2020. The Department has made available to SPC as an HBCU \$6,284,530, in addition to its per-institution allocation of \$1,713,753, under section 18004 (a) (2) of CARES, eligible for expenditure only before March 11, 2022, for expenses due to COVID-19 social distancing requirements. SPC wishes to use this opportunity to construct campus access point coverage between the Sutton and Norris buildings.

Purchasing and Contract Administration utilizes the Cooperative Purchase Programs (COOP) to gain greater access to goods and services, cost savings through leveraged buying, and reduced administration costs by issuing fewer competitive bids and proposals. The combined buying power of public institutions throughout the State of Texas and nationally translates into savings and provides an efficient, cost effective and legal means for providing goods and services to departments throughout the Alamo Colleges District in an expedited fashion. Vendor contracts awarded through approved federal, state or cooperative purchasing agreements are a statutorily approved alternative to competitively procured vendor contracts.

The Job Order Contracts Method can be used to procure maintenance, repair, alteration, renovation, remediation, or minor construction of a facility if the governing body of a governmental entity shall approve each job, task, or purchase order that exceeds \$500,000. As such, this purchase is recommended in accordance with the Texas Government Code 2269, Contracting and Delivery Procedures for Construction Projects, Subchapter I, Job Order Contracts Method.



**IMPLICATIONS**

**Financial:** \$1,149,774

**Funding Source:** 212426-823006-5010 (HBCU HEERF funding)

**Strategic Plan:** Goal I – Student Success; Goal III Performance Excellence

**Employee Services:** None

Attachments: Presentation

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Gary O'Bar, C.P.M.  
Director for Purchasing & Contract Administration

**Dr. Diane Snyder** Digitally signed by Dr. Diane Snyder  
Date: 2021.04.29 12:04:38 -05'00'

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Dr. Diane E. Snyder, CPA  
Vice Chancellor for Finance and Admin.

*Randall Dawson* 4/29/21  
Randall Dawson  
Acting President, St. Philip's College

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Dr. Mike Flores  
Chancellor





Price Tabulation  
Purchase of Construction Services for the Access Point Coverage  
at Alamo Colleges District - St. Philip's College

Construction Task	RS Means Number	Line Item Cost	Quantity	Coefficient	Line Item Total
Aluminum downspouts	077123100400	\$ 6.23	200	0.93	\$ 1,158.78
Downspouts, minimum labor/equipment charge	077123109000	\$ 138.72	40	0.93	\$ 5,160.38
Elbows, aluminum, enameled	077123200300	\$ 9.30	24	0.93	\$ 207.58
Downspout elbows, minimum labor/equipment charge	077123209000	\$ 138.72	20	0.93	\$ 2,580.19
Aluminum gutters	077123300100	\$ 7.36	383	0.93	\$ 2,621.56
Gutter end caps, aluminum	077123305000	\$ 1.61	10	0.93	\$ 14.97
Gutters, minimum labor/equipment charge	077123309000	\$ 148.24	120	0.93	\$ 16,543.58
Masonry joint sealants, polysulfide	079213100200	\$ 3.06	458	0.93	\$ 1,303.38
Expansion joint, polyethylene backer rod,	031516303100	\$ 1.02	458	0.93	\$ 434.46
Masonry joint sealants, minimum labor/equipment charge	079213109000	\$ 117.64	40	0.93	\$ 4,376.21
Caulking and sealants, bulk acrylic latex	079213200055	\$ 1.66	36	0.93	\$ 55.58
Waterproofing	071616200020	\$ 2.27	36	0.93	\$ 76.00
Surface preparation, exterior, HSS	090190930130	\$ 0.53	1922	0.93	\$ 947.35
Primer coat, HSS	099623102000	\$ 0.83	2962	0.93	\$ 2,286.37
Top coats, HSS	099623103000	\$ 0.76	5924	0.93	\$ 4,187.08
Roof system removal	050505102950	\$ 1,554.48	22	0.93	\$ 31,804.66
Masonry anchors, cavity wall ties	040519160670	\$ 75.66	10	0.93	\$ 703.64
Brick veneer masonry, standard brick	042113132000	\$ 13.65	1258	0.93	\$ 15,969.68
Brick veneer masonry, minimum labor/equipment charge	042113139000	\$ 398.75	80	0.93	\$ 29,667.00
Pointing masonry	040120201000	\$ 5.44	1258	0.93	\$ 6,364.47
Scaffolding charge	015423700090	\$ 168.87	180	0.93	\$ 28,268.84
Modification of HSS	050505102950	\$ 1,554.48	13	0.93	\$ 18,793.66
Translucent panel system	084510101460	\$ 10,773.18	45	0.93	\$ 450,857.58
Translucent panel system, minimum labor/equipment charge	084510109000	\$ 94.13	700	0.93	\$ 61,278.63



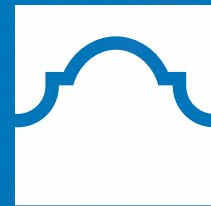
Lighting fixture, exterior	265623101260	\$	771.67	41	0.93	\$	29,423.78
Exterior fixtures, minimum labor/equipment charge	265633109000	\$	131.04	20	0.93	\$	2,437.34
Electric metallic tubing (EMT), 3/4" diameter	260533135020	\$	4.85	1519	0.93	\$	6,851.45
Conduit, minimum labor/equipment charge	260533139990	\$	122.89	72	0.93	\$	8,228.71
Black wire, copper, solid, 600 volt, #12, type THWN-THHN,	260519900940	\$	45.53	31.73	0.93	\$	1,343.54
Black wire, copper, solid, 600 volt, #10, type THWN-THHN	260519900960	\$	55.37	10.96	0.93	\$	564.38
Green wire, copper, solid, 600 volt, #12, type THWN-THHN	260519900940	\$	45.53	14.82	0.93	\$	627.52
Green wire, copper, solid, 600 volt, #10, type THWN-THHN	260519900960	\$	55.37	2.3	0.93	\$	118.44
Wire, minimum labor/equipment charge	260519909000	\$	122.89	23	0.93	\$	2,628.62
Outlet boxes, pressed steel, extension rings	260533160100	\$	14.54	41	0.93	\$	554.41
Switch boxes, 2 gang	260533170500	\$	23.41	39	0.93	\$	849.08
Outlet boxes, plastic, minimum labor/equipment charge	260533179000	\$	122.89	59.5	0.93	\$	6,800.12
Removal of existing fixtures	260505109000	\$	122.89	16	0.93	\$	1,828.60
General purpose laborer	013113200160	\$	1,714.55	24	0.93	\$	38,268.76
Temporary fence	015626500200	\$	5.49	900	0.93	\$	4,595.13
Dumpsters	024119190600	\$	455.00	18	0.93	\$	7,616.70
Project signage	015813500020	\$	23.98	50	0.93	\$	1,115.07
Document printing	013233501700	\$	1,423.58	1	0.93	\$	1,323.93
Paints & coatings, siding, exterior, minimum labor/equipment charge	099113609000	\$	134.06	10	0.93	\$	1,246.76
Superintendent	013113200260	\$	3,525.00	10	0.93	\$	32,782.50
Accountant	013113200290	\$	2,050.00	10	0.93	\$	19,065.00
Project Manager	013113200180	\$	3,300.00	12	0.93	\$	36,828.00
Construction manager contingency	012116500100	\$	85,577.04	1	0.93	\$	79,586.65
Cost adjustment factors, protection of existing work	012153501750	\$	47,888.56	1	0.93	\$	44,536.36
Portable restrooms	015213400100	\$	1,504.50	1	0.93	\$	1,399.19
Infectious disease precautions	012153650250	\$	3,537.12	1	0.93	\$	3,289.52
Subcontractor default insurance	013113300450	\$	12,836.52	1	0.93	\$	11,937.96
CCIP	013113300600	\$	17,286.56	1	0.93	\$	16,076.50



Builder's risk insurance	013113300020	\$ 2,053.82	1	0.93	\$ 1,910.05
Performance & payment bond	013113900100	\$ 22,249.26	1	0.93	\$ 20,691.81
Contractor's fee	013113800150	\$ 85,577.04	1	0.93	\$ 79,586.65
Total					\$ 1,149,774

# Appointment of Student Trustee and Alternate

**Darius Martin**  
Student Trustee



ALAMO  
COLLEGES  
DISTRICT



Malcolm Baldrige  
National Quality Award  
2018 Award Recipient

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# Board Policy B.11.1: Student Trustee

Approved: February 2014

- This helps to fully implement the Alamo Way policy of Principle Centered Leadership by providing students with leadership experiences and to ensure students participate in District governance.

## Mission

- To serve as a non-voting student liaison to the Board and Chancellor, representing the students' interests.

# Student Trustee Candidates

Mathew Ramos – St. Philip's College

Talia Christian – Northeast Lakeview College

Genesis Hill – Northwest Vista College

Jessica Valdez – Palo Alto College

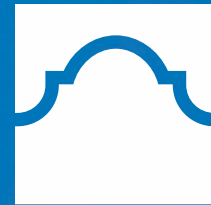
Aja Leija – San Antonio College

# Interviews

- Presentation by Student Trustee Candidates
- Trustee Questions
- Voting Process
  - Trustees Nominate Students
  - Roll Call Vote
  - *5 Votes required*
- Oath of Office
- Term of Office
  - May 2021 – April 30, 2022



THANK YOU



ALAMO  
COLLEGES  
DISTRICT



Malcolm Baldrige  
National Quality Award  
2018 Award Recipient

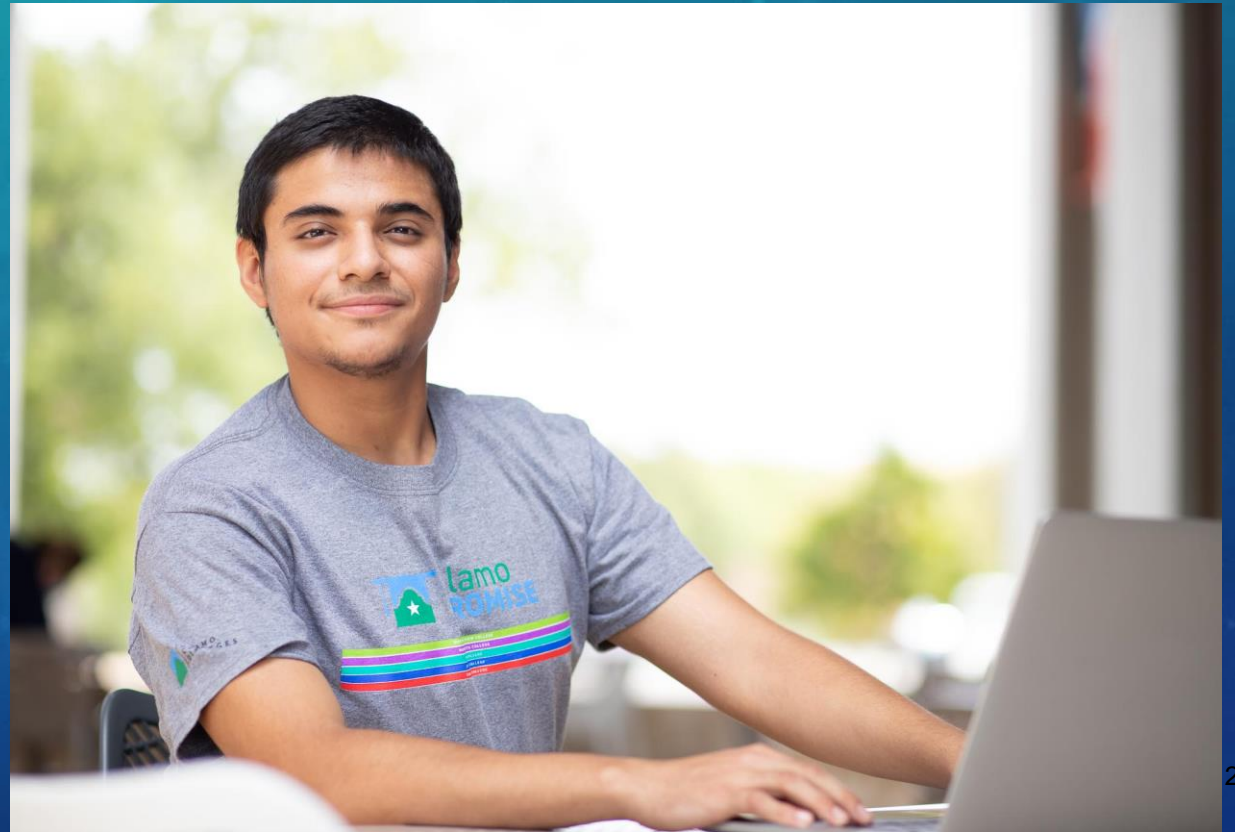
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LEADER COLLEGE  
OF DISTINCTION



**STUDENT TRUSTEE INTERVIEW  
2021 - 2022**

TRUSTEE	QUESTIONS
	1. The Alamo Colleges District is the first community college in Texas to have a student trustee. What do you feel is going to be the most important responsibility for this individual and their greatest challenge?
	2. What does The Alamo Colleges District mission statement, <i>Empowering our Diverse Communities for Success</i> , mean to you?
	3. Please speak to the impact being an Alamo Colleges student has had on you and how it has prepared you to serve as a student trustee.
	4. What student-related activities qualify you, by experience, and what leadership qualities do you have for this position?
	5. Can you tell us about a challenge you have faced in your life and how you resolved or overcame it?
	6. If appointed as a Student Trustee, how will you balance student life responsibilities with your position as a Student Trustee?
	7. What motivates you to put forth your greatest effort?
	8. Describe your most rewarding college experience.
	9. What makes you the best candidate for this position to contribute to Board decision making, and to explain the reasons for those decisions to students in a meaningful way, including as a liaison between the Board and the Student District Council?
	10. Is there any other information that you would like to share with the Board about your qualifications, or do you have any questions of us?

# STUDENT TRUSTEE PRESENTATION



MATHEW RAMOS

CYBER SECURITY MAJOR

Anticipated Graduation Date August 2022

- Parliamentarian of Student Government Association
- Department of Student Life-Student Engagement Grant recipient
- Member of Tiger Paws
- Member of St. Philip's College Tiger Lanes Bowling Club

# MATHEW RAMOS-COMMUNITY ENGAGEMENT

- Completed 5 hours at San Antonio Food Bank
- Completed 80 hours of service for the Department of Student Life

# THE IMPORTANCE OF BEING ENGAGED IN YOUR SCHOOL AND COMMUNITY

- You develop leadership skills and communication skills
- You get to give back to your community
- You put others before yourself
- You are a role model to others
- You make friends



THANK YOU

MATHEW RAMOS  
FOR STUDENT TRUSTEE



## STUDENT TRUSTEE CANDIDATE 2021-2022

<b>NAME:</b>	MATHEW RAMOS	<b>INSTITUTIONAL GPA:</b>	3.0
<b>COLLEGE:</b>	ST. PHILIP'S COLLEGE	<b>ACCUMULATED CREDIT HOURS:</b>	12

I want to be the Alamo Colleges District Student Trustee to share my experiences, relate to the students and help them to solve issues within the colleges. By becoming the Student Trustee, I hope the students of all Alamo Colleges will join together with the common goal of completing their academic goals.

We are stronger together than apart, so we should all work together to have a better student experience. Becoming the Student Trustee for the Alamo Colleges District will make me a better person and hopefully improve the experience of all students.

I want to be the Student Trustee so that whether students are like me or different, they can have someone to talk to whose job is not only to help students, but help better the lives around them.

I believe that we all want a better life. If we are surrounded by people who care about what we feel and what we want to achieve, there is a higher chance students can succeed and I know that is what I will strive for. This is why support and resources are extremely important and this is why they can affect people's lives.

I want to become a resource for our students across all colleges. I want a better life for all our students and a better future. Having that support will give them the push they need and that is why I want to become the Student Trustee, to represent not only St. Philip's College, but all of the colleges in the District. I believe to serve others, one must be strong, noble and willing. My father told me if you have something to give, give it, and if you have a lot of something, give it away. It is better to give than to receive. Giving is my service and my service will be for the students. What I do next will not be for me, but for them.

# MATHEW RAMOS

## Career Objective

I am a college student seeking to leverage my abilities to be a successful team member at your company. Having been frequently praised as hard-working by my peers, I can help your company achieve its goals.

## EXPERIENCE

### Cook, Pizza Hut, TX/ Sep 2020-Present

- I train new cooks and maintain excellent customer service by answering phones and taking accurate customer orders. I serve as the main chef until the restaurant closes at night.

### Peer Mentor, St. Philip's College TX/Jan 2021-Present

- I mentor a group of students to ensure their academic success. I also provide information on college resources to ensure these students can get the assistance they need to be success and reach their educational goals. My goal is to make sure they become successful progress to becoming successful students.

### Production leader, Maruchan, San Antonio, TX / Jun 2020-July 2020

- I maintained machines, and provided training for new employees on machine maintenance. Those areas of maintenance included keeping the machines running, feeding Maruchan cups onto the machine, and checking for open or broken cups. I also worked to make sure cups did not fall out of the production line.

## EDUCATION

St. Philip's College San Antonio, TX

Major: CyberSecurity GPA:3.0

Relevant coursework

- College Algebra
- Cybersecurity
- College English
- Student editing

Sidney Lanier High School

San Antonio, TX GPA: 3.6

High School Diploma (Jun 2020)

Relevant Coursework

- Dual Credit Physics 2
- Advanced Placement Statistics
- Dual Credit Algebra 2
- Advanced Placement English 4

## AWARDS

- Outstanding Guitar Player
- Cum Laude
- San Antonio education partnership scholarship
- SAT Scholarship
- Outstanding Vihuela Player
- FBI Teen Academy Essay winner
- Honor Roll
- Outstanding Trumpet Player

## LANGUAGES

English

**Matt Ramos**

**Student District Trustee Interview Questions**

**Interviewer-Amira Johnson**

**Date: February 10, 2021**

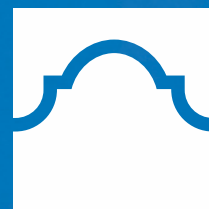
- **Major: Technology Major (Cyber Security)**
- **He believes that working hard for is important.**
- **He prefers to work in a group setting.**
- **He can multitask.**
- **He is involved in many organizations and uses that time to socialize and connect with his peers.**
- **Any chance he gets he is willing to work on his leadership skills.**
- **He is determined to get the job done and will not stop until it is.**
- **He believes himself not to be selfish but will motivate those around them by pushing them to be the best they can be.**
- **His motivation is his 2-month year old daughter, and he wants her to grow up knowing that whatever she sets her mind to she can do it.**
- **He understands that being the Student Trustee is a position that holds great responsibilities and is willing to do what it takes to represent St. Philip's College.**
- **He also acknowledges that being the Trustee is a great opportunity to be the embodiment and voice for the students.**



# Talia Christian

## For Student Trustee

Home College  
Northeast Lakeview College



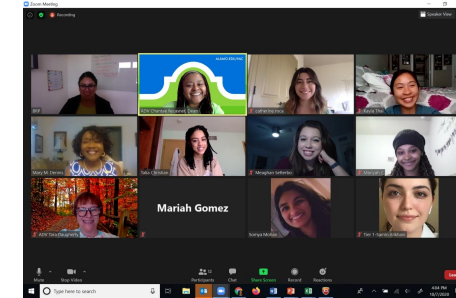
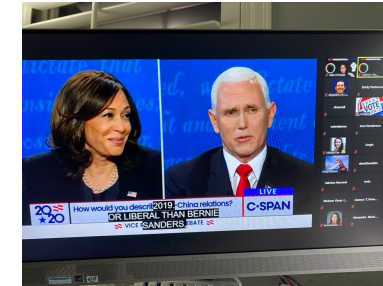
ALAMO  
COLLEGES  
DISTRICT



# Academic Standing, Leadership, & Awards

I have held a vast variety of leadership positions within Alamo Colleges

- GPA: 3.91 - 36 credit hours
- Founder & President of NLC Black Student Union
- Current Vice President and Past President of NLC Young Professionals Club
- Current Vice President and Past Secretary of NLC SGA
- Current Primary Delegate for NLC and Treasurer in SDC
- Current Chair of Solutions Committee
- Current Peer Ambassador of NLC Bae-B-Safe
- Current Member of SAHERA (representing NLC), NLC Gender & Sexualities Alliance, NLC International Club, Women Leaders of NLC, NVC Black Student Union, NVC Psychology Club, NLC Phi Theta Kappa, NLC DEI TLT, NLC Campus Activity Board, and ACD SLI
- Past President of NLC Gardening Club
- Past President of NLC NSLS
- Current Scholar Board Member for The Boardroom Project non-profit organization
- Inductee of NSLS and PTK Honor Societies
- NLC Nighthawks Outstanding Student Leadership Award
- Writing is published by Stanford University in the SPICE blog (Stanford Program on International & Cross Cultural Education)



# Community Work

I've been volunteering in the community from the age of 4/5

- Catholic Charities Refugee Resettlement Program
- Church Under Bridge
- Local Schools
- SA Food Bank, including Pop-Up Markets
- The Boardroom Project
- The Neighborhood Place
- Gardopia Gardens
- SH James Preparatory Academy



Dr. John Folks Middle School 6-8th grade



**TALIA CHRISTIAN**  
BRP SCHOLAR BOARD MEMBER  
FEBRUARY 24TH  
FROM 9AM - 10AM

THE BLACK FAMILY:  
REPRESENTATION,  
IDENTITY, AND DIVERSITY.

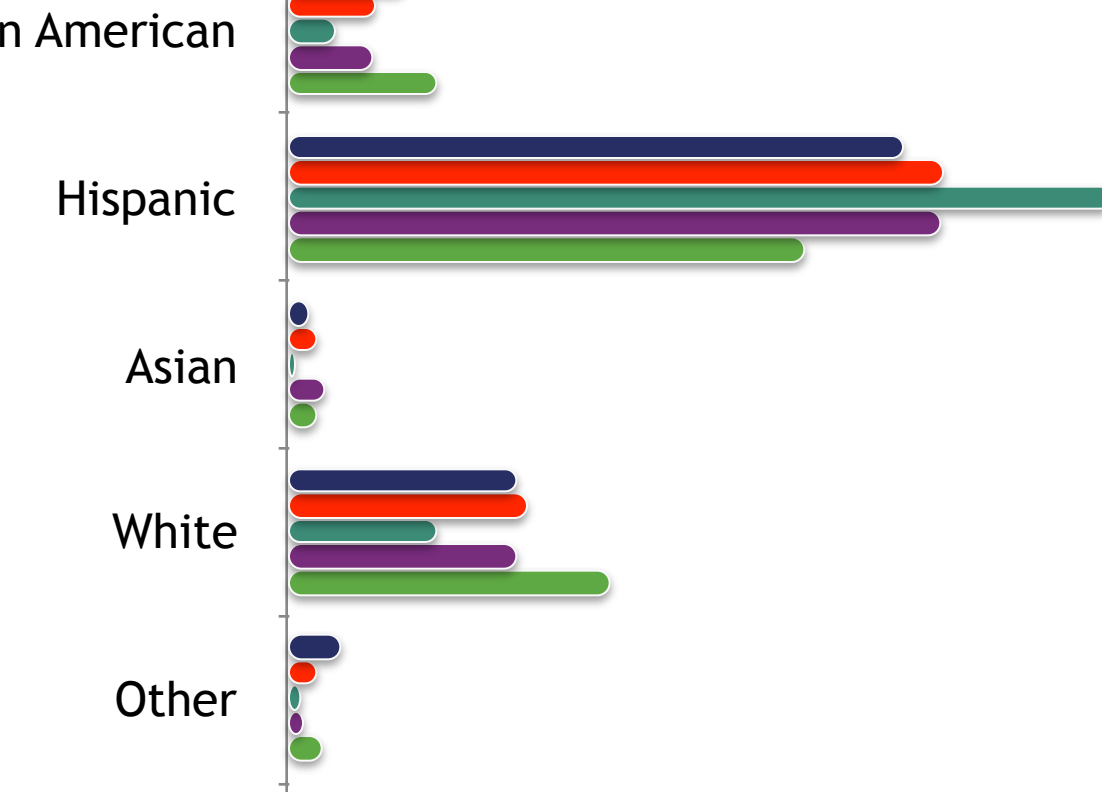
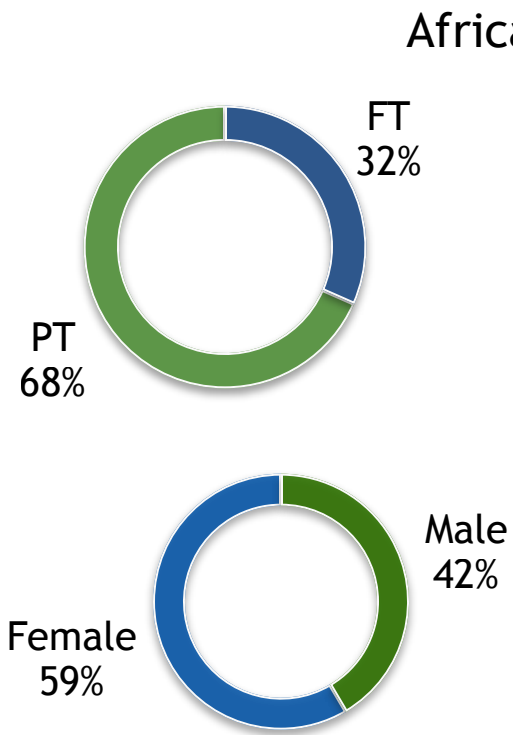
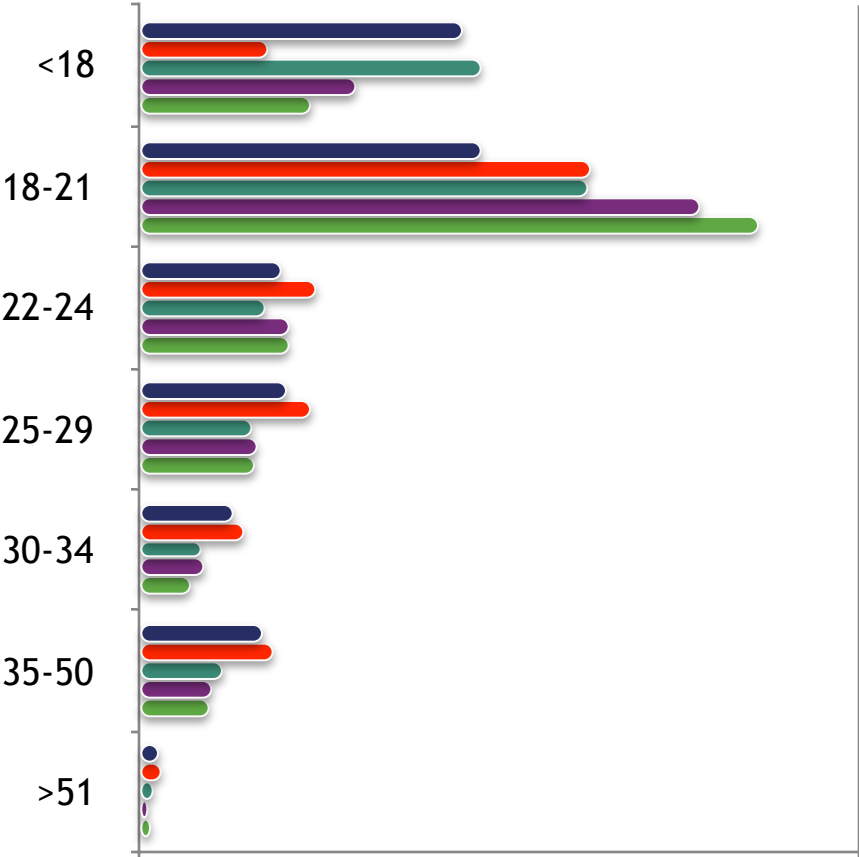
@TALIAXKAYLEE  
@TALIACHRISTIAN

www.boardroomproject.org



\* HBCU  
+ HSI

# Alamo Colleges Demographics as of Spring 2020



# My Vision for Alamo Colleges

With only one year to serve as Student Trustee my goals are simple, valuable, & realistic



Listen to our students & communicate to the Board what their needs/concerns are



Embrace our diverse community and promote equity & inclusion

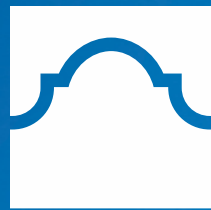


Improve student awareness and engagement as we slowly transition out of the pandemic

Looking forward to continuing my journey as an advocate for the student voice!  
#AlamoStrong



Thank you.



ALAMO  
COLLEGES  
DISTRICT





# Talia Christian

Born in South Africa and resident of San Antonio, TX. Pursuing a general psychology degree with intent to pursue psychiatric and educational practices.

## DEMONSTRATED LEADERSHIP

The following positions consist of representing over 6,000 students, working closely with students, faculty, and staff, working in teams, leading multiple board groups, organizing ceremonies, and being the primary representative for my community college at the district level.

- Founder & President of the NLC Black Student Union
- Board member for The Boardroom Project non-profit organization
- Vice President of the NLC Student Government Association
- Primary Delegate & Treasurer for the Alamo Colleges District Student District Council
- NLC Delegate for the San Antonio Higher Education Representative Assembly (SAHERA)
- Former President of the NLC Young Professionals Club, Current Vice-President
- Former Co-President for the NLC National Society of Leadership & Success Chapter
- Former President of the NLC Gardening Club

## EDUCATION

**Northeast Lakeview College (NLC),** *Sophomore*

**San Antonio, TX**

*AA, Psychology (FOS), GPA 3.90*

*Expected Graduation Date: May 2022*

Organizations: Student Government Association, National Society of Leadership & Success, Black Student Union, Student District Council, Phi Theta Kappa, Young Professionals Club, Gardening Club, Student Leadership Institute, Women Leaders of NLC, International Club, Yoga Club, Gender & Sexualities Alliance

**Ronald Reagan High School**

**San Antonio, TX**

*High School Diploma*

*Graduated June 2017*

Organizations: DECA (Distributive Education Clubs of America): District Winner

## EXPERIENCE

**The Boardroom Project**

**San Antonio, TX**

*Scholar Board Member*

*January 2021-Present*

- Voting member for decisions made in the organization
- Organize Fundraising Events
- Promotion and Recruitment
- Provide a voice for students at the table
- Utilize tools such as Asana, MailChimp, Google, Canva, Social Media, etc.
- Observe behind the scenes organization processes, such as, invoices, impact reports, international chapter start up, networking, event planning, by-laws/constitutions, agreements, bank statements, etc.

**Le Peep Café**

**San Antonio, TX**

*Server, Hostess, Food-Expeditor*

*January 2019-September 2020*

- Exercise multi-tasking skills in high-pressure environments.
- Consult with servers and cooks in order to resolve complications between the back of the house and the front of the house.
- Collaborated with kitchen team to support order preparation, manage efficient deliveries and minimize customer service issues by verifying meals.
- Processed POS transactions, including cash, credit purchases, discounts, or refunds.
- Provided menus, met special customer demands, took orders, brought food to tables, refilled glasses, and cleaned tables.

**RELEVANT SKILLS**

<ul style="list-style-type: none"> <li>• Proficient in Microsoft Word, PowerPoint, Excel, and Canva</li> <li>• Social Media Management in Twitter, Instagram, LinkedIn and Facebook</li> <li>• In person and virtual event planning</li> <li>• Customer assistance</li> <li>• Good listening skills</li> <li>• Conflict resolution</li> <li>• Project Management</li> <li>• Collaboration</li> <li>• Planning and Coordination</li> <li>• Preparing Presentations</li> </ul>	<ul style="list-style-type: none"> <li>• Meeting planning</li> <li>• Event Planning</li> <li>• Scheduling</li> <li>• Telephone etiquette</li> <li>• Advanced Networking Skills</li> <li>• Leadership Development Skills</li> <li>• Team Management</li> <li>• Negotiation and Persuasion</li> <li>• Perseverance and Motivation</li> <li>• Ability to work under pressure</li> <li>• Confident</li> <li>• Well organized and efficient</li> </ul>
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**RECOGNITIONS**

- NLC Nighthawks Student Leadership Award
- Honorable Mention Outstanding Programming Award for The National Society of Leadership & Success (as sitting President) and the NLC Student Government Association (as sitting secretary)
- Inductee of the National Society of Leadership & Success and Phi Theta Kappa honor societies

**CREDENTIALS**

- **Board & Leadership Development**
  - Credential ID: 26541403
  - Skills/Knowledge: Board and Leadership Development, Social Entrepreneurship, Community Organizing, Emotional Intelligence, IT/Cybersecurity, Wage Negotiations, Personal Finance & Credit



ALAMO COLLEGES DISTRICT  
Northwest Vista College

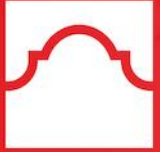
# Genesis Hill

Northwest Vista College Representative for  
2021 Student Trustee



## About Me

- Attending Northwest Vista College since Fall 2020
- Currently working on Associates Degree in Criminal Justice
- Anticipated to graduate from Northwest Vista, June 2022
- Planning to transfer to Howard University Fall 2022, and finish my Bachelors in Criminal Justice
- Current GPA : 4.0
- 12 Credit Hours Complete at Northwest Vista



# My Contributions To The Vision

- My Motto, “Help those who cannot help themselves.”
- Continue to live up to our District promise and mission, “Investing in our students. Investing in our community.” “Empowering our diverse communities for success.”
- Strengthening communications between students, faculty, and district.
- Helping students improve and strengthen their mental health.
- Re-establish and strongly encourage students on completion and success through out the District.
- Helping students with the transition of going back to in person learning.
- Promote and implement safety measures for every Alamo College student.



ALAMO COLLEGES DISTRICT  
Northeast Lakeview College

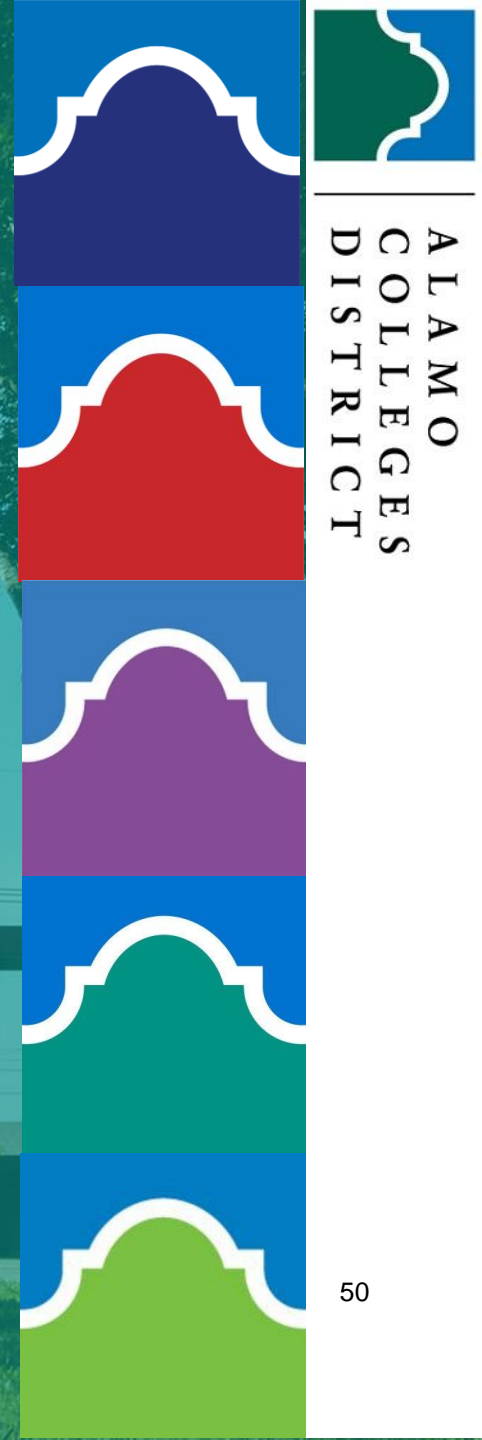
# Community and Organization Involvement

- Council Member of Diverse, Equity, and Inclusion Council at NVC
- Member to NSLS, NSHS, NHS, and NSHSS.
- Northwest Vista's Treasurer for SGA
- Over 50 previous volunteer hours.
  - Ronald McDonald House - (2018-2020)
  - Food Bank - (2017-2020)



# Alamo Colleges Demographics

- 57% - of the District's student population are women.
- 73% - of the student population across the District are minorities.
- 62% - of the minority population are Hispanic.
- 81% - of the students are going to school part time.
- 70% - of students utilize financial aid.
- Alamo Colleges District provides different ways and forms for financial relief for any of their students in need.
- Welcoming diverse district for everyone wanting to join.
- Dual Credit Courses for High School Students
- Bridge the gaps between our diverse communities.
- Alamo Colleges District strives for the very best and exceeds it.





## STUDENT TRUSTEE CANDIDATE 2021-2022

<b>NAME:</b>	GENESIS HILL	<b>INSTITUTIONAL GPA:</b>	4.0
<b>COLLEGE:</b>	NORTHWEST VISTA COLLEGE	<b>ACCUMULATED CREDIT HOURS:</b>	13

My name is Genesis Hill, and I am highly interested in becoming the next Student Trustee for the Alamo Colleges District. I realize that there are a surplus of qualified candidates wanting this same unique position with the District. However, I am confident that I would be the ideal choice for this position because I want to help those who cannot help themselves and to become the voice of the student body for each and every school within our district.

When I was younger, I had to stand up for different people against many bullies. I have always considered myself the “defender of the little people,” and have not been afraid of taking a stand in the face of adversity and mistreatment. If I am to become this year’s Student Trustee, I would work hard to be able to help every student by being a voice that they can believe in, regardless of who they are, where they are from, what they look like, and what they are capable of. I am very passionate about helping others, especially underrepresented communities. So passionate that I am pursuing a job in law to help the “under-dogs” of our country. Having watched what happened this past year to the underrepresented communities in our country made me want to get more involved in our society, and I believe community college represents a diverse population.

The Student Trustee position would be beneficial for me because it would allow me to help those who do not know how to ask for help. Every student’s voice needs to be heard loud and clear and I believe that I am the person to ensure that happens.



ALAMO COLLEGES DISTRICT  
Palo Alto College



# Student District Trustee

Jessica Valdez



ALAMO  
COLLEGES  
DISTRICT



Malcolm Baldrige  
National Quality Award  
2018 Award Recipient



# About Me

Non-  
Traditional  
Student

3.75 GPA

Anticipated  
Associate of  
Arts, Teaching  
May 2022



# Community and Leadership Involvement

## Leadership

- Junior Achievement Associate
- PAC Ray Ellison Family Center, Work Study
- National Society of Leadership and Success
- Community Plática with Dr. Garza, PAC President, November 2020
- ACCD Professional Development Courses

## Involvement

- 100+ Community Service Hours
- PAC Student Life Events , 50+ hours
- Pop Up Market Volunteer
- Raul Jimenez Thanksgiving Dinner Volunteer
- Substitute Teacher
- St. Leo's Catholic Church Volunteer



# Vision for the Future of Alamo Colleges

## Student Success

Improve access to higher education to all students in the ACCD service area by offering necessary resources to students.

## Principle-Centered Leadership

Understand student needs, communicate needs to leadership, and share information on resources to students.

## Performance Excellence

Become the best in the nation.  
Continue to sharpen skills through leadership programs, training, and collaboration.



Thank you.



ALAMO COLLEGES DISTRICT

Palo Alto College

1985 2020  
**35**  
YEARS



ALAMO  
COLLEGES  
DISTRICT



Malcolm Baldrige  
National Quality Award  
2018 Award Recipient

Achieving the Dream  
LEADER COLLEGE  
OF DISTINCTION



**STUDENT TRUSTEE CANDIDATE  
2021-2022**

<b>NAME:</b>	JESSICA VALDEZ	<b>INSTITUTIONAL GPA:</b>	3.74
<b>COLLEGE:</b>	PALO ALTO COLLEGE	<b>ACCUMULATED CREDIT HOURS:</b>	35

Good evening my name is Jessica Valdez, I'm an older student but I will finish what I started. I have never attended college. This is my first time in college but from the looks of it I'm doing really good. I try to get classes that are on zoom so I can ask a lot of questions. I'm a version person I like to talk so if you know me. I like to talk and I try to help these young students and point them in the right place sometimes they forget I could be their mom but I like to show then if they do this is what happen. I try to help them as much as I can because remember I have a son who comes to school with me should I say I come him because he was here first. If you would to learn more about my story just pick me and I can explain how I decided to change my life.



Aja Leija



ALAMO COLLEGES DISTRICT  
San Antonio College

# My Academic Standing

- GPA is currently at a 3.25
- Attending SAC with a Business Management focus
- Goal: Transfer to UTSA by Spring of 2023 to complete a Bachelor's Degree
  - With the end goal of working in Operations or Program Management at a non-profit organization
- On a timeline of my own, which has allowed for:
  - Professional research
  - Volunteering
  - Staying active in the community



# Alamo College Demographics

Per the THECB:

- Students enrolled in the Alamo Colleges are 64.7% Hispanic

- Graduation rate of first time,

full time, credential seeking students who have been going to these schools for 6 years is highest at 46.1%

From the Alamo College Website for Fall of 2018:

- Average credit hours of students was 8.3

- Average age of student was 22.5

Enrollment				
Race/Ethnicity	Institution		Peer Group Avg.	
	Fall 2020	% Total	Fall 2020	% Total
White	11,310	20.7%	5,536	25.5%
Hispanic	35,319	64.7%	10,579	48.8%
African American	4,619	8.5%	2,903	13.4%
Asian/Pacific Isl.	1,445	2.6%	1,329	6.1%
International	102	.2%	436	2.0%
Other & Unknown	1,775	3.3%	886	4.1%
Total	54,570	100.0%	21,671	100.0%

\*Information from the Texas Higher Education Coordinating Board and the Alamo College website



# My Vision

- Visability
  - From the leadership level
- Inclusion
  - All over campus, in all levels of student government, and with the community
- Communication
  - Between the students, the heart of the Alamo Colleges, and the leadership
  - To ensure we are talking about the things going on in the world
- Safety
  - That there is a safe space for them and they're part of this community, to exist and thrive in



Thank you for your  
time.



## STUDENT TRUSTEE CANDIDATE 2021-2022

<b>NAME:</b>	AJA JORDAN LEIJA	<b>INSTITUTIONAL GPA:</b>	3.25
<b>COLLEGE:</b>	SAN ANTONIO COLLEGE	<b>ACCUMULATED CREDIT HOURS:</b>	24

Growing up in San Antonio, I was raised by a hard working single mother who did everything she could for my twin brother and I. She would work two jobs at a time to ensure there was food on the table and that we had everything we needed to be great in school. Being raised in a working class family is a story that many of us from San Antonio have, which is why I love my hometown so much. There is so much diversity here that I think it's important to have a person who's ready to speak on issues and plans to make our community better. Being a part of the LGBTQIA+ community, it's made me very interested in ensuring that all minority communities are represented in the best way they can be. I value getting to know my peers, representing a group of people, and doing what I can for our community.

I have experience being a liaison in my previous job at the Federal Emergency Management Agency (FEMA) where I worked for 2 years in Austin, TX after Hurricane Harvey hit Texas's coast. It was important to me to get a full time job and save up prior to going to school so that I could pay for college without any student loans. I worked as a liaison between the federal agency, FEMA, and all external organizations such as the Texas Department of Public Safety, local food banks to ensure the community was getting fed after a disaster, and media outlets to disseminate accurate information to hurricane survivors on resources to help them. It helped me gain the understanding how important Liaison's are for functional organizations, it helps in ensuring that groups are represented without having hundreds of people talk at once, it creates a more efficient level of communication.

With experience in previous working positions, I'm interested in becoming the San Antonio College Student Trustee so that I can contribute what I can to make our Alamo Colleges community stronger and better.

# Aja Leija

---

## Summary of Qualifications & Objective

Excels in coordination and external relationships; exceptional communication skills; history of success through collaboration. Driven to accomplish team goals and goals of an organization or cadre. To obtain a challenging position where I may utilize and enhance my education, skills, and knowledge.

Areas of expertise include:

- Sensitivity to situation
- Time Management
- Strong Work Ethic
- Adaptability
- Problem Solving
- Critical Thinking
- Collaboration
- Detail Oriented

---

## Experience

### **Chase Bank / Call Center Specialist**

NOV 2019 - PRESENT, SAN ANTONIO, TX

Worked in a fast paced and metric driven environment to collect money and answer questions of businesses and card holders. Answering incoming calls and conducting outgoing calls with excellent customer service and all accurate information.

Providing excellent customer services to all customers who called in and were reached out to, all while maintaining compliance with State and Federal laws and reading necessary disclosures.

### **Federal Emergency Management Agency (FEMA) / Program Liaison Manager**

NOVEMBER 2017 - MARCH 2019, AUSTIN, TX

Trained and was selected to be Program Liaison Manager, which oversees the Program Liaisons in the program areas of FEMA (Individual Assistance, Direct Housing, Hazard Mitigation, Personal Assistance, and Disability Integration). Managed a team of 12 with 8 direct reports, including a reports writer, to provide support to the program areas and get vital information to External Affairs for possible messaging to survivors. Coordinated with Branch Directors on high level issues and high level meetings with Congressman and FEMA Headquarters Leadership. *Duties as assigned.*

Began as Program Liaison between multiple FEMA program areas, to share vital information with programs departments with the goal of having accurate information for external partners. Direct liaison between the Individual Assistance (IA) branch, External Affairs branch, and Hazard Mitigation branch all at the Joint Field Office (JFO). Providing an interface with programs at the JFO, gathering information for External Affairs. Using communication and coordination skills to research and identify messaging that will support the disaster response and recovery operation. With messaging directed to the survivor, those in need, media offices, Congressional offices, and other city government offices. Providing IA with support from External Affairs in matters such as: getting messaging out to survivors that will develop disaster situational awareness about the process of IA; gather information from IA on developing issues and intended strategies to address those issues; identify trends and analyze information for External Affairs implications; and providing advice on how External Affairs can help the program area achieve success. Gathering information, processing that information, and being prepared to brief that information with External Affairs personnel to create overall cohesive conversation throughout

## Experience

departments. Building relationships with IA leadership teams, subject matter experts, and liaisons to build trust and confidence on behalf of External Affairs to have successful conversations and operations. *Duties as assigned.*

### **San Antonio Food Bank / Program Coordinator**

JANUARY 2016 - NOVEMBER 2017, SAN ANTONIO, TX

Coordinating and managing a contract with the Texas Department of Agriculture (TDA) that supplements free and reduced lunch products to 500+ schools, stretching from Corpus Christi to El Paso. Coordinating an efficient program that invoices upwards of 1 Million dollars and feeds hundreds of thousands of students all through southern Texas. Work harmoniously with a small team to ensure satisfaction from all schools as well as TDA.

Compliance and Capability team, who oversees over 500 partner agencies, ensuring they are staying in compliance with USDA, TDA, and Feeding America guidelines as well as with best practices to ensure a good experience for the client. Ensuring that partner agencies are keeping product food safe by Feeding America standards, and treating each client with respect and equal treatment. Handling grievances from clients directed at our partner agencies, and ensuring that harmony is reached and that the client is receiving the food they need. *Duties as assigned.*

(Prior to promotion, Agency Order Clerk) Member of the Distribution team, that assisted in coordination of Food Fairs, Mobile Pantries, and orders to agencies to distribute to clients in need. Handled orders from multiple programs both internally and externally, invoicing products to multiple locations.

### **Davis Law Firm / Medical Record Specialist**

JANUARY 2015 - DECEMBER 2015, SAN ANTONIO, TX

Medical Record Retrieval Specialist to Jeff Davis and Holly Nieto, the lead litigation attorney at the firm, in improving the organization of the files and obtaining highly sensitive medical information through authorization and subpoena while staying in compliance with HIPAA regulations.

Coordinating and find best practices for keeping an organized and well-kept filing system throughout pre-litigation and litigation departments to ensure HIPAA regulations are met as well as the attorneys being able to find all appropriate paperwork needed for trial or trial preparations. *Duties as assigned.*

## Achievements

- Coordinating multiple trainings and events that had up to 250 people in attendance to learn guidelines such as food safety regulations, TDA regulations, Civil Rights expectations and best practices for a company
- Published multiple newsletters with relevant information about trainings, sales, and State of the Food Bank, that was distributed to over 500 people each time
- Handled multiple social media posts for thousands of followers on the FEMA Harvey Facebook