



**Worried about downtime? Our migration team works with you to keep it at a minimum, usually making it seamless to your users!**

As a reminder, we plan to migrate all **alio** users from the currently installed 10g versions of Oracle to Oracle version 12c. Therefore, we want to continue to provide information that will help with the migration process. Here are some reminders, instructions on how to submit your PO, and responses to some frequently asked questions.

The ***alio Hardware Requirements Guide*** is available on the *infolink* Web site. It is critical that you review your current hardware environment to verify that you are ready for the 12c migration.

The 12c migration will require assistance from Weidenhammer. The costs for this migration effort are as follows:

- o A \$3,000 flat rate until 12/31/2016\*
- o A \$4,500 rate after 1/1/2017

*\* The 2016 flat rate requires that a purchase order has been submitted prior to 12/31/2016 and a migration date has been scheduled.*

**To take advantage of the \$3,000 2016 flat rate, please submit your purchase order to:**

**Kathy Dean: [kdean@hammer.net](mailto:kdean@hammer.net) Fax number 610-396-4820**

A migration team member will contact you to schedule your migration date.

The current plan is to upgrade our customers to the SE2 license for Oracle when we upgrade your database to 12c, as Oracle SE1 is reaching end of life and does not support the 12c database. There is no additional cost for the SE2 license, but there will be a 20% increase in the support fees for the database maintenance. If you have questions regarding the SE2 maintenance fee, contact Kathy Dean.

Sincerely,

**12c Migration Team**

