

<p>Three Rivers School District 8550 New Hope Rd • PO Box 160 • Murphy, OR 97533</p>
--

Policy: KL
 Adopted: 10/16/06
 Readopted: 11/19/13, 1/7/14,
 3/10/15

PUBLIC COMPLAINTS

Complaints will be handled and resolved as close to their origin as possible.

Although no member of the community will be denied the right to petition the Board for redress of a grievance, complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

The Board advises the public that the proper channeling of complaints involving instruction, discipline or learning materials is as follows:

- Level One - Teacher;
- Level Two - School Principal;
- Level Three - Superintendent (or designee);
- Level Four - Board.

Any complaint about school personnel other than the Superintendent will be investigated by the administration before consideration and action by the Board. The Board will not hear charges against employees in open session unless an employee requests an open session. Administrators will develop procedures to investigate and address public complaints in accordance with District policy and applicable District collective bargaining agreements.

The Board shall hear such complaints regarding personnel or materials only when all administrative procedures have been exhausted. Such hearings shall be scheduled at least one week in advance and more time may be required when extensive preparations are necessary.

In the event that a complaint alleges a violation of state standards and is not resolved at the Board level, then the district will supply the complainant with appropriate information in order to file a direct appeal to the State Superintendent of Public Instruction as outlined in Oregon Administrative Rules.

END OF POLICY

Legal References:

- ORS 192.610-192.690
- ORS 332.107
- OAR 581-022-1940

Anderson v. Central Point School District No. 6; 554 F. Supp. 600 (D. Oregon 1982); aff'd in part, 746 F.2d 505 (9th Cir. 1984).

Connick v. Myers, 461 U.S. 138 (1983).

Cross Reference(s):

KLD – *Public Complaints about District Personnel*