SALES

At Zoom, we are hard at work to provide you with the best 24x7 global support experience during this pandemic. As part of this ongoing commitment, please review our updated Support Guidelines.

Zoom Help Center > Getting Started > Frequently Asked Questions

Getting Started Audio, Video, Sharing Meetings & Webinars **Zoom Phone Account & Admin Zoom Rooms** SIP/H.323 Messaging Integration **On-Premise Training**

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Background

Roles in a webinar Enabling breakout rooms Live training webinars Converting meetings and webinars Getting started with Virtual

Meeting and webinar comparison

Overview

The Meeting and Webinar platforms offer similar features and functionality but have some key differences.

Meetings are designed to be a collaborative event with all participants being able to screen share, turn on their video and audio, and see who else is in attendance.

Webinars are designed so that the host and any designated panelists can share their video, audio and screen. Webinars allow view-only attendees. They have the ability to interact via Q&A, Chat, and answering polling questions. The host can also unmute the attendees. Attendees in webinars, can not rename themselves as well.

This article covers:

- Meetings versus webinars
- Feature comparison

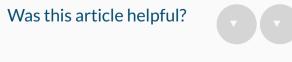
Meetings versus webinars

	Meeting	Webinar
Description	Zoom meetings are ideal for hosting more interactive sessions where you'll want to have lots of audience participation or break your session into smaller groups.	Think of webinars like a virtual lecture hall or auditorium. Webinars are ideal for large audiences or events that are open to the public. Typically, webinar attendees do not interact with one another. Though Zoom provides options for you to get more social with your attendees, your average webinar has one or a few people speaking to an audience.
Best used for	 Small to large groups (2+ participants) for: Customer-facing meetings Sales meetings Training sessions 	Large events and public broadcasts (50+ attendees) such as: • Town halls • Quarterly updates • Educational lectures
Typically used by	General employeesTraining groups	Event hostsSVPs and C-Suite
Cost	Free and Paid subscription options available.	Paid Add-on, available to Pro or higher subscriptions.

Feature	Meeting	Webinar
Participant roles	 Host and co-host Participant Learn more about Meeting Roles. 	 Host and co-host Panelist Attendee Learn more about Webinar Roles.
Audio sharing	 All participants can mute/unmute their own audio Host can mute/request to unmute participants The Host can set all participants to mute upon entry 	 Only the Host and panelists can mute/unmute their own audio Attendees join in listen-only mode* The Host can unmute one or more attendees
Video sharing	All participants	Hosts and panelists
Screen sharing	✓	✓
Capacity	Up to 100 with free license, up to 1,000 depending on plan and large meeting add-on.	Up to 100-10,000 participants, depending on the license.
Participants list	Visible to all participants	Visible to host and panelist
Email reminders	N/A	If registration is enabled
Chat	In-meeting Chat	Webinar chat
Meeting reactions	~	Only raise hand
Q&A	N/A	~
File transfer	~	~
Whiteboard	✓	✓
Annotation	✓	✓
Polling	Polling for meetings	Polling for webinars
Livestream	Facebook, YouTube, Workplace by Facebook, Custom Streaming Service	Facebook, YouTube, Workplace by Facebook Custom Streaming Service
Registration	Registration for meetings	Registration for webinars
Closed captioning	~	✓
Recording	~	✓
Breakout rooms	~	N/A
Practice session	N/A	~
Waiting room	~	N/A
Paypal integration	N/A	✓
Require password to join	✓	✓
International dial-in numbers	✓	✓

*Note: If the host or co-host enables Allow to talk for an attendee, they will be able to enable their microphone as well as mute and unmute themselves.

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