

**WICHITA FALLS ISD BOARD OF TRUSTEES**  
**March 16, 2026**

<b>Agenda Item:</b>	Purchase of District-wide Phone System Upgrade		
<b>Administrator Responsible:</b>	Leah Horton, Chief Financial Officer		
<b>Attachments:</b>	Vendor Quote		
<input checked="" type="checkbox"/> Action Needed	<input type="checkbox"/> Future Action	<input type="checkbox"/> Information	<input type="checkbox"/> Report

**Administrative Recommendation:**

That the Wichita Falls Independent School District Board of Trustees approve the purchase of a district-wide phone system upgrade from Netsync in the amount of \$390,352.40, as submitted by Leah Horton, Chief Financial Officer, and as recommended by Dr. Donny Lee, Superintendent of Schools.

**Explanation:**

Phone system upgrades include additional features but most importantly keeps WFISD on a manufacturer supported version of hardware and software for our phones. The district currently uses Version 11.5 of CallManager and Unity Connection (currently at end of life and end of support). The current version is 15 and has many updated features and improved emergency notification and reporting functions. Multiple options were evaluated over the past six (6) months, and this was the clear choice with pricing in DIR.

The attached quote from Netsync is verified to be Texas Department of Information Resources (DIR) compliant on DIR-TSO-3763 and is confirmed to meet the procurement requirements of this purchase.

The last district-wide phone system update was completed in approximately 2017.

**Fiscal Note:**

This expenditure for the District portion equals \$108,592.40 year one, \$70,440.00 years 2-5 and will be paid from budgeted Technology funds. Multi-year expenditures require Board of Trustees approval per Policy CH Local.