



Ellucian Company LLC

2003 Edmund Halley Drive, Suite 500, Reston, VA 20191 USA

Client Details

Account Name	Galveston College	Account Number	G09
Created Date	8/14/2024	Close Date	10/31/2024
Quote Number	00139556	Opportunity Number	261446
Maintenance Start Date	9/1/2024	Maintenance End Date	8/31/2029
Maintenance Escalation %	7.00%		

Software Support Services Renewal Order Form (Paid In Advance)

This Software Support Services Renewal Order Form ("Order Form") amends the most recent underlying agreement between the parties related to providing Software Support Services or Maintenance, as previously amended ("Agreement"). Pursuant to this Order Form, for the fees payable under this Order Form as further detailed in the Payment Terms below, Ellucian will provide Client with Software Support Services for the Baseline Software identified in the Renewal Quote (hereafter, the "Quote") that is attached to this Order Form and/or may be viewed by using the URL listed below (if provided) during a Software Support Services Term consisting of the period from the Maintenance Start Date ("Start Date") through the Maintenance End Date ("End Date") as those dates are identified above (unless an earlier cancellation date is provided within the Quote on individual Software products). By entering into this Order Form with Ellucian, Ellucian grants Client the right to migrate to the Ellucian Cloud, pursuant to the terms and conditions of the Agreement, as amended, and for such fees as are contained in a subsequent amendment to the Agreement in which Client and Ellucian memorialize the Ellucian Cloud migration right effected by this provision.

For the Baseline Software identified in the Quote, Ellucian's obligation to provide Software Support Services and Client's obligation to make payment for such Software Support Services shall each commence on the Start Date and continue through the Software Support Services Term. In performing services under this Order Form, Ellucian may use a combination of remote services, centralized services, and onsite services, using personnel worldwide. Software Support Services means, collectively, maintenance, improvements, and new releases as those terms are defined in the Agreement. The term "Contract Year" shall mean each period of twelve (12) months beginning on the Start Date and each anniversary thereof during the Software Support Services Term.

Services Limitations: All Software Support Services will be part of the applicable Baseline Software and will be subject to all of the terms and conditions of the Agreement. Ellucian's obligation to provide Client with Software Support Services for Baseline Software owned by parties other than Ellucian is limited to providing Client with the Software Support Services that the applicable third party owner provides to Ellucian for that Baseline Software. In this regard, to the extent that an agreement authorizing Ellucian to resell or sublicense a third party's Baseline Software is terminated or expires prior to the End Date, or prior to the expiration of any renewal term, for that Baseline Software, then Ellucian's obligation to provide Software Support Services to Client for that Baseline Software, and Client's obligation to pay Ellucian for same, shall automatically terminate simultaneously with the termination or expiration of the relevant agreement. Client must provide Ellucian with such facilities, equipment, and support as are reasonably necessary for Ellucian to perform its obligations under the Agreement, including remote access to the Equipment.

Payment Terms (In Advance): The Quote Total stated herein is the total fee that will be due from Client for Software Support Services fees for the initial full twelve (12) month period only. Ellucian will invoice Client for such fees in full, in advance, and Client's payment thereof will be due on the latter of (i) the Start Date or (ii) thirty (30) days from the date of Ellucian's invoice for payment. For each subsequent Contract Year through the End Date, Software Support Services fees may increase by not more than the Escalation % (identified above) over the amount payable for Software Support Services for the immediately preceding Contract Year and will be specified by Ellucian in an annual invoice issued in full, in advance, on or before the start of the applicable Contract Year for which such Software Support Services fees are being remitted, and Client's payments will be due on the first day of the applicable Contract Year.

Maintenance Standards: The Maintenance Standard applicable to the Baseline Software is identified in the Quote. To the extent that a different Maintenance Standard applies to certain Baseline Software than that which applies to others, the Maintenance Standard applicable to the Baseline Software will be described in that Quote. The hours during which Software Support Services will be provided for the Baseline Software, the targeted response times for certain defined categories of Software Support Services calls for the Baseline Software, renewal terms, and other details and procedures (collectively, the "Maintenance Standards") relating to the provision of Software Support Services for the Baseline Software are specified in further detail in the Maintenance Standards section of Ellucian's Contracts and Documentation available at www.ellucian.com/contracts-and-documentation.

Total Fee

Maintenance Total USD 156,500.00

The Quote Total identified above is the total fee that will be due from Client for Software Support Services fees for the initial full twelve (12) month period only; annual fees will continue, as escalated, as provided herein, throughout the Software Support Services Term.

By the execution of this Order Form, each party represents and warrants that it is bound by the signature of its respective signatory. The Agreement, as amended by this non-cancelable Order Form, remains unchanged and in full force and effect. In executing this Order Form, Client has not relied on the availability of either any future version of any software or any future software product or service.

Ellucian

Client

By: _____

By: _____

Print Name: _____

Print Name: _____

Title: _____

Title: _____

Date Signed: _____

Date Signed: _____

**The last date of signature is the "Execution Date" of this Order Form.
Client's Billing Contact Information appears below.**

Client Billing Contact Information

Name: _____

Address: _____

City, State ZIP: _____

Email Address: _____

PO# (if applicable): _____

Renewal Quote - Galveston College (G09)

Renewal Number: 00130118.0

	For the Period					Maintenance Standards
	01-Sep-24	01-Sep-25	01-Sep-26	01-Sep-27	01-Sep-28	
	to	to	to	to	to	
	31-Aug-25	31-Aug-26	31-Aug-27	31-Aug-28	31-Aug-29	
	@ 7%	@ 7%	@ 7%	@ 7%	@ 7%	
ELLUCIAN MAINTENANCE RENEWAL						
Core	\$31,703	\$33,922	\$36,297	\$38,838	\$41,556	Advantage
ACTIVITIES & EVENTS MAINTENANCE						
COLLEAGUE ENTERPRISE & CRM SYSTEM MAINTENANCE						
DATA DEFENSE - MAINTENANCE						
Student	\$43,667	\$46,723	\$49,994	\$53,494	\$57,238	Advantage
CAMPUS ORGANIZATION MAINTENANCE						
COLLEAGUE SELF-SERVICE FINANCIAL AID - MAINTENANCE						
DEGREE AUDIT MAINTENANCE						
ENHANCED TEXAS ST REPORTS MAINTENANCE						
STUDENT & FINANCIAL AID SYSTEM MAINTENANCE						
STUDENT PLANNING MAINTENANCE						
Finance	\$16,800	\$17,976	\$19,234	\$20,581	\$22,021	Advantage
BUDGET MANAGEMENT MAINTENANCE						
COLLEAGUE FINANCE SYSTEM MAINTENANCE						
FIXED ASSETS IMPORT UTILITY MAINTENANCE						
FIXED ASSETS MAINTENANCE						
Per User	\$15,810	\$16,917	\$18,101	\$19,368	\$20,724	Advantage
PER USER 0-200 MAINTENANCE						
UNRESTRICTED USERS FOR SQL DATABASE UPGRADE						
Reporting						Advantage
FINANCE REPORTING APPLICATIONS MAINTENANCE	\$391	\$418	\$447	\$478	\$512	
ODS DATAORCHESTRATOR PARTNER MAINTENANCE	\$774	\$828	\$886	\$948	\$1,014	
ST REPORTING APPLICATIONS MAINTENANCE	\$391	\$418	\$447	\$478	\$512	
Other						Advantage
ECOMMERCE MAINTENANCE	\$5,068	\$5,422	\$5,802	\$6,208	\$6,642	
ELLUCIAN MAINTENANCE ADVANTAGE	\$24,074	\$25,759	\$27,562	\$29,492	\$31,556	
Subtotal Proprietary	\$138,676	\$148,384	\$158,770	\$169,884	\$181,776	
Partner						Advantage
APPLICATION SERVER 0-100 PARTNER MAINTENANCE	\$10,059	\$10,763	\$11,517	\$12,323	\$13,185	
SYNOPTIX 5-USER PARTNER MAINTENANCE	\$7,765	\$8,309	\$8,890	\$9,512	\$10,178	
Subtotal Partner	\$17,824	\$19,072	\$20,407	\$21,835	\$23,364	
GRAND TOTAL	\$156,500	\$167,455	\$179,177	\$191,720	\$205,140	