

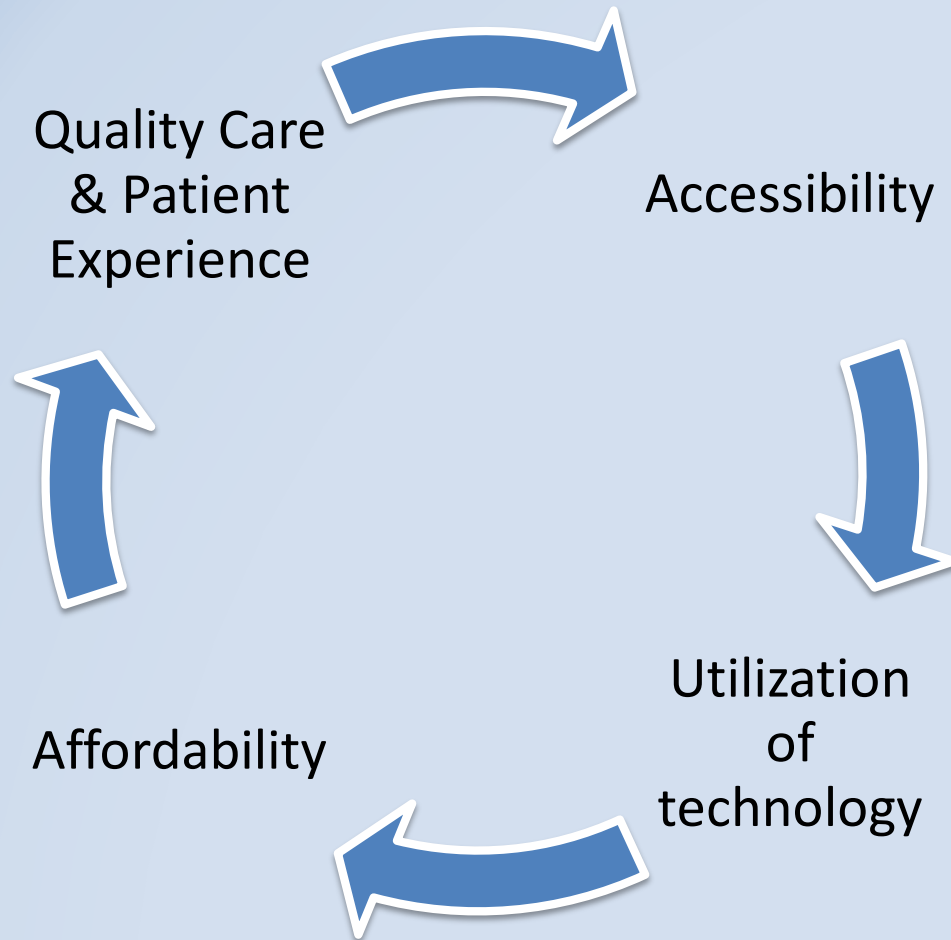
Waterford Union Board Meeting & ProHealth Care

Vicki Dallmann-Papke, VP Population Health Management
Laura Anderson, Manager Occupational Health Services
October 27, 2025



PROHEALTH CARE

Meeting the goals



Clinical Program

Near site clinic (In person care)

- Waterford & Mukwonago

Virtual & E-visit options

- Primary & Urgent Care



Clinic Locations

Mukwonago



Waterford



Clinical Agreement

- **20 hours of service weekly**
 - Clinic hours of operation:
 - Monday – Friday 8 AM – 4:30 PM
 - Virtual & E-visit
 - 8 AM – midnight – 7 days a week exclude
- **\$0 deductible for agreed upon services**
 - office/virtual visit; simple labs; and simple radiology services.
 - claims suppressed for processing at The Alliance
- **Pharmacy kiosk services available**
 - \$0 out of pocket for prescriptions within agreement
 - OTC medicine available \$4-8



Convenience

- Same day appointments available after work hours
- Virtual and e-visits available 7 days a week until midnight
- Clinic sites centrally located
- Choose your scheduling option either phone or MyChart

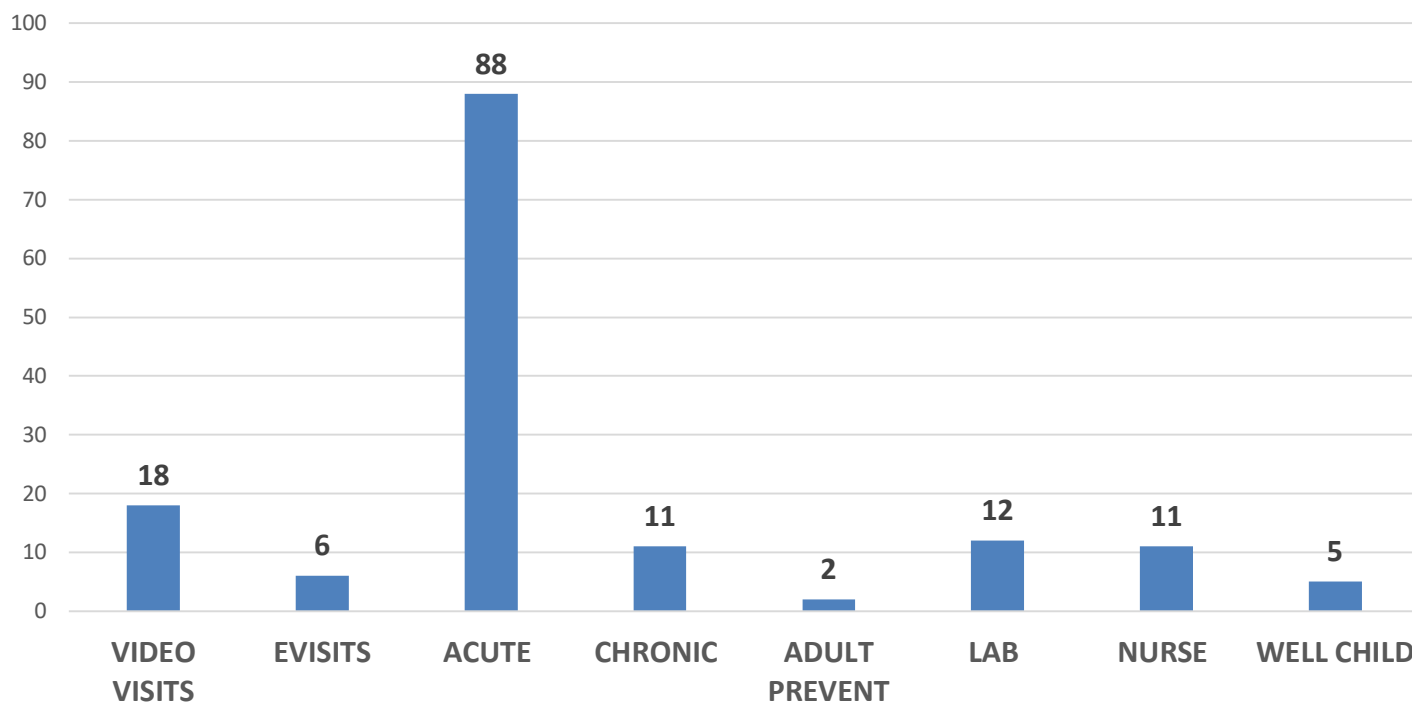
Primary Care

Primary Care visits January – October 18, 2025

Total Visits 2025: 153

Total Visits March - December 2024: 131

Video visits, e-visits, acute, chronic, adult preventive, lab, nurse, well child



PROHEALTH CARE

Pharmacy Kiosk

- **Kiosk available at the Waterford location**
- **~100 key generic and OTC medications**
 - Can be changed as needed
 - Review current formulary and will capture 80%
- **Benefits:**
 - Chronic medication fills adherence lead to improved outcomes
 - Convenience / accessibility – will leave office with medication in hand
 - Affordability – Members pay low cost/prescription fill
 - Employer has a discounted rate



Process Works All in One Stop!

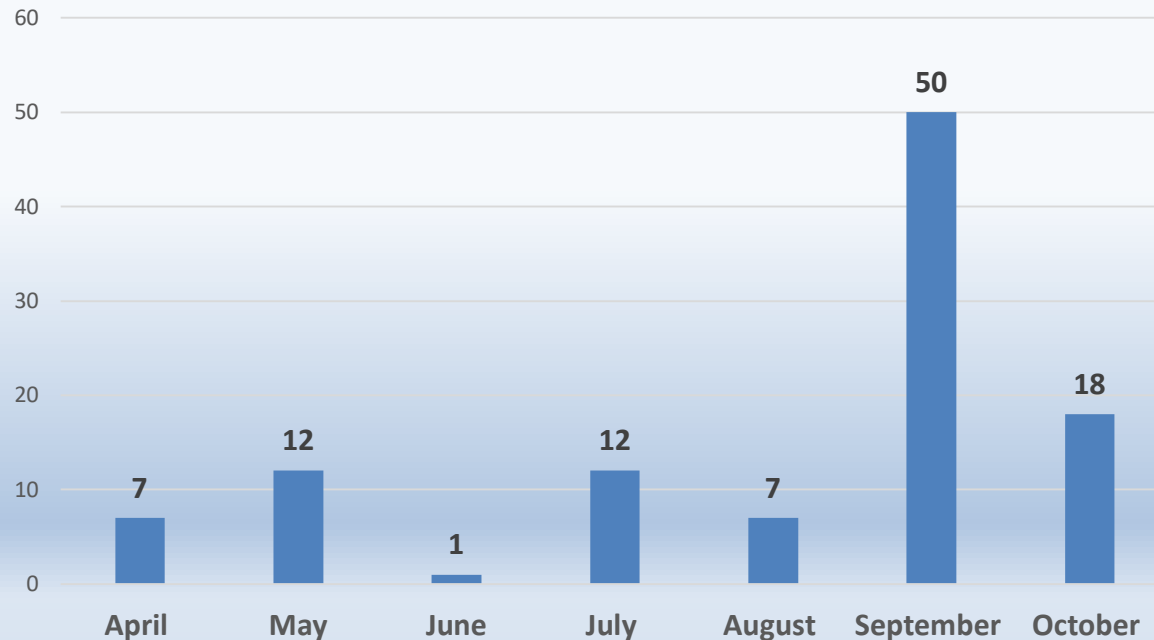


PROHEALTH CARE

Pharmacy Kiosk

Launched kiosk services April 2025

Total dispensed YTD: 107



PROHEALTH CARE

Communications

- Ongoing huddles with district and PHC
- Prepared content for district to distribute to participants & populate internal website
- Onsite & Virtual training sessions for participants

PRIMARY, URGENT & EMPLOYEE HEALTH SERVICES



CONVE YOUR

E-visits are a quick minor health concern for employees and their dependents through the district's medical insurance plan.

The online visits are issues that do not require other tests to be done to midnight even.

You can complete started:

- Log in to mychart
- Select "E-visit"
- Select your question less.
- For certain upload pictures
- When your promotion is waived, charged
- A provider diagnosis
- You can two hours 15 minutes
- If a prescription is sent to you
- Questions addressed after 8 a.m.

ProHealth Care's Occupational Health Services team makes a wide range of medical services available to employees of the School District of Waterford and their dependents age 4 and older who are covered by the district's medical insurance plan.

Providers at our clinic in Mukwonago offer the convenience of same-day appointments and a wide range of services including:

- Annual wellness exams and sports physicals
- Chronic disease management
- Primary and urgent care including treatment of unexpected illnesses and injuries:
 - o Allergy and asthma symptoms
 - o Broken fingers and toes
 - o Cold and flu
 - o Cuts, scrapes and rashes
 - o Earaches and ear infections
 - o Minor headache
 - o Pink eye and eye infections
 - o Sore throat
 - o Sprains and strains
 - o Urinary tract infections
 - o Vomiting and diarrhea
 - o Most other minor conditions
- Immunizations
- Diagnostic laboratory and radiology services
- Prescription refills
- Virtual (video) visits for minor illnesses that don't require in-person care or tests
- Work-related physicals, tests and care

You do not need to be a ProHealth Care patient to use the clinics. No referral is needed.

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Scheduling care

In-person visit
ProHealth Medical Group clinic
240 Maple Ave, Mukwonago

- Call 262-928-5900 or use MyChart to schedule online.
- If you call, mention you are part of the Waterford School District.
- Hours: Monday through Friday 8 a.m. to 4:30 p.m.

Virtual (video) visit

- Call 262-928-4420.
- Mention you are part of the Waterford School District.
- Providers are available: Everyday, including weekends. 8 a.m. to midnight

E-visit

- Use MyChart to schedule.
- Enter WUHS when prompted on the questionnaire to waive the cost of the visit.
- Providers are available: Everyday, including weekends. 8 a.m. to midnight



- Rashes and other skin conditions
- Yeast infection

Questions & discussion