



# Positive Happenings

## Adult Lifelong Learning

## High Marks for Adult Lifelong Learning

In Community Education Adult Lifelong Learning, we believe in pursuing continual improvement as an effort to offer new and dynamic opportunities for adults in our community. We gather feedback through course evaluations after every class.

### Fall 2018 and Winter 2019 Course Evaluations of Adult Lifelong Learning Participants:

- 279 responses
- 95% rate value of class good or excellent
- 95% rate quality of instructor as good or excellent

### Winter 2019 Survey of Adult Lifelong Learning Instructors:

Please rate your overall experience with Community Education:  
(20 responses total)

- 18 gave us a ★★★★★ rating.
- 2 gave us a ★★★★★ rating.

#### Instructor quotes:

What benefits do you receive from teaching Community Education classes?

- “I think it’s a great way to give back to the community, and it introduces me to some great members of this community!”
- “It gives me a satisfying feeling to share my knowledge with others of like-minded interests.”
- “Give back to the community and to keep my art form alive.”

#### General comments or suggestions about Community Education:

- Keep up the good work.
- You are all doing a great job.
- The staff was very friendly and helpful when I needed assistance in copying information for my classes. I always received courteous and friendly help.
- I’ve seen several different course catalogs from different local cities and Forest Lake really holds its own in variety of class offerings. Thanks!

We are currently in the process of conducting a customer survey to get feedback on why they choose Community Education over other options available as well as determine the preferred days and times of day for adult classes. This information will assist us as we plan future classes and activities for adults in our communities.



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