

May 1, 2025

Splendora ISD

The purpose of this letter is to confirm that CrisisAlert™ is a sole source product.

CrisisAlert™ enables all staff to activate an emergency alert to designated responders utilizing wearable badges and a proprietary facility-wide wireless infrastructure. There are no other like items or products available for purchase from other platform providers that include a combination of the following features:

- Wearable, wireless staff alert button for all employees, with integrated silent acknowledgment and without the need to ever recharge.
- Wearable button provides two different levels of alerting for staff level and site-wide incidents.
- Does not require all staff members to download an app to their mobile device in order to leverage the benefits of the wearable solution.
- Immediate notification of an incident's location including multi-floor, room-level accuracy, both inside and outside.
- Multi-sensory notification to notify all building occupants of actions to take in a site-wide incident using available PA system integration, desktop takeover and color-coded strobes mapped to district protocols with at least 7 different color options (Red, Green, Blue, White, Yellow, Purple, Orange).
- Does not require the use of a site's existing Wi-Fi or cellular network to be utilized for operation.
- Multi-year, battery-powered devices enabling a predominantly wire-free deployment for dense, rapid, facility-wide deployment inside and out that does not require new wiring or other infrastructure upgrades.

34ED, LLC (dba CENTEGIX™) is the sole provider of CrisisAlert™ and holds all rights to the solution and its related products.

Thank you for this opportunity to provide our CrisisAlert™ solution. If you or your team need any additional information, please do not hesitate to contact me at 800.950.9202.

Sincerely,



Brent Cobb
CEO
CENTEGIX

June 21, 2022

Order Acknowledgement

Customer:	Splendora ISD
Location:	23419 Farm to Market Road 2090 Splendora, TX 77372
Project:	CrisisAlert
Billing Contact:	Eric Reimer ereimer@splendoraisd.org
Customer Purchase Order Number:	

Thank you for your purchase of the CENTEGIX® Safety Platform™

CENTEGIX® will install, program, configure, and commission the CENTEGIX Safety Platform™ Equipment and Software at sites listed on **Exhibit A** to this Order Acknowledgement.

Alignment of expectations and responsibilities between all parties, including third parties (e.g., your intercom provider) are required for a superior experience and successful deployment. This Order Acknowledgement includes expectations, assumptions, and responsibilities for all parties in order to deliver rapid and successful deployment of the CENTEGIX Safety Platform.

NOTES

- The CENTEGIX® Safety Platform™ is comprised of the following solutions:
 - **CrisisAlert™** is the badge-based incident response solution worn by every staff member that empowers staff to get help from school administrators or put the entire campus in lockdown with the push of a button. Used 98% of the time for medical emergencies, physical altercations, and behavioral situations the badge is always on for notification of extreme threats to safety. CrisisAlert can notify 911 dispatch— including room-level location details—and initiate visual and audio notifications so that everyone on campus knows that a site has been locked down.
 - **Visitor Management** makes monitoring who's coming in and out of your schools easy, ensuring that only authorized visitors are allowed on campus. Screen all school visitors, create custom banned person lists, monitor custody issues, log student tardies and early releases, send security alerts to staff, and create detailed reports on all activities tracked.
 - **Safety Blueprint** provides dynamic, digital mapping that elevates safety management, planning, and preparedness. With every building and safety asset mapped in one system, responders are fully equipped for immediate action.
- Note: 1 CrisisAlert badge allocated per staff member and additional CrisisAlert badges included as set forth in the quote for sites purchased. Additional CrisisAlert badges beyond original

allocation are available via CENTEGIX Customer Support for an additional fee and delivered to a central location for the Customer to distribute.

CUSTOMER & CENTEGIX RESPONSIBILITIES

Project Planning	
CUSTOMER	<ul style="list-style-type: none"> Designate a core team that has primary responsibility for overseeing the CENTEGIX Safety Platform™ implementation, policy, and all communication. Provide a detailed map of each site (as outlined in the Safety Blueprint section below) showing all buildings and rooms where the Safety Platform will be installed. Be responsible for distributing all badges, which are delivered to a central location, to the individual site locations.
CENTEGIX	<ul style="list-style-type: none"> Provide an install schedule for each solution for all site locations provided that all maps have been loaded to the application and approved/signed off by the customer. The schedule is subject to change. Customer will accommodate adjustments for the project to remain on track.

Gateway	
CUSTOMER	<ul style="list-style-type: none"> Provides network information for the CrisisAlert Gateway(s) to be configured. If required, two (2) Power-Over-Ethernet (POE) drops at exterior locations defined by CENTEGIX. Connecting the Gateway(s) that CENTEGIX will monitor.
CENTEGIX	<ul style="list-style-type: none"> All gateways/wireless back-up equipment must be installed and confirmed online by the CENTEGIX Command Center for all locations before a target install date for the rest of the solution can be confirmed.

Visitor Management (if applicable)	
CUSTOMER	<ul style="list-style-type: none"> Purchases or provides compatible scanner(s), printer(s), and consumables for use at entry points and all computers on which the system will be used. Provide network information for the Visitor Management System to be connected. Maintain computers and all other peripherals. Computers will need to be connected to either the WiFi or network before installation. Perform all required OS, driver, and browser updates for all computers, scanners, and printers used with Visitor management.

Safety Blueprint	
CUSTOMER	<ul style="list-style-type: none"> • Provide scaled floor plan drawings of the facility buildings to be mapped in Safety Blueprint in either a PDF or DWG format. Drawings must include rooms, walls, and doors. • Provide an assets list and map labels to identify on the Safety Blueprint map, if purchased. • Verify the accuracy of the Safety Blueprint map including the final floor plan drawings, asset locations, and map labels.
CENTEGIX	<ul style="list-style-type: none"> • Review the customer's submitted floorplan drawings for approval and render the floorplans in Blueprint.

Intercom Integration (if applicable)	
CUSTOMER	<ul style="list-style-type: none"> • Customer and its third-party intercom provider(s) are responsible for the operation of the intercom system(s), along with any additional costs associated with upgrading or alterations to the customers intercom software, hardware and network connections. • Provide a site-specific URL or other API for each message for sites that have IP-based intercom systems with virtual triggers. • Provide network information for the CrisisAlert Intercom Integration Device to be programmed. Customer will ensure its intercom system(s) is/are connected to the device.

Additional 3 rd Party Software Integration (if applicable)	
CUSTOMER	<ul style="list-style-type: none"> • Customer and its third-party software provider(s) are responsible for the operation of the additional software capabilities, along with any additional costs associated with upgrading or alterations to the third-party software.. • Provide a site-specific URL or other API for sites that have 3rd party software integrations that CENTEGIX supports.
CENTEGIX	<ul style="list-style-type: none"> • Integrations (if applicable) purchased through CENTEGIX are supported by CENTEGIX and our third-party partners.

Onsite Access	
CUSTOMER	<ul style="list-style-type: none"> • Provide 2 sets of district/organization-wide master keys per site. • Provide evening and weekend access to sites for install team flexibility. • Override the security system when the installation team is onsite. • Provide guest Wi-Fi information if available. • If CENTEGIX installation team is unable to access a room or building, or a map is inaccurate causing a delay in the installation, the Customer will incur a minimum

	<p>revisit fee of \$500/site per revisit, dependent upon remaining work.</p> <ul style="list-style-type: none"> • If CENTEGIX installation team is unable to locate a suitable stationary element to install exterior equipment, the Customer will need to install a pole or other suitable structure for this equipment to be located.
CENTEGIX	<ul style="list-style-type: none"> • The installation team designated by CENTEGIX will install hardware equipment at each facility/site purchased.

Software	
CUSTOMER	<ul style="list-style-type: none"> • Deploy the CrisisAlert Desktop Application software to supported equipment, including laptops, desktops, tablets, and mobile equipment using the files provided by the CENTEGIX Onboarding Specialist. • Allow Public DNS for the CENTEGIX Wireless Back-up equipment.


Implementation and Training	
CUSTOMER	<ul style="list-style-type: none"> • Provide the information necessary to enable Active Directory syncing (if applicable). • Responsible for the configuration of the Safety Platform™ system (including CrisisAlert, Safety Blueprint, and if utilized Visitor Management) with reasonable guidance from CENTEGIX. • Conduct site testing, with guidance from CENTEGIX to ensure the system is functioning properly. Both parties will sign-off in agreement that site testing has been verified. • Identifying individuals who can deliver end-user training for its organization on how to use the CrisisAlert badge (and Visitor Management badge if applicable), including requiring each staff member with a badge to complete a "Badge Training" session in which they, at minimum, activate a badge alert. • Assist CENTEGIX in obtaining the necessary support from the selected public safety answering point (PSAP) agency, if applicable.
CENTEGIX	<ul style="list-style-type: none"> • Provide remote training for system configuration. • Provide onsite training for Responders and Badge Managers unless opted out on the quote (CrisisAlert) • Provide training for school administrators and front office staff based on the training method purchased (Visitor Management). • Provide the requirements for user access to the Safety Blueprint map features. • Provide remote training for Safety Blueprint asset and map management. • Recommend other optional services are available to assist with deployment

Communications	
CUSTOMER	<ul style="list-style-type: none"> • Share communications with your stakeholders (Parents, Teachers, Staff, and Students) during the different stages of your CrisisAlert process. You can do so

	<p>via internal emails, district-wide newsletters, school communications, morning announcements, creating a webpage on your website, and on social media.</p> <ul style="list-style-type: none"> • During sign-up: Inform all stakeholders about the decision to implement CrisisAlert. • During installation: Keep stakeholders updated on the progress. Staff will want to know what to expect during this process. Students may wonder why new equipment is now appearing throughout the building. • Operational Phase: Your community will want to see how your CrisisAlert solution works. One way to do this is by hosting a demo day where you can invite speakers to participate, provide answers to frequently asked questions, and demonstrate how your new solution works. • Ongoing Communication: Keep your stakeholders informed by communicating with them on how you have utilized your CrisisAlert solution and how it has impacted your school community.
CENTEGIX	<ul style="list-style-type: none"> • Provide a communications kit to help customers communicate with their communities about CrisisAlert. Customer will coordinate a call between CENTEGIX point of contact and the Communications Director for the customer to review best practices for communicating about CrisisAlert.

Post Implementation	
CUSTOMER	<ul style="list-style-type: none"> • Provide general troubleshooting of the system and its equipment with the site. District technical support can escalate an issue to be addressed through their account manager or support manager. • Managing and maintaining all users and their permissions for the software through the term of the contract. • Providing Badge Training and training documentation to new users of the system • Conducting test drills of CrisisAlert at the beginning of each semester. • Managing and maintaining all Visitor Management hardware through the term of the contract. • Report structural changes to the building floorplans and layout to Centegix.
CENTEGIX	<ul style="list-style-type: none"> • Onsite assistance is available to assist the customer regarding all purchased solutions. Contact CENTEGIX Support at support@centegix.com for more information.

CONTRACT TERMS (QUOTE)


CENTEGIX®

Quote

Bill To:
Splendora ISD c/o Dr. Bromley & Eric Reimer

Sales Rep: Tbenett

Submitted on: 5/1/2025
(Valid 45 days)

Quote # SplendoraISD

Terms (Years) 3

TIPS# 230105

Product Item / Fee	*Sites	Annual Rate (Per Site)	Annual Recurring Rate	Term Amount
SAFETY PLATFORM with CrisisAlert™	11	\$9,000	\$99,000	\$297,000
Safety Blueprint	11	Included	Included	Included
Annual Fees - CrisisAlert				
Wireless Backup	11	\$200	\$2,200	\$6,600
Annual & Full-Term Platform Sub-totals:			\$101,200	\$303,600
One Time Fees - CrisisAlert™				
Installation & Setup	11		\$3,000	\$33,000
CENTEGIX Gateway Cabling & Installation	11		\$2,000	\$22,000
Implementation	11		\$2,000	\$22,000
Shipping	11		\$400	\$4,400
On-Site Responder Training	11		\$1,000	\$11,000
One Time Fees - Safety Blueprint™				
Remote Installation and Remote Training	11		Included	Included
One-Time Fees Sub-total:				\$92,400
Full Term Contract Total				\$396,000

NOTES:
 Quote includes site mapping and training, along with software licensing and hardware warranty based on the term selected.
 *Preliminary site count listed pending a final site list from customer.

CENTEGIX™ will invoice based on the following billing milestones:
 • 50% Invoiced upon the PO date/order date
 • 50% Invoiced upon CrisisAlert Safety Platform going live.

Annual contract will renew after the selected term expires at CENTEGIX then current pricing.

All invoices are payable on Net 30 terms

Amounts do not include local, state or federal taxes. If you are tax exempt, please provide a tax exempt form otherwise sales tax will be charged.

(800) 950-9202
2120 Powers Ferry Road SE, Suite 110, Atlanta, GA 30339
sales@centegix.com

BILLING AND PAYMENT TERMS

Pay Multi-Year Contract in Full with Billing Milestones

Upon execution of this Order Acknowledgment, Customer agrees to the following payment terms for the total contract fees:

- 50% invoiced upon the earlier of the PO date or the signed OA date
- 50% invoiced 120 days after the earlier of the PO date or signed OA date (Anniversary Date)

Schedule Item	Billing Milestone	Due Upon	Amount
Year One	50%	Execution of Purchase Order or signed OA	\$198,000
Year One	50%	120 days after the Purchase Order or signed OA	\$198,000

* Year One includes annual platform total and one-time Professional Services fees (3).

All invoices are payable on Net 30 terms.

OTHER INFORMATION

CENTEGIX standard terms and conditions <https://www.centegix.com/legal-tc3/> are incorporated by reference and are a part of this Order Acknowledgement.

- If applicable, the supplemental terms on **Exhibit B** (the “**Special Terms**”) are incorporated by reference and are a part of this Order Acknowledgement.

We look forward to working with you to achieve a successful deployment of the CENTEGIX Safety Platform™. If you have any questions or concerns, please don't hesitate to contact your Onboarding Specialist.

Thank you for the trust you have placed in CENTEGIX to protect your students and staff.

ACCEPTANCE OF ORDER ACKNOWLEDGEMENT

AUTHORIZED CUSTOMER REPRESENTATIVE

Acknowledged and agreed.

Signature:	
Name:	\

Title:	\
Date:	\

AUTHORIZED CENTEGIX REPRESENTATIVE

Acknowledged and agreed.

Signature:	
Name:	\
Title:	\
Date:	\

EXHIBIT A

Site(s) Purchased:

Site Name Ex: Cross Keys High	Address 1	City	State	Zip
Splendora High School/Ag Barn	23411 FM 2090	Splendora	TX	77372
Timber Lakes Elementary	15450 Harrington Dr	New Caney	TX	77357
Piney Woods Elementary	23395 FM 2090	Splendora	TX	77372
Athletic Annex/CATE	26275 FM	Splendora	TX	77372
Splendora Jr High school	23747 FM 2090	Splendora	TX	77372
INSTRUCTIONAL SUPPORT SERVICES	26175 FM 2090	Splendora	TX	77372
Transportation BLDG	26271 FM FM2090	Splendora	TX	77372
Admin BLDG	23419 FM2090	Splendora	TX	77372
NEW Sites				
New JR High		Splendora	TX	77372
New Peach Creek Elementary	14455 Cox St	Splendora	TX	77372
New Greenleaf Elementary	26275 FM	Splendora	TX	77372

