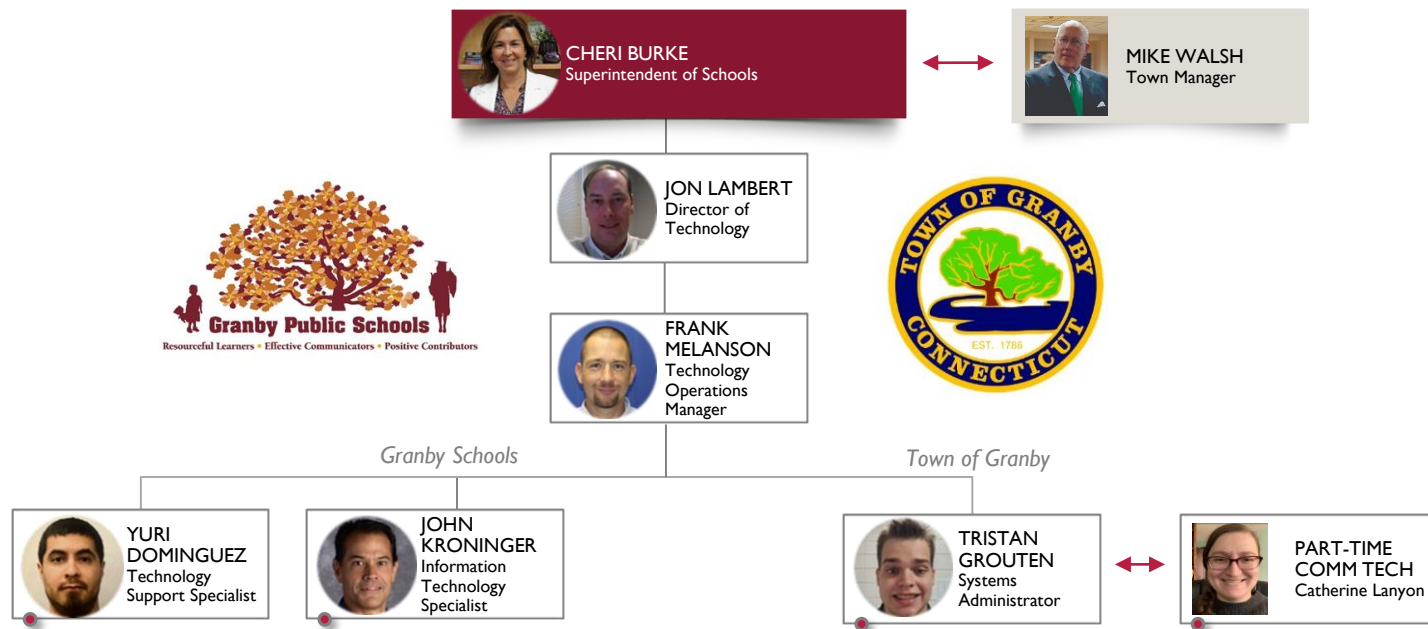**Granby Public Schools**

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Annual Technology Report 2025

The technology department supports the technical needs and objectives of Granby with a focus on customer service and fiscal responsibility

TECHNOLOGY DEPARTMENT ORGANIZATION CHART

CHERI BURKE
Superintendent of Schools

MIKE WALSH
Town Manager

JON LAMBERT
Director of Technology

FRANK MELANSON
Technology Operations Manager

Granby Schools

Town of Granby

YURI DOMINGUEZ
Technology Support Specialist

JOHN KRONINGER
Information Technology Specialist

TRISTAN GROUTEN
Systems Administrator

PART-TIME COMM TECH
Catherine Lanyon

Serving the Town and Schools of Granby

Department Responsibilities & Support System

➤ Leadership, Management, Budgeting for Technology

➤ Assistance with Organizational and Departmental Technology Projects, Goals, Initiatives

➤ Compliance and Policy Assistance for Technology

➤ Technology Equipment, Infrastructure, Procurement, Vendor Management

➤ Municipal Network Engineering, Management, Maintenance, Monitoring

➤ Internet Services, Telecommunications Systems

➤ Security, Cybersecurity, Data Protection, Incident Response

➤ Backup and Disaster Recovery

➤ Systems & Software Application Management

➤ Instructional & Assistive Technology Support

➤ 24 X 7 Emergency Support, Troubleshooting, Help Desk

➤ Audio / Visual Equipment

techsupport@granbyschools.org

Town & Schools Shared IT Services Agreement

The Granby Public Schools and The Town of Granby agree that it is in the best interest of the school district and town operations to collaborate for the purposes of providing IT services to both the District and the Town. Specifically, a combined Technology Department provides:

- *Leadership, budget, and project management for technology*

- *Short-term and long-term cost savings while expanding technology services to the town and school district*

- *Reduces inefficiency and redundancy between the town and district IT functions*

- *Internal control of technology operations reducing liability and exposure to security threats*

- *Town and district security and emergency IT support coverage*

- *Increased level of technology support, employee cross training, backup*

- *Support for planning and improvement of the town and school district fiber optic network, technology infrastructure, administrative, financial, and academic systems*

FY25 Highlights

- ✓ Department Staff: Talented, high-functioning team, passionate and dedicated to continuous improvement
- ✓ The majority of requests are resolved within 24 hours or less
- ✓ Ongoing training and professional development. Cross-training for network and technical support
- ✓ Network reliability and uptime excellent
- ✓ Various cybersecurity improvements
- ✓ Ongoing software/hardware systems maintenance and support
- ✓ Major Student Information System (SIS) changes involved with the merging of the high school and middle school schedules
- ✓ Repositioned and replaced several legacy security cameras throughout the district
- ✓ Annual state reporting mandates, updates to SIS and student data management system
- ✓ Completed SIS changes involved with the implementation of new class schedules
- ✓ Replaced staff laptops Grades 6-12
- ✓ Completed installations of 75-inch interactive computer displays in Kelly Lane 2nd grade classrooms. This was funded by a $12,400 PEGPETIA grant awarded by the CT Public Utilities Regulatory Authority (PURA)
- ✓ 1:1 computing program support – Replaced 250 student Chromebooks in Grades 6 and 9. Chromebooks still in good condition go to Wells Road or are used as spares
- ✓ Replacement of high School Business Lab computers, technology reconfiguration of classroom spaces, A/V equipment upgrades
- ✓ Upgrades to wireless system/networks completed
- ✓ Supported technology for PD, various events, hybrid meetings, graduation, etc.

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FY26 Initiatives

➢ Provide high-quality support for technology throughout the district
➢ Ongoing maintenance and updates to municipal area fiber optic network
➢ ParentSquare communications software rollout
➢ Administrative and instructional software
➢ FY26 Budget equipment replacement - Network equipment, Chromebook and iPad program, and installation of additional classroom displays at Kelly Lane funded through a $12,400 grant award received through PURA
➢ Focus on safety and compliance improvements for technology - Physical/ cybersecurity, policy, best practices, and objectives
➢ Further improvements to incident response /disaster recovery plans
➢ Complete updates to town and school server operating systems in all locations
➢ Team building, learning and improvement

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Hot Topics in Educational Technology

- Cybersecurity
- Software – Security, interoperability & cost
- Artificial Intelligence – AI Governance, AI tools for teaching and learning
- Faculty Development for Generative AI
- AI Governance
- Evolving Teaching Practices
- Digital Literacy

The Technology Department is dedicated to:

- *A high-quality, functional, reliable, and secure technology and computing environment which meets or exceeds the needs of Granby*
- *Providing an exceptional level of support and customer service for technology*
- *Supporting organizational objectives and initiatives related to technology*
- *Realizing efficiencies wherever possible*

Thank you for your ongoing support of Technology!