

Timestamp	How would your rate your overall experience with our facilities	How likely are you to rent our facilities again in the future?	Would you recommend our facilities to others?	Compared to other districts/spaces, how do you feel about our rental rates?	How would you rate the cleanliness and/or upkeep of the facilities?	How would you rate the overall condition of any equipment that you used?	Were the restrooms and/or commons areas well maintained?	How would you compare our facilities to other school districts our size?	How easy was it to book the facility	How would you rate the host's responsiveness that occurred before and during your reservation?	How clear was the host in regards to communication and relaying all necessary information before your rental?	How would you rate your interaction with our staff that worked your event?	Was the staff helpful in assisting with your needs (set-up, equipment, troubleshooting)?	How satisfied were you with the communication before, during, and after your rental	What improvements or changes would you suggest to make your experience better?	Were there any concerns or standout moments during your rental that you would like to highlight?	Is there anything else that you would like to share about your experience?	Column 18	If you feel comfortable, please let us know what group you are with.
2/28/2025 13:17:14	5	5	Yes	fair	5	4	Yes	About the same	5	5	5	5	Yes	4		I appreciate that everything is always set up and ready for us before we get there!	We have always had a great experience with our rentals over the years. Everyone is very helpful and accommodating.		
2/28/2025 13:48:16	4	5	Yes	fair	5	5	Yes	About the same	5	5	4	5	Yes	5	It is a little unclear how to gain entry to the building on early morning tournaments. Is the janitor supposed to meet at the front door? We have driven around for a half hour trying doors to gain entry sometimes.  Is it also possible to clarify what needs to be cleaned (gym floor, bleachers, etc.) when renting?	Melissa is the best!			
2/28/2025 14:03:11	5	5	Yes	fair	5	5	Yes	About the same	5	5	5	5	Yes	5					
2/28/2025 15:45:39	5	5	Yes	fair	5	4	Yes	Better	4	5	5	5	Yes	5	Sometimes there were conflicts with scheduling. This isn't fair to the young person working the front desk to deal with.  Advise people using the meeting room prior to our reserved time the meeting room is scheduled for use by others and when. This happened only once.	They've all been great. Melissa even got us some baseballs which we forgot.	No	Loretto Sox and Rockford PB group	
2/28/2025 19:16:09	5	5	Yes	fair	4	5		About the same	4	4	5	5	Yes	5		Our room was not available to us at all. Our Board Meeting was moved to a room in the high school.	Staff is always responsive and helpful.		Parkwood Summit Townhomes
3/1/2025 11:26:12	5	5	Yes	fair	4	5	Yes	About the same	5	4	5	5	Yes	5					
3/2/2025 16:30:46	5	5	Yes	fair	5	5	Yes	Better	3	4	5	5	Yes	5	Availability of the facilities is challenging since they are in high demand. We weren't able to get the facility to host our annual JO Volleyball tournament because of high demand. I would love a better way to reserve that serves the needs of all of the different RAAA sports.	Melissa, Jamie and Hope are very helpful.	I appreciate how responsive and helpful the janitorial staff are. Howie and DeWayne are top notch!		Rockford JO Volleyball.
3/2/2025 18:35:58	5	5	Yes	fair	5	5	Yes	About the same	4	4	5	5	Yes	5	The wifi is weak in the venue	No	Nope		USA Archery MN
3/3/2025 8:29:20	5	5	Yes	fair	5	4	Yes	Better	5	5	5	5	Yes	5					
3/3/2025 12:51:57	5	5	Yes	too low	5	5	Yes	Better	4	4	4	4	Yes	3	Something online to confirm availability/reservations before reaching out and inconveniencing RCC staff.	Not really, everyone at the RCC is so helpful and accommodating.	Thank you for your service to our community!		RAAA Baseball