



R.O.O.C., Inc.

Annual Report

2024/2025



STEADFAST – IMPROVING – WELCOMING

R.O.O.C., Inc. – Serving Our Community with Pride and Purpose

As we reflect on the 2024/2025 year, R.O.O.C., Inc. remains steadfast in our mission to support individuals with disabilities as they work toward their personal goals through meaningful community connections, skill building, and opportunities for independence. While our programs and services have remained consistent, this past year was marked by significant progress behind the scenes—most notably through extensive improvements to our facility that will benefit our clients, staff, and community for years to come.



Continued Programs & Community Engagement

Throughout the year, R.O.O.C., Inc. continued to provide the same dependable programs and services our clients rely on every day. Community involvement, volunteer opportunities, and partnerships with local organizations remain central to our work. These experiences continue to promote skill development, social connection, and a strong sense of belonging. Our commitment to advocacy, inclusion, and individualized support remains unchanged as we strive to help each person reach their full potential.

A Year of Transformation: Facility Improvements

The most significant focus of this year was the transformation of our aging facility. Several major construction projects were completed, including the full replacement of our restrooms, the replacement of one exterior wall, installation of all new windows and doors, and updates to portions of our flooring. These improvements were long overdue and essential to maintaining a safe, accessible, and comfortable environment.

The construction process required tremendous flexibility, patience, and teamwork. Daily operations were frequently adjusted to accommodate the many phases of renovation, and we are incredibly grateful to our staff and clients for their understanding, resilience, and positive attitudes throughout the disruption. Their cooperation made it possible to complete these projects while continuing to serve those who depend on us.

The result is a building that feels refreshed, cleaner, brighter, and far more welcoming. These upgrades not only improve the physical space but also reinforce our commitment to dignity, comfort, and pride in the environment where learning, growth, and connection take place.

Gratitude & Looking Ahead

We extend our sincere appreciation to our staff, clients, partners, and supporters who helped make this year a success. The improvements completed during 2024/2025 represent a meaningful investment in our future and reflect our ongoing dedication to quality, safety, and community presence.

As we move forward, R.O.O.C., Inc. remains committed to continuous improvement—both in the services we provide and the spaces in which we provide them. With a renewed facility and an unwavering mission, we look ahead with optimism and confidence.

We are steadfast in our purpose, improving our environment, and proud to offer a welcoming place for all who walk through our doors.



Where We've Been

In 1968, Wilma Crawford, Basil Godbold, Larry Meier and Ralph Sperry presented the concept of establishing a sheltered workshop for adults with disabilities to the C.O.O.R. Area Parents' Association. In 1969, through the efforts of these individuals, a satellite program was opened. The operation was first located in the Old Gerrish Township Hall. In 1970, the Parents' Association filed with the State of Michigan for R.O.O.C. to become a non-profit corporation under the governance of the C.O.O.R. Intermediate School District. In 1978, after a brief time operating in the old St. Helen school building, R.O.O.C., Inc. moved into a new facility at its current location atop Pioneer Hill in Roscommon. In 1981, R.O.O.C., Inc. partnered with Community Mental Health to expand the work operations and include day programming services.





Where We Are

PROGRAMS AND SERVICES

Community Integration

Community based day activities & living support services - *includes activities such as community outings, volunteer work, living supports, living skills classes, and virtual learning.*

Community Employment Services

Paid employment in community - *includes activities such as job development and training, and offsite work.*

Organizational Employment Services

Paid employment at ROOC - *includes activities such as job development and training, and onsite paid work.*

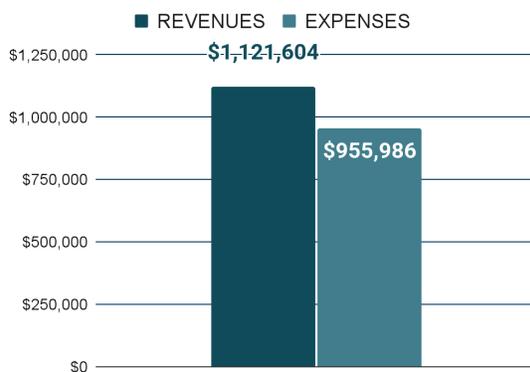
Respite

Respite services at home or in community

CLIENT DEMOGRAPHICS (24/25)

# of persons served	41	
<u>Disability</u>		
Developmental	41	100%
Mental Disorders	0	2%
<u>Gender</u>		
Male	25	61%
Female	16	39%
<u>Race/Ethnicity</u>		
White	41	100%
<u>Age</u>		
18-24	1	3%
25-44	23	56%
45-64	12	29%
65+	5	12%

FINANCIAL POSITION (6/30/25)



STAKEHOLDERS SATISFACTION (24/25)

ROOC Clients	86%
Parents/Guardians	91%
ROOC Staff	87%
CMH	97%
COOR Board	N/A
COOR Staff/Admin	87%
Community	77%



Where We're Going

2025/2026 Strategic Plan Goals

- Achieve an overall client success rate of 90% or higher
- Achieve client and parent/guardian satisfaction rates of 80% or higher
- Ensure appropriate amount of clients' time is spent in relevant activities
- Ensure appropriate cost of direct support professionals to total services amount ratio
- Maintain balanced budget with revenues exceeding expenses
- Meet 100% of staff training needs on time as required
- Complete 100% of emergency drills on time as required
- Complete 100% of self-inspections on time as required for facilities
- Maintain number of critical incidents below 5
- Maintain number of substantiated Recipient Rights complaints below 5

Contact Us

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ROOC Inc



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