

Tech Report

11/12/13

INCIDENTS BY STATUS

Last 10 Incident Requests

Period

All

Work Queue

--All Work Queues--

Refresh

Work In Process

Incident Totals



7 New Request

0 UNASSIGNED

0 Assigned Just Work Queue



0 Work In Progress



151 Complete



3 Closed Incident



0 Declined



0 Parts on Order



4 Duplicate Request



0 Void



0 On Hold



0 Waiting More Information



0 Open Extended



0 Pending



0 Waiting Funding



0 Deferred



1 Forwarded



0 ReOpen



- New Request
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.