



Waunakee Employee Wellness Clinic Performance Report – May 2024

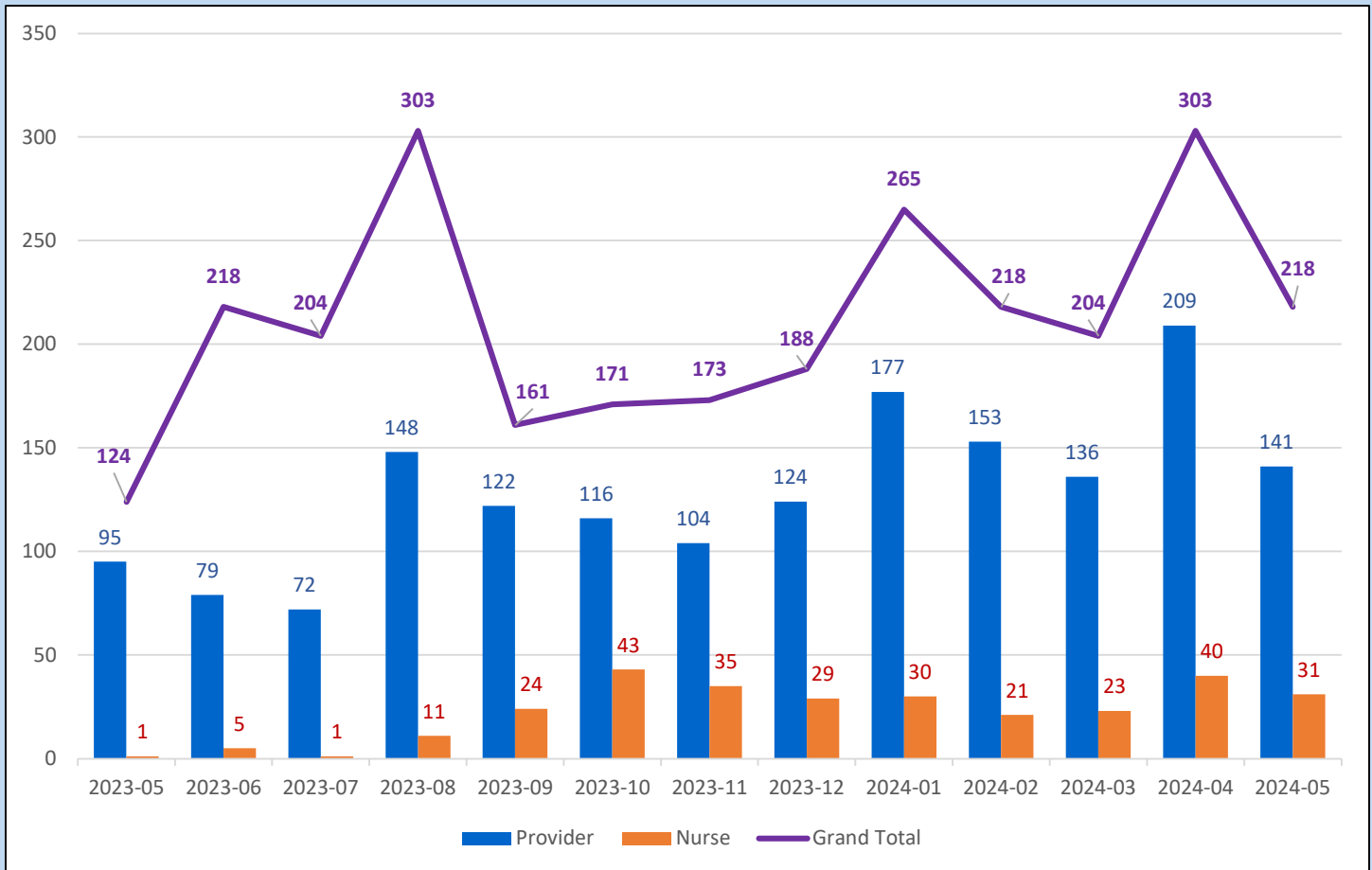


Presented By:
Deanna Hahn, Director
Jim Meacham, VP – SSM Health at Work

Top Reasons for Clinic Visit – May 2024

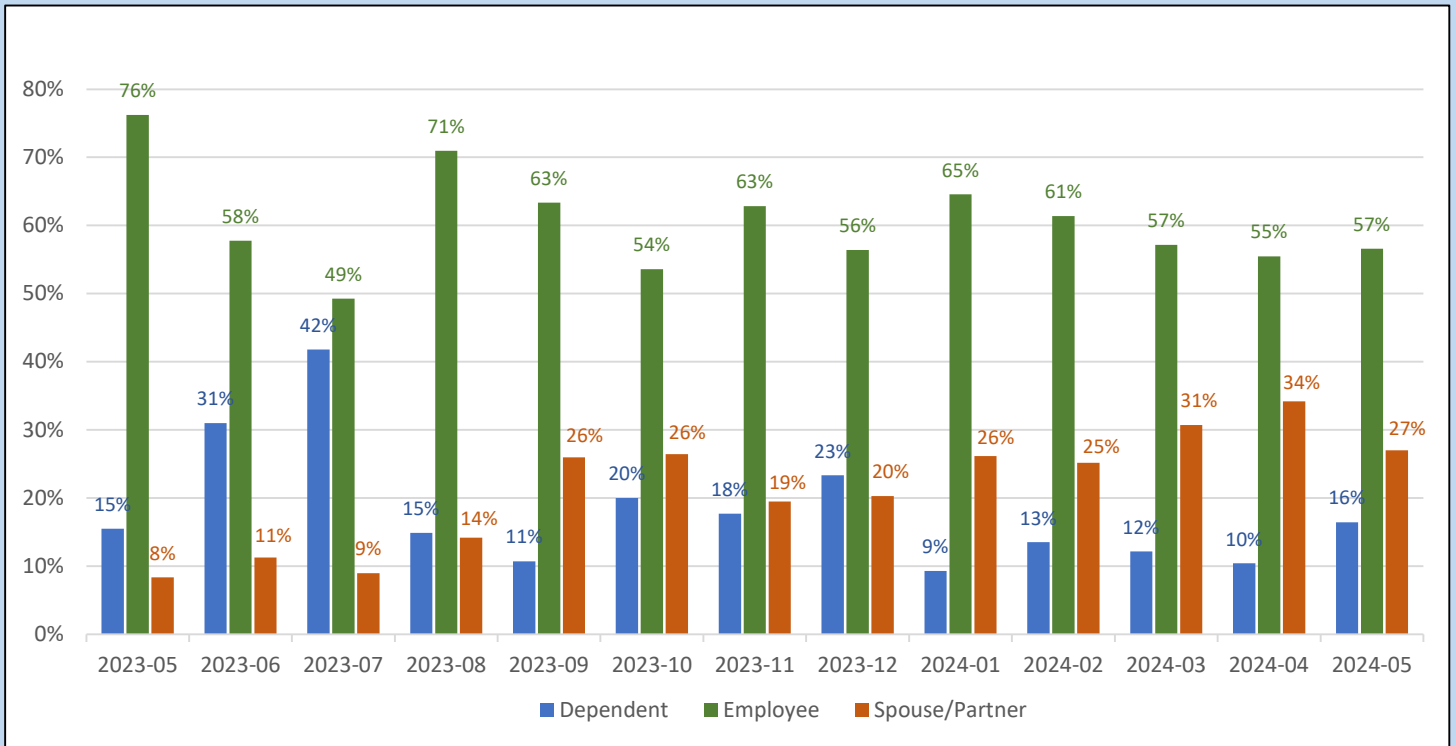
- 1) General Medical Exam
- 2) Pre-Employment Exam
- 3) Dizziness
- 4) Acute Pharyngitis

Monthly Appointment Volumes – Rolling 13 Months

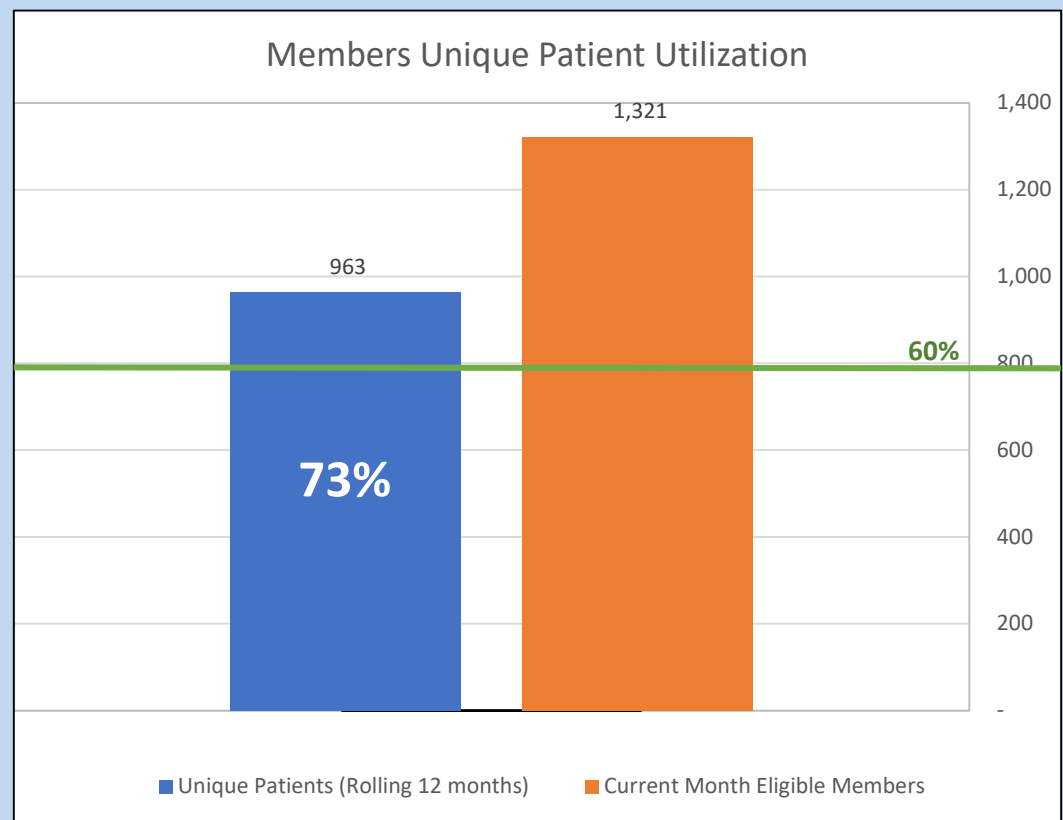


*Grand Total includes labs

Utilization by Unique Member Type – Rolling 13 Months



Unique Patient Utilization – Rolling 12 months

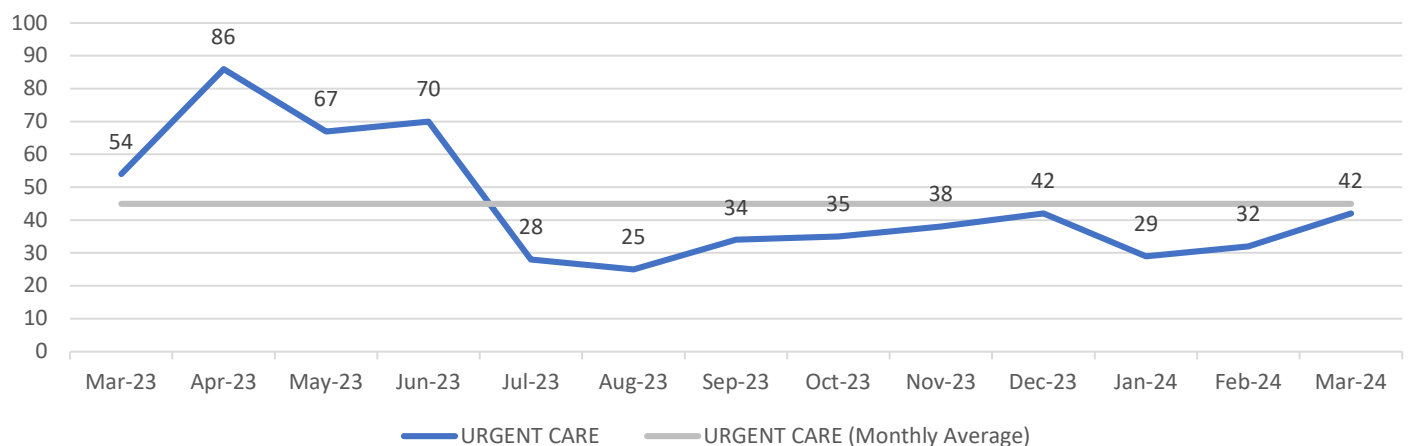
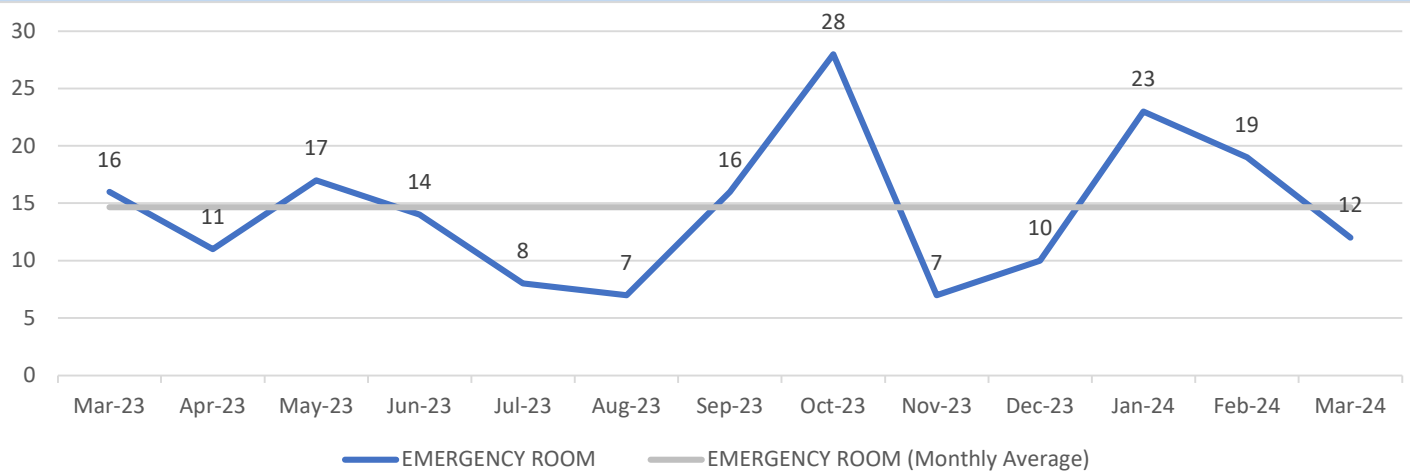


Unique Patients:
Individual members receiving care at the wellness clinic in each reporting period.

Most Frequent Referrals – Rolling 6 Months

- 1) Digestive Health/Gastro
- 2) Cancer Genetic Counseling
- 3) Sports Medicine
- 4) General Surgery

Emergency Department and Urgent Care Volume Trends – Rolling 13 Months



Data is pulled from insurance claims metrics. This utilization is not connected to Employer Clinic utilization – but shows a group trend which supports opportunities for additional marketing and education on the right level of care.

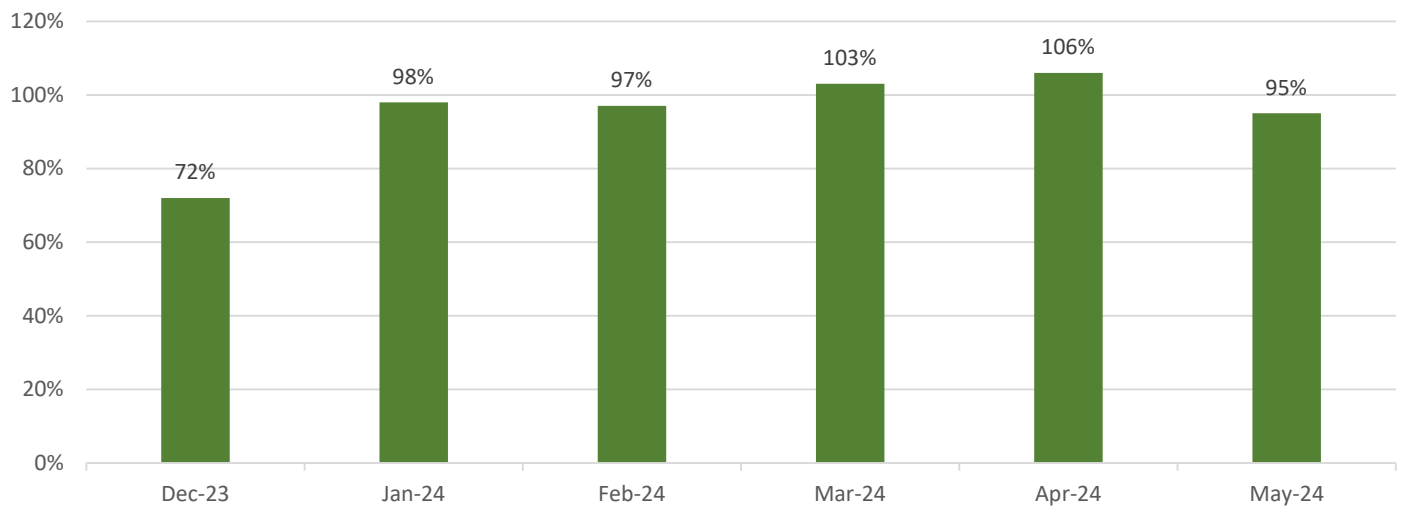
**Includes any ED or UC setting – not limited to SSM owned
Source: DHP Claims databased on service incurred date; **group members;**
 Data is two months behind to allow for claims lag and history may be restated if new claims are received
Note: members with multiple visits for a service in any given reporting period will be counted for each visit (e.g. a member with two separate visits to an Emergency Department in the month of December would be counted for two visits)*

ROI: Clinic Investment vs Clinic Value – Rolling 12 Months

Primary Care Claims Avoidance =	\$442,498
Occ Health FFS Savings =	\$ 6,711
Total Cost Avoidance =	\$449,209
Total Investment (expense) =	\$268,217

Total Financial ROI = \$180,992

Provider Fill Rates – Rolling 6 Months



Claim Summary Report – July 2023 to February 2024

Plan Operating Statement

	<i>Total</i>	<i>PMPM</i>	<i>MLR %</i>
Premium	\$4,856,205.61	\$467.71	
Total Claims Paid	\$6,274,112.03	\$604.27	129.20%
Member Months	10,383	Subscriber Months	3,757

Claim Summary

Claim Type	Billed	Savings due to Contractual Agreements	Employee Out of Pocket	COB	Paid
Professional	\$6,482,799.51	\$3,757,160.19	\$567,529.43	\$22,662.06	\$2,144,704.25
Outpatient	\$2,467,089.51	\$1,253,409.48	\$91,619.58	\$18,088.24	\$1,131,112.47
Emergency Room	\$584,579.75	\$228,178.99	\$35,004.14	\$291.18	\$352,462.10
Inpatient	\$1,893,016.27	\$647,745.99	\$8,078.48	\$14,815.47	\$1,253,732.99
Other	\$1,824,389.00	\$962,865.30	\$51,257.83	\$110,183.93	\$731,419.59
Total Medical	\$13,251,874.04	\$6,849,359.95	\$753,489.46	\$166,040.88	\$5,613,431.40
Pharmacy	\$2,079,987.33	\$1,316,602.06	\$103,044.64	\$9.64	\$660,680.63
Total Medical & Rx	\$15,331,861.37	\$8,165,962.01	\$856,534.10	\$166,050.52	\$6,274,112.03

Medical and Rx Claims by Month

Month	Medical Paid	Rx Paid	Total Paid	Subscriber Count	Member Count	Premium
202307	\$572,913.05	\$62,890.84	\$635,803.89	452	1,276	\$596,325.41
202308	\$859,512.48	\$76,721.46	\$936,233.94	454	1,275	\$596,697.63
202309	\$496,857.66	\$87,617.51	\$584,475.17	470	1,295	\$606,602.41
202310	\$833,159.06	\$80,457.07	\$913,616.13	472	1,300	\$607,760.26
202311	\$542,010.15	\$84,991.93	\$627,002.08	476	1,305	\$610,873.56
202312	\$853,858.46	\$102,807.25	\$956,665.71	477	1,309	\$613,472.24
202401	\$754,178.60	\$85,715.03	\$839,893.63	477	1,312	\$611,386.22
202402	\$700,941.94	\$79,479.54	\$780,421.48	479	1,311	\$613,087.88
Sum:	\$5,613,431.40	\$660,680.63	\$6,274,112.03	3,757	10,383	\$4,856,205.61

Patient Satisfaction

*Patient Satisfaction data is reported on a quarterly basis

- Two referrals for vBHI – seems to be going well so far and a good resource
- Derm day scheduled for September
- Flu clinics to schedule in October
- Women's health day to be scheduled in November
- Men's health day to be scheduled in January