

**RESOLUTION 10-31 - Approval for First Reading of Revised Board Policy
KL – Public Complaints**

This resolution is for first reading for revised Board Policy KL – Public Complaints.

Background: In response to the changes in Board Policy JGAB – MESD Use of Restraint and/or Seclusion, due to recent requests to school districts by Disability Rights of Oregon, the Administrative team determined that this policy should be reviewed and revised where necessary to align with Board Policy JGAB.

The Superintendent recommends adoption of the following resolution:

WHEREAS, the Administrative Policy Review Team has reviewed and revised Board Policy KL – Public Complaints to align with changes to Board Policy JGAB – MESD Use of Restraint and/or Seclusion; and

WHEREAS, the Board has reviewed revised Board Policy KL – Public Complaints.

NOW THEREFORE BE IT RESOLVED, that revised Board Policy KL – Public Complaint is approved for first reading as attached.

BE IT FURTHER RESOLVED, that the Superintendent is directed to bring revised Board Policy KL – Public Complaint back for second reading and adoption at the next regular meeting of the Board.

<p style="text-align: center;">MULTNOMAH EDUCATION SERVICE DISTRICT</p>
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Code: KL
Adopted: 9/20/94
Revised/Adopted: 9/20/05

PUBLIC COMPLAINTS

Complaints are handled and resolved as close to their origin as possible.

Although no community member will be denied the right to petition the Board for redress of a grievance, complaints will be referred through the proper administrative channels for solution before investigation or action by the Board. Exceptions are complaints that concern Board actions or Board operations.

The Board advises the public that the proper channeling of complaints involving instruction, discipline or learning materials is as follows:

1. Teacher;
2. Building principal **or supervisors**;
3. Superintendent **or designee**;
4. Board.

Any complaint about MESD personnel will be investigated by the administration before consideration and action by the Board. The Board will not hear **charges complaints** against employees in open session unless an employee requests an open session.

While speakers may offer objective criticism of operations and programs, the Board will not hear personal complaints concerning MESD personnel nor against any person connected with MESD. To do so could expose the Board to a charge of being party to slander and would prejudice any necessity to act as the final review of administrative recommendations regarding the matter. The Board chair will direct the **visitor-individual** to the appropriate **means process** for Board consideration and disposition of legitimate complaints involving individuals.

END OF POLICY

Legal References:

ORS 192.610-192-690
ORS 334.125(7)

Anderson v. Central Point School District No. 6, 554 F. Supp. 600 (D. Oregon 1982); aff'd in part, 746 F.2d 505 (9th Cir. 1984).

Connick v. Myers, 461 U.S. 138 (1983).

MESD Policy Cross Reference(s):

AA	MESD Purpose and Goals
BBA	Board Powers and Duties
IA/IAA	Instructional Goals
GBM/GMB-AR	Staff Complaints
II/IIA/II/IIA-AR	Instructional Resources/Instructional Materials
IIC	Community Instructional Resources
IM	Evaluation of Instructional Programs
JGAB/JGAB-AR	MESD Use of Restraint and/or Seclusion
JFH/JFH-AR	Student Complaints
KLD/KLD-AR	Public Complaints About MESD Personnel