IT Report - 2-3-13

INCIDENTS BY STATUS

Last 10 Incident Requests

Period | All

Work Queue | --All Work Queues--

Refresh

Work In Process

Incident Totals

☑ 6 New Request

0 UNASSIGNED

0 Assigned Just Work Queue

☐ 0 Work In Progress

☑ 157 Complete

☑ 3 Closed Incident

☐ 0 Declined

☐ 0 Parts on Order

☑ 4 Duplicate Request

☐ 0 Void

☐ 0 On Hold

☐ 0 Waiting More Information

☐ 0 Open Extended

☐ 0 Pending

☐ 0 Waiting Funding

☐ 0 Deferred

☑ 2 Forwarded

☐ 0 ReOpen

New Request

Complete

Closed Incident

Duplicate Request

Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.