

# MESD Staff Communications Survey 2011-12

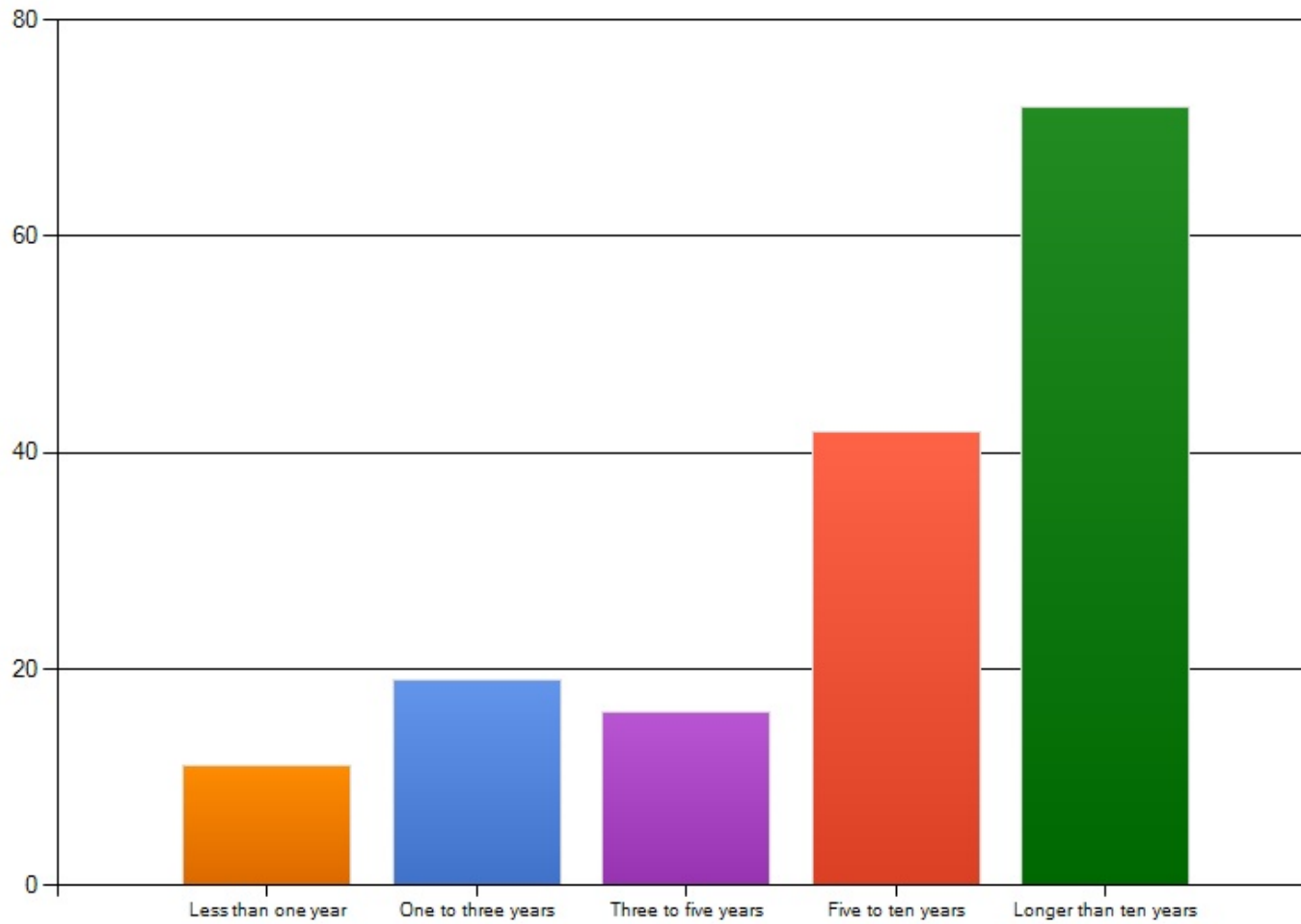
# Summary of results of multiple choice or ranking questions

- Completed responses from 161 staff (about 25%)
- 86% of respondents have worked at MESD five years or more
- The two most preferred sources of general and program information are supervisors and team meetings, consistent with past surveys
- The least preferred source of information is the Superintendent's Listening Tour
- 69% of respondents rate general information as accurate, down 9% from 2009
- 83% of respondents rate program information as accurate, down 5% from 2009
- 52% of respondents feel fairly well or fully informed about general information, up 3% from 2009
- 63% of respondents feel fairly well or fully informed about program information, up 4% from 2009
- 72% of respondents feel they sometimes or always have the opportunity to provide constructive feedback on the program level, down 11% from 2009
- 82% of respondents feel their feedback and input is sometimes or always valued and appreciated, down 2% from 2009

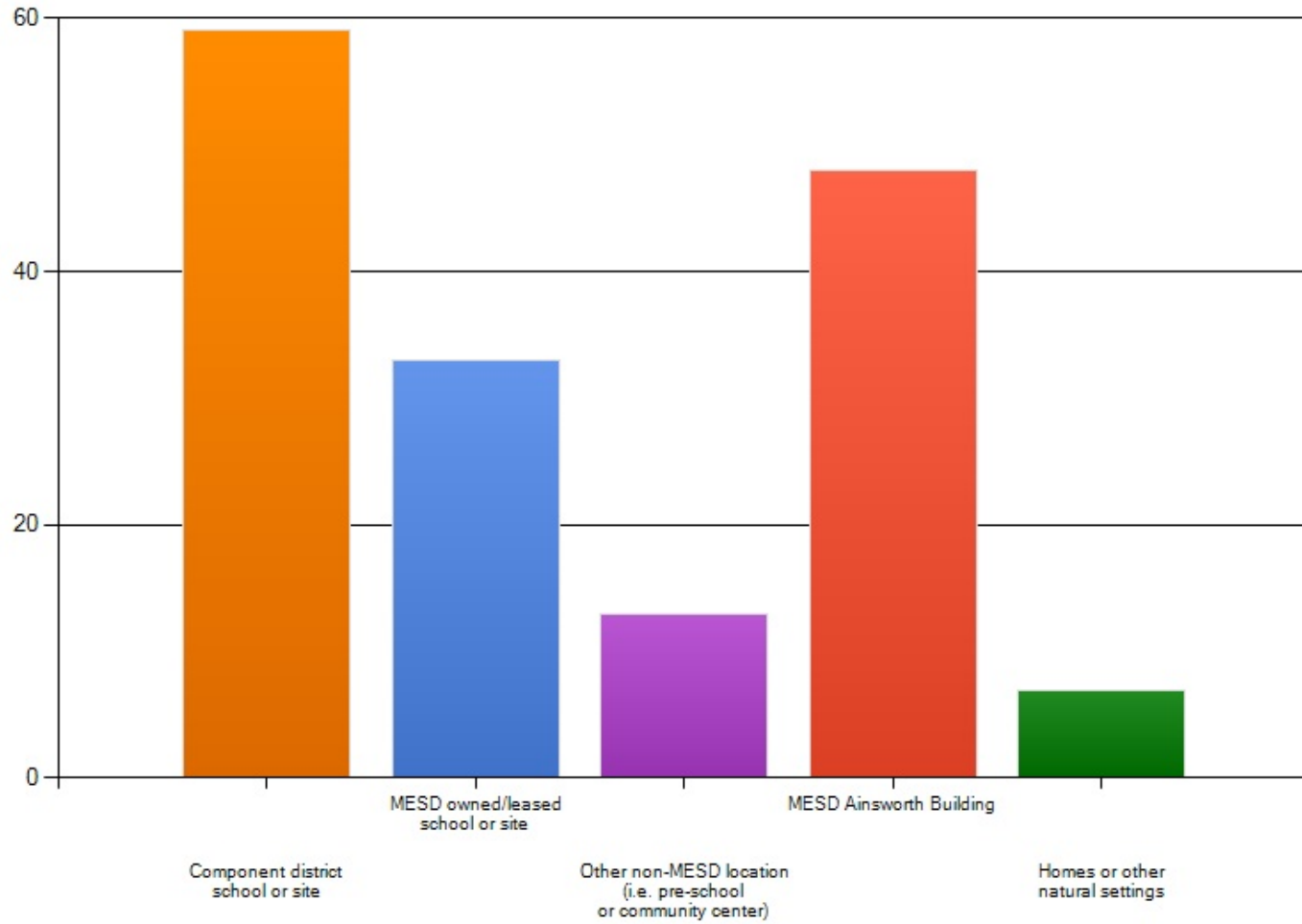
<b>Question</b>	<b>2007-08</b>	<b>2008-09</b>	<b>2011-12</b>	<b>Change</b>
<b>Number of responses</b>	<b>196</b>	<b>219</b>	<b>161</b>	
<b>General information is usually/always accurate</b>	<b>74%</b>	<b>78%</b>	<b>69%</b>	<b>-9%</b>
<b>MESD keeps me fairly well/fully informed</b>	<b>41%</b>	<b>49%</b>	<b>52%</b>	<b>+3%</b>
<b>MESD only provides limited or not much information</b>	<b>32%</b>	<b>24%</b>	<b>21%</b>	<b>-3%</b>
<b>MESD has improved general communication over the past year</b>	<b>not asked</b>	<b>45%</b>	<b>open ended</b>	
<b>MESD's general communication stayed about the same</b>	<b>not asked</b>	<b>41%</b>	<b>open ended</b>	
<b>Program information is usually/always accurate</b>	<b>80%</b>	<b>88%</b>	<b>83%</b>	<b>-5%</b>
<b>My program or service keeps me fairly well/fully informed</b>	<b>57%</b>	<b>59%</b>	<b>63%</b>	<b>+4%</b>
<b>My program or service provides only little or limited information</b>	<b>29%</b>	<b>17%</b>	<b>15%</b>	<b>-2%</b>
<b>I sometimes/always have the opportunity to provide constructive feedback and input on the direction of my program or service</b>	<b>69%</b>	<b>83%</b>	<b>72%</b>	<b>-11%</b>
<b>My feedback and input about the direction of my program or service is always or sometimes valued and appreciated</b>	<b>78%</b>	<b>83%</b>	<b>81%</b>	<b>-2%</b>
<b>Communication within my program or service improved over past year</b>	<b>not asked</b>	<b>43%</b>	<b>open ended</b>	

**Charts on multiple choice or ranking questions**

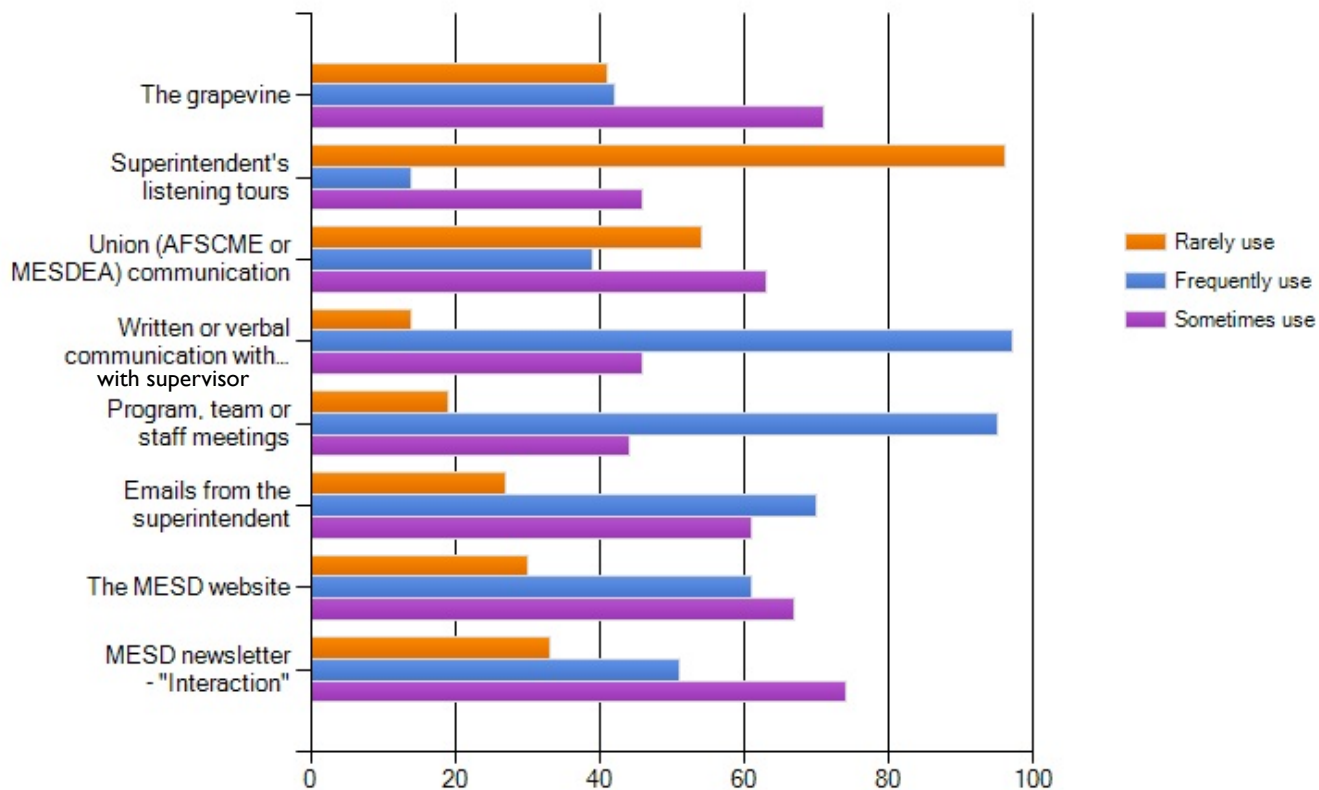
### How long have you worked at MESD?



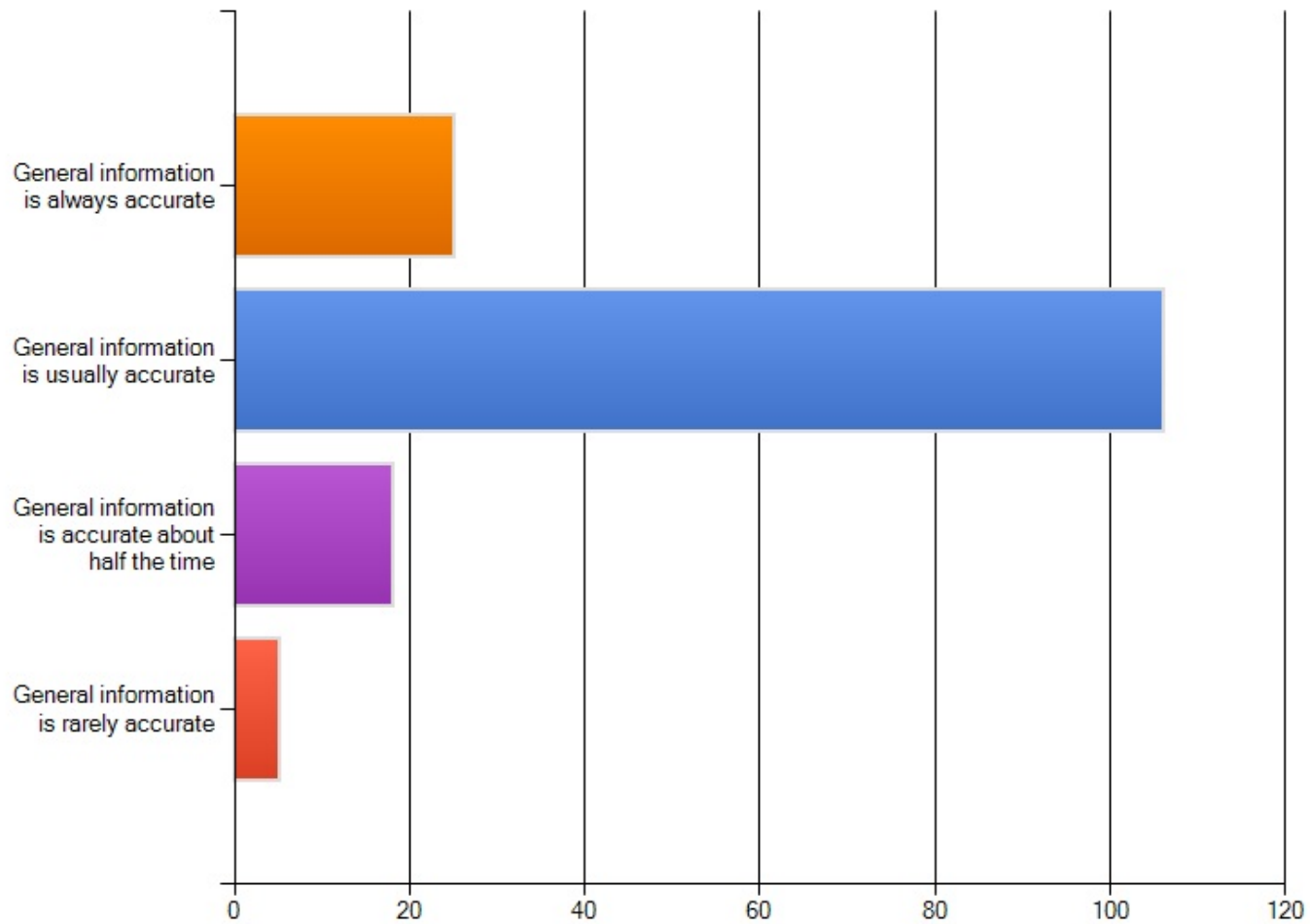
### Where do you most frequently work?



Listed below are several sources from which you can receive GENERAL INFORMATION about what is going on at MESD. Examples of GENERAL INFORMATION include communication directed to all staff such as agency-wide budget and human resource updates, legislative proposals, announcements about partnerships/events/initiatives or updates coming directly from the superintendent. Please tell us how frequently you use these sources to receive general information.

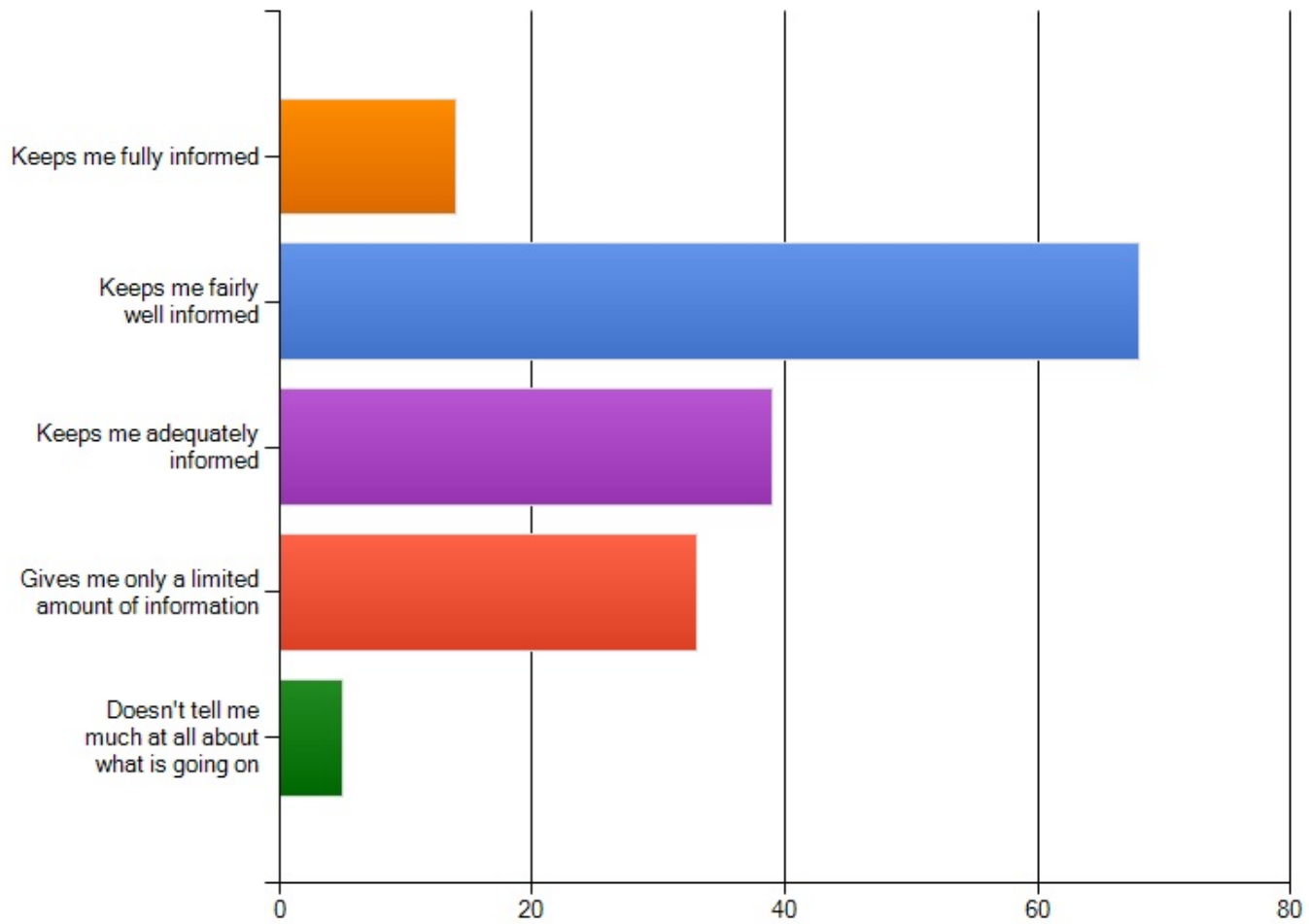


**How do you rate the accuracy of GENERAL INFORMATION you receive from MESD?**

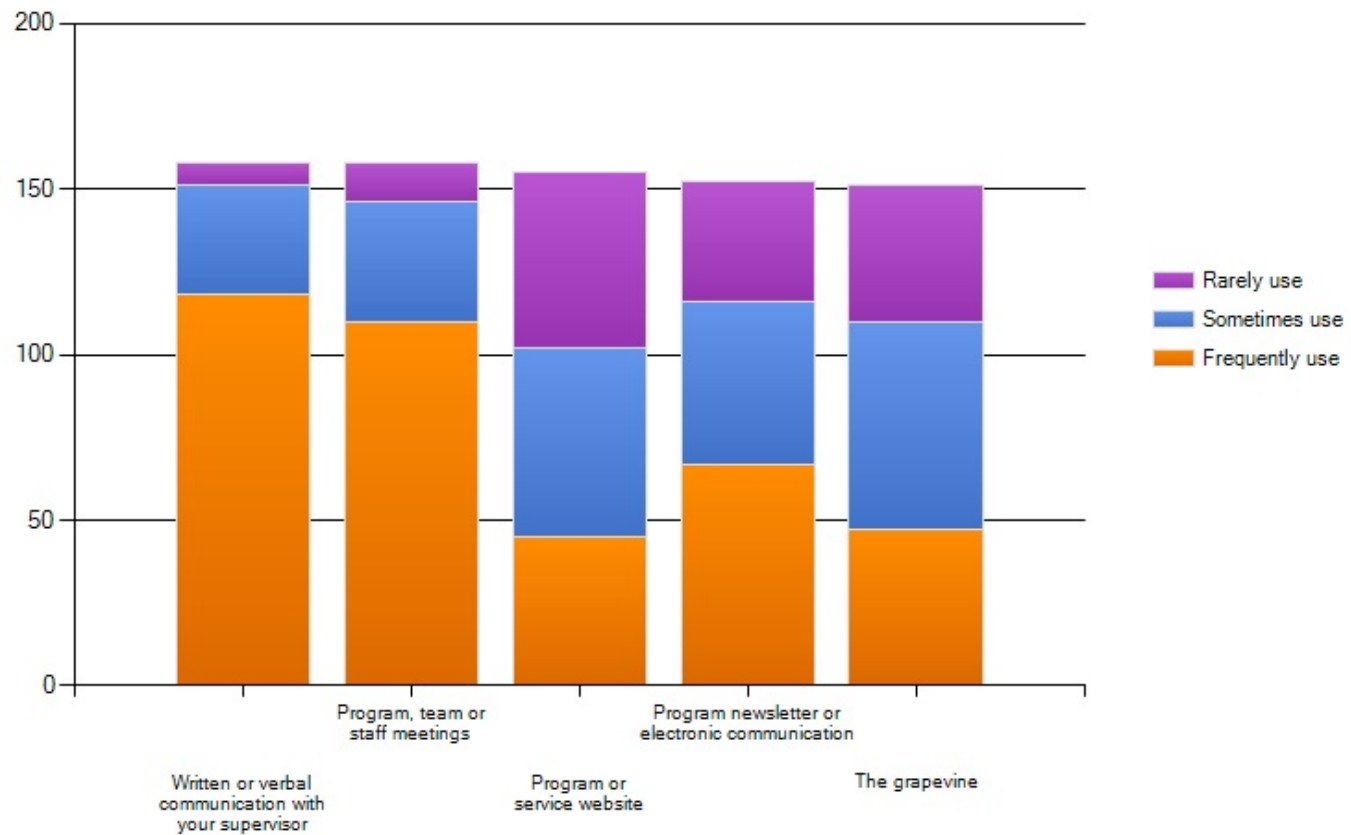




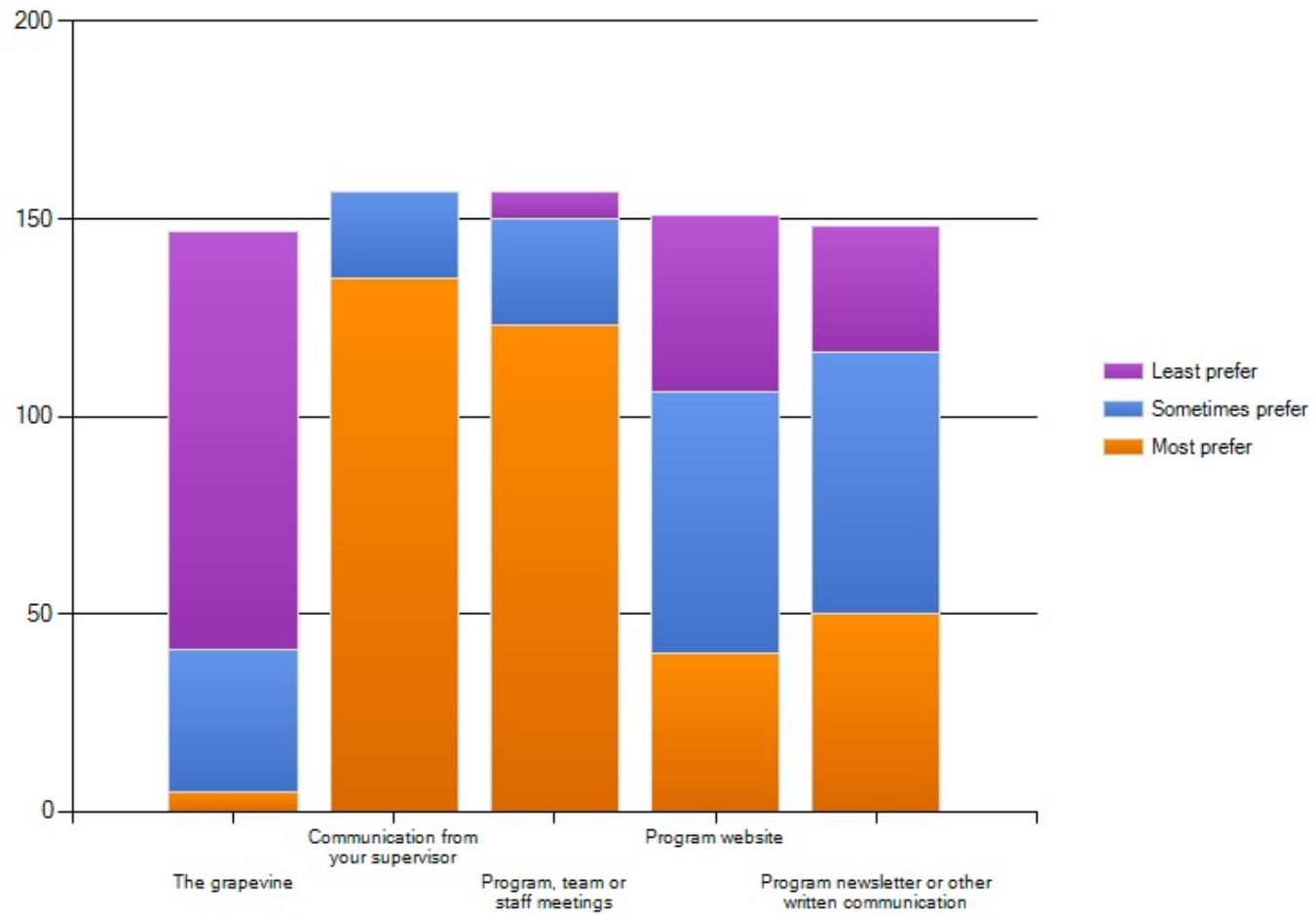
**Which best describes your impressions of GENERAL INFORMATION at MESD?**



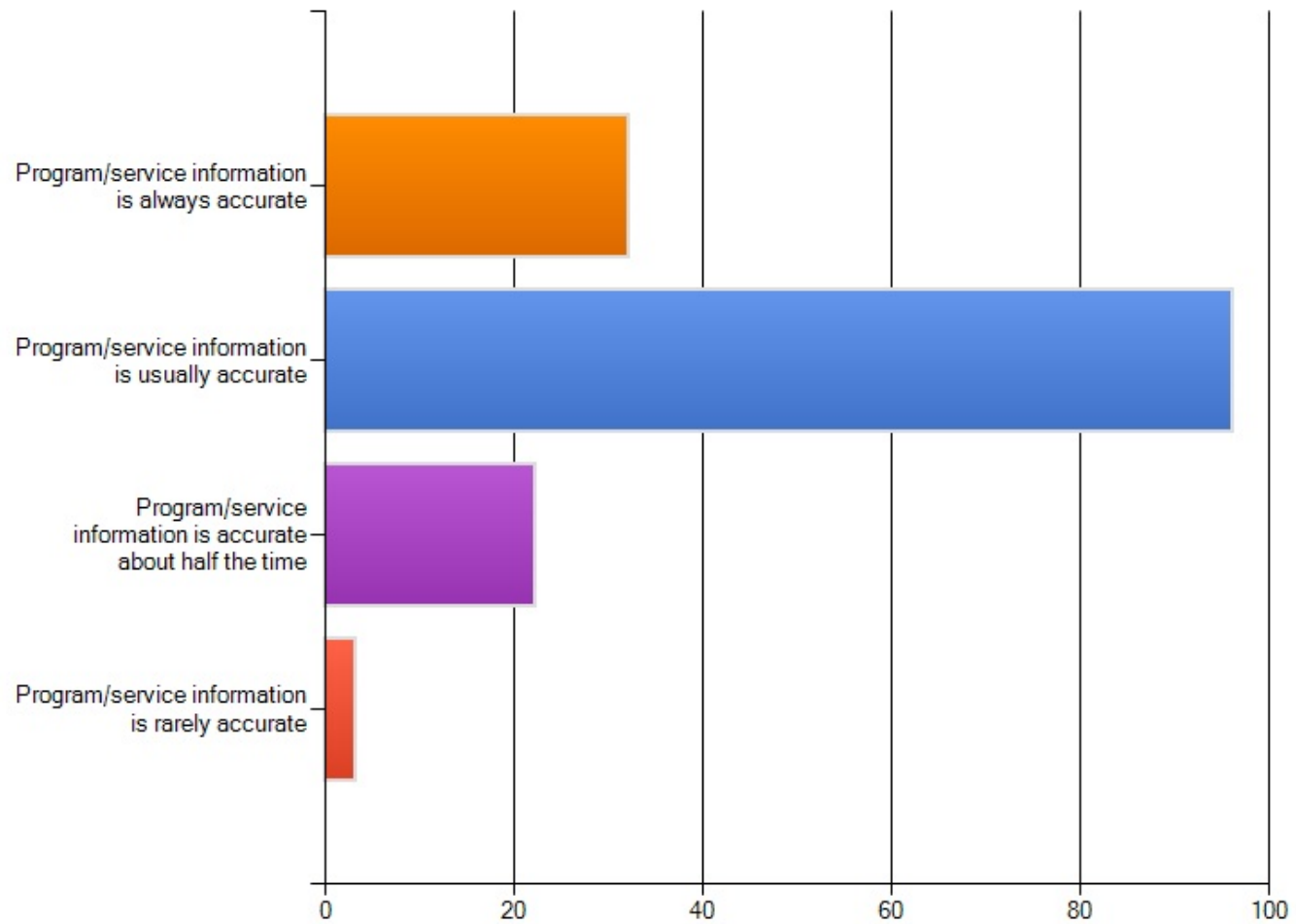
Information about your PROGRAM OR SERVICE AREA may include updates on job-specific responsibilities or news about changes in program events, meetings, policies, rules or guidelines. Listed below are several sources from which you can receive information about what is going on within your PROGRAM OR SERVICE AREA. Please tell us how frequently you use these sources for program/service area information.



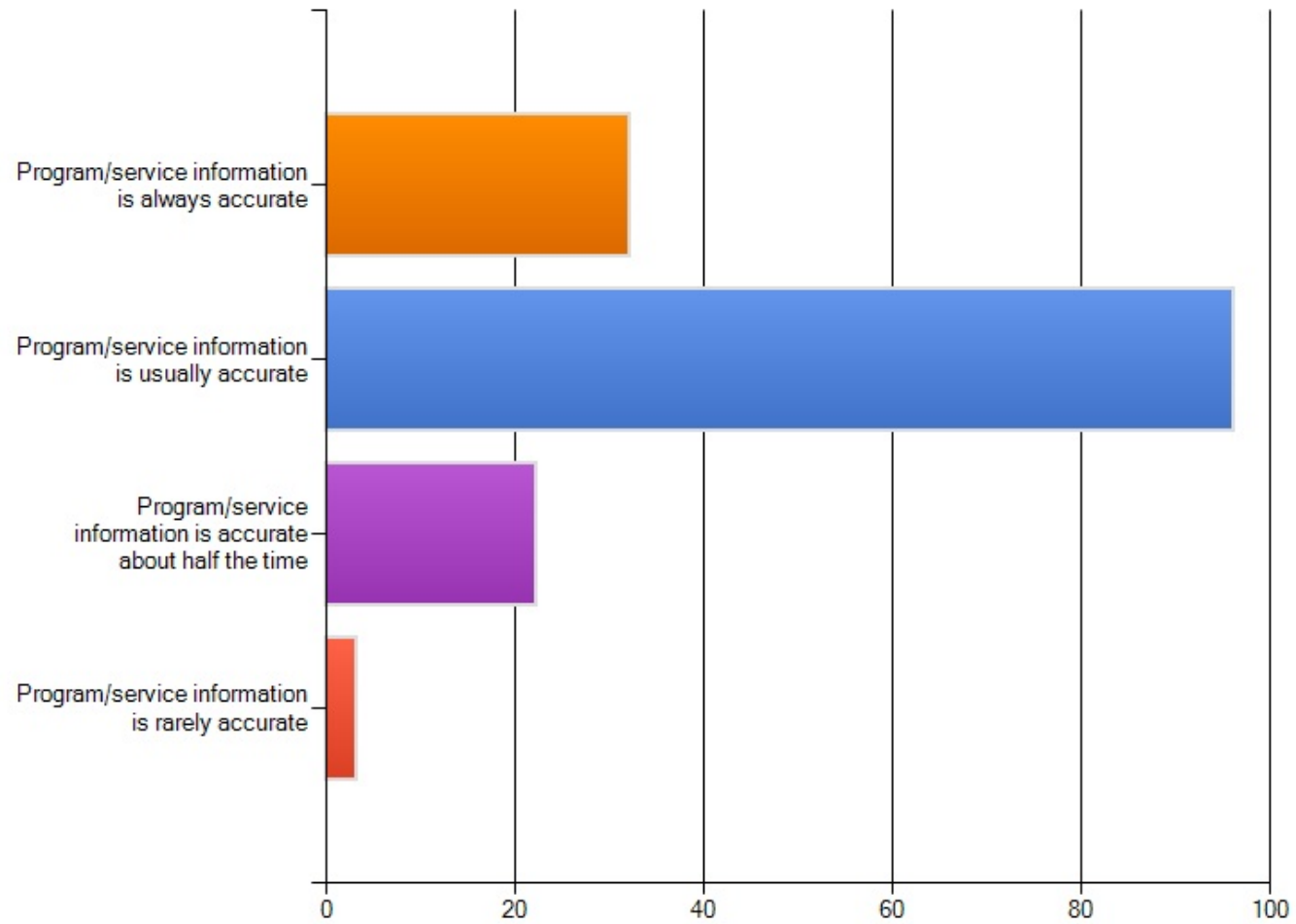
**How do you prefer to receive information about your program or service. Please rank the following sources.**



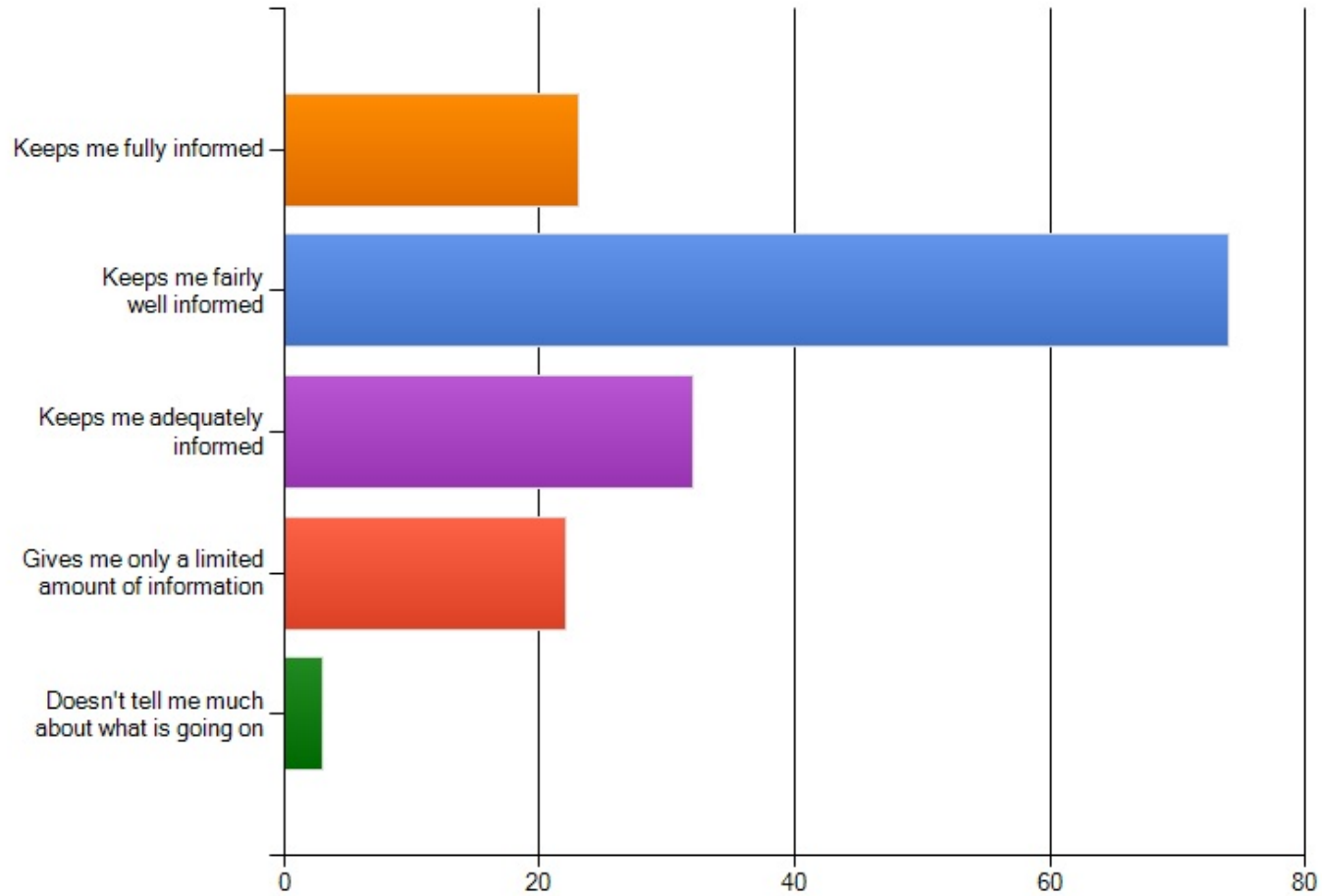
**How do you rate the accuracy of information you receive about your program or service?**



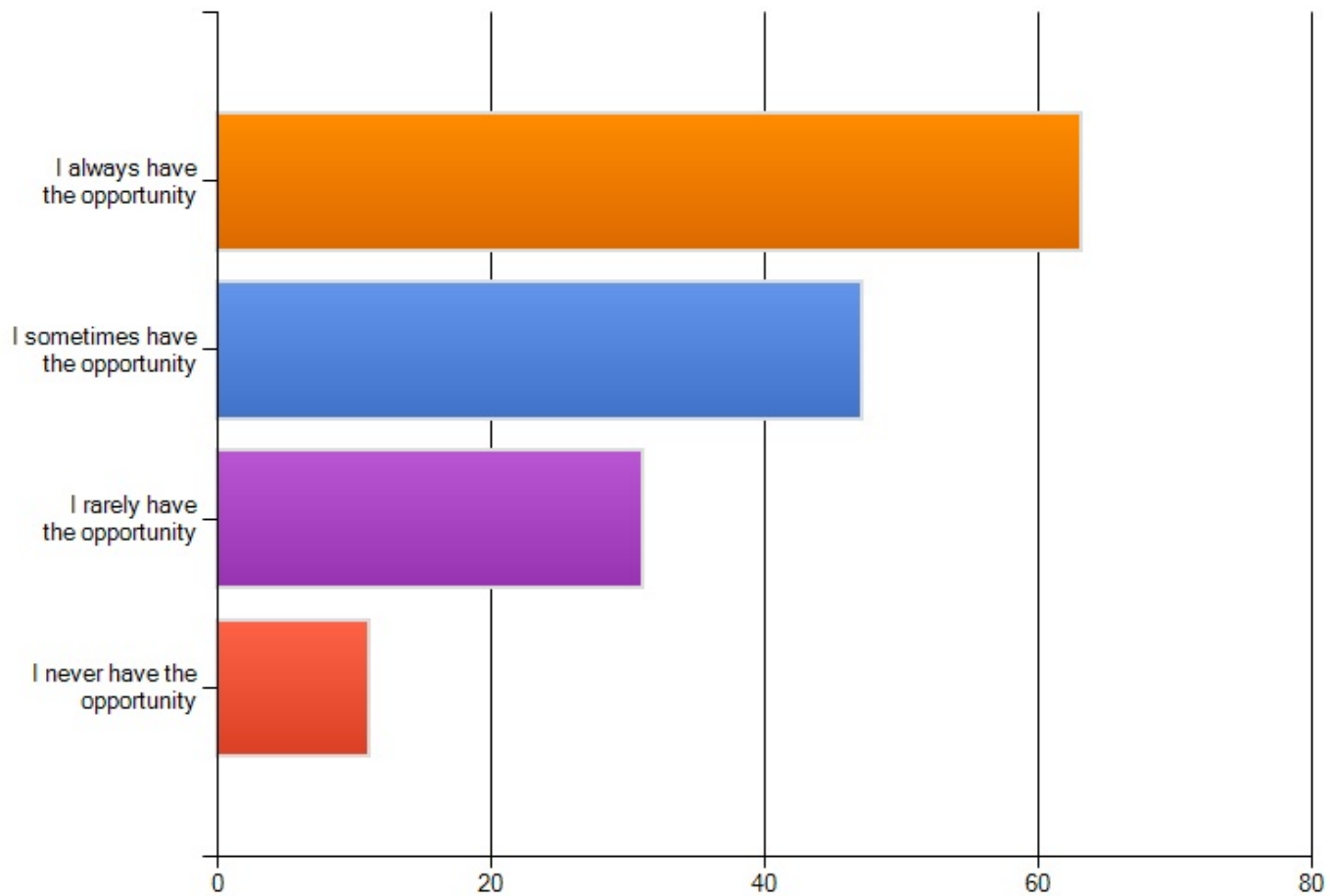
**How do you rate the accuracy of information you receive about your program or service?**



**Which best describes your impressions of communication within your PROGRAM OR SERVICE?**



**Do you have the opportunity to provide constructive feedback and input on the direction of your PROGRAM or SERVICE?**



**Do you feel the feedback and input you provide about the direction of your PROGRAM or SERVICE is valued and appreciated?**

