

January 30th Technology Board Report

As we get settled into our new configuration we are finding our way to be more efficient. Our help desk ticket numbers are down and I am able to focus more on budgeting and accounting for what we currently have here at BPS.

Camera Replacement:

Phase 3 of the camera replacement started this month and should be done by the end of Feb. With almost all of KW/VINA as well as the interior of BHA done in this first visit.

Verizon:

[Heidi Crawford](#) went through the verizon bill and removed 4 phones and 32 jetpacks saving us thousands on our bill.

Vape Detectors:

We are in the process of getting bids for vape detectors for BES and NAPI with the hope that we have a proposal to recommend for the next board meeting.

Colony Schools:

We had a team go out and help address the needs of Glendale and Big Sky. It had been a year since they had received any in person tech support.

Network:

After a long fall of network issues we seem to have stabilized. With the help of Siyeh we have increased our overall bandwidth and since then have not had a major issue. We will continue to work with high point networks to optimize our setup and put in some of the preventative systems that Everett had in place that have gone out of date.

Summary:

We have continued to find what works and what does not inside of our department. In doing so we have concluded we need to assess the services we provide as well as the services we pay for and see which ones we want to go forward with in the future. Meaning that this year instead of adding a lot of new technology we will be trying to streamline our current systems and catch up on a backlog of device replacements that are past due.