

IT Report – 12/04/13

INCIDENTS BY STATUS

Last 10 Incident Requests

Period

Work Queue

Work In Process



Incident Totals

- 7 New Request
- 0 UNASSIGNED
 - Assigned just Work Queue
- 0 Work In Progress
- 151 Complete
- 3 Closed Incident
- 0 Declined
- 0 Parts on Order
- 4 Duplicate Request
- 0 Void
- 0 On Hold
- 0 Waiting More Information
- 0 Open Extended
- 0 Pending
- 0 Waiting Funding
- 0 Deferred
- 1 Forwarded
- 0 ReOpen

- New Request
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.