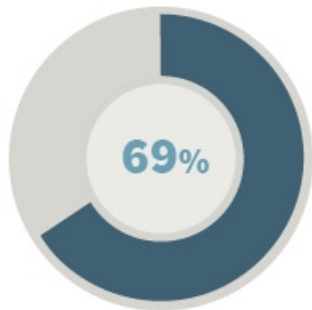


MAINTENANCE MANAGEMENT

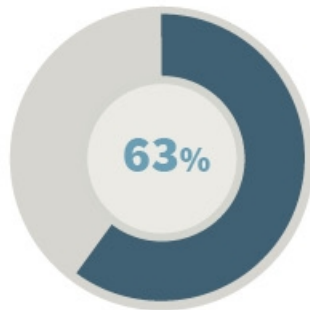
MAINTENANCE ESSENTIALS PRO

What Are Your Top Challenges?

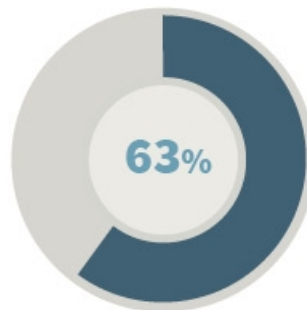
WHAT ARE YOUR TOP EDUCATIONAL CHALLENGES?



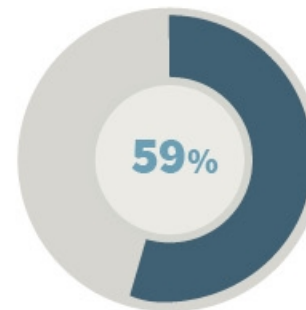
**INABILITY TO
TRACK DATA
AND REPORT
CONSISTENTLY**



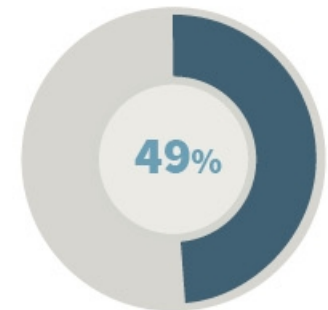
**NO PREVENTIVE
MAINTENANCE
PROGRAM IN PLACE**



**NON-VISIBILITY OF
MAINTENANCE NEEDS**



**NO CENTRALIZED
PROCESS FOR
STREAMLINING WORK**



**SLOWED CUSTOMER
SERVICE
RESPONSIVENESS**

You're Not Alone

SCHOOLDUDE IS THE #1 CLOUD SOFTWARE
DESIGNED SPECIFICALLY FOR EDUCATION

5,800



SERVING
PUBLIC K-12 SCHOOL DISTRICTS

750



SERVING
COLLEGES & UNIVERSITIES

500

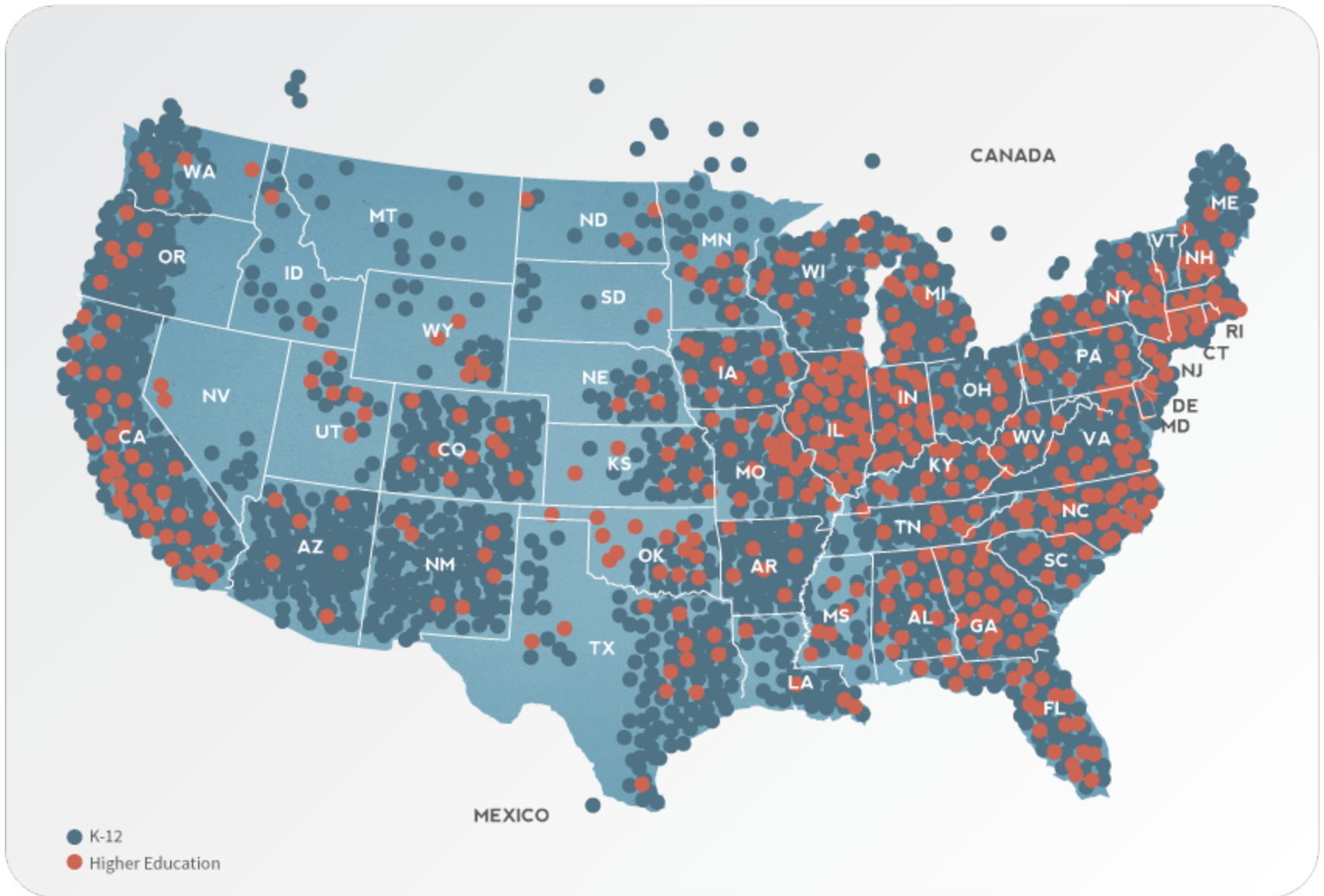


SERVING
INDEPENDENT & PRIVATE SCHOOLS

Common Challenges Among Small Schools

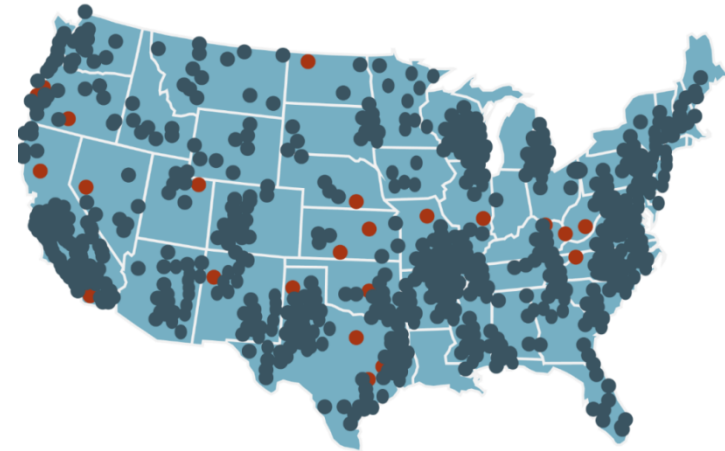
- ▶ Lack of communication between the maintenance team and with faculty
- ▶ Difficulty prioritizing work with limited staff, resources and budget
- ▶ Inability to track the status of multiple work orders
- ▶ Lack of reporting capabilities
- ▶ No time for preventive maintenance












SchoolDude Nation



You're Not Too Small

- ▶ 2100 Clients with less than 5000 Students
 - > 200 Clients with 0-500 Students
 - > 1100 Clients with 500-2500 Students



 MAINTENANCE MANAGEMENT	 ENERGY MANAGEMENT	 FACILITY USAGE	 TECHNOLOGY MANAGEMENT	 SAFETY MANAGEMENT
MAINTENANCE ESSENTIALS PRO™  Facility Work Management Preventive Maintenance Schedules	UTILITY ESSENTIALS™ Utility Usage/Cost Analysis Conservation Programs	EVENT ESSENTIALS PRO™  Event Schedules Management Public Organization Calendar	IT DIRECT™  Technology Work Management	CRISIS MANAGER™ Mobile Safety Platform
INVENTORY DIRECT™  Supply Management		FS AUTOMATION™ BAS/BMS Scheduling Integration	ITAM DIRECT™ Technology Asset Management	
CAPITALFORECAST DIRECT™ Future Facility Needs		TRIP DIRECT™  Athletic/Field/Staff Trips		
CRITICAL ALARM AUTOMATION™ BAS/BMS Work Integration		 MYSCHOOLBUILDING Central Portal for Requests		



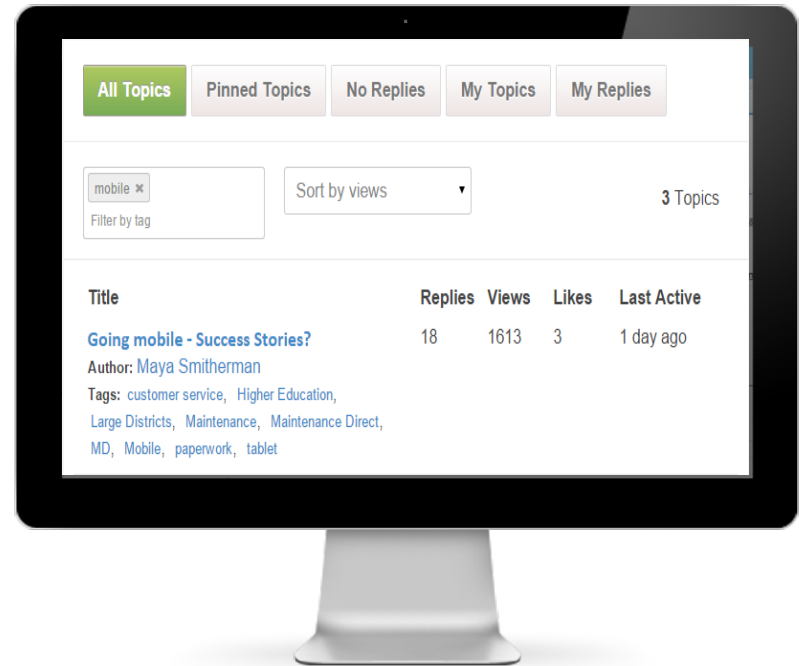
SCHOOLDUDE UNIVERSITY™
Annual Users Conference

MYSCHOOLDUDE DATA & KPI DASHBOARD™
Benchmarks to Measure Success

SCHOOLDUDE COMMUNITY™
Connect with 1-million Peers - Free

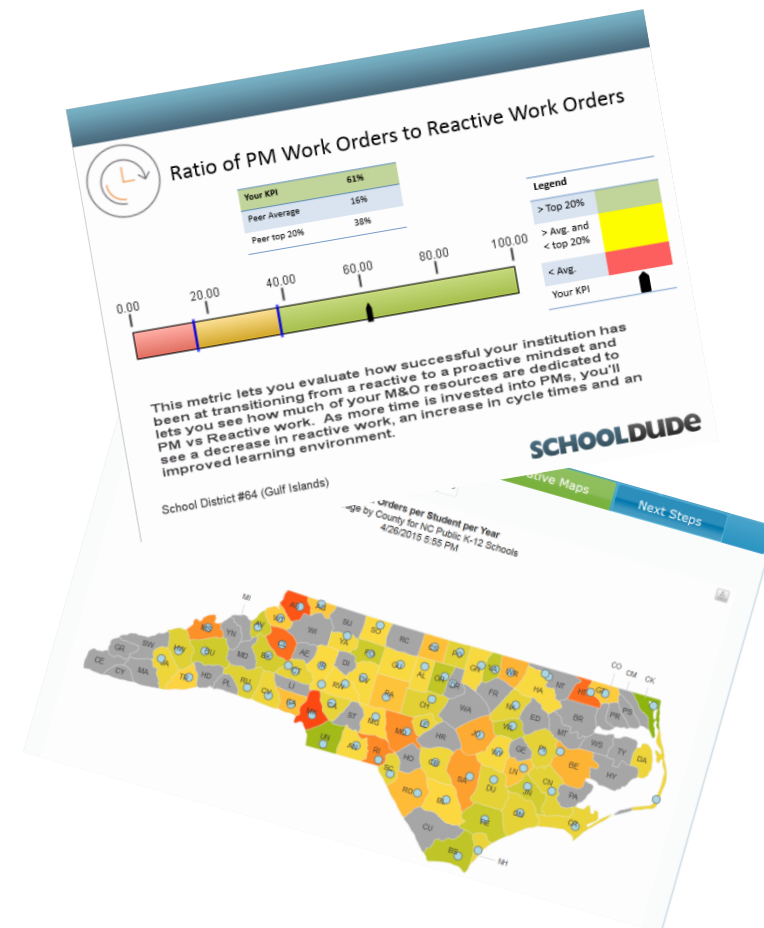
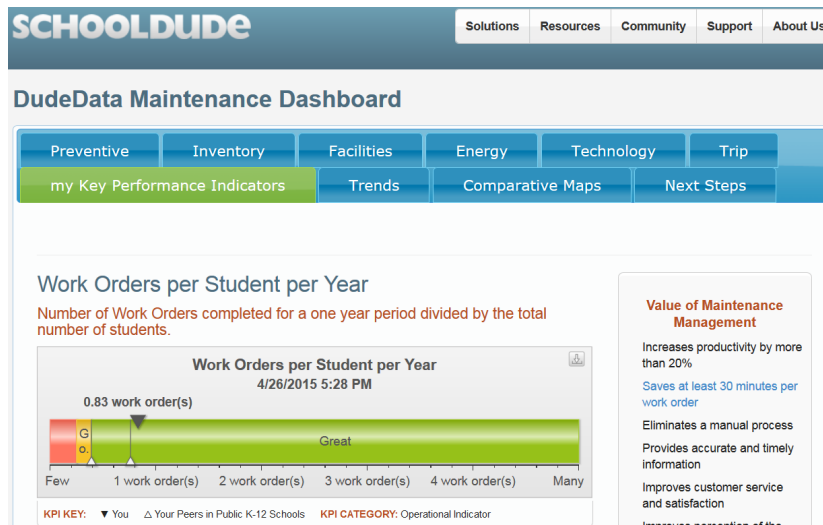
Best Practices Community

- ▶ **Top Peer Network:** Gain knowledge, insight, and context from peers – and understand how the best performing institutions are improving their operations – all from the comfort of your computer.
- ▶ **The Dude Nation:** You are not alone. Many of your peers share the same challenges and Campus Champions are blazing the path to success – the keys to success lie in the members of Dude Nation.



Leveraging Dude Data to Serve You

- ▶ Simplify executive presentations
- ▶ Benchmark Progress
- ▶ Prove Impact
- ▶ Trends help track progress
- ▶ Comparative data breeds competition



What's Included?

- ▶ Unlimited Legendary Support
- ▶ Unlimited users at no extra charge
- ▶ Toll-Free 800 number for Support!
 - > *Talk to a **LIVE** person when you call!*
- ▶ Online chat with technicians!
- ▶ E-Mail!
 - > *support@schooldude.com*
- ▶ Live, online training to get you started!
 - > *get started in just a few hours*
- ▶ 1st term access to



What's included



Corrective Maintenance

- Get more done by automating work orders in real time and increasing your team's productivity by more than 20%



Mobile Applications

- Access your data from anywhere to reduce windshield time and increase productivity



Executive Facilities Reports and Presentations

- Easy button for executive-level Power Point presentations customized with your data



Facilities Trend & Comparative Data

- Track three years of historical data and compare against regional institutions.



Facilities Resources & Templates

- The power of the SchoolDude Community at your fingertips with a personalized tile view and access to the resource library



Preventative Maintenance

- Reduce emergency work orders by 60% by scheduling recurring maintenance tasks



Facilities Best Practices Coaching

- We're here to help you reach your goals with coaching from our industry experts



Facilities Key Performance Indicators

- Benchmark your success against the world's largest educational maintenance database



Best Practices Community

- Access to your peers nationwide to help, be helped, and network



Innovations & Enhancements

- Stay on the cutting edge of SchoolDude's expanding and improving technology

SchoolDude Implementation Timeline

Step	Time	Tasks
One	30 Minutes	Kick of call to discuss goals and timeline of implementation.
Two	1 – 1.5 hour	Meet with your Client Advisor to go over the Solution and how set up can be done. They will set specific goals for data input with you and give all resources needed.
Three	2 weeks – 6 Months	<p>Depending on the time you have to dedicate to the setup will determine your implementation time. We are here for you ever step of the way to answer questions and advise as you move forward.</p> <p>We recommend appointing a champion within your organization to undertake the implementation from</p>
Total	1 Month – 6 Months	You and your staff are trained and the data input is complete. Ready to start using on a daily basis.

Best Practices and Coaching

- ▶ **Account Management:** Your Account Manager – an education operations expert and leader in cloud technology – is your Success “Sherpa”. We offer consultative guidance on how you are performing and how you can continue to improve.

- ▶ **Success Reviews:** Uncover opportunities to make positive financial impact in operations and maximize your operations management platform.



Your Success Team

SchoolDude University

- Specialized sessions for K12 & independent schools, colleges & universities
- Unlimited training with the client services team
- Exclusive networking events and opportunities



SchoolDude University – East

When: March 15-18, 2015

Where: Myrtle Beach, South Carolina

Location: Kingston Plantation

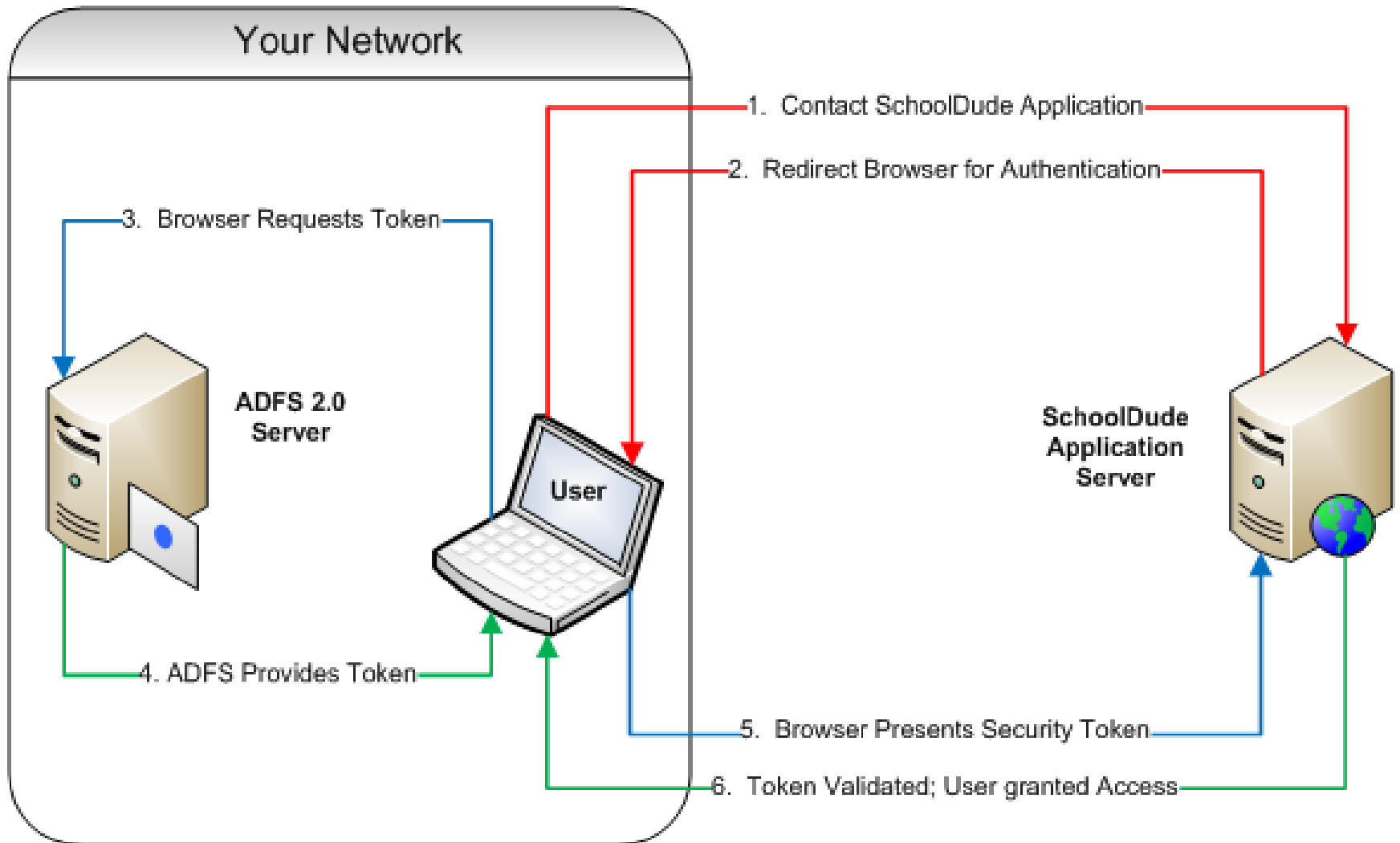
SchoolDude University - West

When: October 11-14, 2015

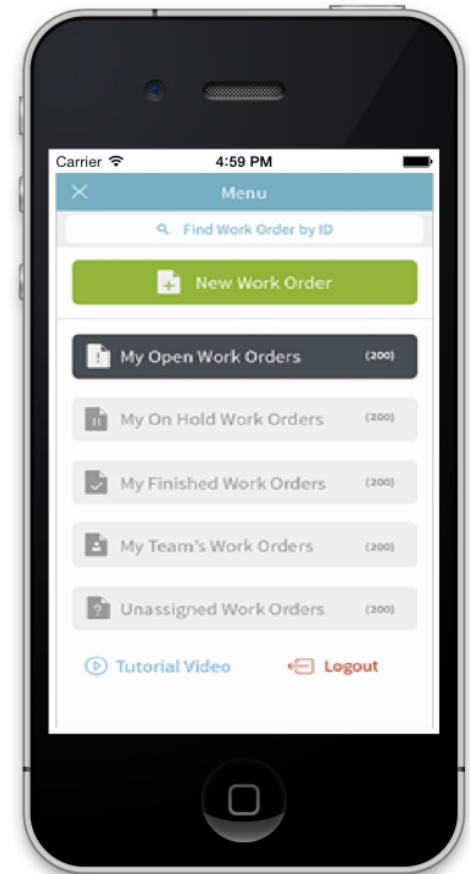
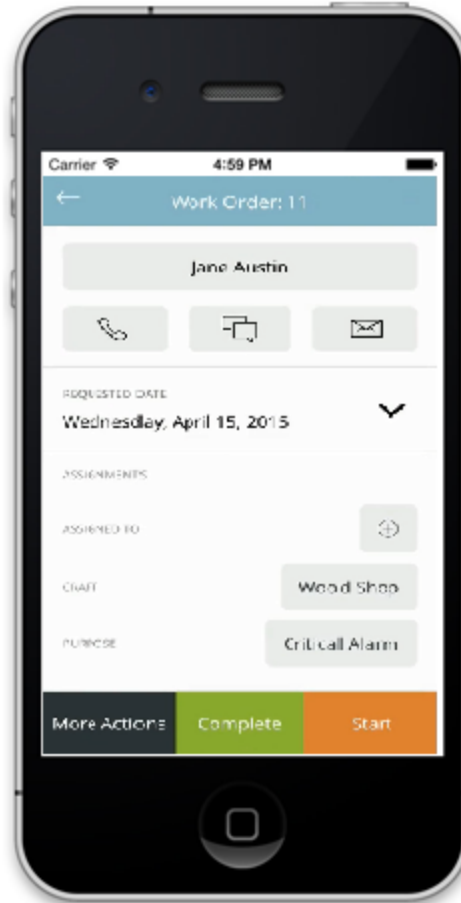
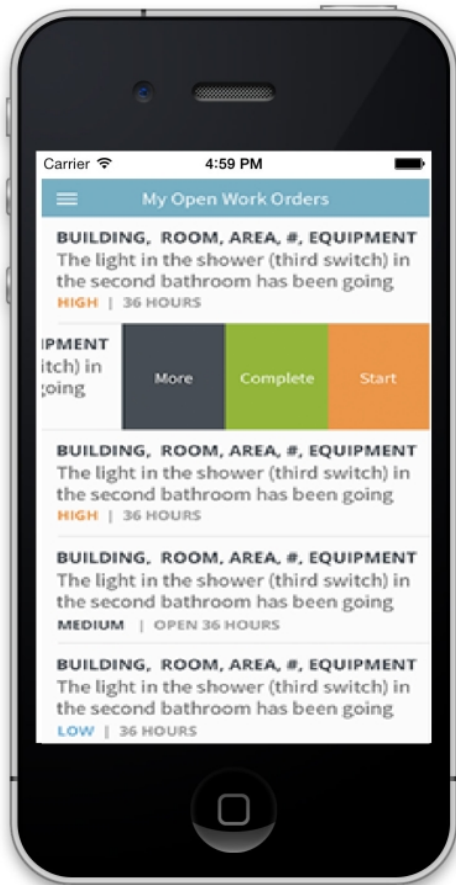
Where: San Diego, California

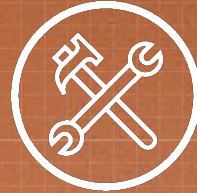
Location: Sheraton San Diego Hotel & Marina

ConnectAuthenticate



Mobile Applications





MAINTENANCE MANAGEMENT

MAINTENANCE MANAGEMENT

Collaborative Operations Management Platform

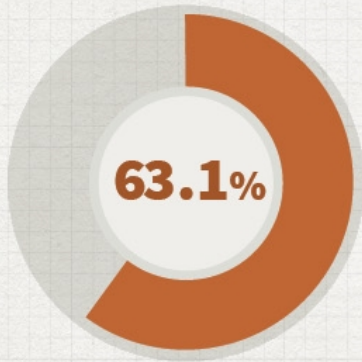
MAINTENANCE ESSENTIALS PRO

- ▶ **Corrective Maintenance**
- ▶ **Preventive Maintenance**
- ▶ **Mobile Application**
- ▶ **Premier Success Coaching**
- ▶ **Best Practices Community**
- ▶ **Knowledge Resources & Templates**
- ▶ **Key Performance Indicators**
- ▶ **Historical Trends & Comparative Data**
- ▶ **Executive Reports & Presentations**
- ▶ **Innovations & Enhancements**

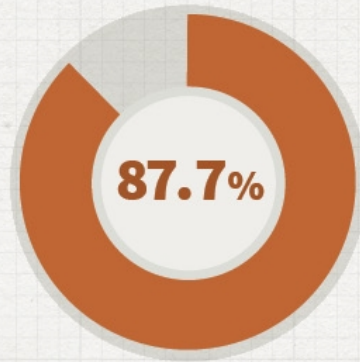


MAINTENANCE MANAGEMENT WHAT YOU REPORTED

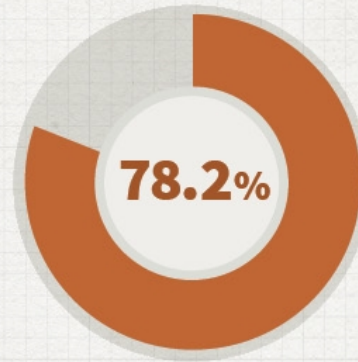
WHAT DISTRICT/UNIVERSITY DEPARTMENTS REPORTED



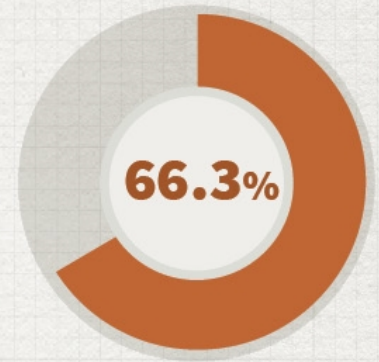
**INCREASED
PRODUCTIVITY**



**IMPROVED SERVICE,
COMMUNICATION
& FEEDBACK**



**IMPROVED
ACCOUNTABILITY**



**MAXIMIZED
EFFICIENCY**
(By reduced data entry
& work phone calls)

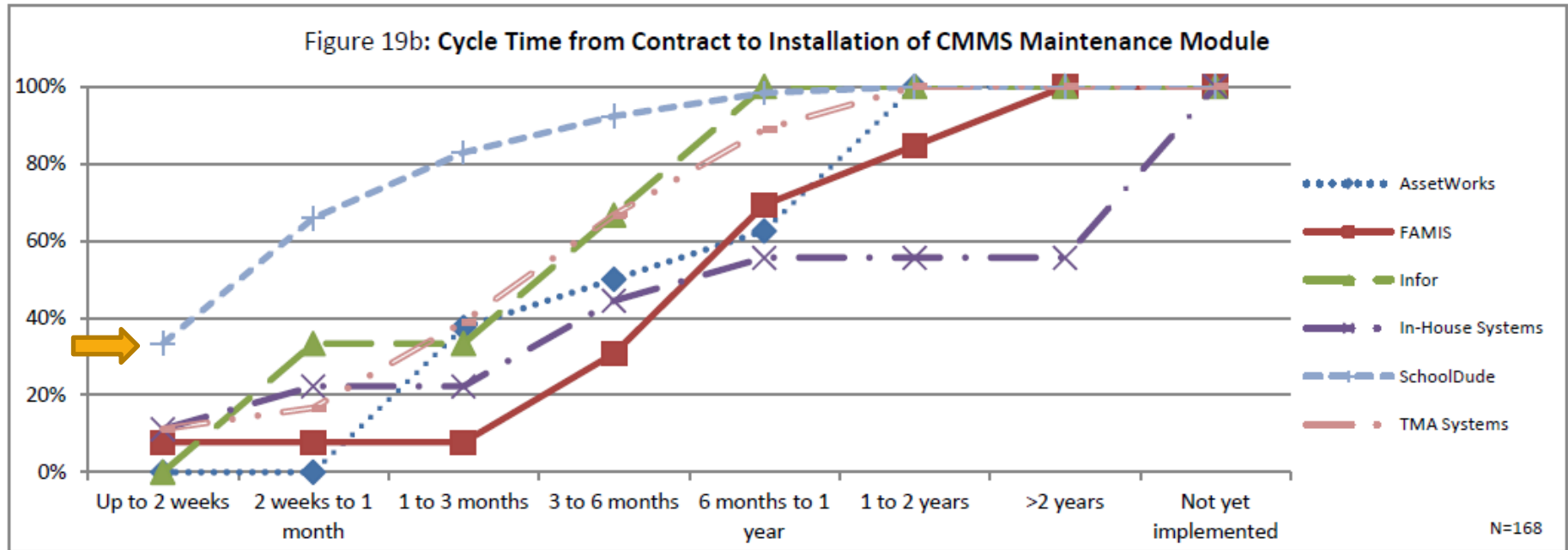
MAINTENANCE MANAGEMENT WHAT YOU REPORTED

ESTIMATED SAVINGS

SCHOOL SIZE	# WORK ORDERS	TIME SAVED PER ORDER	ANNUAL TIME SAVED	MONEY SAVED (based on \$25/hr)
500	500	30 minutes	250 hours saved	\$6,250
10,000	10,000	30 minutes	5,000 hours saved	\$125,000

Time of Implementation

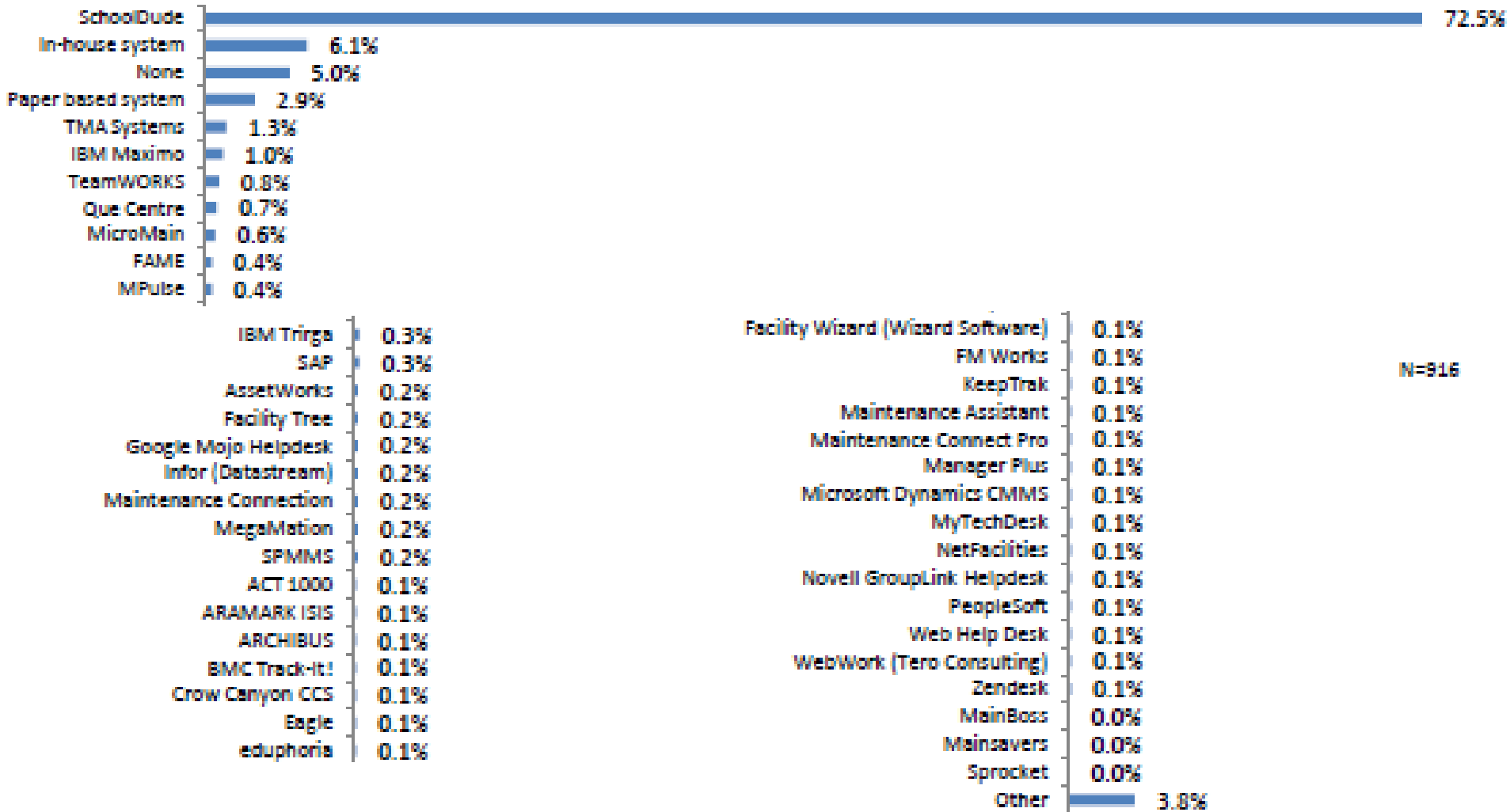
We also analyzed the implementation data specifically for the *Maintenance* module from each CMMS vendor (Figure 19b). The *SchoolDude* clients on average had this module in production at the quickest rate. The *Infor*, *TMA Systems*, and *AssetWorks* clients experienced the next fastest rate of implementation.



Source: STS Research Advisors' "2012 Higher Education Facilities Management Survey Results Report"

Other CMMS Options

Figure 6: Primary Computerized Maintenance Management System (CMMS) In Use



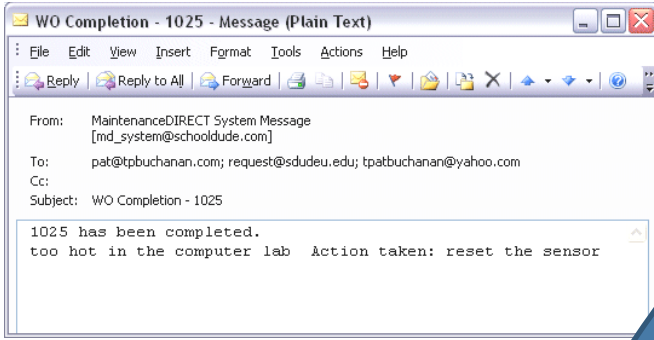
Source: STS Research Advisors' "2012 K-12 Schools Facilities Management Survey Results Report"

Express Start Implementation Timeline: MaintenanceEssentialsPro

Step	Time	Tasks
One	30 Minutes	<p>Kick off call to discuss goals and timeline of implementation.</p> <p>Give Client advisor list of your Buildings, Users, Equipment, and other information you would like in the system.</p>
Two	10 – 15 Days	<p>Our Data Team uploads provided information into your system.</p> <p>Creates Preventative Maintenance Schedules to start running on your preferred timeline.</p>
Three	1 Hour	<p>Training with your Client Advisor that has your account pre-populated with all of your information.</p>
Total	2 Weeks	You are trained and your account is populated to start using immediately.

*Reliant on Client's availability and data

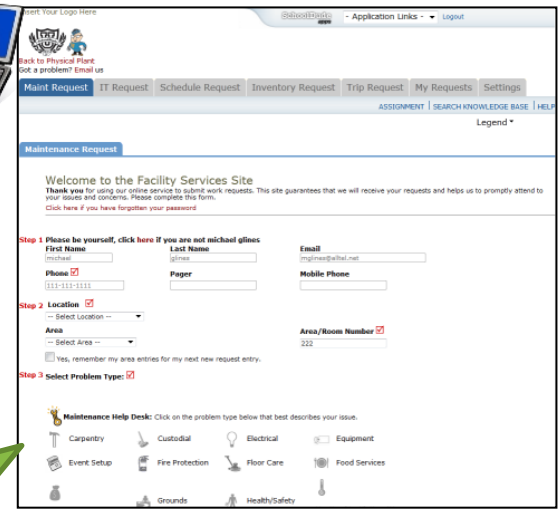
Alternatives in Work Flow



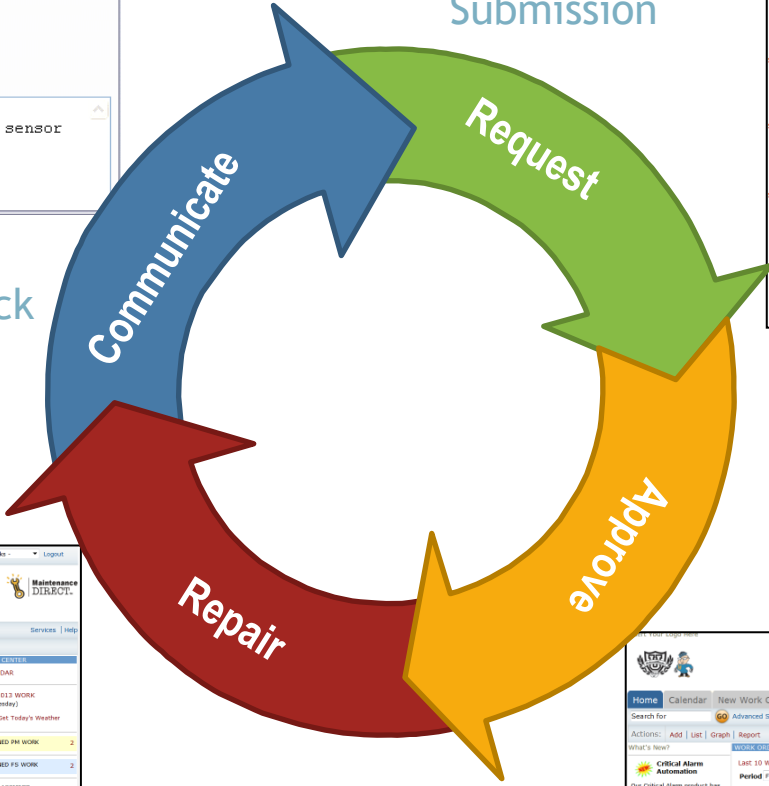
Track and communicate back to Requester automatically



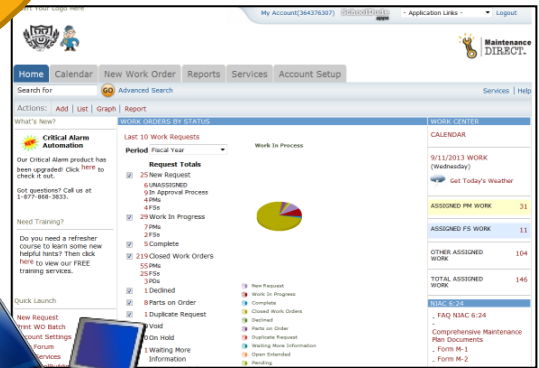
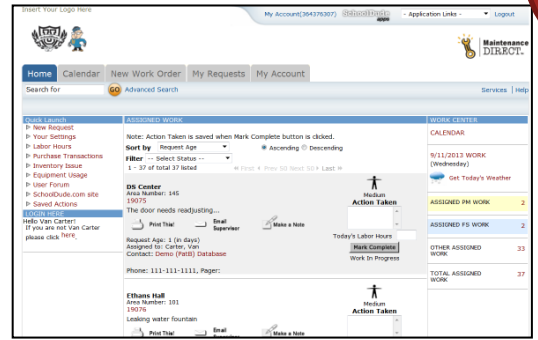
Request Submission



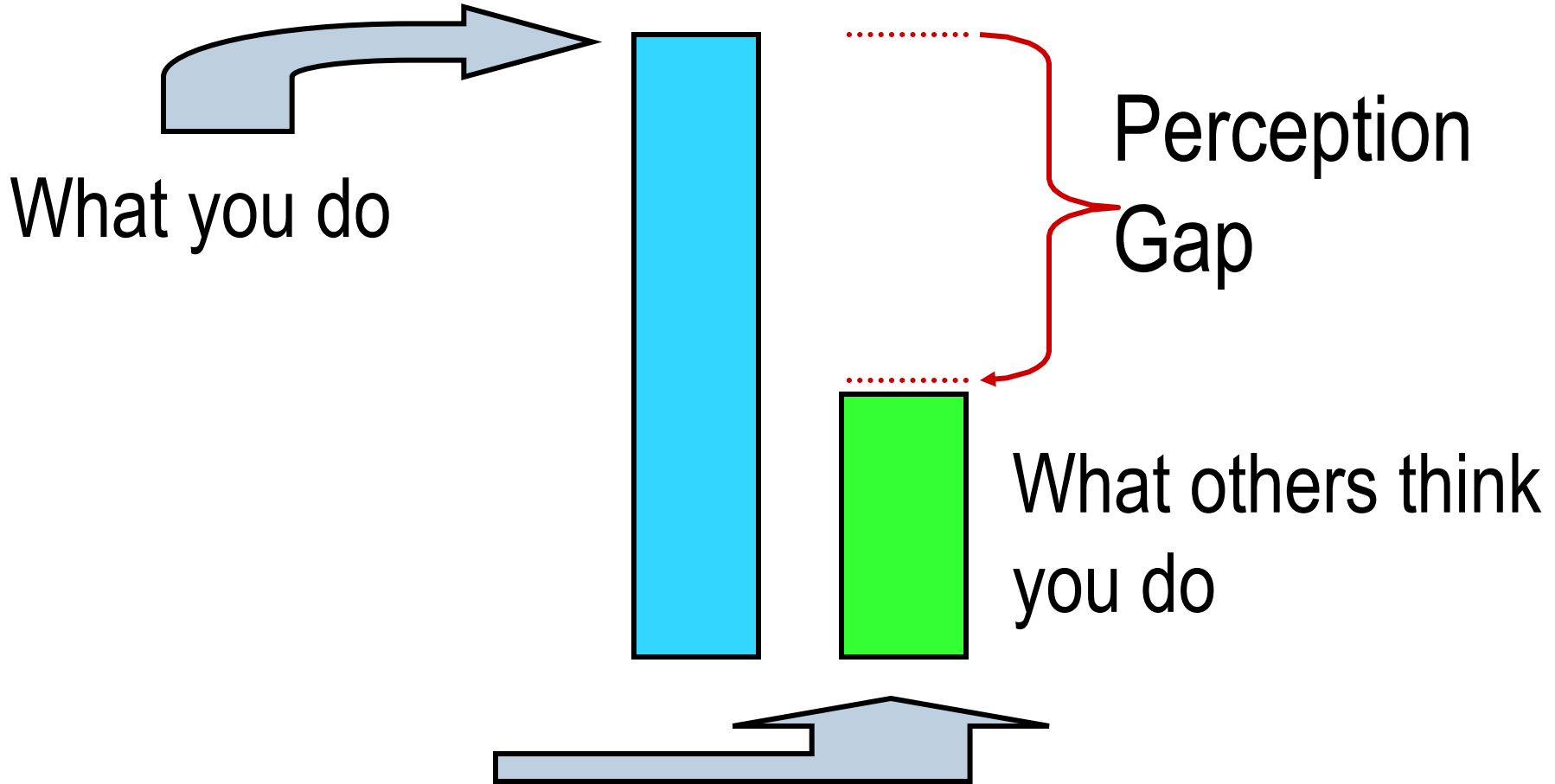
Approval by:
 ? Site Admin
 ? Supervisor
 ? Director
 ? Any or all of the above?



Assign to Technician



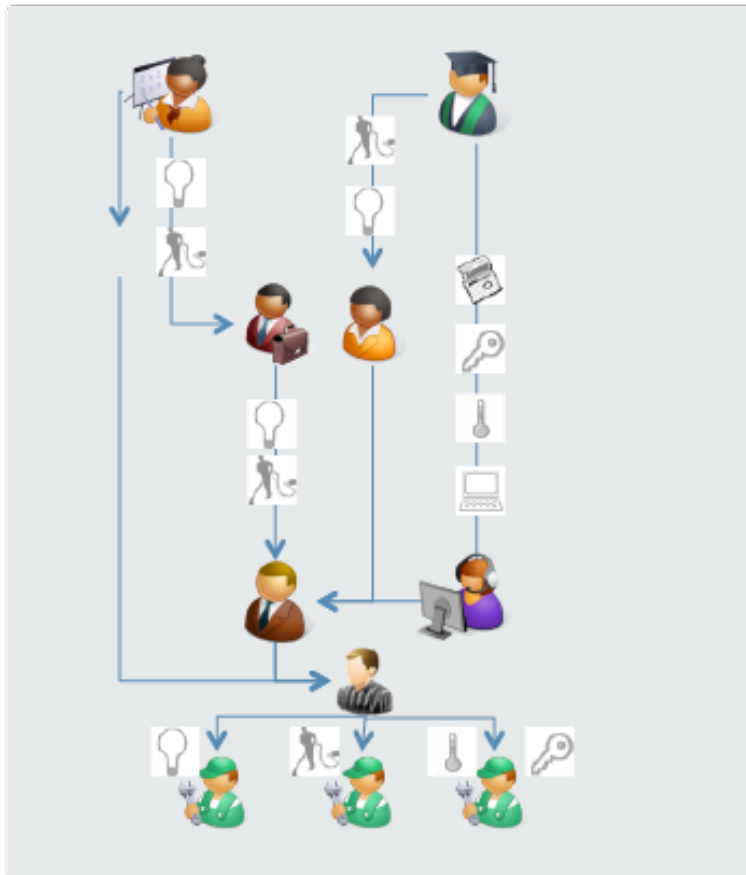
Professional Image: The Perception Gap



Maintenance Security Roles & Automatic Routing

You can determine how to customize your system;
keep it simple or use a chain of command.

1. Command Structure



2. User Roles

- Requesters
- Site Administrators
- Technicians
- Supervisors
- Data Entry Clerks
- System Administrators

A Solid First Step

Work order management is the first step to solid facility management. Combine this with the ability to schedule planned maintenance, control your inventory items, monitor energy consumption and conservation programs, and plan for future capital needs and now you have managed the entire Facility Management process.

Increase
productivity by
20%

30 SAVE
MIN
per work request

Requester View

Maintenance Request

Welcome to the Facility Services Site
Thank you for using our online service to submit work requests. This site guarantees that we will receive your requests and helps us to promptly attend to your issues and concerns. Please complete this form.
[Click here if you have forgotten your password](#)

Step 1 Please be yourself, click here if you are not Demo (PatB) Database

First Name Demo (PatB)	Last Name Database	Email pat@tpbuchanan.com
Phone <input checked="" type="checkbox"/> 111-111-1111	Pager 	Mobile Phone

Step 2 Location

DS Center





















Area **Area/Room Number**

-- Select Area -- 212

Yes, remember my area entries for my next new request entry.

Step 3 Select Problem Type:

Maintenance Help Desk: Click on the problem type below that best describes your issue.

 Carpentry	 Custodial	 Electrical	 Equipment
 Event Setup	 Fire Protection	 Floor Care	 Food Services
 General Maintenance	 Grounds	 Health/Safety	 Heating/Ventilation /Air Conditioning
 Key and Lock	 Moving	 Painting	 Pest Control
 Playground	 Plumbing	 Roof	 Vehicle Maintenance

Step 4 Please describe your problem or request.

The air conditioning is not working!!!

Administrator View

Work Order: 19081 << First < Prev Next > Last >>	
Date Received	9/11/2013
Date Completed (SHIFT+ALT+D)	<input type="text"/>
<input checked="" type="checkbox"/> Priority (SHIFT+ALT+Y)	Medium <input type="text"/>
<input type="checkbox"/> Emergency (SHIFT+ALT+M)	
<input checked="" type="checkbox"/> Location Info (SHIFT+ALT+Z)	Dude Campus <input type="text"/>
	Building -- Select Building -- <input type="text"/>
	Area -- Select Area -- <input type="text"/>
	Contact Information
	Area Number hallway in front of rm 21
<input checked="" type="checkbox"/> Description (SHIFT+ALT+I)	lights are out in the hallway
Assigned To (SHIFT+ALT+G)	Williams, Ray <input type="text"/>
Action Taken (SHIFT+ALT+K)	<input type="text"/>
	Add New Note
<input checked="" type="checkbox"/> Change Status (SHIFT+ALT+C)	New Request <input type="text"/>
	Status Last Changed by
Budget Info (SHIFT+ALT+B)	Purpose -- Select Purpose -- <input type="text"/>
	Budget 03-MAIN-CAMPUS- Dude Campus Maintenance Charges <input type="text"/>
	Craft Electrical <input type="text"/>
	Classification <-- Select Classification --> <input type="text"/>
	Type <-- Select Type --> <input type="text"/>
	Project -- Select Project -- <input type="text"/>
	Custom Field -- Select Custom Field -- <input type="text"/>
	Equipment <input type="text"/>
(SHIFT+ALT+E)	<input type="button" value="Save"/>

Hard Copy of Work Orders

Page 1 of 1
 Date Created: 8/10/2012 9:40AM
 Printed on: 8/10/2012

WOID 17800	Assigned To	Carter, Van		Completion Date 8/10/2012	
Status	Complete	Priority	Medium	Craft	Painting
Description	i want my walls painted .. tired of looking at these eggshell walls				
Location	Dude Campus		Equipment		
<i>Notes:</i>			Equip. Description		
			Classification		
			Type		
			Req. Completion Date		
Building			Target Start Date	8/10/2012	
Area			Target Completion		
Area/Room#	2222		Budget	03-MAIN-CAMPUS- - Dude Campus Maintenance Charges	
Requester	michael glines		Purpose		
Phone	111-111-1111		Project		
Email	mglines@alltel.net		Custom Category		
Journal Notes					
Labor	To Date: 16.00 h		Purchases / Inventory		To Date: \$0.00
Date	Name	Hrs	Date	PO/Item	Description
Action Taken	painted all walls grey				

Technician/Supervisor _____ Date _____ Confirmation/Accepted By _____ Date _____
 www.schooldude.com MaintenanceDirect Printed by Demo (PatB) Database

Page 1 of 2
 Date Created: 8/16/2012 11:06AM
 Printed on: 8/16/2012

Work Order ID: 17814 **Completion Date:**

Description	unlock and lock up				
Location	DS Center	Building			
Area		Priority	Medium		
Area Number	Refer to schedule	Craft	Custodial		
CUSTOM FIELD		Type			
Status	Work In Progress	Estimated Hour			
Assigned To	Carter, Van	Requester	Demo (PatB) Database 111-111-1111		
Estimated Start	8/16/2012	Request Date	8/16/2012		
Est. Completion Date	8/16/2012	Req. Completion			
Budget Code	001-FS-Waived Fees	Purpose Code	Facility Usage		
Project Code		Project Description			
Equip Item No.		Equip Desc			
Notes					
Purchases	To Date: \$0.00				
Date	Inv/Ref	Description	Supplier	Pool	Qty Cost Each
Labor	To Date: h				
Date	Name				Hours

Technician Name _____ Date _____ Confirmation _____ Date _____
 www.schooldude.com MaintenanceDirect Printed by Demo (PatB) Database



Processing a Request

New Request

Sort by Request Age Ascending Descending

Check here if you want to use Batch Print feature.

Unprocessed New Requests

Celing tile is dirty and there looks to be a leak!!

Celing tile is dirty and there looks to be a leak!!

WOID: 19006 Requested By: Demo (PatB) Database On: 8/14/2013

Location Dude Campus

Building -- Select Building --

Priority Medium **Emergency notification?**

Craft Plumbing

Custom Field -- Select Custom Field --

Current Route To Williams, Ray

Assign/Route To Nail, Rusty [View Assignments](#)

Stop Routing? --Select Assigned/Route To

Status Bobby Jr, Ricky

Area Carter, Van

Area Clarkson, Jeremy

Area Clerk, Data

Area Clogg, Eugene

Area Number Contractor, HVAC

Budget Custodial, Sue

Classification / Type Database, Demo (PatB)

Purpose Davis, Bud

Project Feldon, Ray

Heatie, Scotty

JCI, Service

Jordan, Mike

Kornegay, David

Mover, Nex

Automatic Work Routing

Setup New Request Routing					
1 - 4 of total 4 listed					
Add New					
◀ First ◀ Prev Next ▶ Last ▶					
Edit	Location Building	Craft Purpose	When Approved By Route/Assign To Next	Stop Routing	
<input type="button" value="Edit"/>	On Any On Any	Key and Lock On Any	No One Kornegay, David 1	No	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	On Any On Any	Key and Lock On Any	Kornegay, David Smith, Dean 2	Yes	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	On Any On Any	▶ Key and Lock Key Lost	Kornegay, David Felton, Raymond 2a	No	<input checked="" type="checkbox"/>
<input type="button" value="Edit"/>	On Any On Any	▶ Key and Lock Key Stolen	Kornegay, David Carter, Vince 2b	No	<input checked="" type="checkbox"/>

Automatic routing can be set up to properly send new requests to the appropriate persons in a chain-of-command (*1 and 2*).

An option to help routing could include alternative personnel (*2a vs. 2b*) by using a *Purpose* in the work order form that identifies why the request was submitted.

Summary Reports

Location Expenditures Summary by Craft Insert Your Logo Here

Selected Date Range for Request Date: 1/1/2013 - 12/31/2013

Administration Building

	Labor Hrs	Labor Costs	Material Costs	Sales Tax	Total Costs	WO Count	Avg Hours Per WO	Avg Cost Per WO
Fire Protection	.00	\$0.00	\$17.33	\$0.00	\$17.33	1	.00	\$17.33
General Maintenance	2.00	\$110.00	\$29.32	\$0.00	\$139.32	4	.50	\$34.83
Painting	5.50	\$183.50	\$250.00	\$0.00	\$433.50	1	5.50	\$433.50
Administration Building Total	7.50	\$293.50	\$296.65	\$0.00	\$590.15	6	1.25	\$98.36

DS Center

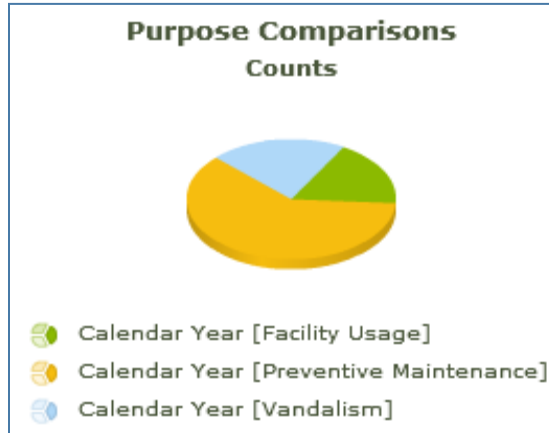
	Labor Hrs	Labor Costs	Material Costs	Sales Tax	Total Costs	WO Count	Avg Hours Per WO	Avg Cost Per WO
Carpentry	25.00	\$949.00	\$203.99					
Custodial	2.00	\$53.35	\$4.00					
Electrical	37.10	\$1,240.00	\$145.50					
Event Setup	19.25	\$690.50	\$32.38					
General Maintenance	26.50	\$677.25	\$3,539.52					
Grounds	6.00	\$330.00	\$3,738.56					
Health/Safety	4.50	\$178.00	\$0.00					
Heating/Ventilation /Air	26.85	\$1,035.30	\$1,842.03					
Key and Lock	1.00	\$32.00	\$96.00					

Purpose Expenditures Summary Insert Your Logo Here

Selected Date Range for Request Date: 1/1/2013 - 12/31/2013

Purpose	Labor Hrs	Labor Costs	Material Costs	Sales Tax	Total Costs	WO Count	Avg Hours Per WO	Avg Cost Per WO
Call Back	.50	\$16.00	\$0.00	\$0.00	\$16.00	1	.50	\$16.00
Capital Improvements	10.50	\$397.50	\$20,277.00	\$0.00	\$20,674.50	6	1.75	\$3,445.75
Carpentry	1.00	\$32.00	\$50.00	\$0.00	\$82.00	1	1.00	\$82.00
Construction	3.00	\$155.00	\$0.00	\$0.00	\$155.00	1	3.00	\$155.00
Event Setup	.00	\$0.00	\$4,750.00	\$0.00	\$4,750.00	1	.00	\$4,750.00
Facility Usage	28.00	\$865.85	\$32.38	\$0.00	\$898.23	17	1.65	\$52.84
Normal Wear and Tear	.00	\$0.00	\$155.00	\$0.00	\$155.00	1	.00	\$155.00
PO Request	1.50	\$71.00	\$0.00	\$0.00	\$71.00	2	.75	\$35.50
Preventive Maintenance	22.00	\$805.40	\$1,799.80	\$0.00	\$2,605.20	36	.61	\$72.37
Special Needs Classroom A	.10	\$3.20	\$15.00	\$0.00	\$18.20	2	.05	\$9.10
Storm Damage Repairs	21.00	\$420.00	\$6,255.00	\$0.00	\$6,675.00	3	7.00	\$2,225.00
Vandalism	17.25	\$746.00	\$1,070.71	\$0.00	\$1,816.71	17	1.01	\$106.87
Grand Totals	104.85	\$3,511.95	\$34,404.89	\$0.00	\$37,916.84	88	1.19	\$430.87

Graphs



Craft Graph

Period
(Note: Maximum 2 periods can be selected.)

- All
- Last Week
- This Week
- Last Month
- This Month
- Fiscal Year
- Fiscal Yr Qtr 1
- Fiscal Yr Qtr 2
- Fiscal Yr Qtr 3
- Fiscal Yr Qtr 4
- Calendar Year
- Calendar Yr Qtr 1
- Calendar Yr Qtr 2

Craft
(Note: Maximum 4 crafts can be selected.)

- Carpentry
- Custodial
- Electrical
- Equipment
- Event Setup
- Fire Protection
- Floor Care
- Food Services
- General Maintenance
- Grounds
- Health/Safety
- Heating/Ventilation /Air Conditioning
- Key and Lock
- Moving



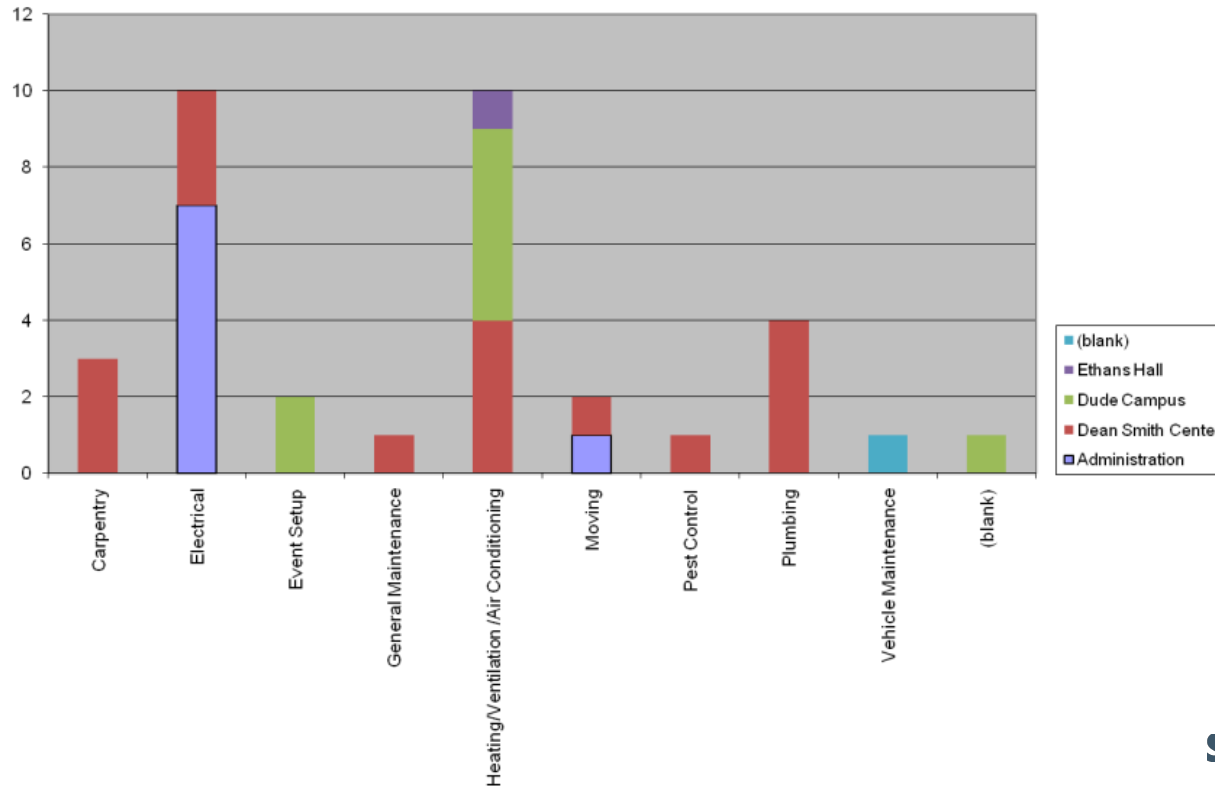
Each application contains 20 or more graphs.

Some graphs allow users to click a section of the graph to see the related records.

Exports from SchoolDude

No.	Work Order	Location	BU	Status	Request Description	Requested By	Requester Email	Submitted as Emergency	Submittal D	Rel	Area Descrip	Area Number	Created	Craft	Custom Category	Project Code	Project Description	Status La
1	15797			Closed Work	Monthly - Ford-001 Inspe	Demo (PatB) D	pat@tpbucanan	FALSE	11/22/2010					PMDirec	Vehicle Maintenance			
2	15813	Administration		Closed Work	The outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/1/2010			100	1 tpatb	Electrical				
3	15821	Administration		Closed Work	The outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/8/2010			100	1 tpatb	Electrical				
4	15823	Administration		Closed Work	Moved desk for Dr. Fuss	Vince Carter	vc@sdudeu.com	FALSE	12/8/2010				vc	Moving				
5	15826	Administration		Closed Work	the outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/8/2010			100	1 tpatb	Electrical				
6	15829	Administration		Closed Work	The outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/9/2010			100	1 tpatb	Electrical				
7	15832	Administration		Closed Work	The outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/10/2010			100	1 tpatb	Electrical				
8	15840	Administration		Closed Work	the outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/15/2010			100	1 tpatb	Electrical				
9	15866	Administration		Closed Work	The outlet isn't working in	Dr. buchanan	tpatbucanan@y	FALSE	12/21/2010			100	1 tpatb	Electrical				
10	15835	Dean Smith Cent		Closed Work	Please move my desk 4	Ilma Requester	request@school	FALSE	12/14/2010		Entryway		request	Moving				
11	15836	Dean Smith Cent		Closed Work	sink is leaking in the bac	michael glines	mglines@alltel.n	FALSE	12/14/2010			222	1 mglin	Plumbing				
12	15861	Dean Smith Cent		Closed Work	Monthly - Pest Inspector	Demo (PatB) D	pat@tpbucanan	FALSE	12/20/2010	#			PMDirec	Pest Control		IPM	Pest Inspections	
13	15863	Dean Smith Cent		Closed Work	my door will not close co	michael glines	mglines@alltel.n	FALSE	12/20/2010			222	1 mglin	Carpentry				
14	15865	Dean Smith Cent		Closed Work	sink is leaking	michael glines	mglines@alltel.n	FALSE	12/21/2010			222	1 mglin	General Maintenance				
15	15820	Dean Smith Cent		Closed Work	my door will not close or	michael glines	mglines@alltel.n	FALSE	12/8/2010			222	1 mglin	Carpentry				
16	15828	Dean Smith Cent		Closed Work	sink is leaking	michael glines	mglines@alltel.n	FALSE	12/9/2010			222	1 mglin	Plumbing				
17	15824	Dean Smith Cent		Closed Work	sink is leaking in the bac	michael glines	mglines@alltel.n	FALSE	12/8/2010			222	1 mglin	Plumbing				
18	15822	Dean Smith Cent		Closed Work	sink is leaking	michael glines	mglines@alltel.n	FALSE	12/8/2010			222	1 mglin	Plumbing				

Chart Title



Save Favorite Searches

Home | Calendar | New Work Order | Reports | Services | Account Setup

Search for GO Advanced Search Services | Help

Actions: Add | List | Graph | Report

Work Order Shortcuts

Filtering

Saved Work Order Searches: -- Select a Saved WorkOrder Search --

Advanced Search - Work Order
You must filter your search by

Location

- Include All Locations --
- Administration Building
- DS Center
- Dude Campus
- Ethans Hall
- Lipinski Building
- Lower School
- NCU - Classics Department
- NCU - History Department
- North Campus

Equipment

- Include All Equipments --
- Blank--
- 1-MCPS-AHS-FC-1 - Fan Coil
- 101-RTU-001 - Roof Top Unit #1

Area

- Include All Areas --
- Blank--
- 1st Floor
- 2nd Floor
- 3rd Floor
- 4th Floor
- Administration Area
- Alumni Room
- Auditorium
- Band Room

Status

- Include All Status --
- Blank--
- New Request
- Work In Progress

Dropdown Menu:

- Select a Saved WorkOrder Search --
- All Outstanding Workorders
- Critical Alarm Open Work Orders
- Deferred Items for FY
- Graduation Open Work Orders
- Key Issues - Account Transfer Pending or Needed
- Last Month's Completed Pest Control Work
- Open Emergency Work Orders Targeted to Complete This Month
- Open Key and Lock Work Orders
- Open Work for North Campus
- Open Work Orders for My A-Team
- Open Work Orders Targeted to Complete This Month
- Pest Control Work (Open)
- This Week's Facility Events
- Van's Open Work Orders
- Who Owes Me a Key?
- Work Orders Completed Yesterday
- Work Orders Targeted to Start This Week
- Work Orders Updated Yesterday
- Work Orders With No Purpose Filled Out

Save Search Automatic Reporting

Saved Actions						
1 - 10 of total 91 listed						First Previous Next Last
ActionTitle ▲	Action Category ▾	Created By ▾	Date Modified ▾	View ▾	Schedule	Delete
All Electrical Open WO's	Search	Database, Demo (PatB)	2/1/2013	Public	New	
All Open PMs Greater Than 30 Days Old	Report	Kornegay, David	4/22/2013	Public	New	
All Open WO's by Employee-30 days Plus	Report	Database, Demo (PatB)	10/17/2012	Public	New	

Schedule your advanced search to be run on a one-time or recurring basis

Schedule Type One-Time
 Recurring

Frequency

Daily Every Day Every WeekDay

Weekly

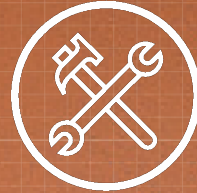
(Note: hold down the CTRL key to make multiple selections.)

Monthly Day (or Last Day) of every month(s)
 The of every month(s)

Output Format PDF
 Excel
 Tab delimited text
 XML

Email addresses to receive report
(separate email addresses by a semicolon, i.e. test1@test.com; test2@test.com)





MAINTENANCE MANAGEMENT

PREVENTIVE MAINTENANCE

Preventive Maintenance Facts

Comprehensive PM Scheduling & Management solution that helps you schedule recurring maintenance tasks and generate corresponding work orders within [MaintenanceEssentialsPro](#).

Increase
productivity by
27%

EMERGENCY WORK
= 8 X
MORE \$ THAN
PM work orders

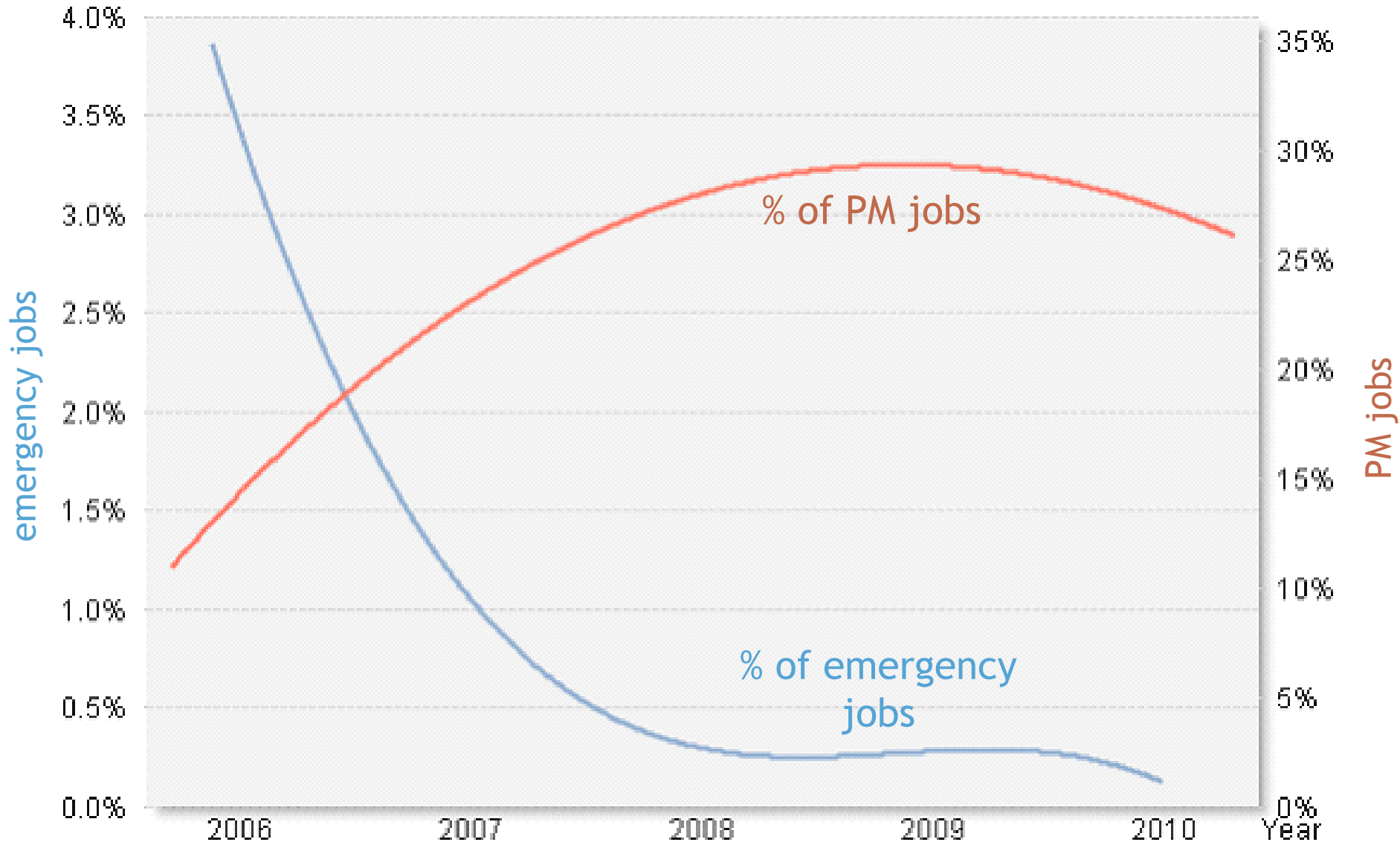
Preventive Maintenance Facts

What is the difference between emergency and corrective work orders?

- ▶ Reduction in number of Emergency Work Orders when performing PM (US)?
 - ▶ **25%**
- ▶ Corrective work order costs vs. PM work order costs?
 - ▶ **2-3 Times More**
- ▶ The average cost of emergencies over the last 6 years?
 - ▶ **\$336 per emergency work order**

Being a Top Performer Takes Time...

but it's worth it



BENEFITS OF SCHEDULED PREVENTIVE MAINTENANCE

STATISTICS FROM OUR CUSTOMERS

80%

of a facility's maintenance issues can be addressed by performing preventive maintenance on only

20%

of the facility's systems.

Benefits of PM & Risks of Non-PM

Top PM Performers:

- ▶ Resolve most service calls or issues in 2 days
- ▶ Resolve safety issues **25%-30% faster**
urgent or high priorities **7%-17% faster**

Average PM Performers:

- ▶ have **twice** as many non-PM jobs over 28 days old
- ▶ have to deal with **10% more** nuisance calls or low priority jobs

Non PM Schools:

- ▶ Handle safety issues and nuisance calls as well as a top PM group, but have a **30%-60% slippage** rate for medium and high priority jobs

PMDirect Schedule Setup and Templates

PM SCHEDULE
Steps for schedule setup
(*Optional steps)

- Step 1 HVAC
- Step 2 Boiler
- Step 3 Select
- Manufacturer*
- Step 4 Admin Building*
- Step 5 Select Building*
- Step 6 Select Equipment*
- Step 7 Select PM**
- Template*
- Step 8 Define Job Start Up*
- Step 9 Define Safety
- Points*
- Step 10 Define Tasks & Procedures*
- Procedures*
- Step 11 Define Tools*
- Step 12 Define Parts*
- Step 13 Define Journal
- Notes*
- Step 14 Define Codes & Assignment*
- Assignment*
- Step 15 Define Frequency*
- Step 16 Define Template
- Step 17 Setup Schedule
- Now
- Create Template
- Show PM WO's

You are at Step 7: Select PM Template from the library below or create your own schedule from scratch.

PM Template Library

Expand Minimize

- Arkansas State PM
- ASFB Templates
- HSB Templates
- Electrical
- HVAC
- Code
- Boilers Heating-Jurisdictional Insp. (Yearly)
- Boilers Heating-Prep. Boiler Insp. (Yearly)
- Shut down the boiler using proper shut down pro
- Lockout and tag all steam, water, and fuel valves
- Allow boiler to cool completely, 24 to 48 hours de
- Open all drain and vent lines and drain the boiler
- Remove inspection plugs in water column connec
- Remove all manhole and handhole cover plates.
- Remove all shutoff plugs.
- Flush boiler and loose scale from boiler interi
- Open water fuel cutout device float chamb
- Open water fuel cutout device cross tee pi
- After flushing the boiler, close, lock
- Open all access panels/doors, front and r
- Remove soot and ash from boiler furnace sur
- Have boiler ready for all openings; do not
- Consult
- Energy and Essen
- Safety and Critical
- Michigan PMs
- New Mexico PMs
- NJIAQ Templates
- NY Templates
- PMJumpStart Templates
- SchoolDude Starter Templates
- SISC Templates
- AHU - Qtrly Schedule
- Air Filters for High School
- BASD_Transportation
- boiler

You are at Step 10: Define your tasks and procedures below.
To add more tasks simply click "More New Tasks" button below

Previous Step Next Step

Print Task List on PM Work Order?

- 1) Shut down the boiler using proper shut down procedures as per r
Special Task Procedures
Attach File
- 2) Lockout and tag all steam, water, and fuel valves, the ignition sy
Special Task Procedures
Attach File
- 3) Allow boiler to cool completely, 24 to 48 hours depending on the
Special Task Procedures
Attach File
- 4) Open all drain and vent lines and drain the boiler

Auto-filling Templates save setup time and coordination

PM Forecasting & Automatic Work Generation

PM Scheduling Calendar for January 2009 View Legend

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 (M) Admin Monthly Filter Change (A)	2	3
4	5 and (W) Vehicles Weekly Inspection (A)	6	7	8	9	10
11	12 and (W) Vehicles Weekly Inspection (A) (M) Admin Monthly Filter Change (A) 4,4(M) Monthly Playground Inspection	13	14	15	16	17
18	19 and (W) Vehicles Weekly Inspection (A)	20	21	22	23	24 Holiday Holiday
25	26 and (W) Vehicles Weekly Inspection (A)	27	28  Get Weather	29	30 (Y) Annual Boiler Inspection - Admin Bldg	31

<- Previous Month Next Month ->

Advanced Search - Work Order Search

1 - 9 of total 9 listed

Schedule Title ▲	Frequency ▾	Classification ▾	Type ▾	Manufacturer ▾ Location ▾	Last WOID ▾ WO Status ▾	Next Projected Generation Date ▾
Annual Boiler Inspection - Admin Bldg	Yearly	HVAC	Boiler	Admin Building		1/30/2009
z Discontinued	Yearly	HVAC	Boiler	Copeland EMHS	12969 Closed Work Orders	



View

Automatic
Generation

Sample PM Work Order

Equipment					
ID	Description	Model # Serial #	Area Area # Building	Notes	
ADM TYCO FEXTSLB	Tyco Fire Extinguisher - 5LB	FEX5			
Material	Description Pool	Type Item #	Quantity	Price Each	Total
	Filter, 14x28x1 Main Warehouse	Inventory AC-008	1.00	\$7.33	\$7.33
Tools		Rag Pen Rubber mallet Log book			
Start-up Procedures		Get list of Fire Extinguishers for building			
Safety Notes		Follow OSHA standards for safety while working with fire extinguishers Follow all OSHA safety precautions for handling chemicals			
Task Completed	Description / Procedures				
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	1 Fire Extinguisher check Monthly				
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	2 Locate fire extinguishers on building map				
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> N/A	3 Check Extinguisher for the following items: If card is missing provide new card. 1. Location in Designated place. 2. No Obstruction to access or visibility 3. Operating instructions on nameplate and facing outward. 4. Safety seals and tamper indicators not broken or missing 5. Fullness determined by weighing or 'hefting'. 6. Examination for obvious physical damage, corrosion, leakage or clogged nozzle. 7. Pressure gage reading or indicator in the operable range or position 8. Condition of tires, wheels, carriage, hose and nozzle checked (for wheeled units) 9 HMIS label in place				