Technology Department - October 2023 Report

- **Cybersecurity**
  - Google Security
    - Gmail
      - 1.6M Emails Messages Accepted/Delivered. Last month was 1.5M ⬆️
        - 202K Rejected. Last month was 137K ⬆️
        - 63K Spam folders. Last month was 50K ⬆️
        - 10.3K were identified as Phishing. Last month was 9.5K ⬆️
        - 45 were identified having suspicious attachments. Last month was 42 ⬆️
        - 9.3K were identified as Spoofing. Last month was 14.2K ⬇️
        - 0 emails were identified as Malware
    - Account Information
      - 11,031 Active Accounts. Last month was 10,760 ⬆️
      - 26.11TB of storage. Last month was 25.91 TB ⬆️
      - 523.3K Files shared externally. Last month was 473.8K ⬆️
      - 595 Suspicious login attempts. Last month was 383 ⬆️
      - 5.1K Failed user login attempts. Last month was 2.8K ⬆️
      - 38 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked. Last month was 63 ⬇️

- **E-Rate RFP/Bid**
  - None

- **Technology Help Desk Tickets**
  - 704 New Technology Support Tickets Created. Last month was 1,481 ⬇️
  - 834 Tickets were resolved. Last month was 1,539 ⬇️
  - 265 Tickets remain unresolved. Last month was 385 ⬇️

- **Remaining Summer Project Status**
  - DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the remaining issues and System Commission the AV systems on Friday, September 8.. - <mark>98% DONE</mark>
  - District-Wide: $2M Classroom AV Upgrades. This update included ~ 200 classrooms plus 21 portable SMART MX286 Display systems. - <mark>DONE</mark>

- **New - Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)**
  - [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)
  - 466.999 kg is our August 2023 Carbon Footprint. Last month was 212.846 kg ⬆️
  - 1.74615 t is our May 2023 - September 2023 Carbon Footprint.