

IT Report – 2/3/15

INCIDENTS BY STATUS

Last 10 Incident Requests

Period





Work Queue

Incident Totals

- ☐ 0 New Request
- ☐ 0 UNASSIGNED
 - 0 Assigned just Work Queue
- ☐ 0 Work In Progress
- ☒ **169** Complete
- ☒ **3** Closed Incident
- ☐ 0 Declined
- ☐ 0 Parts on Order
- ☒ **4** Duplicate Request
- ☐ 0 Void
- ☐ 0 On Hold
- ☐ 0 Waiting More Information
- ☐ 0 Open Extended
- ☐ 0 Pending
- ☐ 0 Waiting Funding
- ☐ 0 Deferred
- ☒ **2** Forwarded
- ☐ 0 ReOpen

Work In Process



-  Complete
-  Closed Incident
-  Duplicate Request
-  Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.