



# COMMUNITY ENGAGEMENT UPDATE

D45

# SUPPORTING NEWCOMER FAMILIES

**Newcomer:** any student and their families who have recently arrived in the United States within the last two years and whose home language is not English.

**The Community Engagement Office supports newcomer families in two key ways:**

1. By supporting the Newcomer Arrival Protocol
2. By working with resettlement agencies



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# SUPPORTING THE NEWCOMER PROTOCOL

**Family Interview:** conducted by Parent Liaison and helps identify student and family needs

- Families receive a Community Resources Guide
- Needs are communicated to the Community Engagement Coordinator who follows up with a parent/guardian



## D45 Community Resources

As a reference for families, District 45 lists local and regional multi-resource/program organizations that may provide a variety of assistance. Families are encouraged to connect with the organizations to learn more and to get updated information. For additional resources, visit D45's Community Resources and Family Support page at the QR code below or contact Community Engagement Coordinator, Claudia Garcia, at (630) 516-7894 or [cgarcia@d45.org](mailto:cgarcia@d45.org).

### Resources Key

Adult English as a Second Language (ESL) courses	Counseling Services	Infant Needs
Childcare	Financial Assistance (Vouchers)	Job Search Assistance and Training
Clothing	Food Pantry Services	Low Cost Health Care Services
Computer Training/ Free Refurbished Computers	Immigrant/ Refugee Support Services	Public Benefits Application Assistance
Rent / Mortgage Assistance	Utility Assistance	

### Organizations

<b>Catholic Charities</b> <b>Diocese of Joliet</b> 3940 Finley Rd., Suite 200 Downers Grove, IL 60019 (630) 495-8008 <b>Resources:</b>	<b>DuPage Health Coalition</b> 511 Thornhill Drive, Suite C Crest Stream, IL 60188 (630) 510-8729 <b>Resources:</b>	<b>Outreach York</b> 1420 S. Meyers Rd Lombard, IL 60148 (831) 307-7124 <b>Resources:</b>	<b>The Salvation Army Oakbrook Terrace</b> 418 Summit Ave. #1 Oakbrook Terrace, IL 60181 (630) 629-4948 <b>Resources:</b>
<b>Childtime Learning Center</b> 127 East St. Charles Road Villa Park, IL 60181 (630) 834-9625 <b>Resources:</b>	<b>Islamic Circle of North America (ICNA) Relief</b> 1618 Bloomington Rd. Glendale Heights, IL 60139 (644) 414-4862 <b>Resources:</b>	<b>People's Resource Center</b> 231 S. Naperville Road Wheaton, IL 60187 (630) 682-5402 <b>Resources:</b>	<b>Tri-Town YMCA</b> 136 S. Cornell Ave. Villa Park, IL 60181 (630) 629-9622 <b>Resources:</b>
<b>DuPage County Community Services</b> 421 N. County Farm Road Wheaton, IL 60187 (630) 467-6509 <b>Resources:</b>	<b>Mary's Closet</b> 420 Glenwood St. Glen Ellyn, IL 60137 (630) 469-0424 x2108 <b>Resources:</b>	<b>The Outreach House</b> 805 S. Main Street Lombard, IL 60148 (630) 919-0195 <b>Resources:</b>	

# SUPPORTING NEWCOMER FAMILIES

## In-house Resources

- **School Supplies**
  - Sourced from the Back-to-School Resource Fair
  - Include backpacks and basic supplies (e.g., pencils, notebooks, folders, glue sticks, crayons, headphones, etc.)
- **Caring Closet**
  - Purchased with a McKinney-Vento grant made available through the Regional Office of Education
  - Include basic hygiene and clothing supplies (e.g., shampoo, body wash, toothbrushes, toothpaste, laundry soap, socks, leggings, etc.)
  - Translation devices also available

# WORKING WITH RESETTLEMENT AGENCIES

**Resettlement Agencies:** Services include job assistance and housing programs that help with successful integration into a new community (e.g. World Relief, ICNA Relief, Exodus, Ethiopian Community Association of Chicago, etc.)

- Resettlement agencies often offer rental assistance; therefore, newcomer students are often McKinney-Vento eligible
  - Community Engagement Coordinator works with family case managers to combine resources available to the family
    - McKinney-Vento funds can be allocated for additional needs related to student school attendance



**THANK YOU**

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