



**COPPELL**  
INDEPENDENT SCHOOL DISTRICT  
*Empowering Educational Excellence*

Board Action Required

No Action Required

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To: Coppell ISD Board of Trustees  
From: Stephen McGilvray  
Date: June 21, 2018  
cc: Brad Hunt, Sid Grant, Kelly Penny, Diana Sircar, Justin Hill, Kay Ryon

**Re: Authorizing the purchase of hardware/software to upgrade the phone system**

As part of the 2016 bond program, the VOIP telephone system needs to be refreshed. The licensing and support for the current infrastructure is set to expire in August.

The District looked at several solutions and determined the Microsoft Skype for Business solution provided the best value for the District. On-premise hybrid servers will be utilized to keep the current DID phone numbers with the back-end phone system running in Microsoft Azure.

The total cost for the hybrid phone system will not exceed \$1,492,511.43. The proposed solution includes the Microsoft licensing for 5 years, Polycom phones and video conferencing units for each campus, and professional services for installation.

**Recommendation:**

**The Coppell ISD Board of Trustees approve Unified Communications, SHI, and Troxell Communications, Inc. to complete the phone systems upgrade project at a total cost not to exceed \$1,492,511.43.**