



MONTHLY DINING review

Hinckley-Big Rock CUSD #429

August 2025



DINING SERVICES MONTHLY REPORT

PREPARED BY:

Liz Simms, *General Manager*, **Kathy Tentler**, *District Manager* and **Katie Pence**, *Operations Manager*

Below is a summary of our accomplishments over the past month, as well as open action items. As always, please feel free to write or call us with any questions or concerns.

SUPPORT VISITATION

Part of our services include on-site visits from our top-level management team. Below are the dedicated Whitsons personnel who came onsite last month to support our team and operations:

- Katie Pence, Operations Manager, 8/19/25, attended our opening meeting to discuss Whitsons standards, expectations, training and food safety.

KPI DATA

Below is the KPI data for participation

August 2025	Lunch Averages	Enrollment	Participation % Lunch
HBR Elementary School	85	268	31.70%
HBR Middle School	69	219	31.50%
HBR High School	46	200	23.00%

MEAL REPORT/MENU UPDATE

This month, our top menu item was a Pizza meal, with over 206 served. We have a new menu item Steamed Dumplings which was added to next month's menu.

ACCOMPLISHMENTS/COMPLETED PROJECTS

We are proud to announce that the following projects have been successfully completed or implemented:

- We incorporated new concept menus at the middle school and high school to provide more options and variety for the students.
- We added two cold options, Crispy Chicken Salad and Peanut Butter & Jelly Sandwich, to the elementary school.

SIMPLY ROOTED/ NUTRITION AWARENESS

Our ongoing goal is to ensure the most nutritious program for your students through our menus and education/awareness programs. Some of the highlights of last month's efforts included:

- We ensure that fresh fruits and vegetables are offered promoted as part of our menu items.
- We offer students daily healthy menu options, such as, freshly made salads and wraps.

MARKETING PROMOTIONS

Whitsons likes to keep our menus exciting with quarterly and monthly promotions. The promotions that were featured last month included:

- Lucky Tray Day
- Harvest of the Month: Watermelon



TRAINING AND EDUCATION

We are committed to ensuring total quality management and adherence to company standards at every location we serve. We implemented the following training programs last month to reinforce this commitment:

- On 8-19-25, all employees engaged in a meeting that set and explained the standards for food safety, as well as, company and district policies.
- All employees were given access to online education and training classes to be completed by November 2025.

HR UPDATE/PERSONNEL CHANGES

As per our agreement, we would like to notify you of the following changes in personnel:

- Maggie, a substitute food service worker, resigned
- Jan, demoted to a substitute food service worker
- DeDe, hired to start in September at the HS

OPEN ACTION ITEMS

The following items are ongoing projects. We have provided the status of each project, and indicated where any additional district assistance is needed, where applicable:

- We are waiting for the arrival and installation of a new freezer at the middle school.

IN THE NEWS

Whitsons is on the cutting edge with our fresh ideas and innovative way of thinking. Here are some articles that show the latest trends in the industry, new regulations, and policy changes:

- **View our YouTube Channel** <https://www.youtube.com/@WhitsonsCulinary>

COMING NEXT MONTH

Look for these exciting new changes next month!

- HoneyFire Kitchen Pop-Up Event 9-19-25 (HS)
- Harvest of the Month: Potatoes and Sweet Potatoes
- Might Milk Monday 9-8-25 (ES)
- Lucky Tray Day every Thursday (ES)

CONNECT WITH US

As your food service provider, we want to understand your needs and continuously improve upon our service. We appreciate your feedback on how we can take our service at your location to the next level.

- Contact your General Manager, Liz Simms, at simmsl@whitsons.com with questions or comments related to the service at your location.
- For general comments that will help us improve our overall service, please feel free to share your comments with us through the following link:
<https://www.surveymonkey.com/r/T69CJK8>

WE THANK YOU for your continued support and partnership. It is our pleasure to serve your district and community.