IT Report – 1/8/15

INCIDENTS BY STATUS

Last 10 Incident Requests

Period	All ▼
Work Queue	--All Work Queues-- ▼
	Refresh

Work In Process

Incident Totals

☑	1	New Request
	0	UNASSIGNED
	0	Assigned Just Work Queue
☐	0	Work In Progress
☑	168	Complete
☑	3	Closed Incident
☐	0	Declined
☐	0	Parts on Order
☑	4	Duplicate Request
☐	0	Void
☐	0	On Hold
☐	0	Waiting More Information
☐	0	Open Extended
☐	0	Pending
☐	0	Waiting Funding
☐	0	Deferred
☑	2	Forwarded
☐	0	ReOpen

Legend:
- New Request
- Complete
- Closed Incident
- Duplicate Request
- Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.

My Work