

March 2015

Derby Public Schools

Performance Dashboard

Technology Department

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Technology Department

1:1 Laptops

- Laptop repair turnaround is not improving. Actively working with Sprint and Manage Mobility to improve ASAP. Looking for a low cost physical damage repair vendor to provide reasonable repair costs for families.
- IT is trying their best to keep up with all the issues/problems and fix laptops in house, but it has been time consuming and resources are not always available. Also need to balance handling support of district hardware/software and initiatives.
- LMC at DHS handling day-to-day laptops issues and management is working well. Looking to implement similar system at DMS.
- Exploring lessons with DMS students on proper care and use of their laptops to help reduce physical damages



Technology Department

Ongoing/Other Projects

- Current priority is NWEA and Smarter Balanced testing technology support district-wide
- Imported NWEA winter testing data into Edgenuity & preparing computers labs, laptops, and NWEA for spring testing.
- Opened Edgenuity Parent Portal to DHS & DMS parents. Provided parents with account activation letters.
- New computers implemented at LRU, SMART Board now used.
- Addressing and repairing student laptop issues.
- Computer shutdown policies are active and the district is already seeing energy savings. It will only improve as we move forward.



Technology Department

Ongoing/Other Projects

- SMART Board installed at Little Raiders University. New computers are on their way. Should be in place by the end of February. Training for staff to follow.
- Daily helpdesk request and troubleshooting as needed.
- Supporting software needs for Yearbook, Digital Photography, Graphic Design, & Accounting Classes @ DHS
- Purchasing & installing new audio/video equipment for DHS auditorium. Awaiting approved PO from city for speakers.
- Professional Development and training for staff as needed.