Department of Technology
Improvement Plan
2012-2013

District Key Result: Efficient and effective operations

Department Goal: Design, Document, and Plan replacement, movement and installation of Storage Area Network (SAN).

Supporting Data (evidence of need)**:** SAN age and space requirements has made it necessary to replace and re-purpose existing equipment to better allow for more growth and stability.

Measures:	Targets:
1. Design and documentation of SAN replacement and reallocation.	1. Transfer information and reallocation of equipment without interruption in service
2. Implement plan according to Design and Change Management processes	2. Successful transfer of information and expansion of needed space without inhibiting other services in accordance with the Services SLA.

Strategies	Person(s) Responsible	Timeline
1. Adopt and apply best practice strategies/models to SAN replacement design and development	Bob Berry	November 2012
2. Review critical systems and priorities for transferring storage in alignment with Change Management process and SLA	Bob Berry	Nov. - Dec 2012
3. Implement plan according to priorities	Bob Berry	Dec - March 2012
4. Re-allocate existing hardware to Disaster Recovery (DR) Site	Bob Berry	March - April 2012
5.Finalize implementation and reallocation of all SAN equipment and re-test DR site.	Bob Berry	June 2012

To be completed in June: 2013

Accomplished: ⇨ **Yes** ⇨ **No** ➡ **In Progress**

Actual Results:

Future Steps: