

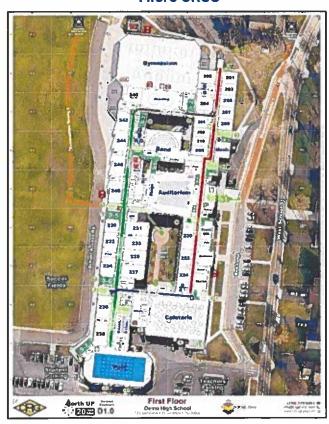
# **Understanding Your Proposal From Critical Response Group**

Critical Response Group, Inc., proudly proposes a mapping solution born from lessons learned by US Special Operation Forces and successfully transitioned for use by critical infrastructure and domestic public safety professionals.

Collaborative Response Graphics® (CRGs®) are site-specific common operating pictures that enable better communication during an emergency. CRGs combine accurate floor plans, high resolution imagery, emergency response pre-planning, and a gridded-overlay into one map. Critical Response Group builds CRGs and distributes them to first responders for use in their pre-existing software applications and provides the necessary training to ensure full implementation.

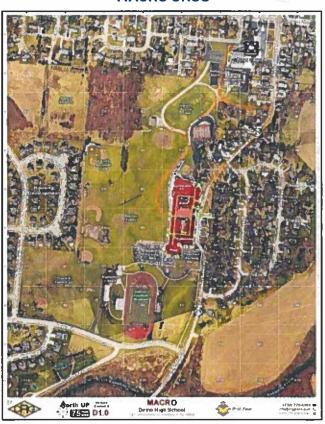
# Your proposal contains two types of CRGs:

#### **Micro CRGS**



Each floor of a building receives a "Micro" CRG to coordinate response inside a building.

#### **MACRO CRGS**



Each campus receives a "MACRO" CRG to coordinate response outside of a building

Micro CRGs come standard with labeling for floor levels, facility nomenclature, doors/access points, main utility shut-offs, roof access points, Fire Alarm Control Panels, security key boxes, AEDs, and trauma kits, and are used to coordinate emergency response inside a structure.

MACRO CRGs come standard with labeling for buildings, parking lots, athletic fields, roadways, access points, and other key landmarks around the property. MACRO CRGs are used to coordinate events exterior to the structure.

Your proposal also includes a site visit, implementation, and maintenance service that allows us to ensure that your CRGs are accurate and distributed to first responders relevant to your facility.





# This program includes four key elements:

## 1. Site Visit, Updates, and Enhancements

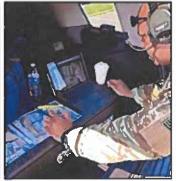
We conduct an initial in-person site visit to ensure the accuracy of your CRGs. During map construction and throughout the first year, we will continue to update and redistribute maps following any site changes, whether those are moving room labels, relocating an AED, or conducting major structural renovations. Maps may also be periodically enhanced based on updated templates or standards.



## 2. Distribution to your 911 Communication Center

One of the most difficult challenges faced by 911 personnel is receiving emergency calls from locations inside unfamiliar, complex buildings, and needing to relay this information to first responders. Your maps are made accessible to your Emergency Communication Center so that when an emergency call is received from a mapped site, a 911 dispatcher will now be able to quickly reference location information using the CRG. We work with 911 answering points to support and maintain integrations that allow for geolocation of callers or other internal technology systems.





### 3. Implementation with Law Enforcement and Fire Service

Your building has multiple public safety departments that provide emergency services to your site. We distribute the maps to your law enforcement agency, fire service, and other specialized units like tactical teams. Each of these agencies may use a different technology platform, like a computer-aided dispatch (CAD) system, to access maps; we offer various file types to support integrations that make the CRGs of your building accessible on first responder systems. We also offer annual CRG training free of cost to these agencies.



# 4. Compatibility with Third Party Systems

If you have a video management system, a panic alert system, or any other technology platform that allows you to access map layers, we will work with you and that third party to offer mapping data that is viewable on that platform. We can also produce CRGs in formats that are usable for IT data management or other site-internal purposes.

The site visit, implementation, and maintenance process is provided in year one to facilitate construction of CRGs and initial distribution to all public safety agencies. It is available for renewal in successive years to ensure maps remain accurate and accessible in all systems.



# **Proposal** from Critical Response Group

ORDER DATE: January 31, 2025

FROM: The Critical Response Group

200 American Metro Blvd. | #113

Hamilton Twp, NJ 08619

TO: Riley Metzler

Emergency Management Coordinator Decatur Independent School District

riley.metzler@decaturisd.us

(940) 736-6755

#### TIPS # 230202

| PRODUCT(s)  | Micro Maps | MACRO Maps | TOTAL       |
|---|------------|------------|-------------|
| Decatur High School/Greenhouse/AG Barn                        | 7          |            |             |
| •1 MACRO Collaborative Response Graphic (CRG),                |            |            |             |
| •3 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 3          | 1          | \$4,900.00  |
| McCarroll Middle School/Mulitpurpose Building/Fieldhouse      |            |            |             |
| •1 MACRO Collaborative Response Graphic (CRG),                |            |            | 1           |
| •2 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 2          | 1          | \$3,675.00  |
| Carson Elementary   |            |            |             |
| •0 MACRO Collaborative Response Graphic (CRG),                | 8          |            |             |
| •1 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 1          | 0          | \$1,225.00  |
| Rann Elementary   | ē          |            |             |
| •1 MACRO Collaborative Response Graphic (CRG),                |            |            |             |
| •1 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 1          | 1          | \$2,450.00  |
| STEM Academy at Enis Elementary                               |            |            |             |
| •0 MACRO Collaborative Response Graphic (CRG),                |            |            |             |
| •1 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 1          | 0          | \$1,225.00  |
| Young Elementary  |            |            |             |
| •1 MACRO Collaborative Response Graphic (CRG),                |            |            |             |
| •1 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 1          | 1          | \$2,450.00  |
| Admin/Stadium/Gym   |            |            |             |
| •1 MACRO Collaborative Response Graphic (CRG),                |            |            |             |
| •1 Micro CRG(s) with GeoRelevant Integrated Floor Plans       | 1          | 1          | \$2,450.00  |
| Implementation and Maintenance                                | Sites      | Cost Per   | Total       |
| Site Visit, Implementation, and Maintenance                   | 7          | \$560.00   | \$3,920.00  |
| CRG Internal Use Map (CRG-Is)                                 | Sites      | Cost Per   | Total       |
| 1 per floor for the following facilities above at Decatur ISD | 7          | \$750.00   | \$5,250.00  |
| Drone Imagery   | Sites      | Cost Per   | Total       |
| Aerial-Ortho (Drone) Imagery                                  | 5          | \$535.00   | \$2,675.00  |
| Total:  |            |            | \$30,220.00 |

| ***Proposal valid for 60 days***  |                 |  |  |  |
|---|-----------------|--|--|--|
| defined in the terms and conditions) shall be the date set forth below.   |                 |  |  |  |
| terms and conditions set forth here: http://www.crgplans.com/terms-and-conditions. The Effective                    | e Date (as      |  |  |  |
| the customer, this Service Order and the services to be furnished pursuant to this Service Order are subject to the |                 |  |  |  |
| Terms and Conditions: Terms & Conditions Unless otherwise agreed in writing by Critical Response                    | Group, Inc. and |  |  |  |
| 50% of project fee due upon delivery of Collaborative Response Graphics®  | \$15,110.00     |  |  |  |
| 50% deposit required to begin work  | \$15,110.00     |  |  |  |

| <b>Accepted and Agreed</b> | By: |
|----------------------------|-----|
|----------------------------|-----|

| Signature:    |  | <del></del> |  |
|---------------|--|-------------|--|
| Printed Name: |  |             |  |
| Title:        |  |             |  |
| Date:         |  |             |  |

The information and pricing contained in this proposal are strictly confidential. Signature above acknowledges that the parties stipulate to the Terms and Conditions set forth here:

<a href="http://www.craplans.com/terms-and-conditions">http://www.craplans.com/terms-and-conditions</a> and that Critical Response Group, Inc. is to begin work.