Technology Department - August 2023 Report

Cybersecurity

- Google Security
 - Gmail
 - 737K Emails Messages Accepted/Delivered. Last month was 547K



- 35K Rejected. Last month was 33K
- 41K Spam folders. Last month was 36K
- 1.2.K were identified as Phishing. Last month was 2.3K
- 39 were identified having suspicious attachments. Last month was 36
- 7.2K were identified as Spoofing. Last month was 3.3K 🕡
- 0 emails were identified as Malware
- **Account Information**
 - 8,408 Active Accounts. Last month was 6,744



- 28.61 TB of storage. Last month was 25.23 TB
- 408.6 Files shared externally. Last month was 112K
- 383 Suspicious login attempts. Last month was 138
- 2.8K Failed user login attempts. Last month was 1.8K
- 40 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked. Last month was 17

E-Rate RFP/Bid

None

Technology Help Desk Tickets

1,003 New Technology Support Tickets Created. Last month was 181



- 767 Tickets were resolved. Last month was 178
- 442 Tickets remain unresolved. Last month was 206

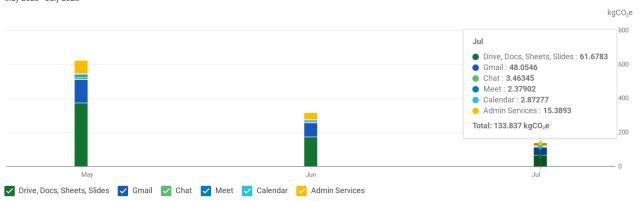
Remaining Summer Project Status

- DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the remaining issues and System Commission the AV systems on Friday, September 8.. - 95% DONE
- District-Wide: \$2M Classroom AV Upgrades. This update included ~ 200 classrooms plus 21 portable SMART MX286 Display systems. - 90% DONE
- Lester Park <u>LÜ ÜNO Plav</u> system. 50% DONE.

New - Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)

- How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers
- 133.837kg is our July 2023 Carbon Footprint
- 1.06631t is our May 2023 July 2023 Carbon Footprint (see graph below)

May 2023 - July 2023



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