



## DENTON COUNTY TAX OFFICE

### REQUEST FOR REVIEW OF PENALTY AND INTEREST

Pursuant to Section 33.011 of the Texas Property Tax Code, a request for waiver of penalty and interest must be made in writing to be considered valid. A taxing unit's Governing Body is responsible for granting of waiver.

Request #: 238  
Date: 4/9/2015

Name: cole creek properties  
First slater  
Last slater

Address: chance1009 E sherman  
Street Address chance  
Apartment/Unit # TX 76201  
City TX 76201  
State 940-387-8552 Zip Code  
Home Phone 940-387-8552  
Alternate Phone

Email: slatercattleco@hotmail.com

Account Number(s) \_\_\_\_\_

(Attach additional sheets if necessary)

Property taxes must be paid on or before January 31st. A payment made after January 31st is subject to statutory penalty and interest.

A request for waiver of penalty and interest must be made before the 181st day from the date of delinquency and payment must be made within 21 days of the date the taxpayer knows or should know of the delinquency.

A waiver of penalty and interest may only be granted if it complies with the requirements of the Texas Property Tax Code §33.011.

§33.011-WAIVER OF PENALTIES AND INTEREST - <http://www.statutes.legis.state.tx.us/Docs/TX/htm/TX.33.htm#33.011>

**Penalty and Interest continues to accrue on a delinquent account. It is advised that full payment be remitted. If the taxing unit governing body approves a waiver of penalty and interest, it will be refunded to you upon receipt of official action.**

Please provide detailed information regarding your request for waiver of penalty and interest:

The address was registered with wrong address. the address in Nebraska is not one of mine. Never received tax documents thanks chance

Sept. 2014 to NE address per chg of add form

☐ Please check box if submitting additional documentation

Denton County Tax Assessor/Collector  
P.O. Box 90223  
Denton, TX 76201  
940-349-3500  
Email: [property.tax@dentoncounty.com](mailto:property.tax@dentoncounty.com)

# CHANGE OF ADDRESS FORM

DATE: 9/16/14

STAFF: JK

PROPERTY ID(S) 214.36

## DCAD USE ONLY:

- |                          |                    |
|--------------------------|--------------------|
| <input type="checkbox"/> | RESET EXEMPTIONS   |
| <input type="checkbox"/> | OA/DP VERIFICATION |
| <input type="checkbox"/> | CN                 |
| <input type="checkbox"/> | NCN                |

ASHLEY

SEP 16 2014

PROCESSOR

## OLD OWNER/ADDRESS

Cole Creek Properties  
P.O. Box 393  
Sanger, TX 76266

## NEW OWNER/ADDRESS

Cole Creek Properties  
412 Alba Ave. # 4  
Ravina, Nebraska 68869

817-975-7134

TELEPHONE NUMBER

OWNERS SIGNATURE (IF PRESENT)

## ACTION(S) TO BE TAKEN:

- ☒ CHANGE ADDRESS
- ☐ CORRECT SPELLING
- ☐ OTHER: \_\_\_\_\_

## SOURCE:

- ☒ REQUESTED BY OWNER
- ☐ 911 ADDRESS CHANGE
- ☐ TAX ENTITY REQUEST
- ☐ OTHER: \_\_\_\_\_

## COMMENTS:

# CHANGE OF ADDRESS FORM

DATE: 4-9-15

STAFF: AS

## DCAD USE ONLY:

- ☐ RESET EXEMPTIONS
- ☐ OA/DP VERIFICATION
- ☐ CN
- ☐ NCN

PROPERTY ID(S)

35770

ASHLEY

APR - 9 2015

PROCESSED

OLD OWNER/ADDRESS

Cute Creek

NEW OWNER/ADDRESS

PO BOX 393

Singer TX

76266

940 387 8552  
TELEPHONE NUMBER

OWNERS SIGNATURE (IF PRESENT)

EMAIL ADDRESS: \_\_\_\_\_

ACTION(S) TO BE TAKEN:

- ☒ CHANGE ADDRESS
- ☐ CORRECT SPELLING
- ☐ OTHER: \_\_\_\_\_

SOURCE:

- ☒ REQUESTED BY OWNER
- ☐ 911 ADDRESS CHANGE
- ☐ TAX ENTITY REQUEST
- ☐ OTHER: \_\_\_\_\_

COMMENTS:

**Michelle French**

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**From:** Slater <slatercattleco@hotmail.com>  
**Sent:** Tuesday, April 14, 2015 2:41 PM  
**To:** Michelle French  
**Subject:** RE: Request for Review of Penalty and Interest

**Categories:** P & I WAIVER REQ-PENDING

Michelle that's not my request on 9-16 ? & that's not my phone number on the request either? I own a local company here and if I have a customer that I put the wrong billing address on there invoice to somewhere in Nebraska I can't ask them to pay our late fee's or penalties when it was our mistake clearly this was not Cole creek mistake. thanks chane The lady at the appraisal district said it was their mistake and to contact you guys and you would fix the late fee's/penalties thanks

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**From:** Michelle.French@dentoncounty.com  
**To:** slatercattleco@hotmail.com  
**CC:** Stacey.Dvoracek@dentoncounty.com  
**Subject:** RE: Request for Review of Penalty and Interest  
**Date:** Tue, 14 Apr 2015 19:34:09 +0000

Good Afternoon,

Thank you for your recent email regarding your request for waiver of penalty and interest. Stacey forwarded your request to me to perform a second review.

In researching this account, the Appraisal District provided our office with a copy of a Change Of Address Form that was dated 9/16/14. I've provided a copy for your review. The address shown on the form is 412 Alba Ave # 4, Ravenna, NE 68869.

The change of address was recorded and the tax statement was sent to the address on the record. Our office did not receive the tax statement returned as undeliverable. Regretfully, there does not appear to be a provision to recommend the waiver of penalty and interest to the taxing unit governing bodies.

Please let us know if we can assist you further.

Sincerely,

**Michelle French**  
Denton County Tax Assessor/Collector

**Beginning March 2015: "Two Steps, One Sticker" - Combined Registration & Inspection Sticker**  
Log onto <http://www.txdmv.gov/motorists/register-your-vehicle/two-steps-one-sticker> to learn more.

<http://tax.dentoncounty.com>  
Phone 940-349-3500 ext 3506  
Metro 972-434-8835  
Fax: 940-349-3501

Subject: RE: Request for Review of Penalty and Interest  
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Please note that any communication sent to the Denton County Tax Assessor-Collector may become public record and made available for public/media review. ATTENTION PUBLIC OFFICIALS: a Reply to All of this e-mail could lead to violations of the Texas Open Meetings Act. Please reply only to the sender. This e-mail message may contain confidential and/or privileged information. If you are not an addressee or otherwise authorized to receive this message, you should not use, copy, disclose or take any action based on this e-mail or any information contained in the message. If you have received this material in error, please advise the sender immediately by reply e-mail and delete this message.

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**From:** Slater [<mailto:slatercattleco@hotmail.com>]  
**Sent:** Friday, April 10, 2015 10:37 AM  
**To:** Stacey Dvoracek  
**Subject:** RE: Request for Review of Penalty and Interest

The appraisal district had the wrong address on my statements they were mailing them to an address in Nebraska ? how is this not something that can be waived, I don't have any address in Nebraska its clearly the

**From:** Michelle French [<mailto:Michelle.French@dentoncounty.com>]  
**Sent:** Tuesday, April 14, 2015 2:58 PM  
**To:** George Clerihew  
**Subject:** FW: Request for Review of Penalty and Interest

George,

I need to see if you all can check on this for me. The property owner states that this change of address was not submitted by him. He said he spoke to someone at the CAD and they indicated that there had been an error and to contact us to have us correct it. He doesn't know who he may have spoken to.

I can submit this to our tax attorneys for their recommendation but I'd like to know if you all can determine what may have happened.

Thank you,

**Michelle French**  
Denton County Tax Assessor/Collector

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**From:** Slater [<mailto:slatercattleco@hotmail.com>]  
**Sent:** Tuesday, April 14, 2015 2:41 PM  
**To:** Michelle French  
**Subject:** RE: Request for Review of Penalty and Interest

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**From:** [Michelle.French@dentoncounty.com](mailto:Michelle.French@dentoncounty.com)  
**To:** [slatercattleco@hotmail.com](mailto:slatercattleco@hotmail.com)  
**CC:** [Stacey.Dvoracek@dentoncounty.com](mailto:Stacey.Dvoracek@dentoncounty.com)

## Stacey Dvoracek

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**From:** Michelle French  
**Sent:** Monday, April 27, 2015 9:49 AM  
**To:** Stacey Dvoracek  
**Subject:** FW: Request for Review of Penalty and Interest

This is on the Slater account.

**Michelle French**  
Denton County Tax Assessor/Collector

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**From:** George Clerihew [mailto:georgec@dentoncad.com]  
**Sent:** Wednesday, April 15, 2015 11:29 AM  
**To:** Michelle French  
**Subject:** FW: Request for Review of Penalty and Interest

Michelle,

Please see below for explanation of what happened. There was an error on our part and for that, I apologize. It has been corrected.

Let me know if there is anything else you might need from us.

See you tomorrow.

**George Clerihew, RPA**  
**Deputy Chief Appraiser**  
**Denton Central Appraisal District**  
**Ph. # 940-349-3897 (direct)**

Fax # 940-349-3801

Email [georgec@dentoncad.com](mailto:georgec@dentoncad.com)

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**From:** Connie Bradshaw

**Sent:** Wednesday, April 15, 2015 8:56 AM

**To:** George Clerihew

**Subject:** FW: Request for Review of Penalty and Interest

George:

Quick answer: The address change was processed on the incorrect property & owner.

Detail of what happened:

The Customer Service Specialist wrote down the incorrect property ID number on the Change of Address Form. The form indicated account 21436, which was not a current property ID number so the person processing the address update, looked for a correct account number by searching Cole Creek Properties and located properties under that name. The name and prior address matched what was indicated on the Change of Address Form and the address change was processed. This address change updated all the properties owned by Cole Creek Properties under Owner ID #794779. Strangely enough, there was a property ID number 24136 (similar) owned by Cole Creek Properties.

I believe that when the address change was called in, it was noted on a separate piece of paper, then re-written on the Change of Address Form. Initially, she wrote the account down incorrectly, then pulled up an account similar 24136, and completed the Change of Address Form. This error is not acceptable and I have discussed this issue with her. I reminded her to always repeat the information to the taxpayer and complete the Change of Address Form at the same time the address change is noted. Please know that Customer Service strives to maintain the most accurate addresses in our system.

The property that was supposed to be changed was property ID number 244136. We have since updated this account with the correct mailing address change.

Let me know if you have any questions.

Connie Bradshaw, RTA, RPA  
Customer Service Manager  
Denton Central Appraisal District  
[www.dentoncad.com](http://www.dentoncad.com)  
(940) 349-3821

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**From:** George Clerihew

**Sent:** Tuesday, April 14, 2015 4:28 PM

**To:** Connie Bradshaw

**Subject:** FW: Request for Review of Penalty and Interest

Connie, would you please check in to this and let me know. Thanks

*George Clerihew, RPA*  
*Deputy Chief Appraiser*  
*Denton Central Appraisal District*  
Ph. # 940-349-3897 (direct)  
Fax # 940-349-3801  
Email [georgec@dentoncad.com](mailto:georgec@dentoncad.com)

REQUEST TO WAIVE PENALTY AND INTEREST  
RESPONSE MEMO

OFFICIAL ACTION OF GOVERNING BODY

Name of Governing Body: Denton ISD

Date:

Account Number(s): 35770DEN

Property Owner Name: Cole Creek Properties, Slater

On this date \_\_\_\_\_, the Denton County Tax Assessor-Collector is hereby authorized to provide for the following action:

☐ Waiver of penalty and interest is **GRANTED** on the above account number(s)

☐ Waiver of penalty and interest is **DENIED** on the above account number(s)

Signature \_\_\_\_\_

Printed Name

Account	35770DEN	AD #	A0268A-000-0070-0000	I	N
Legal	A0268A J. CARTER, TR 70, .355 ACRES, OLD DCAD TR 7A	Owner	COLE CREEK PROPERTIES PO BOX 393 SANGER, TX 76266-039	Stat	
Refresh				Sup	

Dep/Recpt	Year/Dep #	Type/Status	Check#/Amt	Payer	User	Comments
04/20/2015	2014	CH	1204	COLE CREEK PROPERTIES	cierram	
04/20/2015	20150420-1716	P		PO BOX 393 SANGER TX 76266		
11/12/2013	2013	CH	61574	FREEDOM TITLE	annds	
11/12/2013	20131112-5116	P		PO BOX 270874 FLOWER MOUND TX 75027		
12/27/2012	2012	CH	1452	MASTER AV INC	beccads	

[Payment Details](#)
[Print Receipt](#)
[Print History](#)
[Edit Payment](#)
Year, Unit, Type

Year	Unit	Type	Rec	Amount	Pen Paid	Int Paid	Atty Paid	Def Int	Total Paid
Total				1,882.10	150.57	56.46	0.00	0.00	2,089.13
2014	C05	Payment	L	518.86	41.51	15.52	.00	.00	575.94
2014	S05	Payment	L	1,158.47	92.68	34.75	.00	.00	1,285.90



**DENTON COUNTY**  
Office of  
**Michelle French, P.C.C.**  
Tax Assessor/Collector 1505  
E. McKinney St. Denton, TX  
76209

TO: Denton ISD  
FROM: Michelle French, Denton County Tax Assessor/Collector *MF*  
DATE: 6/3/15  
SUBJECT: Governing Body Waiver for Penalty and Interest on the following property tax account(s):

35770DEN

A request for waiver of penalty and interest on the above mentioned account(s) has been received by the Denton county Tax Assessor/Collector office.

The property owner did not receive a tax statement due to the following reasons:

Property address was incorrectly updated. See attached documentation.

The penalty is \$92.68

The interest is \$34.75

The total P & I is \$127.43

The property owner has paid taxes, penalty and interest within the required 21 days from the date the property owner knew or should have known that taxes were due.

Pursuant to Section 33.011 of the Property Tax Code, a request for waiver of penalty and interest may be applicable.

Your delinquent tax attorney has reviewed and recommended a waiver of penalty and interest. However please consult your delinquent tax attorney if there are questions regarding the accounts listed and the request for waiver.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michelle French", written over a horizontal line.

Michelle French

Denton County Tax Assessor/Collector



**DENTON COUNTY**  
Office of  
**Michelle French, RTA**  
Tax Assessor/Collector  
1505 E. McKinney St.  
Denton, TX 76209


**RECOMMENDATION OF PENALTY/INTEREST WAIVER NOTIFICATION**

May 11, 2015

Owner Name: Cole Creek Properties

RE: 35770DEN

**Response must be returned within  
30 days from the day of this notice**

Entity Name	Date Recommended	Delinquent Tax Attorney Firm	Signature	Response Date
Denton ISD	5/11/2015	Sawko & Burroughs		

Recommendation of Delinquent Tax Attorney is as follows:

- ☒ Shall waive penalties and may waive interest pursuant to §33.011(a)(1)  
☐ May waive penalties and interest pursuant to:  
    ☐ §33.011(a)(2)  
    ☐ §33.011(a)(3)  
    ☐ §33.011(i)  
    ☐ §33.011(j)  
☐ Shall waive penalties and interest pursuant to:  
    ☐ §33.011(b)  
    ☐ §33.011(h)

Please return with Taxing Authority Resolution, Order, or Approval (or other notification as deemed appropriate to:

**Email:** [stacey.dvoracek@dentoncounty.com](mailto:stacey.dvoracek@dentoncounty.com)

**Mailing Address:**

Denton County Tax Assessor/Collector  
Attn: Special Audit  
PO Box 90223  
Denton, TX 76202

**Fax:** 940-349-3501

If you have any question or need further information please contact our office at 940-349-3500.

Motor Vehicle Department  
P.O. Box 90204  
Denton, TX 76202-5204  
940-349-3510

[www.tax.dentoncounty.com](http://www.tax.dentoncounty.com)

Property Tax Department  
P.O. Box 90223  
Denton, TX 76202-5223  
940-349-3500