schoology®

Learning Management System

ENTERPRISE EDITION

Sales Order for:

Lincolnwood Sd 74

Lincolnwood Sd 74 Renewal 2017

6950 N EAST PRAIRIE RD

LINCOLNWOOD, IL 60712-2554

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Client Success Manager

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https://schoology.com

This document represents an agreement between Lincolnwood Sd 74 (Lincolnwood Sd 74) and Schoology, Inc. (Schoology) for the purchase of services in connection with Schoology's web-based Learning Management System (LMS). All costs are represented in Exhibit A, Pricing.

Enterprise Subscription

Lincolnwood Sd 74's Enterprise Subscription to Schoology's LMS includes the products and services described below. All associated database hardware, maintenance and upgrades are included.

User Authentication

Lincolnwood Sd 74 will have access to Schoology's flexible Administrative Configuration Interface, which allows system administrators to manage user single sign-on (SSO) configuration, providing integration with Lincolnwood Sd 74's remote identity provider.

Advanced User Management

Lincolnwood Sd 74 will have access to Schoology's advanced User Management Interface which allows system administrators to manage user roles, permissions, privacy, and overall system settings. This also affords administrators the ability to manage user, course and enrollment data.

Enterprise Management Interface

Lincolnwood Sd 74 will have the ability to create and manage multiple institutions and/or departments/divisions using the Enterprise Management Interface. System administrators can organize users by department, building, or institution, and have the ability to designate other users as administrators. In addition, system administrators can manage all users, institutions, and/or departments/divisions from the main parent account.

Branding

Schoology will provide custom branding services to the user interface for Lincolnwood Sd 74's instance of the LMS. The top banner and links will be branded with Lincolnwood Sd 74's desired color scheme, and the Schoology logo will be replaced with Lincolnwood Sd 74's logo. In addition, Lincolnwood Sd 74 will receive domain customization (e.g. lms.clientname.org) or subdomain customization (e.g. clientname.schoology.com).

Support Services

All Schoology users can access support documentation 24/7/365 via the Schoology Help Center (**https://support.schoology.com**). This resource contains a wealth of curated content, including role-based user guides, a document center with quick reference cards and release notes, troubleshooting tips, Schoology FAQ's, and an archive of regularly updated trainings, videos, and webinars. Schoology also provides active community support within the Help Center, with discussions and responses moderated by Schoology employees, and regular announcements of new Schoology features.

As an Enterprise client you will have access to priority support. You may choose up to three (3*) dedicated Support Contacts from your organization, whose role is to relay any questions, concerns or ideas to the Schoology team. Support Contacts can contact Schoology by:

1. **Phone:** Support Contacts may contact a Schoology representative by using a unique support code which can be found by clicking the "Help Center" icon (Only visible to Support Contacts).
2. **Ticketing System:** Support Contacts may create and track their own support tickets by going directly to **support.schoology.com**.
3. **Chat:** Support contacts may use the Chat feature to contact a Schoology representative to ask questions and troubleshoot issues.

*More contacts are available at $500/license/year

The Schoology Support Team will work with Lincolnwood Sd 74 to provide ongoing support throughout your partnership with Schoology.

Standard Support includes 24/7/365 Online Help Center access, 24/7/365 Community access, and web ticket, phone, and chat support for Support Contacts during business hours (Monday-Friday 8 am - 8 pm ET). Standard support is included in the cost of subscription.

Support Contacts are qualified, through training and experience, to provide first line support to local users. Typical issues resolved by Support Contacts include access problems and general usage questions. In addition, when users in the organization outside of the scope of the Support package contact the Schoology Help Desk, they will be assisted by Schoology's Support team. We believe that we should make our greatest effort in helping you and your users succeed. However, please note that these users may receive a later response than Support Contacts or other supported staff and faculty members at the organization.

Master Subscription Agreement

By executing this Sales Order, you acknowledge that you have read, understood, and agreed to be bound by the terms and conditions of the updated Master Subscription Agreement located at **https://dl.dropboxusercontent.com/s/ta7bg3tdomap3pv/Schoology%20MSA%20 20161025.pdf.** The Master Subscription Agreement governs your acquisition and use of our services set forth in this Sales Order.

SUBSCRIBER NAME:

Lincolnwood Sd 74

Signature:

Printed Name:

Title:

Date:

OID: 006A000000VFxSzIAL QID: 0Q0A00000015rfYKAQ

Cost Summary

Exhibit A – Pricing

Contract Start Date:	**July 1, 2017**		
Contract End Date:	**June 30, 2018**		
Enrollment:	**430**		

Enterprise Subscription

Description	Quantity	Rate	Subtotal
Flat Rate Enterprise Subscription	1	$3,700.00	$3,700.00
			$3,700.00

Grand Total: **US $3,700.00**

The initial payment is due 30 days after the invoice date. All renewal subscriptions are invoiced 30 days prior to the start of the new term. Payment for renewal subscriptions must be received within 10 business days after the start of a new term.

This Sales Order is valid until May 20, 2017.

Thank you for your business!