

January 2020

Derby Public Schools

Monthly Board Report

Technology Department

Brad Langridge, Director of Technology

Carmine D'Onofrio, Lead Technician

Chuck Joaquim, Support Technician



Achievements



Technology Department

- Completed electrical work for the projectors.
- Network project phase 2- has been completed
 - all switches have been installed
 - all AP's have been moved to the new switches
 - any equipment that can be has been moved
- Continued to meet with vendors about Voip solutions find the best solution for Derby and to reduce the bill.
- DMS PA mic system has been reviewed and all replaceable parts (batteries/cables/antennas) have been swapped and settings have been adjusted.
- All iPads that are not EOL have been updated.
- Replaced majority of windows 7 PC's less than 10 total remaining.
- Have 12 laptops that are ready / being deployed
 - this list was determined by the principals at the schools

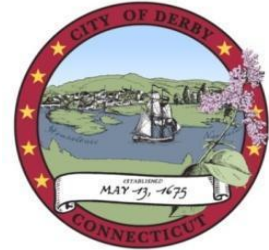
Projects



Technology Department

- E-rate season
- Testing and building laptops for staff who have been ID'd by the principals.
- Working with schools to refresh the apps on the ipads
- Printer - ongoing: nearing the end of troubleshooting
- Projector installation is being scheduled to start in 2 weeks
- Teacher computers - repair and upgrading any computers that are having issues.
- Removing Windows 7 from the environment - all PC's
- Network upgrade Phase 3 - replace all older AP's
- Voip and Pots line - continuous work.
- reviewing all servers for EOL operating systems.
- Continuous - updating the district website to remove aged content.
- Continuous - Reviewing our current servers to resolve any update issues.

One to One 2019-2020 Updates



Technology Department

Chromebook deployment

- DHS = 278 (as of 1/13)
 - (318 current students)
 - Lack of completed paperwork is the biggest issue.
- DMS = 221 (as of 1/13)
 - 249 current students
 - (364 current students - 115 6th grade)
 - Lack of completed paperwork is the biggest issue.

Repairs

Total per location:

- DHS = 11
- DMS = 43

One to One Missing equipment: DHS & DMS 2017-2019



Technology Department

- **Total Hotspots not returned:**
 - DMS 9 (recovered over 10)
 - DHS 16 (recovered over 5)
- **Total Chromebooks not returned:**
 - DHS 14 (DHS had over 40 missing)
 - DMS 9 (DMS had over 30 missing)
- **Total Chromebook chargers not returned:**
 - DHS 38 (DHS had over 70 missing)
 - DMS 71 (DMS had over 115 missing)

Ticket data



Technology Department

Tickets created from (Dec. 16th- Jan. 14th): 30

Ticket closed during this period: 31

Total tickets open: 24

Generation Type:

Self Service 13

Manual 17

Location:

Irving Elementary School: 2

Derby High School: 14

Bradley Elementary School: 3

Derby Middle School: 11

Central Office: 0

Little Raiders University: 0