Technology Department - July 2023 Report

- **Cybersecurity**
  - Google Security
    - Gmail
      - 547K Emails Messages Accepted/Delivered ⬆
        - 33K Rejected ⬆
        - 36K Spam folders ⬆
        - 2.3K were identified as Phishing ⬆
        - 36 were identified having a suspicious attachments ⬇
        - 3.3K were identified as Spoofing ⬇
        - 0 emails were identified as Malware
    - Account Information
      - 6,744 Active Accounts ⬆
      - 25.23 TB of storage ⬇
      - 393.9K Files shared externally ⬆
      - 138 Suspicious login attempts ⬇
      - 1.8K Failed user login attempts ⬇
      - 17 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked ⬇

- **E-Rate RFP/Bid**
  - None

- **Technology Help Desk Tickets**
  - 181 New Technology Support Tickets Created ⬇
  - 178 Tickets were resolved ⬇
  - 206 Tickets remain unresolved ⬆

- **Projects - Four (4) Monthly Outlook**
  - Transportation network infrastructure installation and configuration. - DONE
  - DSC network infrastructure installation and configuration - DONE
  - Facilities network infrastructure installation and configuration - DONE
  - DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the physical installation and configuration. - 90% DONE
  - UHG move to DSC and Facilities
  - Transportation move to the new Transportation building. - DONE
  - Lincoln Park: Cafeteria AV System installation. We will be working with CDW-G and Pro-Tech Management to address the physical installation. 50% DONE
  - Lincoln Park: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation. - DONE
  - Ordean: Video Security Camera and Server Upgrades. We will be working with Benson Electric to address the physical camera installation. DONE
  - District-Wide: 1,055 new Wireless Network Access Point (AP) upgrade. We will be working with CDW-G to address the physical AP installation. - DONE
  - District Wide: 550 new Dell Windows desktop system upgrade. This includes ordering, receiving, installation, imaging plus addressing any unique software or accessories - 80% DONE
  - District Wide: 2,054 new Dell Chromebooks for 2nd grade classrooms, 6th & 9th grade students. - 75% DONE
  - District-Wide: $2M Classroom AV Upgrades. This will update 200 classrooms plus 21 portable SMART MX286 Displays on carts. - 60% DONE
  - Lester Park LÜ ÜNO Play system. 50% DONE.