

# Technology Department

July 11, 2019

## Student Technology

- We hired on two Interns for the summer from Minico to help with student laptops
- We have sorted through the student 1-1 devices and scanned for malware and other harmful programs. We also are going through to update them to the latest safe OS level for the machines.

## Summer School

- Migrant summer school is completed.
- We have helped normal summer school with their technology needs.

## District Technology

- We moved some technology around to better fit the students with what they are learning in school.
- Our 2019-2020 eRate requests have been submitted and now we are waiting several months for approval.
- Staff leaving have been turning in their technology items to get ready for the new year.
- Several office computers that needed to be updated has taken place in the district office and schools.

## State Testing

- State testing is done. New software has been received to install for the new year 19-20

## Work Orders

- Work orders are combined with Maintenance. Since we had to import old tickets, we have closed a high number. We should be back on track for March.

April	May	June
163 New	133 New	78 New
175 Resolved	130 Resolved	50 Resolved
201 Incomplete	205 Incomplete	233 Incomplete