Tech Report - 12/4/12

## INCIDENTS BY STATUS

Last 10 Incident Requests

**Period** All

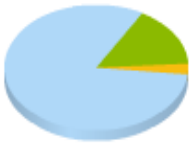
**Work Queue** --All Work Queues--

Refresh

**Incident Totals**

- [x] 17 New Request
  - 0 UNASSIGNED
  - 0 Assigned just Work Queue
- [x] 3 Work In Progress
- [x] 89 Complete
- [ ] 3 Closed Incident
- [ ] 0 Declined
- [ ] 0 Parts on Order
- [ ] 2 Duplicate Request
- [ ] 0 Void
- [ ] 0 On Hold
- [ ] 0 Waiting More Information
- [ ] 0 Open Extended
- [ ] 0 Pending
- [ ] 0 Waiting Funding
- [ ] 1 Deferred
- [ ] 1 Forwarded
- [ ] 0 ReOpen

**Work In Process**



New Request
Work In Progress
Complete

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.