













# Technology Department - November 2024 Report

- **Cybersecurity**




- Google Security
  - Gmail

- 1.5M Emails Messages Accepted/Delivered. 
- 148K Rejected 
- 56K Spam folders 
- 5.8K were identified as Phishing 
- 41 were identified having suspicious attachments 
- 7.2K were identified as Spoofing 
- 0 emails were identified as Malware
- Account Information
  - 11,080 Active Accounts 
  - 4,991 Suspended Accounts 
  - 28.61TB of storage
  - 822K Files shared externally 
  - 895K Suspicious login attempts 
  - 1.8K Failed user login attempts 
  - 35 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked 

- **E-Rate RFP/Bid**

- [Bid-1324 MAN and ISP Services](#)
  - USAC E-Rate Bid Application Number: 250000573
  - Open at 2:00 pm on Tuesday, November 19, 2024
  - Bid award on hold due to the very high cost. We created and posted Bid - 1334 ISP and MAN Services and Bid - 1335 MAN Services to see if we receive lower pricing
- Bid-1325 Palo Alto Cybersecurity Subscription Services - New [USAC E-Rate Cybersecurity Pilot Program](#)
  - No updates if our district has been selected to participate in this cybersecurity pilot program as of December 3, 2024
- [Bid-1332 Uninterruptible Power Supply \(UPS\) Systems](#)
  - USAC E-Rate Bid Application Number: 250000581
  - Open at 2:00 pm on Tuesday, November 19, 2024
  - We received six (6) bids
  - Our recommendation will be going to the January/February 2025 School Board
- [Bid - 1334 ISP and MAN Services](#)
  - USAC E-Rate Bid Application Number: 250006615
- [Bid - 1335 MAN Services](#)
  - USAC E-Rate Bid Application Number: 250006886

- **Technology Help Desk Tickets**

- 345 New Technology Support Tickets Created 
- 435 Tickets were resolved 
- 287 Tickets remain unresolved 

- **Technology Projects/Updates**

- The Bluum AV Team will be back in the district to visit ~300 classrooms the week of December 16th, from 3:30 pm - 11:00 pm. The Bluum AV Team will verify and correct any issues with the speaker wire connectors.

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- **Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)**
  - [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)
  - 353.176 kg is our October 2024 Carbon Footprint.  (6% comparing to September 2024)
  - 3.6814 t is our November 2023 - October 2024 Carbon Footprint.