

IT Report – 5/8/15

INCIDENTS BY STATUS


Last 10 Incident Requests


Period





Work Queue

Incident Totals

<input type="checkbox"/>	0 New Request
<input type="checkbox"/>	0 UNASSIGNED
	0 Assigned Just Work Queue
<input type="checkbox"/>	0 Work In Progress
<input checked="" type="checkbox"/>	169 Complete
<input checked="" type="checkbox"/>	3 Closed Incident
<input type="checkbox"/>	0 Declined
<input type="checkbox"/>	0 Parts on Order
<input checked="" type="checkbox"/>	4 Duplicate Request
<input type="checkbox"/>	0 Void
<input type="checkbox"/>	0 On Hold
<input type="checkbox"/>	0 Waiting More Information
<input type="checkbox"/>	0 Open Extended
<input type="checkbox"/>	0 Pending
<input type="checkbox"/>	0 Waiting Funding
<input type="checkbox"/>	0 Deferred
<input checked="" type="checkbox"/>	2 Forwarded
<input type="checkbox"/>	0 ReOpen

Work In Progress 



-  Complete
-  Closed Incident
-  Duplicate Request
-  Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.