

BP 1312 PUBLIC COMPLAINTS CONCERNING THE SCHOOLS

The School Board believes that ~~at the~~ quality ~~of the~~ educational program is dependent upon a strong relationship with its communities. The School Board further believes that improved student success results can improve when the district listens to complaints, considers differences of opinion, and resolves disagreements through an established, objective and culturally responsive process using the chain of command.

The Board encourages complainants to resolve problems early and informally whenever possible. The School Board expects that all district staff who respond to complaints and resolve problems will do so in a manner that is culturally responsive and is not influenced by discrimination or biases. If a problem remains unresolved, the individual should submit a formal complaint as early as possible in accordance with appropriate district procedures. District procedures shall be readily accessible to the public.

Individual Board members do not have authority to resolve complaints. If approached directly with a complaint, however, School Board members should also demonstrate cultural responsiveness while listening to the complaint and provide assistance ~~show their concern~~ by referring the complainant to the ~~Board chair who may in turn refer it to the~~ Superintendent or designee so that the problem may receive proper consideration and due process ~~Designee as deemed appropriate.~~

(cf. 1312.1 — Public Complaints Concerning School Personnel)

(cf. 1312.2 — Public Complaints Concerning Instructional Materials)

(cf. 1312.3 — Public Complaints Concerning Discrimination)

Note: Pursuant to [4 AAC 52.500](#), any person may file a complaint with the Department of Education alleging a violation of state regulations governing education for exceptional children.

Legal Reference:

ALASKA STATUTES

[14.18.100](#) Remedies (Sex or Race Discrimination)

ALASKA ADMINISTRATIVE CODE

[4 AAC 06.560 - 06.580](#) Violations; Prohibition Against Sex Discrimination

[4 AAC 52.500 - 52.629](#) Procedural Safeguards; Education for Exceptional Children

CODE OF FEDERAL REGULATIONS

34 CFR 200.74

34 CFR Part 300TITLE

UNITED STATES CODE

Title VI, CIVIL RIGHTS ACT OF~~Civil Rights Act of~~ 1964

TITLE~~Title~~ VII, CIVIL RIGHTS ACT OF~~Civil Rights Act of~~ 1964, 42 U.S.C. 2000 et. seq. (Ch. 21)

TITLE~~Title~~ IX, EDUCATION AMENDMENTS OF~~Education Amendments of~~ 1972

SECTION~~Section~~ 504, REHABILITATION ACT OF~~Rehabilitation Act of~~ 1973

34 CODE OF FEDERAL REGULATIONS

and

GENERAL EDUCATION PROVISIONS ACT, ~~General Education Provisions Act,~~
20 U.S.C. 1221 et. seq., especially:

FAMILY EDUCATIONAL RIGHTS AND PRIVACY RIGHTS ACT, ~~Family~~
~~Educational Rights and Privacy Rights Act,~~ 20 U.S.C. 1232g

Adopted: June 09, 2004

Reviewed: (Date of Review)

Northwest Arctic Borough School District