

IT Report - 4/11/13

INCIDENTS BY STATUS

Last 10 Incident Requests

Period

Work Queue

Incident Totals



6 New Request

0 UNASSIGNED

0 Assigned just Work Queue



1 Work In Progress



130 Complete



3 Closed Incident



0 Declined



0 Parts on Order



4 Duplicate Request



0 Void



0 On Hold



0 Waiting More Information



0 Open Extended



0 Pending



0 Waiting Funding



0 Deferred

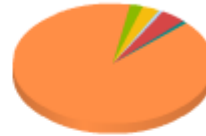








1 Forwarded



0 ReOpen

Work In Process



-  New Request
-  Work In Progress
-  Complete
-  Closed Incident
-  Duplicate Request
-  Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.