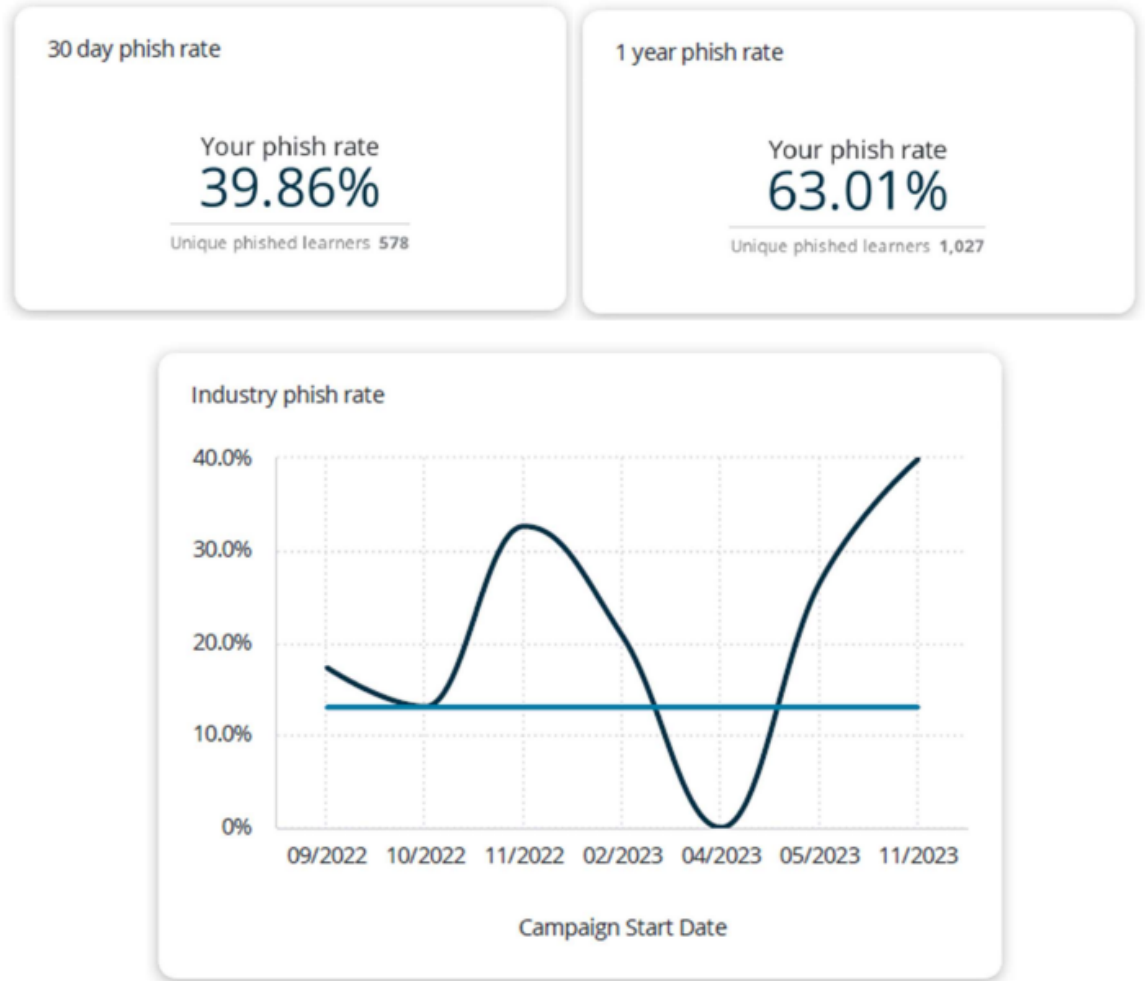


Technology Department - November 2023 Report

- **Cybersecurity**

- Infosec IQ PhishSim/Training

PhishSim dashboard 8/1/22 to 11/27/23









- - Google Security
 - Gmail

- 1.4M Emails Messages Accepted/Delivered. ↓
- 179K Rejected. ↓
- 1.3M Spam folders. ↑
- 6.7K were identified as Phishing. ↓
- 27 were identified having suspicious attachments. ↓
- 9.1K were identified as Spoofing. ↓
- 0 emails were identified as Malware

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■ Account Information

- 11,105 Active Accounts. 
- 26.64TB of storage. 
- 214K Files shared externally. 
- 595 Suspicious login attempts. Last month was 383 
- 5.1K Failed user login attempts. Last month was 2.8K 
- 40 Data Loss Prevention (DLP) policy High Severity Incidents that were blocked. 

● E-Rate RFP/Bid

- None

● Technology Help Desk Tickets

- 432 New Technology Support Tickets Created. 
- 464 Tickets were resolved. 
- 240 Tickets remain unresolved. 

● Remaining Summer Project Status

- DSC BoardRoom AV. We will be working with CDW-G and Pro-Tech Management to address the remaining issues and System Commission the AV systems on Wednesday (12/6) and Thursday (12/7) - **Hopefully we will have a fully operational AV system tonight**

● New - Google Carbon Footprint for our Google Workspace for Education Domain (@isd709.org)

- [How Google creates Carbon Footprint reports for Google Cloud and Google Workspace customers](#)
- 409.96 kg is our October 2023 Carbon Footprint. 
- 2.15611 t is our May 2023 - October 2023 Carbon Footprint.