August 2019

Derby Public Schools

Monthly Board Report

Technology Department

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Achievements



- Network upgrade of switches phase 1 been Completed all switches have been configured and installed.
- Worked with West to assist with the website refresh project discussion level on full scope of project.
- Papercut software is deployed on all printers
- New ticket System has being built out and is live.
- New Email contract with additional space has been negotiated.
- Repaired 80 laptops that required parts.
- Reviewed all 1 to 1 laptops for damages and functionality (647)
- Assisted with several room moves and put the classrooms back together which required everything to be set up again.
- assisted with other projects as requested field house, press box ect.
- Received a donation of misc. equiment for IT COTIVITI.
 - (some monitors, 50 keyboards and mice, and other equipment)

Projects



- Papercut software settings need to be adjusted and reports built out.
 - review how to use with staff
- Projector installation: finish DHS, and work with Dr Conway and the schools to ID optimal remaining locations for installation.
- Network upgrade of switches Phase 2 move all existing AP's and anything else that we can to the new switches.
- Network Phase 3 New AP's to install
- Inventory, both Internal and by the town.
- Reviewing bills to make sure all yearly bills are entered into the system
- Voip and Pots line continuous work,
- Full Audit of all equipment in all rooms.
- Continuous updating the district website to remove aged content.
- Continuous Reviewing our current servers to resolve any issues.

One to One 2018-2019 Updates



Chromebook deployment

- DHS =
- DMS =

Repairs - Summer (August)

Total per location:

- DHS = 10
- DMS = 70

This does not reflect the remaining laptops that need to be repaired that we are waiting for payment.

One to One EOY Collection: LIVE data

- DHS total students with laptops year 18-19 = 296
 - laptops returned: 266(up 3 from last report)
 - missing equipment will have letters sent out.
 - chargers returned: 240 (up 4 from last report)
 - missing equipment will have letters sent out.
 - 2017-2018 equipment to be returned.
 - 11 laptops and chargers.
 - 8 laptops, chargers
 - 16 hotspots. (1 returned)

One to One EOY Collection: LIVE data

- DMS total students with laptops year 18-19 = 351
 - laptops returned: 341 (up 8 from last report)
 - missing equipment will have letters sent out.
 - chargers returned: 262(up 11 from last report)
 - missing equipment will have letters sent out.
 - 2017-2018 equipment to be returned.
 - 2 laptops and chargers.
 - (1 was returned)
 - 11 hotspots.

One to One EOY Collection: LIVE data

- Total hotspots status for year 18-19 deployed:
 - DHS: 24
 - DMS: 10
 - Waiting return from current year: 9 (4 returned from last update)
 - DMS: 3
 - DHS: 6
 - 2017-2018 equipment to be returned.
 - missing equipment will have letters sent out
 - DMS 11 hotspots.
 - DHS 16 hotspots.

Summer School - End of data

- Peak number of laptops deployed: 70
- Repairs to total: 15.
 - 5 physically broken keyboards (keys removed)
 - 2 computers reported running slow (they have been swapped out for troubleshooting.)
 - 3 Hinge issues due to hyper extending them.
 - 5 misc other issues.