## March 2026 ETA Report

Any questions please contact Josh Hayes, jhayes@k12eta.org

**Tickets (ETA Wide):**

- Current Open: 332
- Created this month: 1693
- Closed this month: 1703

**Trainings Provided:**

- Data Tracking
- Artificial Intelligence
- Sphero robots
- Virtual Reality
- PowerSchool User Group

**Updates:**

- The Technology Department (ETA) staff has commenced the crucial process of updating necessary devices and servers in preparation for the upcoming round of standardized testing.

- On February 5th, a fiber-optic outage occurred when a fiber crew inadvertently severed our fiber lines. Bear Lake Schools, Kaleva Norman Dickson Schools, and Onekama Consolidated Schools experienced service disruption as a result of this incident. The outage lasted for approximately three hours.

- With E-rate season now upon us, we are strategically planning to leverage the funding secured through the 12c consolidation grant. These combined funds will be utilized to purchase essential network equipment for every district we serve, a critical step in strengthening and modernizing our entire regional network infrastructure to handle increasing digital demands and ensure high-speed, reliable connectivity.

- We continue attending cyber partner meetings (virtually) to stay informed of the newest threats. We then share this information with all the districts within the four ISD support regions of the ETA.

- This month, our external vulnerability scan identified 113 threats across 1056 locations. One open vulnerability was noted, which was already known to the district and subsequently closed following our communication.

- All backups have been verified.  Google backups were checked at Houghton Lake Public Schools, Manton Consolidated Schools, Casman Academy, and Walkerville Public Schools.  Veeam (server) backups have been checked for COOR ISD, Mason County Central, Mesick Consolidated Schools, Manistee ISD, Lake City Public Schools and West Shore ESD.

- The latest results from our phishing campaign have not been released at the time of this report.