

IT Report – 9/9/14

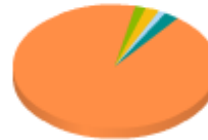
INCIDENTS BY STATUS

Last 10 Incident Requests

Period

Work Queue

Work In Process



Incident Totals	
<input checked="" type="checkbox"/>	4 New Request
	0 UNASSIGNED
	0 Assigned just Work Queue
<input type="checkbox"/>	0 Work In Progress
<input checked="" type="checkbox"/>	164 Complete
<input checked="" type="checkbox"/>	3 Closed Incident
<input type="checkbox"/>	0 Declined
<input type="checkbox"/>	0 Parts on Order
<input checked="" type="checkbox"/>	4 Duplicate Request
<input type="checkbox"/>	0 Void
<input type="checkbox"/>	0 On Hold
<input type="checkbox"/>	0 Waiting More Information
<input type="checkbox"/>	0 Open Extended
<input type="checkbox"/>	0 Pending
<input type="checkbox"/>	0 Waiting Funding
<input type="checkbox"/>	0 Deferred
<input checked="" type="checkbox"/>	2 Forwarded
<input type="checkbox"/>	0 ReOpen

	New Request
	Complete
	Closed Incident
	Duplicate Request
	Forwarded

Counts are based on Status Date for each selected period. This reflects the actual date of the last status change.