(LOCAL) Policy Comparison Packet

Each marked-up (LOCAL) policy in this collection reflects an automated comparison of the updated policy with its precursor, as found in the TASB Policy Service records.

The comparison is generated by an automated process that shows changes as follows.

- Deletions are shown in a red strike-through font: deleted text.
- Additions are shown in a blue, bold font: new text.
- Blocks of text that have been *moved* without alteration are shown in green, with double underline and double strike-through formatting to distinguish the text's destination from its origin: <u>moved text</u> becomes <u>moved text</u>.
- *Revision bars* appear in the right margin, as above.

While the annotation software competently identifies simple changes, large or complicated changes—as in an extensive rewrite—may be more difficult to follow.

For further assistance in understanding changes, please refer to the explanatory notes in your Localized Policy Manual update packet or contact your policy consultant.

TERM CONTRACTS NONRENEWAL

REASONS	con erci race	recommendation to the Board and its decision not to renew a tract under this policy shall not be based on an employee's ex- se of Constitutional rights or based unlawfully on an employee's e, color, religion, sex, national origin, disability, or age. Reasons proposed nonrenewal of an employee's term contract shall be:
	1.	Deficiencies pointed out in observation reports, appraisals or evaluations, supplemental memoranda, or other communica- tions.
	2.	Failure to fulfill duties or responsibilities.
	3.	Incompetency or inefficiency in the performance of duties.
	4.	Inability to maintain discipline in any situation in which the employee is responsible for the oversight and supervision of students.
	5.	Insubordination or failure to comply with official directives.
	6.	Failure to comply with Board policies or administrative regula- tions.
	7.	Excessive absences.
	8.	Conducting personal business during school hours when it results in neglect of duties.
	9.	Reduction in force because of financial exigency. [See DFFADEF]
	10.	Reduction in force because of a program change. [See DFFBDFF]
	11.	A decision by a campus intervention team that the employee not be retained at a reconstituted campus. [See AIC]
	12.	The employee is not retained at a campus that has been re- purposed in accordance with law. [See AIC]
	13.	Drunkenness or excessive use of alcoholic beverages; or possession, use, or being under the influence of alcohol or al- coholic beverages while on school property, while working in the scope of the employee's duties, or while attending any school- or District-sponsored activity.
	14.	The illegal possession, use, manufacture, or distribution of a controlled substance, a drug, a dangerous drug, hallucino-gens, or other substances regulated by state statutes.

15. Failure to meet the District's standards of professional conduct.

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- Failure to report any arrest, indictment, conviction, no contest or guilty plea, or other adjudication for any felony, any crime involving moral turpitude, or other offense listed at DH(LOCAL). [See DH]
- Conviction of or deferred adjudication for any felony, any crime involving moral turpitude, or other offense listed at DH(LOCAL); or conviction of a lesser included offense pursuant to a plea when the original charged offense is a felony. [See DH]
- 18. Failure to comply with reasonable District requirements regarding advanced coursework or professional improvement and growth.
- 19. Disability, not otherwise protected by law, that prevents the employee from performing the essential functions of the job.
- 20. Any activity, school-connected or otherwise, that, because of publicity given it, or knowledge of it among students, faculty, and community, impairs or diminishes the employee's effectiveness in the District.
- 21. Any breach by the employee of an employment contract or any reason specified in the employee's employment contract.
- 22. Failure to maintain an effective working relationship, or maintain good rapport, with parents, the community, or colleagues.
- 23. A significant lack of student progress attributable to the educator.
- 24. Behavior that presents a danger of physical harm to a student or to other individuals.
- 25. Assault on a person on school property or at a school-related function, or on an employee, student, or student's parent regardless of time or place.
- 26. Use of profanity in the course of performing any duties of employment, whether on or off school premises, in the presence of students, staff, or members of the public, if reasonably characterized as unprofessional.
- 27. Falsification of records or other documents related to the District's activities.
- 28. Falsification or omission of required information on an employment application.
- 29. Misrepresentation of facts to a supervisor or other District official in the conduct of District business.

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	30.	Failure to fulfill requirements for certification, including pass- ing certification examinations required by state law for the employee's assignment.
	31.	Failure to achieve or maintain "highly qualified" status as re- quired for the employee's assignment.
	32.	Failure to fulfill the requirements of a deficiency plan under an Emergency Permit, a Special Assignment Permit, or a Temporary Classroom Assignment Permit.
	33.	Any attempt to encourage or coerce a child to withhold infor- mation from the child's parent or from other District personnel.
	34.	Any reason that makes the employment relationship void or voidable, such as a violation of federal, state, or local law.
	35.	Any reason constituting good cause for terminating the con- tract during its term.
RECOMMENDATIONS FROM ADMINISTRATION	new Supe be s the a	inistrative recommendations for renewal or proposed nonre- al of professional employee contracts shall be submitted to the erintendent. A recommendation for proposed nonrenewal shall upported by any relevant documentation. The final decision on administrative recommendation to the Board on each employ- contract rests with the Superintendent.
SUPERINTENDENT'S RECOMMENDATION	tract the E reco	Superintendent shall prepare lists of employees whose con- s are recommended for renewal or proposed nonrenewal by Board. Supporting documentation, if any, and reasons for the mmendation shall be submitted for each employee recom- ded for proposed nonrenewal.
	port act o new ed h	Board shall consider such information, as appropriate, in sup- of recommendations for proposed nonrenewal and shall then on all recommendations. If the Board votes to propose nonre- al for any employees, it shall also decide whether any request- earing will be conducted by the Board or by an independent ring examiner.
NOTICE OF PROPOSED NONRENEWAL	or de	r the Board votes to propose nonrenewal, the Superintendent esignee shall deliver written notice of proposed nonrenewal in ordance with law.
	of th emp notic	e notice of proposed nonrenewal does not contain a statement e reason or all of the reasons for the proposed action, and the loyee requests a hearing, the District shall give the employee ce of all reasons for the proposed nonrenewal, a reasonable before the hearing.

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TERM CONTRACTS NONRENEWAL	DFBB (LOCAL)
	The Board has chosen to designate the type of hearing for proposed nonrenewals on a case-by-case basis. In the notice of proposed nonrenewal, the employee shall receive notice of whether the Board [see REQUEST FORTO THE BOARD HEAR- ING, below] or an independent hearing examiner appointed by the Commissioner [see REQUEST FOR APPOINTMENT OFTO THE HEARING EXAMINER, below] will conduct the hearing.
REQUEST FOR APPOINTMENT OF TO THE HEARING EXAMINER	If the notice of proposed nonrenewal states Board has deter- mined that the nonrenewal hearing will be conducted by an inde- pendent hearing examiner, the employee may request a hearing by filingmust file a written request with the Commissioner of Edu- cation, and providing the Board a copy of the request , not later than the 15th day after receiving the notice of the proposed nonre- newal. The employee must provide a copy of this request to the Board.
HEARING PROCEDURES	The hearing shall be conducted by an independent hearing ex- aminer in accordance with the process described independent hearing procedures detailed at DFD.
BOARD DECISION	Following the hearing, the Board shall take appropriate action in accordance with DFD.
REQUEST FORTO THE BOARD IF AN INDEPENDENT HEARING	If the notice of proposed nonrenewal states that examiner will not conduct the nonrenewal hearing will be conducted byand the Boardemployee desires a hearing, the employee may request a hearing by providing written notice to the shall notify the Board in writing-not later than the 15th day after the date the employee received receiving the notice of proposed nonrenewal.
HEARING PROCEDURES	When a timely request for a hearing on a proposed nonrenewal is received by the presiding officer, the Board shall notify the employ- ee whether the hearing will be conducted by the Board [see HEAR- ING BY THE BOARD, below] or an attorney designated by the Board [see HEARING BY AN ATTORNEY DESIGNATED BY THE BOARD, below].
	In either case, the The hearing shall be held not later than the 15th day after receipt of the request, unless the parties mutually agree to a delay. The employee shall be given notice of the hearing date as soon as it is set.
HEARING BY THE BOARD	Unless the employee requests that the hearing be open, the hear- ing shall be conducted in closed meeting with only the members of the Board, the employee, the Superintendent, their representa- tives, and such witnesses as may be called in attendance. Wit- nesses may be excluded from the hearing until called to present evidence. The employee and the administration may choose a

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	representative. Notice, at least five days in advance of the hearing, shall be given by each party intending to be represented, including the name of the representative. Failure to give such notice may result in postponement of the hearing.	T
HEARING PROCEDURES	The conduct of the hearing shall be under the presiding officer's control and shall generally follow the steps listed below:	
	 After consultation with the parties, the presiding officer shall impose reasonable time limits for presentation of evidence and closing arguments. 	
	2. The hearing shall begin with the administration's presentation, supported by such proof as it desires to offer.	
	3. The employee may cross-examine any witnesses for the ad- ministration.	
	 The employee may then present such testimonial or docu- mentary proof, as desired, to offer in rebuttal or general sup- port of the contention that the contract be renewed. 	
	5. The administration may cross-examine any witnesses for the employee and offer rebuttal to the testimony of the employ-ee's witnesses.	
	6. Closing arguments may be made by each party.	
	A record of the hearing shall be made.	
BOARD DECISION	The Board may consider only evidence presented at the hearing. After all the evidence has been presented, if the Board determines that the reasons given in support of the recommendation to not re- new the employee's contract are lawful, supported by the evidence, and not arbitrary or capricious, it shall so notify the employee by a written notice not later than the 15th day after the date on which the hearing is concluded. This notice shall also include the Board's decision on renewal, which decision shall be final.	
HEARING BY AN ATTORNEY DESIGNATED BY THE BOARD	The hearing must be private unless the employeeteacher requests in writing that the hearing be public, except that the attorney may close the hearing to maintain decorum. If the employeeteacher does not request a public hearing, only the attorney designated by the Board, the employee, the Superintendent, their representa- tives, and witnesses will be permitted to be in attendance, and wit- nesses may be excluded from the hearing until called to present evidence. The employee and the administration may choose a representative. Notice, at least five days in advance of the hearing, shall be given by each party intending to be represented, including	

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	the name of the representative. Failure to give such notice may result in postponement of the hearing.
	The conduct of the hearing shall be under the control of the attor- ney designated by the Board and shall generally follow the steps listed at HEARING BY THE BOARD.below:
	 After consultation with the parties, the attorney shall impose reasonable time limits for presentation of evidence and clos- ing arguments.
	 The hearing shall begin with the administration's presentation, supported by such proof as it desires to offer.
	 The employee may cross-examine any witnesses for the ad- ministration.
	 The employee may then present such testimonial or docu- mentary proof, as desired, to offer in rebuttal or general sup- port of the contention that the contract be renewed.
	 The administration may cross-examine any witnesses for the employee and offer rebuttal to the testimony of the employ- ee's witnesses.
	6. Closing arguments may be made by each party.
	A record of the hearing shall be made.
	Not later than the 15th day after the completion of the hearing, the attorney shall provide to the Board a record of the hearing and his or her recommendation on renewal.
BOARD REVIEW	The Board shall consider the record of the hearing and the attor- ney's recommendation at the first Board meeting for which notice can be posted, unless the parties agree in writing to a different date. The Board shall notify the employee of the meeting date as soon as it is set. At the meeting, the Board shall allow each party an equal amount of time to present oral arguments. The Board shall notify the employee in writing of the Board's decision on re- newal not later than the 15th day after the date of the meeting.
NO HEARING	If the employee fails to request a hearing, the Board shall take the appropriate action and notify the employee in writing of that action not later than the 30th day after the date the notice of proposed nonrenewal was sent.

ADOPTED:

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TERMINATION OF EMP RESIGNATION	PLOYMENT	DFE (LOCAL)
GENERAL REQUIREMENTS	All resignations shall be submitted in writing to the Supe or designee. The employee shall give reasonable notice include in the letter a statement of the reasons for resign prepaid certified or registered letter of resignation shall be ered submitted upon mailing.	e and shall ning. A
AT-WILL EMPLOYEES	The Superintendent or designee shall be authorized to a resignation of an at-will employee at any time.	accept the
CONTRACT EMPLOYEES	The Superintendent or designee shall be authorized to r contract employee's resignation effective at the end of th year or submitted after the last day of the school year ar the penalty-free resignation date. The resignation requi ther action by the District and is accepted upon receip	ne school nd before ires no fur-
	The Superintendent or other person designated by Bo actiondesignee shall be authorized to accept a contract ee's resignation submitted or effective at any other time. perintendent or other Board designee shall either accept ignation or submit the matter to the Board in order to put sanctions allowed by law.	employ- The Su- pt the res-
WITHDRAWAL OF RESIGNATION	Once submitted and accepted, the resignation of a contraposed ployee may not be withdrawn without consent of the Boa	

ADOPTED:

COMPLAINTS	In this policy, the terms "complaint" and "grievance" shall have the same meaning.		
OTHER COMPLAINT PROCESSES	Employee complaints shall be filed in accordance with this policy, except as provided below:		
	1. Complaints alleging discrimination, including violations of Title IX (gender), Title VII (sex, race, color, religion, na- tional origin), ADEA (age), or Section 504 (disability), shall be submitted in accordance with DIA.		
	2. Complaints alleging certain forms of harassment, includ- ing harassment by a supervisor and violation of Title VII, shall be submitted in accordance with DIA.		
	3. Complaints concerning retaliation relating to discrimina- tion and harassment shall be submitted in accordance with DIA.		
	4. Complaints concerning instructional materials shall be submitted in accordance with EFA.		
	5. Complaints concerning a commissioned peace officer who is an employee of the District shall be submitted in accordance with CKE.		
	6. Complaints concerning the proposed nonrenewal of a term contract issued under Chapter 21 of the Education Code shall be submitted in accordance with DFBB.		
	7. Complaints concerning the proposed termination or sus- pension without pay of an employee on a probationary, term, or continuing contract issued under Chapter 21 of the Education Code during the contract term shall be submitted in accordance with DFAA, DFBA, or DFCA.		
NOTICE TO EMPLOYEES	The District shall inform employees of this policy.		
GUIDING PRINCIPLES INFORMAL PROCESS	The Board encourages employees to discuss their concerns and complaints through informal conferences with their supervisor, principal, or other appropriate administrator.		
	Concerns should be expressed as soon as possible to allow early resolution at the lowest possible administrative level.		
DIRECT COMMUNICATION WITH BOARD MEMBERS	Employees shall not be prohibited from communicating with a member of the Board regarding District operations except when communication between an employee and a Board member would be inappropriate because of a pending hearing or appeal related to the employee.		

FORMAL PROCESS	If an informal conference regarding a complaint fails to reach the outcome requested by the employee, he or she may initiate the formal process described below by timely filing a written complaint form.
	Even after initiating the formal complaint process, employees are encouraged to seek informal resolution of their concerns. An em- ployee whose concerns are resolved may withdraw a formal com- plaint at any time.
	The process described in this policy shall not be construed to cre- ate new or additional rights beyond those granted by law or Board policy, nor to require a full evidentiary hearing or "mini-trial" at any level.
NOTICE TO EMPLOYEES	The District shall inform employees of this policy.
FREEDOM FROM RETALIATION	Neither the Board nor any District employee shall unlawfully retali- ate against an employee for bringing a concern or complaint.
WHISTLEBLOWER COMPLAINTS	Whistleblower complaints shall be filed within the time specified by law and may be made to the Superintendent or designee beginning at Level Two. Time lines for the employee and the District set out in this policy may be shortened to allow the Board to make a final decision within 60 calendar days of the initiation of the complaint. [See DG]
COMPLAINTS AGAINST SUPERVISORS	Complaints alleging a violation of law by a supervisor may be made to the Superintendent or designee. Complaints alleging a violation of law by the Superintendent may be made directly to the Board or designee.
COMPLAINTS	In this policy, the terms "complaint" and "grievance" shall have the same meaning. This policy shall apply to all employee complaints, except as provided below.
EXCEPTIONS	This policy shall not apply to:
	 Complaints alleging discrimination, including violations of Title IX (gender), Title VII (sex, race, color, religion, national origin), ADEA (age), or Section 504 (disability). [See DIA]
	 Complaints alleging certain forms of harassment, including harassment by a supervisor and violations of Title VII. [See DIA]
	 Complaints concerning retaliation relating to discrimination and harassment. [See DIA]
	4. Complaints concerning instructional materials. [See EFA]

	 Complaints concerning a commissioned peace officer who is an employee of the District. [See CKE]
	 Complaints arising from the proposed nonrenewal of a term contract issued under Chapter 21 of the Education Code. [See DFBB]
	7. Complaints arising from the proposed termination or suspen- sion without pay of an employee on a probationary, term, or continuing contract issued under Chapter 21 of the Education Code during the contract term. [See DFAA, DFBA, or DFCA, respectively]
GENERAL PROVISIONS FILING	Complaint forms and appeal notices may be filed by hand-delivery, fax, or U.S. Mail. Hand-delivered filings shall be timely filed if re- ceived by the appropriate administrator or designee by the close of business on the deadline. Fax filings shall be timely filed if they are received on or before the deadline, as indicated by the date/time shown on the fax copy. Mail filings shall be timely filed if they are postmarked by U.S. Mail on or before the deadline and received by the appropriate administrator or designated repre- sentative no more than three days after the deadline.
RESPONSE	At Levels One and Two, "response" shall mean a written communi- cation to the employee from the appropriate administrator. Re- sponses may be hand-delivered or sent by U.S. Mail to the em- ployee's mailing address of record. Mailed responses shall be timely if they are postmarked by U.S. Mail on or before the dead- line.
DAYS	"Days" shall mean District business days, unless otherwise noted. In calculating time lines under this policy, the day a document is filed is "day zero." The following business day is "day one."
REPRESENTATIVE	"Representative" shall mean any person who or an organization that does not claim the right to strike and is designated by the em- ployee to represent him or her in the complaint process.
	The employee may designate a representative through written no- tice to the District at any level of this process. If the employee des- ignates a representative with fewer than three days' notice to the District before a scheduled conference or hearing, the District may reschedule the conference or hearing to a later date, if desired, in order to include the District's counsel. The District may be repre- sented by counsel at any level of the process.
CONSOLIDATING COMPLAINTS	Complaints arising out of an event or a series of related events shall be addressed in one complaint. Employees shall not bring separate or serial complaints arising from any event or series of

		nts that have been or could have been addressed in a previous plaint.
	reme	n two or more complaints are sufficiently similar in nature and edy sought to permit their resolution through one proceeding, District may consolidate the complaints.
UNTIMELY FILINGS		me limits shall be strictly followed unless modified by mutual en consent.
	plain poin dism of th com	complaint form or appeal notice is not timely filed, the com- t may be dismissed, on written notice to the employee, at any t during the complaint process. The employee may appeal the issal by seeking review in writing within ten days from the date e written dismissal notice, starting at the level at which the plaint was dismissed. Such appeal shall be limited to the issue neliness.
COSTS INCURRED		n party shall pay its own costs incurred in the course of the plaint.
COMPLAINT FORM		plaints under this policy shall be submitted in writing on a form ided by the District.
	tach ies c conf may	es of any documents that support the complaint should be at- ed to the complaint form. If the employee does not have cop- of these documents, they may be presented at the Level One erence. After the Level One conference, no new documents be submitted by the employee unless the employee did not w the documents existed before the Level One conference.
	dism	mplaint form that is incomplete in any material aspect may be issed, but may be refiled with all the required information if the ng is within the designated time for filing a complaint.
AUDIO RECORDING	As provided by law, an employee shall be permitted to make an audio recording of a conference or hearing under this policy at which the substance of the employee's complaint is discussed. The employee shall notify all attendees present that an audio re- cording is taking place.	
LEVEL ONE	Com	plaint forms must be filed:
	1.	Within 15 days of the date the employee first knew, or with reasonable diligence should have known, of the decision or action giving rise to the complaint or grievance; and
	2.	With the lowest level administrator who has the authority to remedy the alleged problem.

		In most circumstances, employees on a school campus shall file Level One complaints with the campus principal; other District employees shall file Level One complaints with their immediate supervisor.
		If the only administrator who has authority to remedy the al- leged problem is the Superintendent or designee, the com- plaint may begin at Level Two following the procedure, includ- ing deadlines, for filing the complaint form at Level One.
	rece form	e complaint is not filed with the appropriate administrator, the iving administrator must note the date and time the complaint was received and immediately forward the complaint form to appropriate administrator.
	hold of th	appropriate administrator shall investigate as necessary and a conference with the employee within ten days after receipt e written complaint. The administrator may set reasonable limits for the conference.
	with shal adm conf	administrator shall provide the employee a written response in ten days following the conference. The written response I set forth the basis of the decision. In reaching a decision, the inistrator may consider information provided at the Level One rerence and any other relevant documents or information the inistrator believes will help resolve the complaint.
LEVEL TWO	if the conf	e employee did not receive the relief requested at Level One or e time for a response has expired, the employee may request a ference with the Superintendent or designee to appeal the Lev- ne decision.
	the l spor	appeal notice must be filed in writing, on a form provided by District, within ten days of the date of the written Level One re- nse or, if no response was received, within ten days of the Lev- ne response deadline.
	shal the l	r receiving notice of the appeal, the Level One administrator I prepare and forward a record of the Level One complaint to Level Two administrator. The employee may request a copy of Level One record.
	The	Level One record shall include:
	1.	The original complaint form and any attachments.
	2.	All other documents submitted by the employee at Level One.
	3.	The written response issued at Level One and any attach- ments.

	4. All other documents relied upon by the Level One administra- tor in reaching the Level One decision.
	The Superintendent or designee shall hold a conference within ten days after the appeal notice is filed. The conference shall be lim- ited to the issues presented by the employee at Level One and identified in the Level Two appeal notice. At the conference, the employee may provide information concerning any documents or information relied upon by the administration for the Level One de- cision. The Superintendent or designee may set reasonable time limits for the conference.
	The Superintendent or designee shall provide the employee a writ- ten response within ten days following the conference. The written response shall set forth the basis of the decision. In reaching a decision, the Superintendent or designee may consider the Level One record, information provided at the Level Two conference, and any other relevant documents or information the Superintendent or designee believes will help resolve the complaint.
	Recordings of the Level One and Level Two conferences, if any, shall be maintained with the Level One and Level Two records.
LEVEL THREE	If the employee did not receive the relief requested at Level Two or if the time for a response has expired, the employee may appeal the decision to the Board.
	The appeal notice must be filed in writing, on a form provided by the District, within ten days of the date of the written Level Two re- sponse or, if no response was received, within ten days of the Lev- el Two response deadline.
	The Superintendent or designee shall inform the employee of the date, time, and place of the Board meeting at which the complaint will be on the agenda for presentation to the Board.
	The Superintendent or designee shall provide the Board the record of the Level Two appealcomplaint . The employee may request a copy of the Level Two record.

The Level Two record shall include:

- 1. The Level One record.
- 2. The notice of appeal from Level One to Level Two.
- **2.3.** The written response issued at Level Two and any attachments.
- **3.4.** All other documents relied upon by the administration in reaching the Level Two decision.

If at the Level Three hearing the administration intends to rely on evidence not included in the Level Two record, the administration shall provide the employee notice of the nature of the evidence at least three days before the hearing.

The District shall determine whether the complaint will be presented in open or closed meeting in accordance with the Texas Open Meetings Act and other applicable law. [See BE]

The presiding officer may set reasonable time limits and guidelines for the presentation, including an opportunity for the employee and administration to each make a presentation and provide rebuttal and an opportunity for questioning by the Board. The Board shall hear the complaint and may request that the administration provide an explanation for the decisions at the preceding levels.

In addition to any other record of the Board meeting required by law, the Board shall prepare a separate record of the Level Three presentation. The Level Three presentation, including the presentation by the employee or the employee's representative, any presentation from the administration, and questions from the Board with responses, shall be recorded by audio recording, video/audio recording, or court reporter.

The Board shall then consider the complaint. It may give notice of its decision orally or in writing at any time up to and including the next regularly scheduled Board meeting. If the Board does not make a decision regarding the complaint by the end of the next regularly scheduled meeting, the lack of a response by the Board upholds the administrative decision at Level Two.

ADOPTED:

ACADEMIC ACHIEVEMENT RETENTION AND PROMOTION Eff (LOCAL) CURRICULUM MASTERY Promotion and course credit shall be based on mastery of the cur- riculum. Expectations and standards for promotion shall be estab- lished for each grade level, content area, and course and shall be coordinated with compensatory, intensive, and/or accelerated services. [See EHBC] The District shall comply with applica- ble state and federal requirements when determining methods for students with disabilities [see FB] or students who are English language learners [see EHBE] and EKBA] to demon- strate mastery of the curriculum./accelerated services[See EHBC] STUDENTS RECEIVING SPECIAL EDUCATION SERVICES Any modified promotion standards for a student receiving special education services shall be determined by the stu- documented in the student's individualized education pro- gram (IEP). [See EHBA series and EKB] STANDARDS FOR MASTERY In addition to the factors in law that must be considered for promo- tion, mastery shall be determined as follows:: I. COUSE assignments and unit evaluation shall be used to de- termine student grades in a subject. An average of 70 or higher shall be considered a passing grade. KINDERGARTEN- GRADE 3 In kindergarten through grade 3, promotion to the next grade level shall be validated by assessments that may either be incorpo- rated into unit or final examsexaminations or may be adminis- tered separately. Mastery of at least 70 percent of the objec- tives shall be considered a passing grade. KINDERGARTEN- GRADES 4-5 In grades 4-5, promotion to the next grade level shall be based on an overall average of 70 based upon course-level, grade-level standards (essential knowledge and skills) for	Coppell ISD 057922	
MASTERY riculum. Expectations and standards for promotion shall be established for each grade level, content area, and course and shall be coordinated with compensatory, intensive, and/or accelerated services. [See EHBC] The District shall comply with applicable state and federal requirements when determining methods for students with disabilities [See EHB and EKBA] to demonstrate mastery of the curriculum./accelerated services. [See EHBC] STUDENTS Any modified promotion standards for a student receiving special education services shall be determined by the student's admission, review, and dismissal (ARD) committee and documented in the student's individualized education program (IEP). [See EHBA series and EKB] STANDARDS FOR In addition to the factors in law that must be considered for promotion, mastery shall be determined as follows:: 1. Course assignments and unit evaluation shall be used to determine student grades in a subject. An average of 70 or higher shall be considered by assessments that may either be incorporated into unit or final examsexaminations or may be administered separately. Mastery of at least 70 percent of the objectives shall be based upon the student's partomance on assessment instruments and determined by the parent, teacher, and administrative regulations. GRADES 4–5 In grades 4–5, promotion to the next grade level standards (essential knowledge and skills) for language arts, mathematics, social studies, and science. GRADES 6–8 In grades 6–8, promotion to the next grade level standards (essential knowledge and skills) for all subject areas and a grade of 70 or above in language arts, mathematics, social studies, and science.		
RECEIVING SPECIAL EDUCATION SERVICESspecial education services shall be determined by the stu- dent's admission, review, and dismissal (ARD) committee and documented in the student's individualized education pro- gram (IEP). [See EHBA series and EKB]STANDARDS FOR MASTERYIn addition to the factors in law that must be considered for promo- tion, mastery shall be determined as follows::1.Course assignments and unit evaluation shall be used to de- termine student grades in a subject. An average of 70 or higher shall be considered a passing grade.2.Mastery of the skills necessary for success at the next level shall be validated by assessments that may either be incorpo- rated into unit or final examsexaminations or may be adminis- tered separately. Mastery of at least 70 percent of the objec- tives shall be based upon the student's performance on assessment in- struments and determined by the parent, teacher, and administra- tor in accordance with standards designated in administrative regu- lations.GRADES 4–5In grades 4–5, promotion to the next grade level standards (essential knowledge and skills) for language arts, mathematics, social studies, and science and a grade of 70 or above in language of 70 based upon course-level, grade-level standards (essential knowledge and skills) for all subject areas and a grade of 70 or above in three of the following areas: language arts, mathematics, social studies, and science.GRADES 6–8In grades 6–8, promotion to the next grade level shall be based on an overall average of 70 based upon course-level, grade-level standards (essential knowledge and skills) for all subject areas and a grade of 70 or above in three of the following areas: language arts, mathematics, social studies, and science.GRADE		riculum. Expectations and standards for promotion shall be estab- lished for each grade level, content area, and course and shall be coordinated with compensatory, intensive, and/or accelerated services. [See EHBC] The District shall comply with applica- ble state and federal requirements when determining methods for students with disabilities [see FB] or students who are English language learners [see EHBE and EKBA] to demon- strate mastery of the curriculum./accelerated services. [See
 MASTERY tion, mastery shall be determined as follows:: Course assignments and unit evaluation shall be used to determine student grades in a subject. An average of 70 or higher shall be considered a passing grade. Mastery of the skills necessary for success at the next level shall be validated by assessments that may either be incorporated into unit or final examsexaminations or may be administered separately. Mastery of at least 70 percent of the objectives shall be based upon the student's performance on assessment instruments and determined by the parent, teacher, and administrator in accordance with standards designated in administrations. GRADES 4–5 In grades 4–5, promotion to the next grade level standards (essential knowledge and skills) for language arts, mathematics, social studies, and science and a grade of 70 or above in language arts and mathematics. GRADES 6–8 In grades 6–8, promotion to the next grade level shall be based on an overall average of 70 based upon course-level, grade-level standards (essential knowledge and skills) for all subject areas and a grade of 70 or above in three of the following areas: language arts, mathematics, social studies, and science. GRADES 9–12 Grade-level advancement for students in grades 9–12 shall be 	RECEIVING SPECIAL EDUCATION	special education services shall be determined by the stu- dent's admission, review, and dismissal (ARD) committee and documented in the student's individualized education pro-
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	GRADES 6–8	an overall average of 70 based upon course-level, grade-level standards (essential knowledge and skills) for all subject areas and a grade of 70 or above in three of the following areas: language
	GRADES 9–12	

Coppell ISD 057922		
ACADEMIC ACHIEVEM RETENTION AND PROI		EIE LOCAL)
STUDENTS WITH DISABILITIES	Promotion standards and appropriate assessment and acce options, as established by individualized education program or grade-level classification of students eligible for special ed tion, shall be determined by the ARD committee.	s (IEP)
LIMITED ENGLISH PROFICIENT STUDENTS	In assessing students of limited English proficiency for mast the essential knowledge and skills, the District shall be flexit determining methods to allow the students to demonstrate k ledge or competency independent of their English language in the following ways:	ble in now-
	1. Assessment in the primary language.	
	2. Assessment using ESL methodologies.	
	3. Assessment with multiple varied instruments. [See EH	BE]
ACCELERATED INSTRUCTION FOR GRADES 3-8	If a student in grades 3–8 fails to demonstrate proficiency or state-mandated assessment, the student shall be provided a erated instruction in accordance with state law. Additionally, dents in grades 5 and 8 shall be subject to all provisions of 0 ADVANCEMENT TESTING, below.	accel- stu-
GRADE ADVANCEMENT TESTING	Except when a student will be assessed in reading or m matics above his or her enrolled grade levelIn addition to standards for mastery and promotion, students in grades 5 a must meet the passing standard on thean applicable assess instrument in the subjects required under state-mandated a sessments law in reading and mathematicsorder to be pro- to the next grade level, in addition to the District's local s ards for mastery and promotion.	o local and 8 sment s- omoted
DEFINITION OF 'PARENT'	For purposes of this policy and decisions related to grade ac vancement requirements, a student's "parent" shall be define include either of the student's parents or guardians; a persor- ignated by the parent, by means of a powerPower of attorneyAttorney or an authorization agreement as provided ChapterSection 34 of the Family Code, to have responsibilit the student in all school-related matters [see FD]; a surrogate ent acting on behalf of a student with a disability; a person of nated by the parent or guardian to serve on the grade place committee (GPC) for all purposes; or in the event that a pare guardian, or designee cannot be located, a person designate the Superintendent or designee to act on behalf of the student [See EIE(LEGAL)]	ed to n des- d in ty for te par- lesig- ment ent, ed by
ALTERNATE ASSESSMENT INSTRUMENT	The Superintendent or designee shall select from the state- approved list, if available, for each applicable subject an alter assessment instrument that may be used for the third testing portunity. Each student's GPC shall decide whether he or st	g op-
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ACADEMIC ACHIEVEMENT RETENTION AND PROMOTION

	be given the statewide assessment instrument or the applicable alternate instrument for the third testing opportunity. The comm ee's decision shall be based on a review of the student's perfor mance in the previous testing opportunities, local assessments, and any other circumstances it deems appropriate.	it- -
STANDARDS FOR PROMOTION UPON APPEAL	f a parent initiates an appeal of his or her child's retention follow he student's failure to demonstrate proficiency after the third tes ng opportunity, the GPC shall review all facts and circumstance accordance with law.	st-
	The student shall not be promoted unless:	
	 All members of the GPC agree that the student is likely to p form on grade level if given additional accelerated instruction during the following school year in accordance with the edu cational plan developed by the GPC; and 	on
	 The student has completed required accelerated instruction the subject area for which the student failed to demonstrate proficiency. 	
	Whether the GPC decides to promote or to retain a student in the manner, the committee shall determine an accelerated instruction of the student for the following school year, providing for in erim reports to the student's parent and opportunities for the parent to consult with the teacher or principal as needed. The prince of all or designee shall monitor the student's progress during the following school year to ensure that he or she is progressing in a cordance with the plan.	on 1- 1r- Ci-
TRANSFER STUDENTS	When a student transfers into the District having failed to demor strate proficiency on applicable assessment instruments after tw esting opportunities, a GPC shall convene for that student. The GPC shall review any available records of decisions regarding to ng and accelerated instruction from the previous district and de ermine an accelerated instruction plan for the student.	∕o ∋ est-
	f a parent initiates an appeal for promotion when a student transfers into the District having failed to demonstrate proficiency after hree testing opportunities, the GPC shall review any available rords of decisions regarding testing, accelerated instruction, reterion, or promotion from the previous district and issue a decision accordance with the District's standards for promotion.	er ec- n-
ASSIGNMENT OF RETAINED STUDENTS	n the event a student is not promoted to the next grade level, th District shall nevertheless assign the student to an age-appropri campus, unless:	

ACADEMIC ACHIEVEMENT RETENTION AND PROMOTION

- 1. The student's parent requests that the student be assigned to the same or a similar campus setting; or
- 2. The student's GPC determines that it would be in the student's best interest to be assigned to the same or a similar campus setting. Criteria to be considered for this decision may include:
 - a. Recommendations from the student's teachers.
 - b. Observed social and emotional development of the student.

REDUCING STUDENT The District shall establish procedures designed to reduce retaining students at a grade level, with the ultimate goal being elimination of the practice of retaining students. [See EHBC]

COMPLAINTS		nis policy, the terms "complaint" and "grievance" shall e the same meaning.
OTHER COMPLAINT PROCESSES		dent or parent complaints shall be filed in accordance with policy, except as provided below:
	1.	Complaints alleging discrimination or harassment based on race, color, gender, national origin, disability, or reli- gion shall be submitted in accordance with FFH.
	2.	Complaints concerning dating violence shall be submit- ted in accordance with FFH.
	3.	Complaints concerning retaliation related to discrimina- tion and harassment shall be submitted in accordance with FFH.
	4.	Complaints concerning bullying or retaliation related to bullying shall be submitted in accordance with FFI.
	5.	Complaints concerning loss of credit on the basis of at- tendance shall be submitted in accordance with FEC.
	6.	Complaints concerning removal to a disciplinary alterna- tive education program shall be submitted in accordance with FOC and the Student Code of Conduct.
	7.	Complaints concerning expulsion shall be submitted in accordance with FOD and the Student Code of Conduct.
	8.	Complaints concerning any final decisions of the gifted and talented selection committee regarding selection for or exit from the gifted program shall be submitted in ac- cordance with EHBB.
	9.	Complaints concerning identification, evaluation, or edu- cational placement of a student with a disability within the scope of Section 504 shall be submitted in accord- ance with FB and the procedural safeguards handbook.
	10.	Complaints concerning identification, evaluation, educa- tional placement, or discipline of a student with a disabil- ity within the scope of the Individuals with Disabilities Education Act shall be submitted in accordance with EHBAE, FOF, and the procedural safeguards handbook provided to parents of all students referred to special ed- ucation.

11. Complaints concerning instructional materials shall be submitted in accordance with EFA.

	12. Complaints concerning a commissioned peace officer who is an employee of the District shall be submitted in accordance with CKE.
	13. Complaints concerning intradistrict transfers or campus assignment shall be submitted in accordance with FDB.
	14. Complaints concerning admission, placement, or ser- vices provided for a homeless student shall be submitted in accordance with FDC.
NOTICE TO STUDENTS AND PARENTS	The District shall inform students and parents of this policy.
GUIDING PRINCIPLES INFORMAL PROCESS	The Board encourages students and parents to discuss their con- cerns and complaints through informal conferences with the appro- priate teacher, principal, or other campus administrator.
	Concerns should be expressed as soon as possible to allow early resolution at the lowest possible administrative level.
FORMAL PROCESS	If an informal conference regarding a complaint fails to reach the outcome requested by the student or parent, the student or parent may initiate the formal process described below by timely filing a written complaint form.
	Even after initiating the formal complaint process, students and parents are encouraged to seek informal resolution of their con- cerns. A student or parent whose concerns are resolved may with- draw a formal complaint at any time.
	The process described in this policy shall not be construed to cre- ate new or additional rights beyond those granted by law or Board policy, nor to require a full evidentiary hearing or "mini-trial" at any level.
FREEDOM FROM RETALIATION	Neither the Board nor any District employee shall unlawfully retali- ate against any student or parent for bringing a concern or com- plaint.
NOTICE TO STUDENTS AND PARENTS	The District shall inform students and parents of this policy.
COMPLAINTS	In this policy, the terms "complaint" and "grievance" shall have the same meaning. This policy shall apply to all student and parent complaints, except as provided below.
EXCEPTIONS	This policy shall not apply to:
	 Complaints alleging discrimination or harassment based on race, color, gender, national origin, disability, or religion. [See FFH]

	2. Complaints concerning dating violence. [See FFH]
	 Complaints concerning retaliation related to discrimination and harassment. [See FFH]
	4. Complaints concerning bullying. [See FFI]
	 Complaints concerning loss of credit on the basis of attend- ance. [See FEC]
	 Complaints concerning removal to a disciplinary alternative education program. [See FOC and the Student Code of Con- duct]
	 Complaints concerning expulsion. [See FOD and the Student Code of Conduct]
	 Complaints concerning identification, evaluation, or educa- tional placement of a student with a disability within the scope of Section 504. [See FB]
	9. Complaints concerning identification, evaluation, educational placement, or discipline of a student with a disability within the scope of the Individuals with Disabilities Education Act. [See EHBA, FOF, and the parents' rights handbook provided to parents of all students referred to special education]
	10. Complaints concerning instructional materials. [See EFA]
	 Complaints concerning a commissioned peace officer who is an employee of the District. [See CKE]
	12. Complaints concerning intradistrict transfers or campus as- signments. [See FDB]
GENERAL PROVISIONS FILING	Complaint forms and appeal notices may be filed by hand-delivery, fax, or U.S. Mail. Hand-delivered filings shall be timely filed if re- ceived by the appropriate administrator or designee by the close of business on the deadline. Fax filings shall be timely filed if they are received on or before the deadline, as indicated by the date/time shown on the fax copy. Mail filings shall be timely filed if they are postmarked by U.S. Mail on or before the deadline and received by the appropriate administrator or designated repre- sentative no more than three days after the deadline.
RESPONSE	At Levels One and Two, "response" shall mean a written communi- cation to the student or parent from the appropriate administrator. Responses may be hand-delivered or sent by U.S. Mail to the stu- dent's or parent's mailing address of record. Mailed responses shall be timely if they are postmarked by U.S. Mail on or before the deadline.

DAYS	"Days" shall mean District business days. In calculating time lines under this policy, the day a document is filed is "day zero." The following business day is "day one."
REPRESENTATIVE	"Representative" shall mean any person who or organization that is designated by the student or parent to represent the student or parent in the complaint process. A student may be represented by an adult at any level of the complaint.
	The student or parent may designate a representative through writ- ten notice to the District at any level of this process. If the student or parent designates a representative with fewer than three days' notice to the District before a scheduled conference or hearing, the District may reschedule the conference or hearing to a later date, if desired, in order to include the District's counsel. The District may be represented by counsel at any level of the process.
CONSOLIDATING COMPLAINTS	Complaints arising out of an event or a series of related events shall be addressed in one complaint. A student or parent shall not bring separate or serial complaints arising from any event or series of events that have been or could have been addressed in a previ- ous complaint.
UNTIMELY FILINGS	All time limits shall be strictly followed unless modified by mutual written consent.
	If a complaint form or appeal notice is not timely filed, the com- plaint may be dismissed, on written notice to the student or parent, at any point during the complaint process. The student or parent may appeal the dismissal by seeking review in writing within ten days from the date of the written dismissal notice, starting at the level at which the complaint was dismissed. Such appeal shall be limited to the issue of timeliness.
COSTS INCURRED	Each party shall pay its own costs incurred in the course of the complaint.
COMPLAINT FORM	Complaints under this policy shall be submitted in writing on a form provided by the District.
	Copies of any documents that support the complaint should be at- tached to the complaint form. If the student or parent does not have copies of these documents, copies may be presented at the Level One conference. After the Level One conference, no new documents may be submitted by the student or parent unless the student or parent did not know the documents existed before the Level One conference.

	A complaint form that is incomplete in any material aspect may be dismissed, but may be refiled with all the required information if the refiling is within the designated time for filing a complaint.
LEVEL ONE	Complaint forms must be filed:
	 Within 15 days of the date the student or parent first knew, or with reasonable diligence should have known, of the decision or action giving rise to the complaint or grievance; and
	2. With the lowest level administrator who has the authority to remedy the alleged problem.
	In most circumstances, students and parents shall file Level One complaints with the campus principal.
	If the only administrator who has authority to remedy the al- leged problem is the Superintendent or designee, the com- plaint may begin at Level Two following the procedure, includ- ing deadlines, for filing the complaint form at Level One.
	If the complaint is not filed with the appropriate administrator, the receiving administrator must note the date and time the complaint form was received and immediately forward the complaint form to the appropriate administrator.
	The appropriate administrator shall investigate as necessary and hold a conference with the student or parent within ten days after receipt of the written complaint. The administrator may set rea- sonable time limits for the conference.
	The administrator shall provide the student or parent a written re- sponse within ten days following the conference. The written re- sponse shall set forth the basis of the decision. In reaching a deci- sion, the administrator may consider information provided at the Level One conference and any other relevant documents or infor- mation the administrator believes will help resolve the complaint.
LEVEL TWO	If the student or parent did not receive the relief requested at Level One or if the time for a response has expired, the student or parent may request a conference with the Superintendent or designee to appeal the Level One decision.
	The appeal notice must be filed in writing, on a form provided by the District, within ten days of the date of the written Level One re- sponse or, if no response was received, within ten days of the Lev- el One response deadline.
	After receiving notice of the appeal, the Level One administrator

After receiving notice of the appeal, the Level One administrator shall prepare and forward a record of the Level One complaint to

the Level Two administrator. The student or parent may request a copy of the Level One record.

The Level One record shall include:

- 1. The original complaint form and any attachments.
- 2. All other documents submitted by the student or parent at Level One.
- 3. The written response issued at Level One and any attachments.
- 4. All other documents relied upon by the Level One administrator in reaching the Level One decision.

The Superintendent or designee shall hold a conference within ten days after the appeal notice is filed. The conference shall be limited to the issues presented by the student or parent at Level One and identified in the Level Two appeal notice. At the conference, the student or parent may provide information concerning any documents or information relied **uponen** by the administration for the Level One decision. The Level Two conference shall be audiotaped. The Superintendent or designee may set reasonable time limits for the conference.

The Superintendent or designee shall provide the student or parent a written response within ten days following the conference. The written response shall set forth the basis of the decision. In reaching a decision, the Superintendent or designee may consider the Level One record, information provided at the Level Two conference, and any other relevant documents or information the Superintendent or designee believes will help resolve the complaint.

Recordings of the Level One **conference**and Level Two conferences, if any, shall be maintained with the Level One **record**and Level Two records.

Recordings of the Level Two conference shall be maintained with the Level Two record.

LEVEL THREE If the student or parent did not receive the relief requested at Level Two or if the time for a response has expired, the student or parent may appeal the decision to the Board.

> The appeal notice must be filed in writing, on a form provided by the District, within ten days of the **date of the** written Level Two response or, if no response was received, within ten days of the Level Two response deadline.

The Superintendent or designee shall inform the student or parent of the date, time, and place of the Board meeting at which the complaint will be on the agenda for presentation to the Board.

The Superintendent or designee shall provide the Board the record of the Level Two **appealcomplaint**. The student or parent may request a copy of the Level Two record. $\overline{}$

The Level Two record shall include:

- 1. The Level One record.
- 2. The notice of appeal from Level One to Level Two.
- **2.3.** The written response issued at Level Two and any attachments.
- **3.4.** All other documents relied upon by the administration in reaching the Level Two decision.

If, at the Level Three hearing, the administration intends to rely on evidence not included in the Level Two recordrecords, the administration shall provide the student or parent notice of the nature of the evidence at least three days before the hearing.

The District shall determine whether the complaint will be presented in open or closed meeting in accordance with the Texas Open Meetings Act and other applicable law. [See BE]

The presiding officer may set reasonable time limits and guidelines for the presentation, including an opportunity for the student or parent and administration to each make a presentation and provide rebuttal and an opportunity for questioning by the Board. The Board shall hear the complaint and may request that the administration provide an explanation for the decisions at the preceding levels.

In addition to any other record of the Board meeting required by law, the Board shall prepare a separate record of the Level Three presentation. The Level Three presentation, including the presentation by the student or parent or the student's representative, any presentation from the administration, and questions from the Board with responses, shall be recorded by audio recording, video/audio recording, or court reporter.

The Board shall then consider the complaint. It may give notice of its decision orally or in writing at any time up to and including the next regularly scheduled Board meeting. If the Board does not make a decision regarding the complaint by the end of the next regularly scheduled meeting, the lack of a response by the Board upholds the administrative decision at Level Two.

ADOPTED:

PUBLIC COMPLAINTS

GF (LOCAL)

COMPLAINTS	In this policy, the terms "complaint" and "grievance" shall have the same meaning.
OTHER COMPLAINT PROCESSES	Complaints by members of the public shall be filed in accord- ance with this policy, except as provided below:
	1. Complaints concerning instructional materials shall be filed in accordance with EFA.
	2. Complaints concerning a commissioned peace officer who is an employee of the District shall be filed in accordance with CKE.
GUIDING PRINCIPLES INFORMAL PROCESS	The Board encourages the public to discuss concerns and com- plaints through informal conferences with the appropriate adminis- trator.
	Concerns should be expressed as soon as possible to allow early resolution at the lowest possible administrative level.
FORMAL PROCESS	If an informal conference regarding a complaint fails to reach the outcome requested by an individual, he or she may initiate the for- mal process described below by timely filing a written complaint form.
	Even after initiating the formal complaint process, individuals are encouraged to seek informal resolution of their concerns. An indi- vidual whose concerns are resolved may withdraw a formal com- plaint at any time.
	The process described in this policy shall not be construed to cre- ate new or additional rights beyond those granted by law or Board policy, nor to require a full evidentiary hearing or "mini-trial" at any level.
FREEDOM FROM RETALIATION	Neither the Board nor any District employee shall unlawfully retali- ate against any individual for bringing a concern or complaint.
COMPLAINTS	In this policy, the term "complaint" and "grievance" shall have the same meaning. This policy shall apply to all complaints from the public except as provided below.
EXCEPTIONS	This policy shall not apply to:
	1. Complaints concerning instructional materials. [See EFA]
	 Complaints concerning a commissioned peace officer who is an employee of the District. [See CKE]

DATE ISSUED: 9/26/20127/15/2008 UPDATE 9583 GF(LOCAL)-A

PUBLIC COMPLAINTS

GENERAL PROVISIONS FILING	Complaint forms and appeal notices may be filed by hand-delivery, fax, or U.S. Mail. Hand-delivered filings shall be timely filed if re- ceived by the appropriate administrator or designee by the close of business on the deadline. Fax filings shall be timely filed if they are received on or before the deadline, as indicated by the date/time shown on the fax copy. Mail filings shall be timely filed if they are postmarked by U.S. Mail on or before the deadline and received by the appropriate administrator or designated repre- sentative no more than three days after the deadline.
RESPONSE	At Levels One and Two, "response" shall mean a written communi- cation to the individual from the appropriate administrator. Re- sponses may be hand-delivered or sent by U.S. Mail to the individ- ual's mailing address of record. Mailed responses shall be timely if they are postmarked by U.S. Mail on or before the deadline.
DAYS	"Days" shall mean District business days. In calculating time lines under this policy, the day a document is filed is "day zero." The following business day is "day one."
REPRESENTATIVE	"Representative" shall mean any person who or organization that is designated by an individual to represent the individual in the complaint process.
	The individual may designate a representative through written no- tice to the District at any level of this process. If the individual des- ignates a representative with fewer than three days' notice to the District before a scheduled conference or hearing, the District may reschedule the conference or hearing to a later date, if desired, in order to include the District's counsel. The District may be repre- sented by counsel at any level of the process.
CONSOLIDATING COMPLAINTS	Complaints arising out of an event or a series of related events shall be addressed in one complaint. An individual shall not bring separate or serial complaints arising from any event or series of events that have been or could have been addressed in a previous complaint.
UNTIMELY FILINGS	All time limits shall be strictly followed unless modified by mutual written consent.
	If a complaint form or appeal notice is not timely filed, the com- plaint may be dismissed, on written notice to the individual, at any point during the complaint process. The individual may appeal the dismissal by seeking review in writing within ten days from the date of the written dismissal notice, starting at the level at which the complaint was dismissed. Such appeal shall be limited to the issue of timeliness.

DATE ISSUED: 9/26/20127/15/2008 UPDATE 9583 GF(LOCAL)-A

PUBLIC COMPLAINTS	(LO	GF CAL)
COSTS INCURRED	Each party shall pay its own costs incurred in the course of the complaint.	;
COMPLAINT FORM	Complaints under this policy shall be submitted in writing on a provided by the District.	form
	Copies of any documents that support the complaint should be tached to the complaint form. If the individual does not have of ies of these documents, they may be presented at the Level O conference. After the Level One conference, no new document may be submitted by the individual unless the individual did not know the documents existed before the Level One conference	cop- one ots ot
	A complaint form that is incomplete in any material aspect may dismissed, but may be refiled with all the required information refiling is within the designated time for filing a complaint.	
LEVEL ONE	Complaint forms must be filed:	
	 Within 15 days of the date the individual first knew, or wit reasonable diligence should have known, of the decision action giving rise to the complaint or grievance; and 	
	2. With the lowest level administrator who has the authority remedy the alleged problem.	to
	If the only administrator who has authority to remedy the leged problem is the Superintendent or designee, the cor plaint may begin at Level Two following the procedure, in ing deadlines, for filing the complaint form at Level One.	n-
	If the complaint is not filed with the appropriate administrator, treceiving administrator must note the date and time the compliform was received and immediately forward the complaint form the appropriate administrator.	aint
	The appropriate administrator shall investigate as necessary a hold a conference with the individual within ten days after rece the written complaint. The administrator may set reasonable to limits for the conference.	pipt of
	The administrator shall provide the individual a written response within ten days following the conference. The written response shall set forth the basis of the decision. In reaching a decision administrator may consider information provided at the Level C conference and any other relevant documents or information for administrator believes will help resolve the complaint.	e n, the One
LEVEL TWO	If the individual did not receive the relief requested at Level Or if the time for a response has expired, he or she may request a	
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conference with the Superintendent or designee to appeal the Level One decision.

The appeal notice must be filed in writing, on a form provided by the District, within ten days of the date of the written Level One response or, if no response was received, within ten days of the Level One response deadline.

After receiving notice of the appeal, the Level One administrator shall prepare and forward a record of the Level One complaint to the Level Two administrator. The individual may request a copy of the Level One record.

The Level One record shall include:

- 1. The original complaint form and any attachments.
- 2. All other documents submitted by the individual at Level One.
- 3. The written response issued at Level One and any attachments.
- 4. All other documents relied upon by the Level One administrator in reaching the Level One decision.

The Superintendent or designee shall hold a conference within ten days after the appeal notice is filed. The conference shall be limited to the issues presented by the individual at Level One and identified in the Level Two appeal notice. At the conference, the individual may provide information concerning any documents or information relied upon by the administration for the Level One decision. The Superintendent or designee may set reasonable time limits for the conference.

The Superintendent or designee shall provide the individual a written response within ten days following the conference. The written response shall set forth the basis offer the decision. In reaching a decision, the Superintendent or designee may consider the Level One record, information provided at the Level Two conference, and any other relevant documents or information the Superintendent or designee believes will help resolve the complaint.

Recordings of the Level One and Level Two conferences, if any, shall be maintained with the Level One and Level Two records.

LEVEL THREE If the individual did not receive the relief requested at Level Two or if the time for a response has expired, he or she may appeal the decision to the Board.

The appeal notice must be filed in writing, on a form provided by the District, within ten days of the date of the written Level Two re-

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sponse or, if no response was received, within ten days of the Level Two response deadline.

The Superintendent or designee shall inform the individual of the date, time, and place of the Board meeting at which the complaint will be on the agenda for presentation to the Board.

The Superintendent or designee shall provide the Board with the record of the Level Two appealcomplaint. The individual may request a copy of the Level Two record.

The Level Two record shall include:

- 1. The Level One record.
- 2. The notice of appeal from Level One to Level Two.
- 2.3. The written response issued at Level Two and any attachments.
- **3.4.** All other documents relied upon by the administration in reaching the Level Two decision.

If at the Level Three hearing the administration intends to rely on evidence not included in the Level Two record, the administration shall provide the individual notice of the nature of the evidence at least three days before the hearing.

The District shall determine whether the complaint will be presented in open or closed meeting in accordance with the Texas Open Meetings Act and other applicable law. [See BE]

The presiding officer may set reasonable time limits and guidelines for the presentation, including an opportunity for the individual and administration to each make a presentation and provide rebuttal and an opportunity for questioning by the Board. The Board shall hear the complaint and may request that the administration provide an explanation for the decisions at the preceding levels.

In addition to any other record of the Board meeting required by law, the Board shall prepare a separate record of the Level Three presentation. The Level Three presentation, including the presentation by the individual or his or her representative, any presentation from the administration, and questions from the Board with responses, shall be recorded by audio recording, video/audio recording, or court reporter.

The Board shall then consider the complaint. It may give notice of its decision orally or in writing at any time up to and including the next regularly scheduled Board meeting. If the Board does not make a decision regarding the complaint by the end of the next

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regularly scheduled meeting, the lack of a response by the Board upholds the administrative decision at Level Two.

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