## DERBY POLICE DEPARTMENT

## SPECIAL NEEDS AWARENESS PROGRAM

Making Derby's First Responders
Aware of Your Special Needs



Derby Police Department Records Division 125 Water Street Derby, CT 06418

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## About the **SNAP** Program

You, your child, your parent, your brother or sister, another family member, any of us may have special needs. On a voluntary basis, SNAP enables individuals to share their special needs information with Derby's police, fire and EMS personnel.

The purpose of SNAP is to enable Derby's Emergency Services to better respond to emergencies involving individuals with special needs.

In the event of an emergency, having information regarding the special needs of a resident will help Derby's Emergency Services to provide the best possible response.



Enrollment is completely voluntary and done by completing a SNAP application. SNAP applications can be obtained at the Derby Police Department or on the Department's Facebook page. Upon submitting your application, your information will be available to help Derby Emergency Services personnel dispatch the most appropriate resources and information to your residence during an emergency.

When your address is entered into the police department's dispatch system, an alert on the screen will notify the dispatcher of your unique situation so they may notify responding personnel accordingly.

Our Emergency Services personnel will have a better understanding of what they may encounter and can adjust their response to provide the help you or a member of your family may require. Valuable information will be readily available including pictures and emergency contact information.

- The program is completely voluntary. You choose the information you wish to provide.
- 2. The information you provide will be dispatched over radio channels. Although our radio system is encrypted, information may be heard by the general public.
- 3. Submitting a recent picture with your application will be helpful. Once the application is submitted, you are encouraged to update your information annually or as circumstances change.
- 4. Submit completed applications to the Derby Police Department Records Division on Monday through Friday between the hours of 9:00am and 3:00pm.