# Prospect Heights SD 23

Board Agreements May 10, 2025 (reviewed)

# Concerns from the community and staff ("Customer" concerns)

- Board members will listen carefully, remembering they are only hearing one side of the story.
- Board members will then direct that person to the person in the district most appropriate (Chain of Command) who is able to help them resolve their concern.
- Board members handling concerns in this manner will clarify that one board member has no individual authority to fix a problem.
- Board members will call the superintendent if they think this is an issue of concern.

## Speaking with one voice

- No individual board member other than the board president has the authority to act or speak on behalf of the board without the consent of the board.
- Board members have an obligation to express their opinions and respect others' opinions.
- Board members understand the importance of speaking with one clear voice to both the superintendent and the community.
- Board members have the right to disagree with the decision of the board, but will support the board in its decision by abiding by the will of the majority.

#### **Board President**

- The board president will work collaboratively with the Superintendent and members to craft meeting agendas.
- The board president will contact individual board members to solicit feedback and determine if there are questions or needed clarification prior to the Board meeting.
- While "polling" of the Board may be necessary, whenever possible the Board prefers to hear directly from one another during an open meeting.
- The Board agrees to attend all meetings to the greatest extent possible and will
  notify the board president and Superintendent if they are unable to attend a
  meeting. Whenever possible and allowed by the Open meetings Act, remote
  participation will be facilitated.
- The Board agrees to continue to Live Stream Regular Open Meetings whenever possible.

## Spokespersons to the media

- The board president is the spokesperson for the board to the media.
- The superintendent is the spokesperson for the district.

#### Also see Board/Superintendent Communication Expectations

Original date: Oct. 30, 2013, reviewed August 8, 2017, reviewed June 23, 2021, reviewed May 10, 2025