



Matthew Moore <mmoore@jsd117.org>

Formal Parent Complaint – Jacksonville High School Student: [REDACTED]

To: "jdion@jsd117.org" <jdion@jsd117.org>, "mmoore@jsd117.org" <mmoore@jsd117.org>

Thu, Dec 18, 2025 at 4:20 PM

I am submitting this email as a formal parent complaint regarding [REDACTED] a student at Jacksonville High School, and a series of concerns related to classroom conduct, disciplinary handling, and communication with administration.

Summary of Concerns

1. Inappropriate Physical Conduct by a Staff Member

During class, [REDACTED] was struck in the back by a stapled packet thrown by [REDACTED] teacher. This incident was witnessed by other students. In the days that followed, students openly referenced the incident, and the teacher dismissed it sarcastically by stating [REDACTED] did not throw the paperwork but instead "delivered" it, making light of what occurred.

An adult making intentional physical contact with a student by throwing an object is unacceptable, regardless of how it is later described.

2. Minimization of the Incident

Rather than being addressed seriously, the incident was downplayed. This response has caused continued embarrassment for [REDACTED] and raises serious concerns regarding staff accountability and student safety.

3. Disciplinary Documentation Without Parental Involvement

[REDACTED] was asked to sign a document related to Social Probation and athletic eligibility without a parent present and without a face-to-face meeting. [REDACTED] is a minor, and any disciplinary discussions, agreements, or documentation should involve parents directly. This process was not handled appropriately.

4. Issues Isolated to One Classroom

[REDACTED] is only experiencing disciplinary problems in this single class. These issues are now impacting both [REDACTED] academic experience and extracurricular participation, indicating a classroom-level breakdown that requires administrative review.

Requested Action

I am requesting the following:

A formal review of the physical incident and how it was handled

A parent-teacher conference that includes administration to address the classroom concerns

Clear expectations moving forward to ensure [REDACTED] is supported academically and protected from further escalation or retaliation

Assurance that any future disciplinary actions or agreements involving [REDACTED] include parental involvement

Our goal is not conflict, but accountability and resolution. [REDACTED] deserves a safe and respectful learning environment, and we expect District 117 to address these concerns promptly and appropriately.

Please advise on next steps and how this complaint will be reviewed.

Thank you for your time and attention.

Sincerely,

1/8/26, 8:26 AM

Jacksonville School District 117 Mail - Formal Parent Complaint – Jacksonville High School Student: [REDACTED]

[REDACTED]

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Matthew Moore <mmoore@jsd117.org>

Fwd: Formal Parent Complaint Regarding Administrative Handling by Assistant Principal Brockhouse

Joey Dion <jdion@jsd117.org>
To: Matthew Moore <mmoore@jsd117.org>

Sat, Dec 20, 2025 at 6:29 PM

*Joey Dion
High School Principal
Jacksonville High School
1211 North Diamond Street
Jacksonville, IL 62650
Phone #: 217-243-4384 Ext: 2232
jdion@jsd117.org*

Begin forwarded message:

From: [REDACTED]
Date: December 20, 2025 at 1:58:37 PM CST
To: sptacek@jsd117.org
Cc: Joey Dion <jdion@jsd117.org>
Subject: Formal Parent Complaint Regarding Administrative Handling by Assistant Principal Brockhouse

I am writing to submit a formal parent complaint regarding the handling of [REDACTED] situation by Assistant Principal Brockhouse.

While I recognize that administrative roles involve discretion, the manner in which this situation was managed has resulted in significant confusion, inconsistent communication, and direct negative impact on my child.

Specifically, my concerns include:

- Advising a classroom teacher not to respond to parent communication for an extended period following a serious classroom incident
- Conditioning [REDACTED] athletic participation on signing a document without parental involvement, and stating that refusal would result in removal from wrestling
- Inconsistent explanations regarding Social Probation timelines and eligibility status
- Providing incomplete or incorrect documentation when requested
- Conflicting accounts of conversations involving [REDACTED] and staff members
- A breakdown in communication that led [REDACTED] to believe he was eligible to compete, only to learn otherwise after attending practice, resulting in [REDACTED] missing [REDACTED] first freshman wrestling meet

These issues are documented through email correspondence and meeting discussions. Regardless of intent, the outcome has been confusion, distress for [REDACTED] and erosion of trust in the administrative process.

My intent in submitting this complaint is not punitive. It is to request an administrative review of how this matter was handled, ensure accountability, and prevent similar situations from occurring in the future.

I am requesting that this concern be formally reviewed and that we be advised of any steps taken to address these procedural failures.

Thank you for your attention to this matter.
Sincerely,

[REDACTED]